



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME BURGER KING		REINSPECTION DATE Not Specified	INSPECTOR Tamara King	DATE 6/18/2018
LOCATION 71707 29 PALMS HWY, TWENTYNINE PALMS, CA 92277		PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 11:37 AM	TIME OUT 11:57 AM	FACILITY ID FA0005232	RELATED ID CO0061923	PE 1621
		SERVICE: 004 - COMPLAINT - INITIAL RESULT: 01 - CORRECTIVE ACTION NOT REQUIRED ACTION: 01 - NO FURTHER ACTION REQUIRED		

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Compliance Date: Not Specified

Not In Compliance

Reference - HSC

Inspector Comments: The purpose of this visit was to conduct a complaint investigation (CO0061923). A billable re-inspection and a second complaint (CO0061926) investigation were also conducted on on this date. All follow ups will be conducted against PR0012133 for the facility.

On 6/18/2018 a complaint was received by Environmental Health. In the complaint details the complainant alleged that rats were observed running near the restrooms and rat droppings were observed on the floor.

On this date a complaint investigation was conducted in response to the complaint received by environmental health: The following was observed.

- The electrical box near the secondary customer entrance nearest 29 Palms Hwy was observed to be temporarily covered with duct tape.
- One old dropping was found in the kitchen area under the counter at the front of the kitchen near the set trap. This dropping was removed from the facility.
- Several set traps were observed throughout the facility, no rodent activity was observed. All traps were rodent free and observed snapped.
- No fresh droppings were observed in the facility.
- Dewey Pest control records were observed for follow up treatment conducted on this date, 6/18/2018. Per the records no droppings were observed, no rodent activity was observed in the facility, one chewed box was observed on the exterior of the building. Dewey Pest control has scheduled a follow up to be conducted on 6/20/2018.
- No rodents observed in the facility.

Continue to eliminate the infestation and evidence of an infestation. Manager has been instructed to continue efforts to eliminate harborage and elimination of pests and evidence of pests from the facility. Continue to thoroughly clean all areas where rodent droppings/activity have been observed during recent inspections. Provide your local health inspector follow ups regarding progress, including Dewey pest control documents after their follow ups.

Based on the information conducted during this investigation the complaint may have been valid, although no evidence was observed this date and no rodent activity was observed, the facility had been closed for evidence of a rodent infestation on 6/14/2018 and reopened after a mandatory supervisory hearing at the county offices and a reopening inspection was conducted on 6/15/2018. A billable follow up investigation was conducted on this date, in conjunction with the complaint investigations, to verify continued compliance with directives provided during the supervisory hearing and Official Inspection Reports (OIR) from the previous week. Follow up with local health inspector required to verify continued compliance. A follow up inspection will be conducted in 1 weeks time to verify continued compliance and to inspect for continued signs of rodent activity. All follow ups will be conducted against PR0012133 for the facility.

Description: A complaint report has been received by Environmental Health.

Overall Inspection Comments



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FACILITY NAME BURGER KING	DATE 6/18/2018
LOCATION 71707 29 PALMS HWY, TWENTYNINE PALMS, CA 92277	INSPECTOR Tamara King

The purpose of this visit was to conduct a complaint investigation (CO0061923). A billable reinspection and a second complaint (CO0061926) investigation were also conducted on on this date. All follow ups will be conducted against PR0012133 for the facility.

On this date:

No evidence of new rodent activity was observed in the facility at the time of this inspection. Manager has been instructed to continue efforts to eliminate harborage and elimination of pests and evidence of pests from the facility. Continue to thoroughly clean all areas where rodent droppings/activity have been observed during recent inspections. Provide your local health inspector follow ups regarding progress, including Dewey pest control documents after their follow ups.

A follow up inspection will be conducted in 1 weeks time to verify continued compliance and to inspect for continued signs of rodent activity.

Total # of Images: 0