



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO #3669			REINSPECTION DATE Not Specified	INSPECTOR Vanessa Salcedo	DATE 11/5/2021
LOCATION 758 W HIGHLAND AV, SAN BERNARDINO, CA 92405			PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 3:56 PM	TIME OUT 4:50 PM	FACILITY ID FA0005196	RELATED ID CO0080909	PE 1621	SERVICE: 013 - FOOD - BILLABLE INSPECTION SERVICES RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 18 - PERMIT SUSPENSION CONTINUANCE

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K995 Permit - Suspension



Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC

Inspector Comments: Violation(s) observed pose an immediate threat to the public health and safety and the health permit to operate continues to be suspended and facility will continue to be closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services.

Facility is to remain closed until permission from DEHS is given. Contact San Bernardino County Environmental Health Services to schedule a billable re-inspection to reinstate the health permit. "Notice of closure" sign will remain posted, do not move, hide, or remove sign.

Violation Description: Violation(s) observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended and ordered closed until the listed violation(s) have been corrected and verified by DEHS. Facility is to remain closed until permission from DEHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. Posted closed, do not move, hide, or remove sign.

16K993 Re-Reinspection

Compliance Date: Not Specified

Not In Compliance

Reference - HSC

Inspector Comments: The purpose of this visit is to conduct a billable follow up inspection requested by the operator. It was noted during the previous follow up inspection that was conducted earlier on this day that the facility continues to be closed and the permit continues to be suspended due to two (2) adult dead cockroaches and two (2) dying adult cockroaches that were observed in the facility.

At this time the manager stated that pest control visited the facility on this date between 11am-1pm and added a treatment under all large equipment in the kitchen area. They also stated that their employees have been continuously cleaning throughout the facility and the floors were mopped and swept. They also stated that the cockroaches that were observed during the previous inspection were cleaned up and the affected areas were sanitized. Per manager, their pest control company is scheduled to treat the facility a second time on this day around 10 pm.

Observed the following at this time in the kitchen area:

- one (1) live nymph cockroach on the floor in between the fryers and the steam tables
- one (1) live nymph cockroach on the floor under the prep table next to the kettles that are used to cook the beans

Description: Billable re-reinspection conducted at this time to determine compliance from prior reinspection.



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LOCATION 758 W HIGHLAND AV, SAN BERNARDINO, CA 92405	INSPECTOR Vanessa Salcedo

16K023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,
114259.4, 11425

Inspector Comments: Observed the following at this time in the kitchen area:

- one (1) live nymph cockroach on the floor in between the fryers and the steam tables
- one (1) live nymph cockroach on the floor under the prep table next to the kettles that are used to cook the beans

Both cockroaches that were observed were eliminated by an employee.

Eliminate the cockroaches and clean and sanitize the affected areas.

1. Put away food and utensils, clean and sanitize all affected areas throughout the facility in an approved manner. Eliminate all vermin/evidence of vermin throughout the facility.
2. Clean and sanitize all areas listed (in this report) with heavy grease buildups and old food debris throughout the facility.
3. Take appropriate pest control measures. Obtain pest control record detailing all areas serviced and types of services. Demonstrate all actions taken to eliminate vermin infestation.
4. Properly clean and sanitize all food contact surfaces, cooking equipment at the cook's line so as to be in a clean and sanitary condition and will avoid contamination.
5. Clean up all clusters from the dry storage room, eliminate all unused equipment, personal items from the dry storage room.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

More Information: https://youtu.be/1yuxW_p9Bxs

Overall Inspection Comments

Violation(s) observed pose an immediate threat to the public health and safety and the health permit to operate continues to be suspended and facility will continue to be closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services.

Facility is to remain closed until permission from DEHS is given. Contact San Bernardino County Environmental Health Services to schedule a billable re-inspection to reinstate the health permit. "Notice of closure" sign will remain posted, do not move, hide, or remove sign.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Total # of Images: 0