



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME RIO RANCH MARKET #4		REINSPECTION DATE Not Specified		INSPECTOR Sujin Lee	DATE 6/8/2021
LOCATION 5832 RIVERSIDE DR, CHINO, CA 91710				PERMIT EXPIRATION	IDENTIFIER: None
TIME IN 5:02 PM	TIME OUT 5:30 PM	FACILITY ID FA0008959	RELATED ID CO0078642	PE 1620	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 03 - REINSPECTION REQUIRED

### RETAIL FOOD PROTECTION - Public Eating PI (0-24 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

**Inspector Comments:** The purpose of visit is to conduct a complaint inspection. The complaint was received by Division of Environmental Health Services on 6/7/2021.

Reference - HSC

Nature of complaint:

The complaint alleged that a cockroach crawled inside a bakery display case when the complainant was waiting to get pan dulce.

Observation(s)/finding(s):

Spoke to a manager who was not aware of the complaint. Per manager, the facility is serviced by a professional pest control service once per month. The manager provided most recent invoices from a pest control service. Observed the facility was serviced on 5/6/2021 and 4/6/2021.

Observed several dead adult German cockroaches caught on a glue trap located below deli display case.

Observed several violations. See 16C021, 16C023 and 16C033.

Outcome:

The manager stated he will call the pest control service this week to get serviced.

A reinspection will be conducted on or after 6/15/2021 to determine compliance. Failure to comply shall result at a billable re-inspection at an hourly rate of \$245 with 30-minute minimum.

**Description:** A complaint report has been received by Environmental Health.

#### 16C021 Hot and cold water available

Compliance Date: Not Specified

**Inspector Comments:** Hot and cold water was observed to be unavailable at handwashing sink in bakery area.

Not In Compliance

Ensure both hot (minimum of 100 F) and cold water is supplied at the handwashing sink.

Violation Reference - HSC - 113953(c),  
114099.2(b)

Corrected on site. Both hot and cold water was later observed to be supplied at the handwashing sink.

**Violation Description:** An adequate, protected, pressurized, potable supply of hot water and cold water shall be provided at all times. (113953(c), 114099.2(b) 114101(a), 114189, 114192, 114192.1, 114195)

#### 16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

**Inspector Comments:** Observed one dead adult German cockroach on floor underneath a refrigerator next to the bakery display case.

Not In Compliance

Remove the dead cockroach from the floor. Clean and sanitize the affected area. Ensure the facility is free of vermin including but not limited to cockroaches.

Violation Reference - HSC - 114259.1,  
114259.4, 11425

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)



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**16C033 Nonfood-contact surfaces clean**

Compliance Date: Not Specified  
Not In Compliance

Violation Reference - HSC - 114115 (c)

Inspector Comments: 1. Observed accumulation of heavy dust and dead flies on ceiling of bakery display case.

2. Observed accumulation of brown debris on pipe and rack inside the bakery display case. The brown debris was not observed to be in contact with baked goods.

Maintain all nonfood-contact surfaces clean and sanitized.

Violation Description: All nonfood contact surfaces of utensils and equipment shall be clean. (114115 (c))

**Overall Inspection Comments**

No summary comments have been made for this inspection.

**FREE Classes to L.E.A.R.N!**

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

**Signature(s) of Acknowledgement**

No Sig

NAME: Gonzalo Rumbo  
TITLE: Manager

Total # of Images: 0