



**RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT**

FACILITY NAME <b>BARNES &amp; NOBLE BOOKSELLERS 2242</b>				REINSPECTION DATE <b>Not Specified</b>	INSPECTOR <b>Jin Lee</b>	DATE <b>10/1/2020</b>
LOCATION <b>5183 MONTCLAIR PLAZA 2242 LN, MONTCLAIR, CA 91763</b>				PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN <b>2:55 PM</b>	TIME OUT <b>4:00 PM</b>	FACILITY ID <b>FA0014464</b>	RELATED ID <b>CO0072976</b>	PE <b>1621</b>	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED	

**RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)**

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

**16K999 Complaint Inspection**

Compliance Date: Not Specified

Inspector Comments: The purpose of this visit was to conduct a complaint investigation.

Reference - HSC

Nature of Complaint: The complainant stated the cafe at this Barnes & Noble location is full of roaches. The complainant stated the complainant saw them on the floors and counters behind the register while ordering from there recently.

The management did not hear about this complaint.

On this date, the manager stated the pest control service was performed on Wednesday, 09/30/2020. The manager provided the log from the computer. Observed no pest control service report at the time of this investigation. The manager stated when this facility reopened, two (2) to three (3) month ago, there were the activities of cockroaches due to construction of next building, so the manager contacted the professional pest control service at that time. The manager stated he did not observe any activities recently.

On this date, Observed four (4) live german nymph and adult cockroaches in the cabinet under the table across the cash register and under the small double door reach-in refrigeration unit under the espresso machine and several dead cockroaches on the coffee preparation area. Observed openings in the ceiling above the walk-in refrigerator and freezer and gaps between the walls and cove base at the 3-compartment sink and the mop sink.

This food facility was closed, and the health permit was suspended on this date. A reinspecton is required prior to reopen this food facility.

Ensure to take appropriate pest control measures to eliminate all evidence of past or current vermin from this facility including but not limited to rodents. Clean and sanitize affected area in an approved manner.

The graded inspection was conducted at the same time of this complaint investigation. Refer the graded inspection report for additional information.

Description: A complaint report has been received by Environmental Health.

**Overall Inspection Comments**

No summary comments have been made for this inspection.

**FREE Classes to L.E.A.R.N.!**

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

**Signature(s) of Acknowledgement**

*No SIG*

NAME: Carlos Callejas  
TITLE: Manager

Total # of Images: 0