



**RECREATIONAL HEALTH - OFFICIAL INSPECTION REPORT**

|   |                             |   |  |                          |
|---|-----------------------------|---|--|--------------------------|
| FACILITY NAME<br><b>PROMONTORY</b>                          |                             | REINSPECTION DATE<br><b>Not Specified</b> | INSPECTOR<br><b>Yanan Zhu</b>  | DATE<br><b>8/25/2016</b> |
| LOCATION<br><b>13156 PINNACLE CT, CHINO HILLS, CA 91709</b> |                             | PERMIT EXPIRATION<br><b>8/31/2015</b>     | IDENTIFIER: Spa<br>SERVICE: 001 - INSPECTION - ROUTINE<br>RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU<br>ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED |                          |
| TIME IN<br><b>10:45 AM</b>                                  | TIME OUT<br><b>11:55 AM</b> | FACILITY ID<br><b>FA0007322</b>           | RELATED ID<br><b>PR0014642</b>   | PE<br><b>3623</b>        |

**RECREATIONAL HEALTH - Public Pool - Additional Spa at Facility**

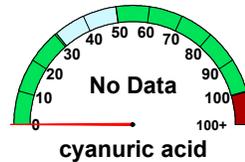
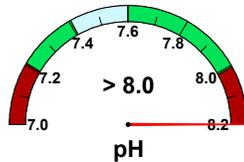
Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

**81**  
SCORE

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

|                   |
|-------------------|
| Ideal             |
| In Compliance     |
| Not in Compliance |



|                     |       |
|---------------------|-------|
| temperature (°F)    | 102.0 |
| observed flow (gpm) | 55    |
| required flow (gpm) | 47    |
| volume (gal)        | 1,408 |
| area (sq ft)        | 79    |
| occupancy           | 8     |

**IMPORTANT: Replacement of Suction Outlet Covers**  
Suction Outlet covers (anti-entrapment covers over main drains and skimmer equalizer outlets) shall be replaced upon expiration. The expiration (in years) is stamped on the front of each cover, indicating the amount of time the cover is valid after installation. Each replacement cover shall:

1. Meet the latest ANSI/APSP-16 performance standard
2. Be rated for the maximum designed flow-rate of the pump

Retain all records which indicate the make/model number of the replacement cover and date of installation. Records shall be made available to your inspector upon request.

**36K995 Permit - Suspension** **⚠ CRITICAL ⚠**

|                            |  |  |
|----------------------------|--|--|
| <b>POINTS</b><br><b>NA</b> | Compliance Date: <b>Not Specified</b><br>Not In Compliance<br>Violation Reference - <b>HSC</b> | <b>Inspector Comments:</b> Observed spa water disinfectant level was at 0 PPM of free-chlorine.<br>Observed spa water pH at 8.3 at the time of inspection.<br>Observed the spa underwater light was not functioning at the time of inspection. and GFCI unit was not tested due to the light failure<br>The health permit to operate is hereby suspended and the pool/spa ordered closed until the listed violation(s) have been corrected and verified by Environmental Health Services (EHS). The facility is to remain closed until permission from EHS is given. Contact your inspector at your local office at 800 442 2283 to schedule a reinspection to reinstate the health permit. The facility is posted closed; do not move, hide, or remove the sign. Reopening of the pool/spa without the approval by EHS, may result in an hourly billable Professional Services fee. |
|----------------------------|--|--|

**Violation Description:** Violation(s) observed pose an immediate threat to public health and safety. The health permit to operate is hereby suspended and the pool/spa ordered closed until the listed violation(s) have been corrected and verified by Environmental Health Services (EHS). The facility is to remain closed until permission from EHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. The facility is posted closed; do not move, hide, or remove the sign. Reopening of the pool/spa without the approval by EHS, may result in an hourly billable Professional Services fee.

**36K502 Water Quality - Critical – Disinfectant level** **⚠ CRITICAL ⚠**

|                           |  |   |
|---------------------------|--|---|
| <b>POINTS</b><br><b>5</b> | Compliance Date: <b>Not Specified</b><br>Not In Compliance<br>Violation Reference - <b>HSC - 65529</b> | <b>Inspector Comments:</b> Observed spa water disinfectant level was at 0 PPM of free-chlorine. Maintain public spa disinfectant level at a minimum of 3 PPM free-chlorine. |
|---------------------------|--|---|

**Violation Description:** The minimum concentration of disinfectant residual in public pools shall be 1.0 ppm free-chlorine without cyanuric acid or 2.0 ppm free-chlorine with cyanuric acid. The minimum concentration of disinfectant residual in public spas, wading pools, and spray grounds shall be 3.0 ppm free-chlorine. The maximum concentration of disinfectant residual shall be 10.0 ppm free-chlorine.

The minimum concentration of bromine residual in public pools shall be 2.0 ppm. The minimum concentration of bromine residual in public spas, wading pools, and spray grounds shall be 4.0 ppm.

A spray ground and water features with an ultraviolet light disinfection system shall be disinfected continuously at a minimum of 40 mJ/cm2 by the ultraviolet light disinfection units while the spray ground and water features are in use. If the ultraviolet dosage rate drops below 40 mJ/cm2 the operator shall close the spray ground and water features.



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### 36K506 Water Quality - Critical – Water pH 7.2 to 7.8



|                    |                                   |  |
|--------------------|-----------------------------------|--|
| POINTS<br><b>5</b> | Compliance Date: Not Specified    | Inspector Comments: Observed spa water pH at 8.3 at the time of inspection. Maintain spa water pH at 7.2 to 7.8. |
|                    | Not In Compliance                 |  |
|                    | Violation Reference - HSC - 65530 |  |

**Violation Description:** The pool operator shall maintain public pool water at pH 7.2 to 7.8.

### 36K524 Safety – Critical – Electrical hazards; GFCI



|                    |                                    |   |
|--------------------|------------------------------------|---|
| POINTS<br><b>5</b> | Compliance Date: Not Specified     | Inspector Comments: Observed the spa underwater light was not functioning at the time of inspection. and GFCI unit was not tested due to the light failure. Replace or repair underwater spa light and ensure that the GFCI unit is working properly. |
|                    | Not In Compliance                  |   |
|                    | Violation Reference - HSC - 116049 |   |

**Violation Description:** The design and installation of all underwater lighting systems, operating at more than 15 volts, supplied from a branch circuit either directly or by way of a transformer, shall be installed in a public swimming pool so that there is no shock hazard with any likely combination of fault conditions during normal use, and shall comply with both of the following requirements:

- (1) An approved ground-fault circuit interrupter shall be installed in the branch circuit that supplies all fixtures operating at more than 15 volts.
- (2) Only approved underwater lighting fixtures shall be used and no lighting fixtures shall be installed for operations at more than 150 volts between conductors.

### 36K516 Water Quality – Non-Critical – Water clarity

|                    |                                   |  |
|--------------------|-----------------------------------|--|
| POINTS<br><b>1</b> | Compliance Date: Not Specified    | Inspector Comments: Observed spa water was slightly cloudy at the time of inspection. The pool operator shall maintain clear pool water while the public pool is in use. |
|                    | Not In Compliance                 |  |
|                    | Violation Reference - HSC - 65527 |  |

**Violation Description:** The pool operator shall maintain clear pool water while the public pool is in use. The pool operator shall close the public pool if the bottom of the pool at the maximum depth is not clearly visible from the deck. The pool operator shall not reopen the public pool for use until the pool water is clean and clear, and the bottom of the pool at the maximum depth is clearly visible from the deck. If the bottom of the pool is not visible 48 hours following inspection and closure by the enforcing agent, the enforcing agent may order the pool drained.

### 36K528 Safety – Safety equipment

|                    |                                   |   |
|--------------------|-----------------------------------|---|
| POINTS<br><b>1</b> | Compliance Date: Not Specified    | Inspector Comments: Observed throw rope was missing from life ring, and life ring was deteriorated. Replace or repair life ring, and provide a throw rope to the life ring that is with a minimum 3/16-inch diameter, and of sufficient length to span the maximum width of the public pool and shall be stored in such a way as to prevent kinking or fouling. |
|                    | Not In Compliance                 |   |
|                    | Violation Reference - HSC - 65540 |   |

**Violation Description:** Except for spray grounds without standing water, the pool operator shall ensure that the following safety and first aid equipment is provided and maintained readily visible and available for use at the public pool at all times:

- (1) A 17-inch-minimum (exterior diameter) life ring with an attached throw rope with a minimum 3/16-inch diameter. The throw rope shall be of sufficient length to span the maximum width of the public pool and shall be stored in such a way as to prevent kinking or fouling.
- (2) A 12-foot-minimum fixed-length rescue pole with a permanently attached body hook. For spas, the length of the rescue pole shall be of sufficient length to effectuate rescue.

For public pools that exceed 75 feet in length or 50 feet in width, the pool operator shall provide a rescue pole and a life ring on at least two opposing sides of the public pool at centralized locations.

For public pools with lifeguard personnel on duty, the pool operator of each public pool area shall have the following additional safety equipment:

- (1) A Red Cross 10-Person Industrial First Aid Kit or the equivalent.
- (2) An operating telephone.
- (3) A backboard and head immobilizer.

### 36K556 Equipment – Plumbing labeled

|                    |                                      |   |
|--------------------|--------------------------------------|---|
| POINTS<br><b>1</b> | Compliance Date: Not Specified       | Inspector Comments: Observed the direction of flow was missing from equipment and pipings of the recirculation system. Mark the equipment and pipings of the recirculation system with directional symbols such as arrow to indicate the direction of the flow. |
|                    | Not In Compliance                    |   |
|                    | Violation Reference - CCR 24 - 3120B |   |

**Violation Description:** The direction of flow for the recirculation equipment shall be labeled clearly with directional symbols such as arrows on all piping in the equipment area. Where the recirculation equipment for more than one pool is located on site, the equipment shall be marked as to which pool the system serves. Valves and plumbing lines shall be labeled clearly with the source or destination descriptions.



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**36K595 Construction - Construction or alterations**

|                           |  |  |
|---------------------------|--|--|
| <b>POINTS</b><br><b>1</b> | Compliance Date: <b>Not Specified</b>    | <b>Inspector Comments:</b> The spa was observed to be newly plastered at the time of this inspection. A person proposing to construct, renovate or alter a pool, ancillary facilities or equipment and appurtenances shall submit plans and specifications detailing compliance with this chapter to the enforcing agent for review and written approval prior to commencing construction and shall first be cleared by the enforcing agent before substitution if not an exact duplicate of the units being changed or replaced.<br>Contact San Bernardino County Environmental Health Services at (800) 442-2283 for approval. Failure to comply may result in permit suspension and/or billable inspection at an hourly rate of \$245/hour. |
|                           | Violation Reference - <b>CCR - 3103B</b> |  |

**Violation Description:** A person proposing to construct, renovate or alter a pool, ancillary facilities or equipment and appurtenances shall submit plans and specifications detailing compliance with this chapter to the enforcing agent for review and written approval prior to commencing construction and shall first be cleared by the enforcing agent before substitution if not an exact duplicate of the units being changed or replaced.

**Overall Inspection Comments**

The spa was observed to be newly plastered at the time of this inspection. A person proposing to construct, renovate or alter a pool, ancillary facilities or equipment and appurtenances shall submit plans and specifications detailing compliance with this chapter to the enforcing agent for review and written approval prior to commencing construction and shall first be cleared by the enforcing agent before substitution if not an exact duplicate of the units being changed or replaced.

Contact San Bernardino County Environmental Health Services at (800) 442-2283 for approval. Failure to comply may result in permit suspension and/or billable inspection at an hourly rate of \$245/hour.

Observed spa water disinfectant level was at 0 PPM of free-chlorine.

Observed spa water pH at 8.3 at the time of inspection.

Observed the spa underwater light was not functioning at the time of inspection. and GFCI unit was not tested due to the light failure

The health permit to operate is hereby suspended and the pool/spa ordered closed until the listed violation(s) have been corrected and verified by Environmental Health Services (EHS). The facility is to remain closed until permission from EHS is given. Contact your inspector at your local office at 800 442 2283 to schedule a reinspection to reinstate the health permit. The facility is posted closed; do not move, hide, or remove the sign. Reopening of the pool/spa without the approval by EHS, may result in an hourly billable Professional Services fee.

"Spa Closure" signs posted at the spa and on the gate.

**Signature(s) of Acknowledgement**

NAME:  
TITLE:

Total # of Images: 0