



RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME ROCKET #0696				REINSPECTION Not Specified	INSPECTOR Marvin Chavez	DATE 9/20/2022
LOCATION 27300 W LUGONIA AV, REDLANDS, CA 92374				PERMIT	IDENTIFIER: None	
TIME IN 9:00 AM	TIME OUT 10:40 AM	FACILITY ID FA0016249	RELATED ID CO0084991	PE 1647	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQUIR ACTION: 03 - REINSPECTION REQUIRED	

RETAIL FOOD PROTECTION - Convenience Store (500-2499 SqFt)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice,

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K999 Complaint Inspection

Compliance Date: Not Specified

Reference - HSC

Inspector Comments: On this day a complaint inspection was conducted on this day due to Environmental health services receiving a complaint on 09/19/22. Complainant stated to observed heavy amounts of rodent droppings underneath soda fountain and live rats in rear storage area. On this day manager was interviewed and stated the facility was not aware of the complaint. Manager stated they have monthly pest control and provided the invoices.

- Observed approximately thirty rodent droppings located in cabinets underneath soda fountain. (see No rodents, insects, birds, or animals violation for more information).
- Observed approximately five rodent droppings in rear storage room adjacent to cat litter and green plastic storage boxes. (see No rodents, insects, birds, or animals violation for more information).
- Observed approximately six rodent droppings in rear storage room behind large silver CO2 cylinder. (see No rodents, insects, birds, or animals violation for more information).
- Observed approximately four rodent droppings adjacent to floor sink and walk-in cooler. (see No rodents, insects, birds, or animals violation for more information).
- Observed a large gap between hoses and wall located underneath soda fountains. (see Premises; personal/cleaning items; vermin-proofing violation for more information).
- Observed no active contamination during complaint inspection.

Upon questioning manager stated the rodent issue has been an on going issue for approximately two weeks. Manager provided a multiple work orders stating sating back about a month for assistance with pests. Furthermore observed a work order to close gaps in facility to limit vermin from the facility three days prior to compliant inspection. Observed pest control agency on site during complaint inspection.

Due to the amount of rodent droppings underneath the soda machine. All open food shall be temporally closed to prevent contamination. Contact EHS at 800-442-2283 for a reinspection to reopen the open food on site.

A Notice of closure sign was posted on soda drink fountain.

Description: A complaint report has been received by Environmental Health.



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LOCATION 27300 W LUGONIA AV, REDLANDS, CA 92374	INSPECTOR Marvin Chavez

16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,
114259.4, 11425

Inspector Comments: Observed the following:

- approximately thirty rodent droppings located in cabinets underneath soda fountain.
- approximately five rodent droppings in rear storage room adjacent to cat litter and green plastic storage boxes.
- approximately six rodent droppings in rear storage room behind large silver CO2 cylinder.
- approximately four rodent droppings adjacent to floor sink and walk-in cooler.

Clean and sanitize all affected areas from rodent droppings and monitor any vermin activity.

Due to the amount of rodent droppings underneath the soda machine. All open food shall be temporarily closed to prevent contamination. Contact EHS at 800-442-2283 for a reinspection to reopen the open food on site.

Violation Description: Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

16C044 Premises; personal/cleaning items; vermin-proofing

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114067 (j), 114123

Inspector Comments: Observed large gap between hoses and wall located underneath soda machines.

Close gap to deter vermin from entering the facility.

Violation Description: The premises of each food facility shall be kept clean and free of litter and rubbish; all clean and soiled linen shall be properly stored; non-food items shall be stored and displayed separate from food and food-contact surfaces; the facility shall be kept vermin proof. (114067 (j), 114123, 114143 (a) & (b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282) Food preparation sinks, handwashing sinks and warewashing equipment shall not be used for the cleaning of maintenance tools, the holding of maintenance materials, or the disposal of liquid wastes. (114123) Open-air barbecue and/or outdoor wood burning oven must operate on the same premises, in conjunction with a permanent food facility and not in an area that may pose as a fire hazard. (114143(a) (b)) Janitorial sink or approved curbed cleaning facility (exemption for restricted food service facilities Section 114279 (b)) shall be provided. (114279(a)) First aid supplies must have a legible manufacturer's label and stored in a kit or container that is located to prevent contamination. (114256.4) Insect electrocution devices are not allowed in food or utensil handling areas. (114259.3)

Overall Inspection Comments

A compliant inspection was conducted on this day.

A Notice of Closure sign was posted at open soda machine, do not defaced, marred, camouflaged, relocated, hidden, or remove sign. Do not reopen without the approval of San Bernardino County Environmental Health Services.

Contact EHS at 800-442-2283 for reinspection. Failure to comply will result in an additional billable reinspection with a 30-minute minimum charge of \$122.50.

FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

Total # of Images: 0