



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME FONTANA RANCH MARKET				REINSPECTION Not Specified	INSPECTOR Antoinette Saunchez	DATE 9/22/2022
LOCATION 15324 MERRILL AV A, FONTANA, CA 92335				PERMIT	IDENTIFIER: None	
TIME IN 10:55 AM	TIME OUT 11:30 AM	FACILITY ID FA0004630	RELATED ID CO0085054	PE 1684	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQUIR ACTION: 13 - PERMIT SUSPENDE / FACILITY CLOSED	

RETAIL FOOD PROTECTION - Prepackaged (2500-Up SqFt)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice,

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Compliance Date: Not Specified

Reference - HSC

Inspector Comments:

PURPOSE:

A complaint inspection was conducted on this date in response to complaint number CO0085054.
A complaint was received by San Bernardino County Environmental Health Services on September 22, 2022.

NATURE OF COMPLAINT:

The complainant stated that two (2) mice were observed running down the market isles.

OBSERVATION:

- 1) On this date, the person in charge (PIC) was interviewed, and they stated the following:
 - PIC stated that they were unaware of this complaint.
 - PIC stated that they have not seen any recent vermin activity.
 - PIC stated that pest control provided services the day prior to the inspection date.
- 2) Observed the following items at this time:
 - One (1) live rodent, that appeared to be a mouse, was observed at the time of this inspection.
 - Rodent droppings were observed in several locations. See violation below.
 - One (1) rodent, that appeared to be a mouse, was observed to be dead and disposed of at the end of this inspection.
 - Pest control documentation dated for September 20, 2022 was observed on this date.

OUTCOME:

- 1) The health permit to this facility was suspended on this date due to a live rodent infestation that was observed inside of this food facility.

Description: A complaint report has been received by Environmental Health.



Public Health
Environmental Health Services

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16K054 Permit Suspension



Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 114409, 114405

Inspector Comments:

The health permit to this facility was suspended on this date due to a live rodent infestation that was observed inside of this food facility.

One (1) live rodent was observed crawling in the customer area.

Call this office when you are ready to reopen and a re-inspection will be conducted to ensure compliance.

This facility must remain closed for business until a re-inspection is conducted and the health permit to operate this facility is reinstated by a representative of this Agency.

This facility is hereby closed due to a rodent infestation.

Violation(s) observed pose an immediate threat to the public health and safety and the health permit to operate is hereby suspended and facility ordered closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services.

Facility is to remain closed until permission from DEHS is given. Contact San Bernardino County Environmental Health Services to schedule a re-inspection to reinstate the health permit. "Notice of closure" sign posted, do not move, hide, or remove sign.

****NOTE:** A re-inspection will be conducted in the future to observe compliance with a billed inspection of \$122.50 per half hour with a half hour minimum.

CLOSURE SIGN REMAINS POSTED ON ENTRANCE DOOR.

DO NOT REMOVE OR RELOCATE CLOSURE SIGN.

NON-COMPLIANCE WILL RESULT IN A CHARGED FOLLOW UP INSPECTION AT AN HOURLY RATE OF \$245.

Violation Description: If an imminent health hazard is found, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed. (114409, 114405)



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16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified
Not In Compliance
Violation Reference - HSC - 114259.1, 114259.4, 11425

Inspector Comments:
1. Observed one (1) live rodent, that appeared to be a mouse, crawling on the floor located below the three (3) door display cooler behind the produce isle in the customer shopping area.

Clean and sanitize all affected areas and maintain the facility free from vermin.
Eliminate vermin from this food facility.

A follow up inspection will be conducted to verify compliance.
Failure to comply will result in a charged inspection at an hourly rate of minimum \$245 and remain closure.
Please contact our department for re-inspection (800) 442-2283.

Note: A food facility shall not operate when there is a vermin infestation that has resulted in the contamination of food-contact surfaces, food packaging, utensils, food equipment, or adulteration of food.

Corrective Action Taken: An employee eliminated and disposed of the rodent at the end of this inspection.

2. Observed several rodent droppings on shelving and equipment in the following locations:
- On the dunnage rack inside of the liquor closet located adjacent to the back delivery door in the back storage area.
 - On the tortilla shelving located across from the produce isle in the customer shopping area.
 - Inside of the electrical panels of the three (3) door display cooler located adjacent to the produce isle in the customer shopping area.

The facility shall remove all rodent droppings from the facility and any other evidence of past rodent infestation.

All areas where rodent droppings were observed shall be thoroughly cleaned and sanitized.
All holes and gaps in the floors, walls and ceilings shall be sealed to prevent entrance/ harborage of vermin in the facility.

Continue will approved pest control and regularly monitored all areas of this facility for rodent activity.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

Overall Inspection Comments



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A complaint inspection was conducted on this date in response to complaint number CO0085054.
A complaint was received by San Bernardino County Environmental Health Services on September 22, 2022.

A routine inspection was conducted in conjunction with the complaint investigation on this date.
Refer to the following inspection report for more details:
DAERDEKFG (PR0039220)

This facility is hereby closed due to live rodent activity.
Violation(s) observed pose an immediate threat to the public health and safety and the health permit to operate is hereby suspended and facility ordered closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services.
Facility is to remain closed until permission from DEHS is given. Contact San Bernardino County Environmental Health Services to schedule a re-inspection to reinstate the health permit. "Notice of closure" sign posted, do not move, hide, or remove sign.

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FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Signature(s) of Acknowledgement

NO SIG

NAME: Satnam Singh
TITLE: Manager

Total # of Images: 0