



# Inland Counties Emergency Medical Agency

*Serving San Bernardino, Inyo, and Mono Counties*

*Tom Lynch, EMS Administrator*

*Reza Vaezazizi, MD, Medical Director*

**DATE:** June 4, 2013  
**TO:** ImageTrend Users  
**FROM:** Tom Lynch   
EMS Administrator  
**SUBJECT: DATABASE UPGRADE**

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On Monday, June 10, 2013, from 0700 - 1200, ICEMA will be conducting a database upgrade. This upgrade is required to allow users to take full advantage of the power of the ImageTrend software.

During this time, there will be limited access to [www.icemapcr.com](http://www.icemapcr.com). Your staff can continue to input patient care reports (PCRs) in the Field Bridge application. CAD, Transfer in the Field, and the Hospital Dashboard will be down as well as all Web-based functions.

This is the first of a two (2) phase upgrade. The second phase will be towards the end of July. Users will be notified once a firm date for the second phase is determined.

If you have any questions, please feel free to contact Mark Roberts, ICEMA Technical Consultant, at (909) 841-1727 or via e-mail at [MRoberts@cao.sbcounty.gov](mailto:MRoberts@cao.sbcounty.gov).

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