



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME HANS BBQ TERIYAKI		REINSPECTION DATE 8/15/2019	INSPECTOR Estefani Ayala	DATE 8/1/2019
LOCATION 5490 PHILADELPHIA ST B, CHINO, CA 91710		PERMIT EXPIRATION 4/30/2020	IDENTIFIER: Food	
TIME IN 1:56 PM	TIME OUT 3:04 PM	FACILITY ID FA0003622	RELATED ID PR0008507	PE 1621
SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED				

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K995 Permit - Suspension



Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC

Inspector Comments: You are hereby notified that your health permit is temporarily suspended due to an imminent health hazard.
- Lack of Hot water

Ensure all sinks provide hot water of at least 120 F at all times.

A "Notice of Closure" sign was posted at the entrance of the facility.

Violation Description: Violation(s) observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended and ordered closed until the listed violation(s) have been corrected and verified by DEHS. Facility is to remain closed until permission from DEHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. Posted closed, do not move, hide, or remove sign.

16K997 Foodborne Illness Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: THE PURPOSE OF THIS VISIT IS TO CONDUCT A COMPLAINT INVESTIGATION.
(Complaint # CO0066814)

Reference - HSC

NATURE OF COMPLAINT: AS PER COMPLAINANT:
Complainant became ill after eating a chicken bowl.

* Suspect meal consisted of: chicken bowl and rice
* Date of meal consumed: Wednesday 7/31/19
* Time of meal consumed: 6:00 pm
* Incubation time: approximately 7 hours
* Number of sick persons: 1
* Symptoms: Diarrhea, Hives, Vomiting

OBSERVATIONS:

On this date this facility was observed open and serving customers with no hot water. Person in charge stated the plumber was going to visit the facility the next morning on 8/2/19.
Person in charge stated the water heater broke last friday on 7/26/19.

Description: A foodborne illness complaint report has been received by Environmental Health.

16K021 Hot and cold water available



Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 113953(c),
114099.2(b)

Inspector Comments: Observed no hot water at any sinks of the facility at the time of the inspection.

Ensure all sinks in facility provide water of at least 120 F at all times.

Violation Description: An adequate, protected, pressurized, potable supply of hot water and cold water shall be provided at all times. (113953(c), 114099.2(b) 114101(a), 114189, 114192, 114192.1, 114195)

Overall Inspection Comments



Public Health
Environmental Health Services

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LOCATION 5490 PHILADELPHIA ST B, CHINO, CA 91710	INSPECTOR Estefani Ayala

The permit to operate this facility is suspended due to lack of hot water.

This facility was operating at the time of this inspection.

A "NOTICE OF CLOSURE" sign was posted at the front entrance to this facility.

Ensure the "Notice of closure" card remains posted at all times.

Do not remove, relocate, or obstruct view of closure card. Failure to comply may result in a billable inspection.

Call this office when you are ready to re-open and a re-inspection will be conducted.

Please refer to the following phone numbers to request a reopening:

After Hours Number: 800-472-2376

Regular Hours: 800-442-2283

Signature(s) of Acknowledgement

A handwritten signature in blue ink that appears to read "Ken" followed by a stylized flourish.

NAME: Han Ken
TITLE: Owner

Total # of Images: 0