



**RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT**

FACILITY NAME <b>STEAK N SHAKE</b>				REINSPECTION DATE <b>Not Specified</b>	INSPECTOR <b>Melissa Nano</b>	DATE <b>10/13/2015</b>
LOCATION <b>12160 MARIPOSA RD, VICTORVILLE, CA 92392</b>				PERMIT EXPIRATION	IDENTIFIER: None	
TIME IN <b>10:35 AM</b>	TIME OUT <b>10:54 AM</b>	FACILITY ID <b>FA0005038</b>	RELATED ID <b>CO0052432</b>	PE <b>1622</b>	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 01 - CORRECTIVE ACTION NOT REQUIRED ACTION: 01 - NO FURTHER ACTION REQUIRED	

**RETAIL FOOD PROTECTION - Public Eating PI (100-Up Seats)**

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

**16K999 Complaint Inspection**

Compliance Date: Not Specified  
Not In Compliance  
Reference - HSC

**Inspector Comments:**  
A complaint inspection was conducted on this date.

Complainant states that facility is using fillers and water for ground beef. Complainant also states that an employee is being asked to go through trash to take out unused straws and ketchup packets.

Upon inspection, managers on duty were not aware of the complaint.

Observed no employees sifting through trash to remove unused straws and ketchup packets.  
Observed straws and ketchup packets available at facility stored in a clean and sanitary manner.  
Observed no signs of straws and ketchup packets being reused.  
Observed several back stock of straws and ketchup packets in dry storage area.

Manager on duty states that the only recipe that calls for water and ground beef is their chili.  
Observed no obvious signs of adulteration of hamburger patties.

**Description:** A complaint report has been received by Environmental Health.

**Overall Inspection Comments**

Complaint has been addressed and hereby closed.

If there are any questions, please contact Environmental Health Services or Melissa Nano at (800) 442-2283.

**Signature(s) of Acknowledgement**

NAME: ester lozada  
TITLE: general manager

Total # of Images: 0