Inland Counties Emergency Medical Agency

Serving San Bernardino, Inyo and Mono Counties

Tom Lynch, EMS Administrator
Reza Vaezazizi, MD, Medical Director

DATE: January 18, 2013

TO: Chief Executive Officer 9-1-1 Receiving Hospitals
San Bernardino County

FROM: Tom Lynch
EMS Administrator

SUBJECT: HOSPITAL BED DELAY INFORMATION FOR DECEMBER 2012

The Inland Counties EMS Agency (ICEMA) is providing hospital bed delay information utilizing data retrieved through the electronic patient care records (ePCR) submitted by participating providers. Enclosed are the December 2012 reports.

ICEMA and the ambulance providers have been working in conjunction with various hospitals to help assure the accuracy of this report. Please be advised that the data collected reflects precisely the times documented on the prehospital patient care records. As we have discussed with both prehospital and hospital representatives, it is imperative that the electronic patient care record be signed by a nurse as soon as the patient is taken off the ambulance gurney. This will help assure that automatic times recorded on the prehospital patient care record are consistent with those recorded on hospital records.

The following information is provided for all San Bernardino County 9-1-1 receiving hospitals:

The total number of:

- 9-1-1 transports to each facility.
- Transports that resulted in bed delay.
- Hours as a result of bed delay (Bed delay hours/minutes is calculated beginning 25 minutes after unit arrives at facility).

Please share this report with your staff and help ensure hospital staff understands the importance of decreasing bed delays in order that EMS units are able to respond to 9-1-1 calls.

Questions may be directed to Ron Holk, EMS Nurse Specialist, at (909) 388-5808 or via e-mail at Ron.Holk@cao.sbcounty.gov.

TL/mae

Enclosures

c: Hospital Emergency Department Medical Directors, Nurse Managers and PLN's
Dimitrios Alexiou, Vice President, Hospital Association of Southern California

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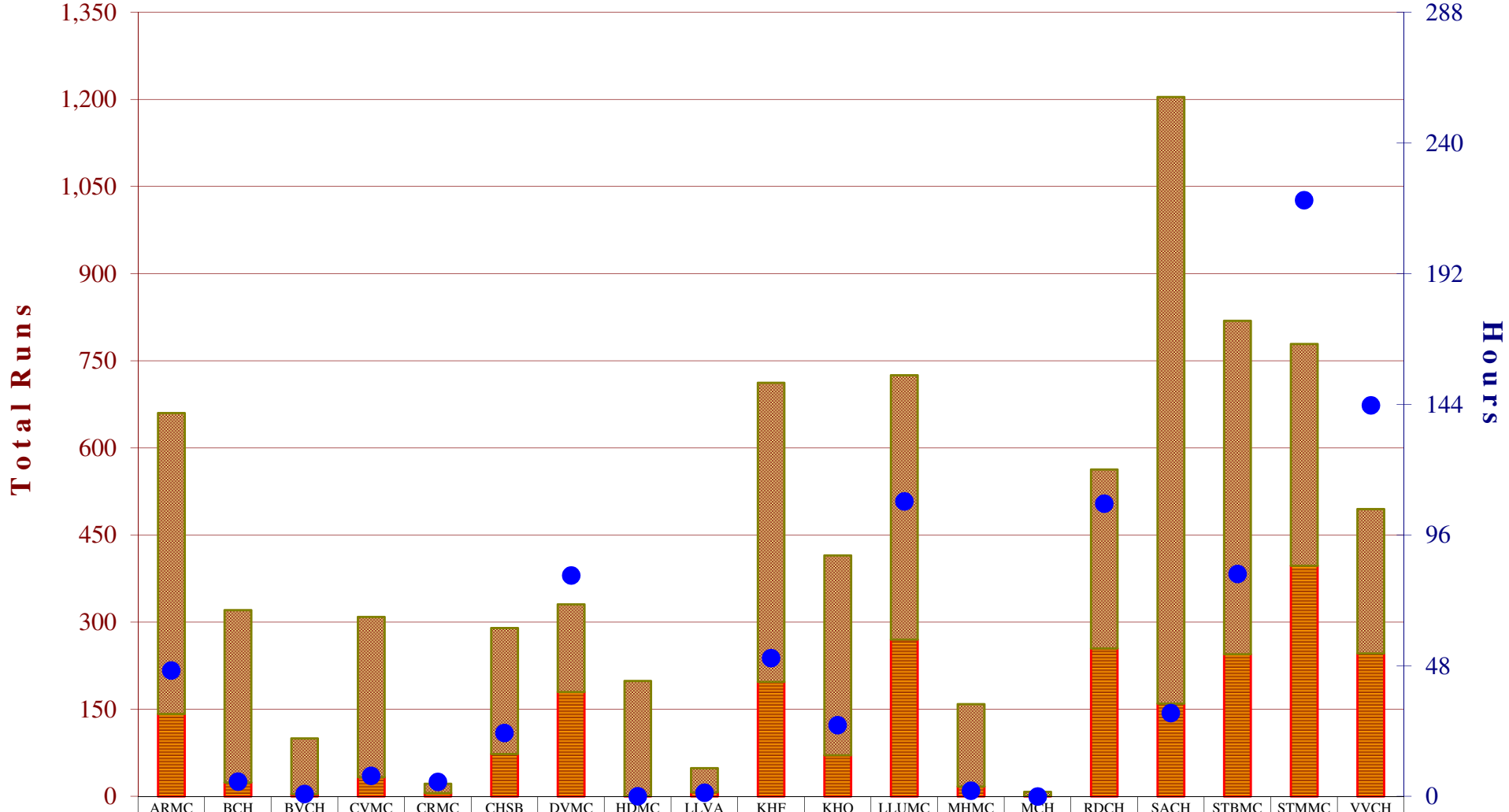
San Bernardino County

911 Transport Runs and Total Bed Delay Hours
December 2012



	ARMC	BCH	BVCH	CVMC	CRMC	CHSB	DVMC	HDMC	LLVA	KHF	KHO	LLUMC	MHMC	MCH	RDCH	SACH	STBMC	STMMC	VVCH
Median Bed Delay (h:mm)	0:11	0:07	0:13	0:09	0:26	0:09	0:15	0:05	0:11	0:11	0:10	0:16	0:05	0:02	0:16	0:08	0:12	0:16	0:16
% of Bed Delay Runs	22%	7%	4%	11%	27%	25%	54%	1%	14%	28%	17%	37%	11%	13%	45%	13%	30%	51%	50%
Avg Bed Delay (h:mm)	0:19	0:13	0:13	0:13	0:53	0:19	0:27	0:05	0:11	0:15	0:22	0:24	0:07	0:02	0:25	0:11	0:20	0:33	0:35
No Bed Delay Runs	518	297	96	276	16	217	151	198	42	515	344	455	142	7	308	1044	574	382	249
Bed Delay Runs	142	24	4	33	6	73	180	1	7	197	71	270	17	1	255	160	245	397	246
Total Bed Delay (h:mm)	46:15	5:28	0:54	7:34	5:23	23:20	81:08	0:05	1:22	50:46	26:10	108:21	2:06	0:02	107:33	30:35	81:43	218:57	143:40

*Median: The midpoint of the bed delay times range arranged in order of value.

ICEMA, ePCR. Compiled 1/14/2013, PW.
(Currently excludes transports from Rialto and San Bernardino County Fire Departments)