



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME ARCO AMPM #5551		REINSPECTION DATE Not Specified		INSPECTOR Virginia McDonald	DATE 7/20/2020
LOCATION 2098 W REDLANDS BL, REDLANDS, CA 92373				PERMIT EXPIRATION	IDENTIFIER: None
TIME IN 10:17 AM	TIME OUT 1:07 PM	FACILITY ID FA0003170	RELATED ID CO0071442	PE 1648	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED

RETAIL FOOD PROTECTION - Convenience Store (2500-Up SqFt)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: ALLEGATIONS:

Reference - HSC

This is an investigation into the following allegations made by complainant:

THERE IS SEWAGE BACKING UP FROM A PIPE BEHIND THE STORAGE ROOM AND IT IS SETTLING NEAR THE BACK REFRIGERATORS. THE SLUDGE IS ALSO MOVING TOWARDS THE KITCHEN AREA.

This complaint was received by the Division of Environmental Health on 7/20/20.

FINDINGS:

An investigation into the aforementioned allegations was conducted on this date at approximately 10:20 AM. The manager was interviewed and did have knowledge of the complaint.

The following observations were noted regarding the above allegations:

- The floor sink outside the walk-in cooler is overflowing, with sewage debris flowing over an area of about 10 ft from the floor sink. The overflow also extends under the walk-in cooler door into the walk-in cooler approximately 10 ft. The sewage comes into contact with sealed drinks in cardboard containers sitting directly on the floor. See violation #22.
- In the back storage room, containing sealed drinks and some paper products on shelving, a floor drain is overflowing with sewage. The sewage extends approximately 10 ft in every direction, covering the entire back storage room floor and another approximately 20 ft into the adjoining storage room. The sewage comes into contact with sealed drinks in cardboard containers sitting directly on the floor. See violation #22.
- The mop sink is backed up to the rim (approximately 3/4 ft vertical height), but is not overflowing.
- The single toilet facility is not functional. According to the manager, the toilet leaks from the bottom of the toilet stand onto the floor when flushed. There were multiple soiled, wet cloth towels surrounding the base of the toilet. The floor was observed to be very dirty. The hand wash sink was observed to be half full of standing dirty water. When questioned, the manager stated they have not been able to use the toilet for about two months. They have had to go home or to another facility in order to use the toilet. See violation #43.
- Sewage is squirting up between the floor tiles in front of the ice machine when walked across. See violation #22.
- No sewage flow was noted in the customer service area.
- Pictures of the email thread documenting attempts by employees for help with the sewage problem to the owner's maintenance team were received. The owner's maintenance team employs a certified plumber who has been attempting to repair the sewage problem for the last six months, according to the manager.

RESULTS:

Allegations substantiated on this date for sewage overflow in the facility. Facility permit is hereby suspended. See violation #54.

Description: A complaint report has been received by Environmental Health.



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16K054 Permit Suspension

CRITICAL

Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 114409, 114405

Inspector Comments: Observed active sewage overflow in the two back storage rooms, outside the walk-in cooler, under the door of the walk-in cooler as well as in front of the ice machine. Observed the single toilet in the facility inoperable due to sewage overflow. Observed the hand wash sink in the restroom with standing water as well as the mop sink. Observed sewage overflow outside at the back of the facility in a gravel area.

Facility's current health permit is hereby suspended. A notice of closure sign has been posted at the front entrance of this facility. Prior to resuming operation, all areas of sewage contamination must be thoroughly cleaned and sanitized.

Once compliance is achieved facility must request an inspection and compliance will be determined by an Environmental Health Specialist with this department. When ready for re-inspection please contact this department at 800-442-2283.

Violation Description: If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)

16C022 Sewage and wastewater properly disposed

Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 114197

Inspector Comments: The following observations were noted in the facility:

1. The floor sink outside the walk-in cooler is overflowing, with sewage debris flowing over an area of about 10 ft from the floor sink. The overflow also extends under the walk-in cooler door into the walk-in cooler approximately 10 ft. The sewage comes into contact with sealed drinks in cardboard containers sitting directly on the floor.
2. In the back storage room, containing sealed drinks and some paper products on shelving, a floor drain is overflowing with sewage. The sewage extends approximately 10 ft in every direction, covering the entire back storage room floor and another approximately 20 ft into the adjoining storage room. The sewage comes into contact with sealed drinks in cardboard containers sitting directly on the floor.
3. The mop sink is backed up to the rim (approximately 3/4 ft vertical height), but is not overflowing.
4. Sewage is squirting up between the floor tiles in front of the ice machine when walked across.
5. No sewage flow was noted in the customer service area.

A food facility shall not operate if there is sewage overflowing or backing up in the food facility or there are no operable toilets available for food employees. Any contaminated food product shall be properly disposed of. The affected area must be cleaned and sanitized prior to reopening.

Violation Description: All liquid waste must drain to an approved fully functioning sewage disposal system. (114197) Toilet facilities must be operable.

16C043 Toilet facilities: properly constructed, supplied, cleaned

Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 114250, 114276

Inspector Comments: Observed the single toilet facility is not functional. According to the manager, the toilet leaks from the bottom of the toilet stand onto the floor when flushed. There were multiple soiled, wet cloth towels surrounding the base of the toilet. The floor was observed to be very dirty. The hand wash sink was observed to be half full of standing dirty water. When questioned, the manager stated they have not been able to use the toilet for about two months. They have had to go home or to another facility in order to use the toilet.

Toilet facilities shall be maintained clean, sanitary and in good repair for use by employees and patrons. Toilet rooms shall be separated by a well-fitting, self-closing door. Toilet tissue shall be provided in a permanently installed dispenser at each toilet.

Violation Description: Toilet facilities shall be maintained clean, sanitary and in good repair for use by employees and patrons. Toilet rooms shall be separated by a well-fitting, self-closing door. Toilet tissue shall be provided in a permanently installed dispenser at each toilet. Location of toilet facilities used by patrons shall not be located to pass through food preparation, food storage, or utensil washing areas. (114250, 114250.1, 114276)



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16K052 VC & D

Compliance Date: Not Specified

Inspector Comments: The following sealed bottles or cans contaminated with sewage were voluntarily condemned and discarded:

Reference - HSC - 113980

- Power Ade, #15, 28 oz
- Arizona Tea, #40, 23 oz
- Budweiser, #24, 12 oz; #45, 25 oz;
- Bud Lite Chelata, #15, 25 oz
- Model, #15, 24 oz
- Cobra, #15, 25 oz
- Truly lemonade, #12, 25 oz
- Mike's lemonade, #12, 25 oz
- Montero's, #30, 25 oz
- 805, #12, 24 oz
- Water, #12, 1 gallon
- Deluge Water, #12, 1 gallon; #24, 16 oz; #24, 33 oz
- Redline, #24, 12 oz
- Core Water, #12, 16 oz
- Hydrate Water, #12, 16 oz
- Vita CoCo, #24, 16 oz
- Perrier water, #24, 17 oz
- Aquafina Water, #24, 17 oz
- Bang's, #180, 16 oz
- Electrolit, #24, 12 oz

Description: Operator has voluntarily consented to the condemnation and destruction of food as said material being unfit for human consumption or otherwise in violation of California Health and Safety Code, Division 104, Part 5, Chapter 1 through 8, the disposition of which is provided for by Chapter 8, Article 3, Section 111895.

"I (We) hereby voluntarily agree to the condemnation and destruction of the following material(s) listed in violation number 52. By signing this Official Inspection Report (OIR), I (We) hereby release the County of San Bernardino and its agent from any and all liability."

Overall Inspection Comments

Closure sign was posted and the letter grade removed.

Do not obscure, relocate, or remove the closure sign. Failure to comply may result in a billable closure sign reposting at a rate of \$245.00 per hour, with a minimum of 30 minutes.

Signature Not Available due to COVID precautions

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement

SNA

NAME: Jacquetta Payne
TITLE:

Total # of Images: 0