



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME LISA'S MARKET				REINSPECTION DATE Not Specified	INSPECTOR George Gonzales	DATE 8/26/2021
LOCATION 600 E D ST, ONTARIO, CA 91764				PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 9:50 AM	TIME OUT 12:24 PM	FACILITY ID FA0009831	RELATED ID CO0079832	PE 1620	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED	

### RETAIL FOOD PROTECTION - Public Eating PI (0-24 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

**Inspector Comments:** A complaint was received by San Bernardino County, Environmental Health on 08/24/2021.

Reference - HSC

Nature of Complaint:

A complaint investigation was conducted on this date for possible rodent infestation.

Findings:

Manager was unaware of the complaint. Employee stated no mice have been observed in the facility. Manager stated facility is serviced by pest control once a month.

Observations:

Observed the following in the open food area:

Observed several dry rodent droppings in a storage cabinet containing bags and paper towels next to a preparation refrigerator in the food preparation area.

Observed the following in the prepackaged food area:

1. Observed several dry rodent droppings on the storage rack between the cash register and the reach-in door refrigerator.
2. Observed several dry rodent droppings under chips on the wire storage racks.
3. Observed several dry rodent droppings on the floor in the back storage area.

Observed pest control invoice dated 8/15/2021.

Results:

PERMIT SUSPENDED for open food and re-inspection will be required to ensure area with rodent droppings is clean and sanitized and facility remains vermin free.

Call EHS prior to reopening at 1-800-442-2283.

**Description:** A complaint report has been received by Environmental Health.

#### 16K023 No rodents, insects, birds, or animals



Compliance Date: Not Specified

**Inspector Comments:** Observed the following in the open food area:

Observed several dry rodent droppings in a storage cabinet containing bags and paper towels next to a preparation refrigerator in the food preparation area.

Not In Compliance

Violation Reference - HSC - 114259.1, 114259.4, 11425

Observed the following in the prepackaged food area:

1. Observed several dry rodent droppings on the storage rack between the cash register and the reach-in door refrigerator.
2. Observed several dry rodent droppings under chips on the wire storage racks.
3. Observed several dry rodent droppings on the floor in the back storage area.

Observed pest control invoice dated 8/15/2021.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

**More Information:** [https://youtu.be/1yuxW\\_p9Bxs](https://youtu.be/1yuxW_p9Bxs)



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### 16K054 Permit Suspension



Compliance Date: Not Specified

Inspector Comments: Permit suspended at this time for 24 hours due to vermin infestation.

Not In Compliance

Violation Reference - HSC - 114409, 114405

Call EHS prior to reopening at 1-800-442-2283 to ensure there is no evidence of vermin in the facility and the facility remains vermin free.

**Violation Description:** If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)

### 16K044 Premises; personal/cleaning items; vermin-proofing

Compliance Date: Not Specified

Inspector Comments: Observed the following:

Not In Compliance

Violation Reference - HSC - 114067 (j), 114123

1. The front entrance door left open during the start of the inspection.

Ensure all entrance doors remain closed to prevent vermin harborage.

2. Several cluttered cardboard boxes along the roof in the back storage area.

Ensure area remains free of clutter and cardboard boxes to prevent possible vermin harborage.

3. Observed gaps along the back metal screen door ~ 1/2 inch.

Ensure all entrance doors are tightly fitted to prevent the possible entrance of vermin.

4. Observed two (2) holes on the wood floor in the prepackaged area.

Seal all gaps and holes to prevent the harborage of vermin.

**Violation Description:** The premises of each food facility shall be kept clean and free of litter and rubbish; all clean and soiled linen shall be properly stored; non-food items shall be stored and displayed separate from food and food-contact surfaces; the facility shall be kept vermin proof. (114067 (j), 114123, 114143 (a) & (b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282) Food preparation sinks, handwashing sinks and warewashing equipment shall not be used for the cleaning of maintenance tools, the holding of maintenance materials, or the disposal of liquid wastes. (114123) Open-air barbecue and/or outdoor wood burning oven must operate on the same premises, in conjunction with a permanent food facility and not in an area that may pose as a fire hazard. (114143(a) (b)) Janitorial sink or approved curbed cleaning facility (exemption for restricted food service facilities Section 114279 (b)) shall be provided. (114279(a)) First aid supplies must have a legible manufacturer's label and stored in a kit or container that is located to prevent contamination. (114256.4) Insect electrocution devices are not allowed in food or utensil handling areas. (114259.3)

### 16K051 Plan Review

Compliance Date: Not Specified

Inspector Comments: Observed plans submitted to San Bernardino county in 2019 and approved.

Not In Compliance

Reference - HSC - 114380

An inspection is required for plan check. Please call 1-800-442-2283.

**Description:** A person proposing to build or remodel a food facility shall submit plans for approval before starting any new construction or remodeling of any facility for use as a retail food facility. (114380)

### Overall Inspection Comments

A complaint investigation was conducted on this date.

NOTE: Permit suspended at this time for 24 hours due to rodent droppings found in the food preparation area.

Call EHS prior to reopening at 1-800-442-2283.

### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

### Signature(s) of Acknowledgement



Public Health  
Environmental Health Services

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No Sig

NAME: Bhavi  
TITLE: Owner

Total # of Images: 0