



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME THE MOUNTAIN CAFE				REINSPECTION DATE Not Specified	INSPECTOR Christine Pascua	DATE 2/17/2022
LOCATION 42164 MOONRIDGE RD, BIG BEAR LAKE, CA 92315				PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 11:10 AM	TIME OUT 11:22 AM	FACILITY ID FA0009514	RELATED ID CO0082152	PE 1622	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 03 - CORRECTIVE ACTION / NO FOLLOW UP RE ACTION: 01 - NO FURTHER ACTION REQUIRED	

### RETAIL FOOD PROTECTION - Public Eating PI (100-Up Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: A complaint was received by Environmental Health Services on 02/08/2022.

Reference - HSC

Complainant stated the following: Mice and dropping in the facility.

Findings upon questioning, Person in charge (PIC) stated the following:

- Has a third party pest control services coming in weekly since three weeks.
- Sealed holes and replaced weather strips for doors throughout the facility.

Observations on this date:

- No live rats/rodents in the facility.
- Observed mixture of old and new rodent droppings throughout the facility in the following areas: on the counter of the old beverage equipments not in use, on the floor in the dry storage area and near the water heat closet.
- Observed no adulterated food at this time.
- Unable to view invoice/report of pest control company during time of inspection.

Results: Facility shall continue to maintain facility free of vermin and droppings at all time. Re inspection required. Routine inspection was also conducted on this date.

Description: A complaint report has been received by Environmental Health.

#### 16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Inspector Comments: Observed old and new rodent droppings in the following areas: on the counter of the old beverage equipments not in use, on the floor in the dry storage area and near the water heat closet.

Not In Compliance

Violation Reference - HSC - 114259.1, 114259.4, 11425

Eliminate rodent droppings, clean and sanitize the affected areas. Ensure to keep the facility vermin free and take the necessary proactive and preventative measures to prevent further activity including conducting some type of pest control service for the facility. A re-inspection will be conducted on or after 02/24/2022 to ensure compliance. Failure to eliminate the rodent pellets will result in billable re-inspections.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

#### Overall Inspection Comments

Compliant investigation conducted on this date. Re-inspection required.

#### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Total # of Images: 0