



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO		REINSPECTION DATE 11/17/2021		INSPECTOR Sujin Lee		DATE 11/3/2021	
LOCATION 4200 CHINO HILLS PKWY 210, CHINO HILLS, CA 91709				PERMIT EXPIRATION 1/31/2023		IDENTIFIER: None	
TIME IN 4:18 PM	TIME OUT 5:30 PM	FACILITY ID FA0004171	RELATED ID PR0013277	PE 1621	SERVICE: 013 - FOOD - BILLABLE INSPECTION SERVICES RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 03 - REINSPECTION REQUIRED		

### RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K994 Reinspection

Compliance Date: Not Specified

Not In Compliance

Reference - HSC

**Inspector Comments:** The purpose of the visit is to determine compliance from prior inspection. On 11/2/2021, observed the facility self-closed due to following critical violations:

1. Liquid waste overflowing from floor sink underneath preparation sink.
2. Several fresh rodent droppings observed throughout facility

The reinspection was requested by operator.

On this date, the district manager stated following:

1. A professional pest control company serviced the facility.
2. A technician from the pest control company caught few rats from ceiling.
3. The technician found a possible passage from ceiling.
4. The manager is unsure the location of possible vermin passage from the ceiling.
5. All boxes and equipment were removed from dry storage area and the floors and shelves were cleaned and sanitized.
6. All equipment and food contact surfaces were cleaned and sanitized.
7. All floors were cleaned and sanitized.
8. Single-use items, including straws were discarded.
9. The cockroach noted on the previous pest control report was American cockroaches.
10. The facility will be serviced by pest control service tonight.
11. The facility will be serviced every three days.

The manager provided a pest control invoice that was serviced on 11/3/2021. Per invoice, eight rats were caught in the ceiling.

On this date, after thorough inspection, evidence of vermin was not found. Observed liquid waste drains properly into floor sink underneath preparation sink and ice machine.

Recommend following:

1. Thoroughly clean and sanitize all affected surface areas.
2. Thoroughly clean facility to remove accumulated food residues and debris and water.
3. Continue inspecting the facility and look for signs of vermin activity.
4. Eliminate harborage areas such as all gaps or crevices.

Outcome:

A billable re-inspection will be conducted on or after 11/10/21 to look for evidence of vermin. Failure to comply shall result at another billable re-inspection at an hourly rate of \$245 with 30-minute minimum.

**Description:** Reinspection conducted at this time to determine compliance from prior inspection.

#### Overall Inspection Comments

Billable re-inspection shall be billed at an hourly rate of \$245 with 30-minute minimum.

#### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

#### Signature(s) of Acknowledgement



Public Health  
Environmental Health Services

[www.SBCounty.gov](http://www.SBCounty.gov)  
[www.SBCounty.gov/dph/dehs](http://www.SBCounty.gov/dph/dehs)

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LOCATION 4200 CHINO HILLS PKWY 210, CHINO HILLS, CA 91709	INSPECTOR Sujin Lee

No Sig

NAME: Andrea Huerta  
TITLE: District manager

Total # of Images: 0