



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME THE GREEN FROG		REINSPECTION DATE Not Specified		INSPECTOR Rubi Guido	DATE 11/5/2019
LOCATION 7750 PALM AV, HIGHLAND, CA 92346		PERMIT EXPIRATION		IDENTIFIER: None	
TIME IN 3:25 PM	TIME OUT 5:20 PM	FACILITY ID FA0020755	RELATED ID CO0068180	PE 1621	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: The purpose of this visit was to conduct a complaint investigation inspection.

Reference - HSC

NATURE OF COMPLAINT:

The complainant alleged that he/she saw two (2) cockroaches on the bar area on two different occasions during the same visit and that the cockroaches were thrown down the drain with running water by the bar tender.

FINDING(S):

The owner stated the following:

- Has heard of and is aware of this complaint.
- Has seen and is aware of the active cockroach infestation in the facility, including kitchen and the bar area. Is currently working on eliminating the active cockroach infestation.
- Craig and Sons pest control provides services once a month.
- Last pest control service was performed on October 16, 2019.
- Pest control invoices can be made available upon request.
- The owner of this facility declined to close this facility, and stated that the "Notice of Closure" sign will be removed once posted at the entrance of the facility and that he will continue to operate the facility.

OBSERVATION(S):

Observed the following (along with the owner):

- An active cockroach infestation at this facility.
- Three (3) live nymph cockroaches at the bar. One (1) live nymph cockroach below the bar across from the center cabinet and two (2) live cockroaches on the center cabinet by the door hinges.
- Several dead nymph cockroaches on the floor under the bar equipment (throughout the bar).
- Two dead nymph cockroaches on the drain board on the left of the 3-compartment sink.
- Several live and dead nymph cockroaches in the crevices of the shelf located above the 3-compartment sink.
- Several live nymph cockroaches in the crevices where there is missing base coving (inside the kitchen) by the door leading into the kitchen.
- Several damaged and missing panels in the office (used as storage for liquor) and in the kitchen, including above the warewashing area, ice machine, and dry storage racks adjacent to the upright freezers/refrigerators.
- Several small and large holes, gaps, and openings in the walls in the kitchen, including by the warewashing area and the dry storage racks adjacent to the upright freezers/refrigerators.
- Missing base coving (inside the kitchen) by the door leading into the kitchen.

RESULT(S):

The health permit to this facility has been suspended on this date due to an active cockroach infestation. A "Notice of Closure" sign was posted by the entrance door to this facility. Do not move, hide, or remove the "Notice of Closure" sign.

Call this office when the facility is ready to re-open, and a supervisory review and a re-inspection will be scheduled to determine compliance.

This facility must remain closed for business until a re-inspection is conducted and the health permit to operate this facility is reinstated by a representative of this agency. Failure to comply may result in further action, including the pursuance of permit revocation of this facility.

Note: The owner of this facility declined to close this facility, and stated that the "Notice of Closure" sign will be removed once posted at the entrance of the facility and that he will continue to operate this facility after the suspension of his health permit.

Description: A complaint report has been received by Environmental Health.



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME THE GREEN FROG	DATE 11/5/2019
LOCATION 7750 PALM AV, HIGHLAND, CA 92346	INSPECTOR Rubi Guido

16K054 Permit Suspension



Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114409, 114405

Inspector Comments: This food facility's health permit has been suspended due to an imminent health hazard. This facility has been closed on this date due to evidence of an active cockroach infestation. Take the necessary steps to eliminate all evidence of the active cockroach infestation at this facility. Clean and sanitize all affected areas. The violations observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended. The facility is closed until the listed violation(s) have been corrected and verified by San Bernardino County Department of Public Health Division of Environmental Health Services. The facility is to remain closed until further notice. A notice of closure of this facility was posted by the entrance door to the facility. Do not move, hide, or remove the "Notice of Closure" sign. Failure to comply may result in further action, including the pursuance of permit revocation of this facility.

Note: The owner of this facility declined to close this facility, and stated that the "Notice of Closure" sign will be removed once posted at the entrance of the facility and that he will continue to operate this facility.

Violation Description: If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)

16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,
114259.4, 11425

Inspector Comments: Observed the following (along with the owner):

- An active cockroach infestation at this facility.
- Three (3) live nymph cockroaches at the bar. One (1) live nymph cockroach below the bar across from the center cabinet and two (2) live cockroaches on the center cabinet by the door hinges.
- Several dead nymph cockroaches on the floor under the bar equipment (throughout the bar).
- Several live and dead nymph cockroaches in the crevices of the shelf located above the 3-compartment sink.
- Several live nymph cockroaches in the crevices where there is missing base coving (inside the kitchen) by the door leading into the kitchen.

Eliminate all dead and/or live cockroaches/vermin. Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

16C045 Floors, walls and ceilings: built, maintained, and clean

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114143 (d), 114266

Inspector Comments: Observed the following (along with the owner):

- Several damaged and missing panels in the office (used as storage for liquor) and in the kitchen, including above the warewashing area, ice machine, and dry storage racks adjacent to the upright freezers/refrigerators.
- Several small and large holes, gaps, and openings in the walls in the kitchen, including by the warewashing area and the dry storage racks adjacent to the upright freezers/refrigerators.
- Missing base coving (inside the kitchen) by the door leading into the kitchen.

The walls/ceilings shall have durable, smooth, nonabsorbent, and washable surfaces. Approved base coving shall be provided in all areas, except customer service areas, and where food is stored in original unopened containers. Ensure floors, walls, and ceilings are clean and in good repair.

Violation Description: The walls / ceilings shall have durable, smooth, nonabsorbent, and washable surfaces. All floor surfaces, other than the customer service areas, shall be approved, smooth, durable and made of nonabsorbent material that is easily cleanable. Approved base coving shall be provided in all areas, except customer service areas and where food is stored in original unopened containers. Food facilities shall be fully enclosed. All food facilities shall be kept clean and in good repair. (114143 (d), 114257, 114266, 114268, 114268.1, 114271, 114272) Cleaning must be an approved dustless method. (114268.1) Mats and duckboards, if used, must be removable and easily cleanable. (114272) Open-air barbecues or wood-burning ovens floor surfaces must extend a minimum of five feet and be impervious or easily cleanable. (114143(d))

Overall Inspection Comments



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME THE GREEN FROG	DATE 11/5/2019
LOCATION 7750 PALM AV, HIGHLAND, CA 92346	INSPECTOR Rubi Guido

The health permit to this facility has been suspended on this date due to an active cockroach infestation. A "Notice of Closure" sign was posted on the entrance door to this facility. Do not move, hide, or remove the "Notice of Closure" sign.

Call this office when the facility is ready to re-open, and a supervisory review and a re-inspection will be scheduled to determine compliance.

This facility must remain closed for business until a re-inspection is conducted and the health permit to operate this facility is reinstated by a representative of this agency. Failure to comply may result in further action, including the pursuance of permit revocation of this facility.

Note: This report was reviewed with the owner. The owner declined to sign this report.

Signature(s) of Acknowledgement

NAME: Russell Rutland
TITLE: Owner

Total # of Images: 0