



Public Health Environmental Health Services

RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO	REINSPECTION DATE Not Specified	INSPECTOR Sujin Lee	DATE 11/16/2021
LOCATION 4200 CHINO HILLS PKWY 210, CHINO HILLS, CA 91709	PERMIT EXPIRATION 1/31/2022	IDENTIFIER: None	SERVICE: 013 - FOOD - BILLABLE INSPECTION SERVICES
TIME IN 11:13 AM	TIME OUT 11:56 AM	RELATED ID FA0004171	RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 15 - PERMIT REINSTATEMENT / FACILITY RE-OPEN

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K992 Permit Reinstatement

Compliance Date: Not Specified

Inspector Comments: The permit is reinstated.

Not In Compliance

Reference - HSC

Description: The health permit to operate is hereby reinstated and facility may open.

16K993 Re-Reinspection

Compliance Date: Not Specified

Inspector Comments: The purpose of the re-reinspection is to determine compliance from prior inspection. On 11/15/2021, the permit was suspended due to evidence of active rodent infestation. The re-reinspection was requested by operator.

On this date, spoke to a district manager and she stated following:

1. They found approximately 3" diameter hole on wall in electrical room located outside of the facility. They found droppings inside the electrical room. They believe this might a possible entry area. They already have sealed this area with foam and are planning to patch this area soon.
2. They cleaned and sanitized the entire facility.
3. The facility was serviced by professional pest control company on 11/8/2021, 11/12/2021 and 11/15/2021. The facility will be serviced by the pest control company every day for approximately for one week. Afterwards, they will be re-evaluated and determine how often they need to be serviced by the pest control company.
4. They will be inspecting the facility every day to see if there is a new evidence of droppings.

Observed following:

1. Observed a wall filled with foam in electrical area. Observed the electrical room to be free of rodent droppings.
2. Observed one dropping outside of the electrical area.
3. Observed one dropping inside a box of sealed take-out cups.
4. The manager provided an invoice dated on 11/15/2021. The invoice stated four rodents were caught. There are droppings in ceiling.

After thorough inspection, did not observed evidence of rodent infestation in the facility.

Continue cleaning and sanitizing the facility. Eliminate vermin from facility by using approved pest control methods.

A re-reinspection will be conducted on or after 11/23/2021 to determine compliance.

Description: Billable re-reinspection conducted at this time to determine compliance from prior reinspection.

Overall Inspection Comments

Re-reinspection inspection shall be billed at an hourly rate of \$245 with 30-minute minimum charge.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement



Public Health
Environmental Health Services

RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO	DATE 11/16/2021
LOCATION 4200 CHINO HILLS PKWY 210, CHINO HILLS, CA 91709	INSPECTOR Sujin Lee

No Sig

NAME: Andrea Huerta
TITLE: District manager

Total # of Images: 0