Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, Schedule of Fees.

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Inspector Comments: On this date a complaint investigation was conducted along with a re-score inspection. The complaint (CO0082372) received on March 4, 2022 by San Bernardino County Environmental Health Services.

As per complainant:
The restaurant did not prominently display their rating, which currently is a "B" rating. They had put the rating card on a high shelf behind the host/check-out area, which was obscured slightly with a decoration next to it. It was only noticeable to me when I was paying for the meal, but not as I entered the restaurant. While there was no issue with the meal, it was very disingenuous of them to hide their rating, considering they've had a "B" rating since January 20, 2022 and I was there on Wednesday, March 2. I hope that you contact them and let them know to post their rating in a prominent location and/or make the necessary corrections to receive an "A" rating.

Interview:
Upon entering facility, the "B" grade card was observed to be transferred from the wall adjacent to hostess station and placed on a shelf behind hostess station. The "B" grade card was observed to be half-obscured by an artificial plant. The manager was made aware of the nature of the complaint. According to the manager, he was not aware of the complaint. The manager stated the hanging ring from the picture frame which had the grade card inside had broke.

Outcome:
The manager was advised that after receiving the re-score grade card, to place the grade card back on the wall and unobstructed from public view. The manager was advised to not remove, relocate or move grade card. Manager posted grade card in an area unobstructed from public view. Complain is closed.

Description: A complaint report has been received by Environmental Health.

Overall Inspection Comments

On this date a complaint investigation was conducted along with a re-score inspection. Refer to re-score inspection report for additional information.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our calendar.

Total # of Images: 0