



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME <b>BARNES &amp; NOBLE BOOKSELLERS 2090</b>				REINSPECTION DATE <b>Not Specified</b>	INSPECTOR <b>Emily Pfeifer</b>	DATE <b>9/10/2020</b>
LOCATION <b>14400 BEAR VALLEY RD 107, VICTORVILLE, CA 92392</b>				PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN <b>1:57 PM</b>	TIME OUT <b>2:51 PM</b>	FACILITY ID <b>FA0011505</b>	RELATED ID <b>CO0072511</b>	PE <b>1621</b>	SERVICE: 004 - COMPLAINT - INITIAL	
					RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU	
					ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED	

### RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

**Inspector Comments:** A complaint inspection was conducted in response to a complaint received by Environmental Health Services.

Reference - HSC

#### NATURE OF COMPLAINT:

The complainant alleged that there were cockroaches in the cafe.

The manager was not aware of the complaint.

#### FINDINGS:

The manager stated the following:

- The facility was experiencing an active infestation
- The issue had been occurring for between one (1) to two (2) months prior to inspection
- A pest control company serviced the facility weekly, for a total of four (4) to five (5) times

Observed live German cockroaches in the following areas:

- Six (6) live cockroaches on a trap on the floor underneath the counter containing espresso machines
- Two (2) live cockroaches underneath the front service counter
- Two (2) live cockroaches on a trap on the floor underneath the baked goods display unit
- Two (2) live cockroaches underneath the three (3) compartment sink

Observed dead German cockroaches in the following areas:

- Several dead cockroaches on traps underneath the front service counter
- Three (3) dead cockroaches in the cupboards storing dry goods behind the front service counter
- Two (2) dead cockroaches in the back storage area
- Three (3) dead cockroaches underneath the three (3) compartment sink

The permit is suspended on this date due to an active cockroach infestation. A reinspection is required prior to reopening the facility.

**Description:** A complaint report has been received by Environmental Health.

#### 16K054 Permit Suspension



Compliance Date: Not Specified

**Inspector Comments:** You are hereby notified that your health permit is temporarily suspended due to an active cockroach infestation.

Not In Compliance

Violation Reference - HSC - 114409, 114405

- Remove/eliminate all evidence of the cockroaches using an approved method of pest control as soon as possible.
- Seal all gaps/crevices in the facility
- Clean and sanitize the affected areas.

All evidence of cockroach activity must be eliminated from the facility prior to reopening. The facility must remain closed for at least 24 hours prior to reopening.

**Violation Description:** If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)



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### 16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,  
114259.4, 11425

Inspector Comments: 1. Observed live German cockroaches in the following areas:

- Six (6) live cockroaches on a trap on the floor underneath the counter containing espresso machines
- Two (2) live cockroaches underneath the front service counter
- Two (2) live cockroaches on a trap on the floor underneath the baked goods display unit
- Two (2) live cockroaches underneath the three (3) compartment sink

2. Observed dead German cockroaches in the following areas:

- Several dead cockroaches on traps underneath the front service counter
- Three (3) dead cockroaches in the cupboards storing dry goods behind the front service counter
- Two (2) dead cockroaches in the back storage area
- Three (3) dead cockroaches underneath the three (3) compartment sink

Ensure the facility is free of vermin at all times.

A reinspection is required prior to reopening to determine compliance.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

### 16C045 Floors, walls and ceilings: built, maintained, and clean

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114143 (d), 114266

Inspector Comments: 1. Observed a large hole in the floor underneath the counter holding the espresso machines.

Seal the hole or repair/replace the floor tile in this area and maintain in good repair.

2. Observed heavy debris and residue accumulation on the floor underneath the counter holding the espresso machine.

Clean the floor and maintain the floors clean.

**Violation Description:** The walls / ceilings shall have durable, smooth, nonabsorbent, and washable surfaces. All floor surfaces, other than the customer service areas, shall be approved, smooth, durable and made of nonabsorbent material that is easily cleanable. Approved base coving shall be provided in all areas, except customer service areas and where food is stored in original unopened containers. Food facilities shall be fully enclosed. All food facilities shall be kept clean and in good repair. (114143 (d), 114257, 114266, 114268, 114268.1, 114271, 114272) Cleaning must be an approved dustless method. (114268.1) Mats and duckboards, if used, must be removable and easily cleanable. (114272) Open-air barbecues or wood-burning ovens floor surfaces must extend a minimum of five feet and be impervious or easily cleanable. (114143(d))

### Overall Inspection Comments

The permit was suspended on this date due to an active cockroach infestation.

The facility must remain closed for at least 24 hour prior to reinspection. Call Environmental Health Services at (800) 442-2283 for a reinspection prior to reopening.

A "Notice of Closure" sign was posted on this date.

### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

### Signature(s) of Acknowledgement

NAME: Jonathon Allen  
TITLE: Store Manager



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Total # of Images: 0