



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO		REINSPECTION DATE 11/29/2021	INSPECTOR Sujin Lee	DATE 11/15/2021
LOCATION 4200 CHINO HILLS PKWY 210, CHINO HILLS, CA 91709		PERMIT EXPIRATION 1/31/2022	IDENTIFIER: None	
TIME IN 11:32 AM	TIME OUT 12:47 PM	FACILITY ID FA0004171	RELATED ID PR0013277	PE 1621
		SERVICE: 013 - FOOD - BILLABLE INSPECTION SERVICES RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED		

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K993 Re-Reinspection

Compliance Date: Not Specified

Not In Compliance

Reference - HSC

Inspector Comments: The purpose of the re-reinspection is to determine compliance from prior reinspection. During a complaint inspection on 11/2/2021, observed several rodent droppings in kitchen. The facility voluntarily self-closed. During a reinspection on 11/3/21, the facility was cleared to reopen.

On this date, observed fresh vermin droppings in following areas:

1. One inside a box of beverage holders in dry storage area
2. One inside a box of sealed take-out cups in dry storage area
3. More than 20 droppings behind True freezer in dry storage area
4. More than 7 droppings on soda syrup boxes in rear kitchen
5. More than 9 droppings on floor underneath flat grill adjacent to walk-in refrigerator
6. One underneath 3-compartment sink
6. One by exit door adjacent to restroom in customer service area

The manager provided an invoice from professional pest control company and it indicated the facility was serviced on 11/8/2021. The manager stated the facility has been serviced by the pest control service company once every three days since 11/3/2021.

Per person in charge (PIC), they recently caught one rat adjacent to handwashing sink in kitchen. The PIC stated the facility has been cleaning and sanitizing the entire facility everyday.

The health permit shall not be reinstated until all of following has been completed:

1. Eliminate all evidence of vermin, including but not limited to vermin droppings by using approved methods of pest control. Remove all excess clutter from the facility, as well as personal belongings to allow for effective pest control service.
2. Thoroughly clean and sanitize all affected surface areas.
3. Thoroughly clean facility to remove accumulated food residues and debris.
4. Inspect the facility and look for signs of rodent activity.
5. Seal all gaps/crevices in the facility.
6. Provide all pest control receipts.

Call Division of Environmental Health Services (EHS) to (800) 442-2283 when the critical violation has been corrected. A re-reinspection will be conducted to determine compliance. This facility must remain closed for business until a reinspection is conducted and the health permit to operate this facility is reinstated by (EHS). The "A" grade card was removed. A "notice of closure" sign was posted. Do not remove, relocate or alter the closure sign. A re-reinspection shall be billed at an hourly rate of \$245 with 30-minute minimum.

Description: Billable re-reinspection conducted at this time to determine compliance from prior reinspection.

16K054 Permit Suspension



Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114409, 114405

Inspector Comments: The permit is suspended on this date.

Violation Description: If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)

Overall Inspection Comments



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No summary comments have been made for this inspection.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement

No Sig

NAME: Andrea Huerta
TITLE: District manager

Total # of Images: 0