



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME EL POLLO LOCO #3669			REINSPECTION DATE Not Specified	INSPECTOR Rubi Guido	DATE 11/8/2021
LOCATION 758 W HIGHLAND AV, SAN BERNARDINO, CA 92405			PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN 8:33 AM	TIME OUT 9:19 AM	FACILITY ID FA0005196	RELATED ID CO0080909	PE 1621	SERVICE: 013 - FOOD - BILLABLE INSPECTION SERVICES RESULT: 03 - CORRECTIVE ACTION / NO FOLLOW UP RE ACTION: 15 - PERMIT REINSTATED / FACILITY RE-OPEN

RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K992 Permit Reinstatement

Compliance Date: Not Specified

Inspector Comments: The health permit to operate is hereby reinstated and the facility may open.

Not In Compliance

Reference - HSC

Description: The health permit to operate is hereby reinstated and facility may open.

16K993 Re-Reinspection

Compliance Date: Not Specified

Inspector Comments: The purpose of this visit was to conduct a billable follow-up inspection to verify compliance regarding a cockroach infestation.

Not In Compliance

Reference - HSC

FINDING(S):

The supervisor stated the following:

- EcoLab serviced the facility on 11/3/21-11/8/21.
- The entire facility was cleaned and sanitized.
- Contacted Environmental Health Services on 11/7/21 for a re-opening inspection and was given permission to re-open the facility.
- The facility re-opened on 11/7/21.

OBSERVATION(S):

- Per EHS supervisor, the facility was given permission to re-open on the weekend.
- No live cockroaches anywhere in the facility.
- One (1) dead cockroach under the cooking equipment at the front cooking line.
- One (1) dead cockroach in the corner between the reach-in cooler at the drive through area and the fryer at the front cooking line.
- One (1) dead cockroach under the front counter.
- No flies anywhere in the facility.
- Staff actively cleaning and sanitizing floors and equipment at this time.
- The supervisor provided EcoLab service reports upon request.
 - Report (11/3/21) indicated cockroach activity.
 - Report (11/4/21) indicated no activity.
 - Report (11/5/21) indicated cockroach activity.
 - Report (11/7/21) indicated cockroach activity.
 - Report (11/8/21) indicated cockroach activity.
- The next EcoLab service is scheduled for 11/11/21.

RESULT(S):

The health permit to operate is hereby reinstated and the facility may open. Complaint closed.

Description: Billable re-reinspection conducted at this time to determine compliance from prior reinspection.



Public Health
Environmental Health Services

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LOCATION 758 W HIGHLAND AV, SAN BERNARDINO, CA 92405	INSPECTOR Rubi Guido

16K023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,
114259.4, 11425

Inspector Comments: Observed the following:

- One (1) dead cockroach under the cooking equipment at the front cooking line.
- One (1) dead cockroach in the corner between the reach-in cooler at the drive through area and the fryer at the front cooking line.
- One (1) dead cockroach under the front counter.

Eliminate all dead and/or live cockroaches/flies/vermin from the facility. Ensure to clean and sanitize all affected areas. The food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

More Information: https://youtu.be/1yuxW_p9Bxs

Overall Inspection Comments

Complaint closed.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement

NO SIG

NAME: Esther Ruvalcaba

TITLE: Supervisor

Total # of Images: 0