385 N Arrowhead Ave, San Bernardino, CA 92415 | Phone: 800.442.2283 Fax: 909.387.4323
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SAN BERNARDINO COUNTY

Public Health
Environmental Health Services

RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME				REINSPECTION DATE	INSPECTOR	DATE
MCDONALD'S #4756				11/16/2018	Emmily Phan	11/2/2018
LOCATION				PERMIT EXPIRATION	IDENTIFIER: None	
1620 W REDLANDS BL, REDLANDS, CA 92373				3/31/2019	SERVICE: 004 - COMPLAINT - INITIAL	
TIME IN	TIME OUT	FACILITY ID	RELATED ID	PE	RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU	
4:44 PM	5:32 PM	FA0009305	PR0004917	1622	ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED	

RETAIL FOOD PROTECTION - Public Eating Pl (100-Up Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, Schedule of Fees.

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

16K995 Permit - Suspension ⚠ CRITICAL ⚠

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC

Inspector Comments: The health permit to this facility was suspended this date due to no running hot water.

Call our office at 1 (800) 442- 2283 or our After-Hour lines at 1 (800) 472 – 2376 when you are ready to re-open and a re-inspection will be conducted to determine compliance.

The facility must remain closed for business until they are given supervisory approval.

Violation Description: Violation(s) observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended and ordered closed until the listed violation(s) have been corrected and verified by DEHS. Facility is to remain closed until permission from DEHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. Posted closed, do not move, hide, or remove sign.

16K999 Complaint Inspection

Compliance Date: Not Specified

Reference - HSC

Inspector Comments: COMPLAINT INVESTIGATION
This purpose of this visit was to conduct a complaint investigation.

NATURE OF COMPLAINT-PER THE COMPLAINANT-
"Facility is operating without running water. Employees are not washing their hands and dishes are being cleaned in reused water."

FINDINGS-Spoke to the Manager who has heard of this complaint.
According to the manager, around approximately 12PM- 2:30 PM the main water line pipe outside the front of the restaurant had burst and leaked it's contents into the streets and surrounding sidewalk. No hot running water was observed anywhere inside the facility.
An appointment has been made for a plumber to rectify the situation.
At the time of this inspection, the facility was observed to be closed to the public via locked doors but was still operating the drive- thru window and serving drive-thru customers. Employees were observed to be handling food. The operator was instructed to discontinue serving food to all customers immediately.
A Notice of Closure sign has been posted at the entrance doors.
Contact our office at 1 (800) 442- 2283 during normal business hours or our After-Hour lines at 1 (800) 472 – 2376 when you are ready to re-open and a re-inspection will be conducted to determine compliance.

Evidence was found supporting the claims of this complaint.
A follow-up inspection will be required.

Description: A complaint report has been received by Environmental Health.

Overall Inspection Comments

A "Notice of Closure" sign has been posted on this date.

Signature(s) of Acknowledgement

NAME: latesha ewing
TITLE: manager

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FACILITY NAME	DATE
MCDONALD'S #4756	11/2/2018
LOCATION	INSPECTOR
1620 W REDLANDS BL, REDLANDS, CA 92373	Emmily Phan

Total # of Images: 0