



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME ARBY'S #7041		REINSPECTION DATE 6/21/2019		INSPECTOR Kathryn Gutierrez	DATE 6/7/2019
LOCATION 15122 BEAR VALLEY RD, VICTORVILLE, CA 92392		PERMIT EXPIRATION 6/30/2019		IDENTIFIER: None	
TIME IN 12:45 PM	TIME OUT 1:55 PM	FACILITY ID FA0001804	RELATED ID PR0000176	PE 1621	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED

### RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

**Inspector Comments:** On this date an investigation was conducted due to a complaint received by Environmental Health Services San Bernardino County.

Reference - HSC

As per complainant: Complainant stated that they saw mice at facility.

Upon entering facility, the manager was made aware of the nature of this complaint.

Interview:

Manager stated that facility has not experienced rodent infestation. Manager provided pest control receipts. The most recent pest control service receipt found was from 4-16-19. According to manager, pest control service is conducted every 30 days.

Observation/Finding(s):

- Evidence of rodent infestation.
- Rodent droppings on floor below soda syrups.
- Rodent droppings on 2 plastic bags filled with about 30 hamburger buns.
- Bag of hamburger buns with holes (gnaw marks).

Conclusion:

Facility closure due to evidence of rodent infestation. Take the necessary steps to eliminate all rodent evidence from facility. Clean and sanitize all affected areas.

The violations observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended. The facility is ordered closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services. The facility is to remain closed until permission from DEHS has been given. "Notice of closure" sign posted, do not move, hide, or remove sign. Ensure that facility has eliminated all evidence of rodent infestation prior to contacting San Bernardino County Environmental Health Services for re-opening.

**Description:** A complaint report has been received by Environmental Health.

#### 16C013 Food in good condition, safe and unadulterated

Compliance Date: Not Specified

**Inspector Comments:** Observed the following foods contaminated by rodents:

Not In Compliance

Violation Reference - HSC - 113967, 113976,

- Rodent droppings on 2 plastic bags filled with about 30 hamburger buns.
- Bag of hamburger buns with holes (gnaw marks).

Eliminate all food potentially contaminated by rodents. Ensure all food intended for customers is in good condition and unadulterated.

Corrected on site: Employees voluntarily discarded the hamburger buns mentioned above.

**Violation Description:** All food shall be manufactured, produces, prepared, compounded, packed, transported, kept for sale, and served so as to be pure and free from adulteration and spoilage. Any food is adulterated if it bears or contains any poisonous or deleterious substance that may render it impure or injurious to health. (113967, 113976, 113980, 113988, 113990, 114035, 114254(c), 114254.3)



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### 16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,  
114259.4, 11425

Inspector Comments: Observed evidence of rodent infestation at the following locations:

- Rodent droppings on floor below soda syrups.
- Rodent droppings on 2 plastic bags filled with about 30 hamburger buns.
- Bag of hamburger buns with holes (gnaw marks).

Clean and sanitize all areas contaminated by vermin ( rodents ). Take the necessary steps to eliminate all vermin (rodent) evidence from facility.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

### Overall Inspection Comments

Facility closure due to evidence of rodent infestation. Take the necessary steps to eliminate all rodent evidence from facility. Clean and sanitize all affected areas.

The violations observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended. The facility is ordered closed until the listed violation(s) have been corrected and verified by San Bernardino County Public Health Department Environmental Health Services. The facility is to remain closed until permission from DEHS has been given. "Notice of closure" sign posted, do not move, hide, or remove sign. Ensure that facility has eliminated all evidence of rodent infestation prior to contacting San Bernardino County Environmental Health Services for re-opening.

Total # of Images: 0