



**RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT**

FACILITY NAME <b>HORTENCIAS MEXICAN GRILL</b>			REINSPECTION DATE <b>Not Specified</b>	INSPECTOR <b>Yvette Velasco</b>	DATE <b>11/25/2015</b>
LOCATION <b>28575 HWY 18 , SKY FOREST, CA 92385</b>			PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN <b>9:24 AM</b>	TIME OUT <b>10:05 AM</b>	FACILITY ID <b>FA0007811</b>	RELATED ID <b>CO0052919</b>	PE <b>1620</b>	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 03 - REINSPECTION REQUIRED

**RETAIL FOOD PROTECTION - Public Eating PI (0-24 Seats)**

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

**16K999 Complaint Inspection**

Compliance Date: Not Specified  
Not In Compliance  
Reference - HSC

**Inspector Comments:** The Division of Environmental Health received a complaint on 11/23/15 regarding the facility. Complainant stated that the facilities septic system is overflowing.

The person in charge stated that they have not had any similar complaints. Observed a receipt from Crestline Pumping on site dated 11/24/15 and charged to the facility for septic tank pumping (750 gallons) and disposal. The person in charge stated that the tank was 3/4 full. Observed a check on site dated 5/27/15 to Crestline Pumping. The person in charge stated that the facilities septic system is pumped every 5 months- 6 months and that the facility has not had any overflowing. Crestline Pumping was successfully contacted and confirmed that the facilities septic system was pumped on 11/24/15. The person in charge at Crestline Pumping also confirmed that the last time the septic system was pumped prior to 11/24/15 was on 5/27/15 and that the facility does not have an overflow issue with their septic system. Person in charge stated that they pump the excess grease and food debris caught from the wastewater approximately 2-3 times per week but was told by Crestline Pumping that it should be pumped daily.

Ensure to pump or discard of this waste daily to ensure that it does not overflow. It is recommended to keep a log of these procedures. Inspector will follow up within 14 days to ensure that daily waste disposal is being conducted.

**Description:** A complaint report has been received by Environmental Health.

**Overall Inspection Comments**

No summary comments have been made for this inspection.

**Signature(s) of Acknowledgement**

NAME: martin montion  
TITLE: owner

Total # of Images: 0