



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME CAL STATE UNIVERSITY / EINSTEIN BROS BAGELS / STARBUCKS		REINSPECTION DATE Not Specified	INSPECTOR Luis Verde	DATE 10/15/2021
LOCATION 5500 UNIVERSITY PKWY, SAN BERNARDINO, CA 92407		PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 9:52 AM	TIME OUT 11:14 AM	FACILITY ID FA0032402	RELATED ID CO0080703	PE 1621
SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED				

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K995 Permit - Suspension



Compliance Date: Not Specified

Inspector Comments: Facility Health Permit has been suspended and facility has been closed.

Not In Compliance

Violation Reference - HSC

Violation Description: Violation(s) observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended and ordered closed until the listed violation(s) have been corrected and verified by DEHS. Facility is to remain closed until permission from DEHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. Posted closed, do not move, hide, or remove sign.

16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: A complaint inspection was conducted on this date 10/15/2021 based on a complaint received by Environmental Health Services. Complaint stated that facility was operating without any hot water.

Reference - HSC

Upon arrival at facility supervisor was spoken too and stated that they do not have hot water in the facility and that the facility has been using the hot water boiler dispenser to fill containers to bring to the back room to wash dishes. When asked about the hand washing sinks supervisor stated hand washing sinks do not have hot water either. Sinks were checked and maximum water temperature observed was 73F. Facility Manager was also spoken too and stated that they have had a broken booster system since last month. Emails were provided showing an attempted repair date of 9/9/2021 but Manager stated that they were not able to repair the system.

Based on observations made, facility was instructed to immediately discontinue service and facility was posted closed. Facility Health Permit has also been suspended due to lack of hot water in facility. Facility began discarded all open food products that had been prepared. Facility was allowed to keep any sealed or prepackaged products as well as whole unused produce. Facility manager stated they will be bringing unused produce to other food facilities on campus for storage.

Food Facilities Administrator was spoken to after closure and was instructed to provide the following information to Environmental Health Services:

- Specifications for Einstein Bagel's Hot Water Heater including Brand, Model Number, and Data Plate.
- Specifications for Booster system used in Einstein Bagels that supplies water to the facility.

Booster System specifications originally provided to Environmental Health Services list an AO Smith Model SU-20 system with a 20 Gallon Capacity and 9 KW input rating. If facility is to replace booster system, equipment must be replaced like-for-like or if a new system is to be installed specifications must be provided to Environmental Health Services prior to installation.

Description: A complaint report has been received by Environmental Health.

16C021 Hot and cold water available

Compliance Date: Not Specified

Inspector Comments: Observed no hot water available in facility.

Not In Compliance

Violation Reference - HSC - 113953(c), 114099.2(b)

Ensure facility is able to provide hot water up to 120F with a minimum temperature requirement of 100F at all hand washing and warewashing sinks.

Violation Description: An adequate, protected, pressurized, potable supply of hot water and cold water shall be provided at all times. (113953(c), 114099.2(b) 114101(a), 114189, 114192, 114192.1, 114195)

Overall Inspection Comments

Facility Health Permit has been suspended and facility has been posted closed.



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FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement

NAME: Mary Leach
TITLE: Manager

Total # of Images: 0