



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME IHOP #924			REINSPECTION DATE Not Specified	INSPECTOR Steven Uhlman	DATE 9/16/2020
LOCATION 219 E HOSPITALITY LN, SAN BERNARDINO, CA 92408			PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 10:30 AM	TIME OUT 10:53 AM	FACILITY ID FA0010094	RELATED ID CO0072526	PE 1622	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 01 - CORRECTIVE ACTION NOT REQUIRED ACTION: 01 - NO FURTHER ACTION REQUIRED

### RETAIL FOOD PROTECTION - Public Eating PI (100-Up Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K989 Remote Inspection

Compliance Date: Not Specified

Inspector Comments: This complaint was addressed remotely by phone on September 16, 2020.

Not In Compliance

Reference - SBCC - SBC Policy

Description: A remote inspection was conducted on this date.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: On , September 9, 2020, our office received a complaint concerning your facility. In the complaint, the complainant alleged that he / she observed your restaurant to be offering indoor dining in violation of current COVID-19 dining restrictions.  
Response to the Complaint:

Reference - HSC

On September 16, 2020, store manager, Salvador Martinez, was contacted by phone to discuss the complaint. Mr. Martinez stated that they recently did offer indoor dining under a mistaken belief that the County had lifted the indoor dining restriction. However, they no longer offer indoor dining.

Mr. Martinez provided additional information on the restaurant's COVID policies and procedures (see "COVID-19 Observations").

For informational purposes, a copy of the County's requirements for COVID-compliant outdoor dining is included in this report for review (see "COVID-19 Observations").

Description: A complaint report has been received by Environmental Health.



**Public Health**  
Environmental Health Services

[www.SBCounty.gov](http://www.SBCounty.gov)  
[www.SBCounty.gov/dph/dehs](http://www.SBCounty.gov/dph/dehs)

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**16K919 COVID-19 Observations**



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**Compliance Date: Not Specified**  
**Not In Compliance**  
**Reference - SBC Policy**

**Inspector Comments:** 1) Manager, Salvador Martinez, provided the following information on the restaurant's policies and procedures:

- Are employee given general COVID education (COVID symptoms, stay home if sick, facial covering requirements and care, etc.)? YES. ALL EMPLOYEES WATCH AN INFORMATIONAL VIDEO ON COVID-19. THERE ARE INFORMATIONAL POSTINGS IN THE BREAK ROOM ON COVID-19.
- Is there an evaluation of employee health each day? YES, VIA A TEMPERATURE CHECK.
- Are there "Masks required" signs on entry doors? YES
- No indoor dining at this time? THEY WERE OFFERING INDOOR DINING UNDER A MISTAKEN BELIEF THAT THE COUNTY HAD LIFTED THE RESTRICTION ON INDOOR DINING. HOWEVER, THEY NO LONGER OFFER INDOOR DINING, ONLY OUTDOOR AND TAKE-OUT.
- Are outdoor dining tables at least six feet apart? YES.
- Any outdoor dining tents (must have no more than one side)? YES, THEY HAVE A TENT ON THE WEEKENDS.
- Are there social distancing tape marks on the floor to assist patrons once inside to pay the check or use restroom? YES, AT THE FRONT RECEPTION AREA.
- Sanitizing of frequently touched surfaces? YES. OUTDOOR TABLES ARE SANITIZED BETWEEN PATRONS. EMPLOYEES FREQUENTLY SANITIZE ENTRY DOOR PUSH BARS AND OTHER HIGH CONTACT SURFACES.
- Hand sanitizer available to staff and employees? YES. SEVERAL INSIDE FOR EMPLOYEES AND OUTSIDE FOR PATRONS.

2) The following guidance document on COVID-compliant outdoor dining, prepared by the San Bernardino County Planning Department, has been provided for your review:

**GUIDELINES FOR TEMPORARY COVID-COMPLIANT OUTDOOR DINING**

On July 1, 2020, the Governor announced immediate temporary restrictions on certain indoor business operations, including indoor dining. The following guidelines apply to businesses in the unincorporated areas that wish to temporarily relocate indoor seating from a permitted facility for outdoor COVID-compliant dining:

- These guidelines apply to businesses in the unincorporated areas of San Bernardino County. Businesses within City boundaries need to contact the City for their requirements.
- Due to the temporary nature of the restrictions, relocating indoor seating to outdoors will be considered in substantial conformance with existing County permits. Only a courtesy COVID compliance/safety inspection is required.
- A maximum of 50% on-site parking spaces may be converted to dining space.
- Outdoor seating must maintain six feet of separation between tables.
- Outdoor dining must not encroach into drive aisles, or conflict with any vehicle traffic or pedestrian access to the facility.
- Encroachment permits are required for any obstruction in public right-of-way.
- Other permit requirements, including hours of operation, remain in effect.
- Outdoor dining must not impede disabled access.
- CAL/OSHA and Department of Public Health requirements remain in effect.
- Temporary authorization from ABC is required for outdoor alcohol service.
- Contact County Code Enforcement at (909) 884-4056 for a courtesy inspection.

**ADDITIONAL STATE OF CALIFORNIA MANDATE FOR OUTDOOR DINING FACILITIES:**

On July13, 2020, the California Department of Public Health issued a memo entitled "Guidance on Closure of Sectors in Response to COVID-19". In this memo, the following restriction is placed on outdoor COVID-19 compliant dining:

"Outdoor operations may be conducted under a tent, canopy or other sun shelter, but only as long as no more than one side is closed, allowing sufficient outdoor air movement."



**Public Health**  
Environmental Health Services

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**Description:** Observations regarding COVID-19 associated changes to practices are recorded here.

#### Overall Inspection Comments

No summary comments have been made for this inspection.

#### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

#### Signature(s) of Acknowledgement

SNA

NAME: salvador martinez  
TITLE: manager

Total # of Images: 0