

INTEROFFICE MEMO



County of San Bernardino

DATE March 16, 2011 *MDS* **PHONE** 387-5787

FROM MARGARET D. SMITH, Benefits Chief
Employee Benefits and Services Division

TO ALL COUNTY HEALTH NET SUBSCRIBERS

SUBJECT HEALTH NET PERSONAL INFORMATION SECURITY BREACH

Health Net recently notified the County that they are conducting an investigation into several server hard drives that are unaccounted for by their vendor, IBM. These hard drives contain approximately 1.9 million current and past enrollees' personal health information (PHI) and/or personal identification information (PII).

Although Health Net has no evidence that your PHI or PII has been inappropriately disseminated, they are in the process of taking precautionary measures. There are 6,731 current or former County employees potentially impacted.

If you are one of these individuals, Health Net will be sending you notification this week explaining the situation in further detail. Additionally, Health Net will be offering you free identity theft protection for 2 years and up to \$1 million in identity theft insurance coverage.

Please ensure you review their communication very carefully and take advantage of the identity theft protection services being made available to you.