**Overall Inspection Comments**

**16K054 Permit Suspension**

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, Schedule of Fees.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

### 16K994 Reinspection

**Compliance Date:** Not Specified

**Inspector Comments:** Reinspection conducted on this day as follow-up to routine inspection conducted 3/2/22.

On that day, one (1) live adult german cockroach and three (3) dead german cockroaches were observed in facility. Owner was advised to obtain approved pest control methods to eliminate all live cockroaches, and remove dead cockroaches from facility, as well as clean all food debris on floors and equipment, as well as on utensils. Owner was also advised to clean and sanitize all possible contaminated areas and seal all holes and gaps that could allow entry of vermin.

During reinspection, floors of facility was observed clean with holes and gaps in walls observed sealed. Dead cockroaches observed removed, however, additional dead cockroaches were observed on floor beneath stand-up reach-in-coolers. One (1) live adult german cockroach and one (1) live nymph german cockroach observed on floor beneath stand-up reach-in-coolers.

Permit suspended and facility closed due to infestation of cockroaches (see permit suspension comment).

Contact EHS at 800-442-2283 for reinspection to verify removal of vermin prior to opening for operation.

### 16K054 Permit Suspension

**Compliance Date:** Not Specified

**Inspector Comments:** Permit suspended and facility closed due to infestation of cockroaches.

Contact EHS for reinspection to verify removal of vermin prior to opening for operation.

### 16K023 No rodents, insects, birds, or animals

**Compliance Date:** Not Specified

**Inspector Comments:** One (1) live adult german cockroach and one (1) live nymph german cockroach was observed on floor beneath stand-up reach-in-coolers, with dead cockroaches also on floor beneath stand-up reach-in-coolers.

During complaint and routine inspections conducted 3/2/22, owner stated pest control services facility once per month. At that time, invoices observed indicated facility was treated for german cockroaches on 2/23/22, 1/28/22, 12/28/21 and 11/19/21. Owner stated when pest control was contacted after inspection, pest control advised owner of facility that retreating facility is not permitted within seven (7) days of last treatment, and is scheduled to revisit facility Monday, 3/14/22.

Obtain approved pest control methods to eliminate all live cockroaches, and remove dead cockroaches from facility. Clean all food debris on floors and equipment, as well as on utensils. Ensure all possible contaminated areas are properly cleaned and sanitized prior to reinspection.

Reinspection required in no less than twenty-four (24) hours to ensure elimination of vermin from facility. Failure to eliminate vermin and clean and sanitize all contaminated areas will result in a charged reinspection to verify compliance.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

More Information: [https://youtu.be/1yuxW_p9Bxs](https://youtu.be/1yuxW_p9Bxs)

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**RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT**

**FACILITY NAME:** THE PHO

**LOCATION:** 21520 BEAR VALLEY RD E, APPLE VALLEY, CA 92308

**TIME IN:** 4:21 PM **TIME OUT:** 5:10 PM

**REINSPECTION DATE:** 3/17/2022 **PERMIT EXPIRATION:** 5/31/2022

**IDENTIFIER:** None **SERVICE:** 003 - INSPECTION - FOLLOW UP INSPECTION

**RESULT:** 05 - CORRECTIVE ACTION / FOLLOW UP REQUI

**ACTION:** 13 - PERMIT SUSPENDED / FACILITY CLOSED

**LOCATION:** 21520 BEAR VALLEY RD E, APPLE VALLEY, CA 92308

**TIME IN:** 4:21 PM **TIME OUT:** 5:10 PM

**FACILITY ID:** FA0014117 **RELATED ID:** PR0018663

**PE:** 1621 **INSPECTOR:** Kelly Eredia **DATE:** 3/3/2022

**REINSPECTION DATE:** 3/17/2022 **PERMIT EXPIRATION:** 5/31/2022

**IDENTIFIER:** None **SERVICE:** 003 - INSPECTION - FOLLOW UP INSPECTION

**RESULT:** 05 - CORRECTIVE ACTION / FOLLOW UP REQUI

**ACTION:** 13 - PERMIT SUSPENDED / FACILITY CLOSED

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**RETAIL FOOD PROTECTION - Public Eating Pl (25-99 Seats)**

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**PERMIT EXPIRATION:**

**REINSPECTION DATE:** 5/31/2022

**INSPECTOR:** Kelly Eredia **IDENTIFIER:** None

**SERVICE:** 003 - INSPECTION - FOLLOW UP INSPECTION

**RESULT:** 05 - CORRECTIVE ACTION / FOLLOW UP REQUI

**ACTION:** 13 - PERMIT SUSPENDED / FACILITY CLOSED

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**DATE:** 3/4/2022 **TIME:** 5:05:35PM **Page 1 of 2**
THE PHO

FACILITY NAME: THE PHO
LOCATION: 21520 BEAR VALLEY RD E, APPLE VALLEY, CA 92308
DATE: 3/3/2022
INSPECTOR: Kelly Eredia

Permit suspended and facility closed due to infestation of cockroaches. "B" grade placard removed, "Notice of Closure" sign posted. Do not remove, relocate or obstruct closure card.

Contact EHS at 800-442-2283 for reinspection to verify removal of vermin prior to opening for operation.

FREE Classes to L.E.A.R.N!
Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our calendar.

Signature(s) of Acknowledgement

No Sig

NAME: Shawn Phan
TITLE: Owner

Total # of Images: 0