



**County of San Bernardino • Department of Public Health  
Division of Environmental Health Services  
COMMUNITY ENVIRONMENTAL HEALTH PROGRAM  
RECREATIONAL HEALTH - OFFICIAL INSPECTION REPORT**

www.sbcounty.gov/dph/dehs

(800) 442-2283

FACILITY NAME <b>BEST WESTERN BIG BEAR CHATEAU</b>					DATE <b>8/14/2014</b>	SIGNATURE 	
LOCATION <b>42200 MOONRIDGE RD, BIG BEAR LAKE, CA 92315</b>					REINSPECTION DATE <b>Not Specified</b>	PERMIT EXPIRATION <b>11/30/2014</b>	
MAILING ADDRESS <b>PO BOX 1814, BIG BEAR LAKE CA 92315</b>					REHS <b>Sierra Clayborn</b>		
FA # <b>FA0005560</b>	PR # <b>PR0015803</b>	SR # <b>Not Specified</b>	CO # <b>Not Specified</b>	PE <b>3623</b>	PROGRAM IDENTIFIER: <b>Spa</b>		
TIME IN <b>11:54 AM</b>	TIME OUT <b>1:01 PM</b>	CONTACT <b>Not Captured</b>			SERVICE: <b>001 - INSPECTION - ROUTINE</b>		
					RESULT: <b>03 - CORRECTIVE ACTION / NO FOLLOW UP REQ</b>		
					ACTION: <b>01 - NO FURTHER ACTION REQUIRED</b>		

**RECREATIONAL HEALTH - Public Pool - Additional Spa at Facility**

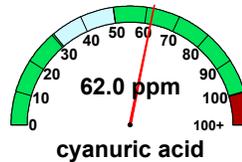
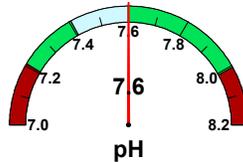
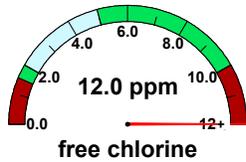
Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge of \$61.25 per 15 minutes with a minimum time of 30 minutes, and a minimum charge of \$122.50.

**82**

SCORE

Ideal
In Compliance
Not in Compliance



temperature (F)	104.0
observed flow (gpm)	No Data
required flow (gpm)	25
volume (gal)	750
area (sq ft)	50
occupancy	5

**36K402 Water Quality - Critical - Lack of Disinfectant**

**⚠ CRITICAL ⚠**

<b>POINTS</b> <b>4</b>	Compliance Date: <b>Not Specified</b>	Inspector Comments: Observed chlorine at 1.31ppm.
	Not In Compliance	Maintain chlorine at 1.5ppm to 10ppm. Check/test chemicals daily.
	Violation Reference - CCR - 65529	*Corrected: Remeasured chlorine at 12ppm during inspection.

**Violation Description:** For pools using hypochlorite or gaseous chlorine without a stabilizer, a free chlorine residual at least 1.0 ppm shall be maintained throughout the pool. If cyanuric acid or a chlorinated isocyanurate is used, a free chlorine residual of at least 1.5 ppm shall be maintained throughout the pool.

**36K406 Water Quality - Critical - pH High/Low**

**⚠ CRITICAL ⚠**

<b>POINTS</b> <b>4</b>	Compliance Date: <b>Not Specified</b>	Inspector Comments: Observed pH at 8.3.
	Not In Compliance	Maintain pH between 7.2- 8.0.
	Violation Reference - CCR - 65529	*Corrected during inspection to 7.6.

**Violation Description:** Water shall be maintained in an alkaline condition at a pH between 7.2 and 8.0.

**36K427 Safety - Safety Signs**

<b>POINTS</b> <b>2</b>	Compliance Date: <b>Not Specified</b>	Inspector Comments: Observed old pool signs in place.
	Not In Compliance	The following signs need to be replaced or renovated: No Lifeguard on Duty sign to replace the word "should" with "shall", the 911 sign to include name and address of facility in 1 inch font as well as the phone number to the nearest emergency services, and the emergency shut off sign not placed near the emergency shut off button.
	Violation Reference - CCR 24 - 3120B	

**Violation Description:** All signs shall have clearly legible letters or numbers not less than 4 inches high, unless otherwise required, affixed to a wall, pole, gate or similar permanent structure in a location visible to all pool users. The following shall be posted:

- Maximum number of pool users permitted for each pool.
- "NO DIVING" at pools with a maximum water depth of 6 feet or less.
- Where no lifeguard service is provided, a warning sign shall be posted stating, "WARNING: NO LIFEGUARD ON DUTY." The sign also shall state in letters at least 1 inch high, "Children under the age of 14 shall not use pool without a parent or adult guardian in attendance."
- An illustrated diagram with text at least 1/4 inch high of artificial respiration and CPR procedures.
- The emergency telephone number 911 with numbers not less than 4 inches (102mm), the number of the nearest emergency services and the name and street address of the pool facility with numbers and text not less than 1 inch (25 mm) shall be posted.
- A warning sign for spa pools with "CAUTION" language.
- Where pools were constructed for which lighting was not required, a sign shall be posted at each pool entrance on the outside of the gate(s) stating, "NO USE OF POOL ALLOWED AFTER DARK."
- A sign shall be posted on the exterior side of gates and doors leading into the pool enclosure area stating, "KEEP GATE CLOSED" or "KEEP DOOR CLOSED".
- A sign in letters at least 1 inch high and in a language or diagram that is clearly stated shall be posted at the entrance area of a public pool which states that persons having currently active diarrhea or who have had active diarrhea within the previous 14 days shall not be allowed to enter the pool water.
- A sign in letters at least 1 inch high shall be posted that describes the requirements for wave pools.
- A sign shall be posted at each spray ground and be visible from any part of the spray ground that states, "CAUTION: WATER IS RECIRCULATED. DO NOT DRINK."



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**36K446 Equipment - Chlorinator/Heater/Jets**

<b>POINTS</b> <b>2</b>	Compliance Date: Not Specified Not In Compliance	Inspector Comments: Observed no automatic chlorinator attached to spa recirculation available at time of inspection.
	Violation Reference - CCR - 65529, 65535, 3134B...	PROVIDE IMMEDIATELY. Inspector will reinspect for chlorinator in 2 weeks.

**Violation Description:** Pools, when open or in use, shall be disinfected continuously by a chemical which imparts a residual effect. Disinfectant feeders shall comply with applicable requirements established by the NSF/ANSI 50-2010 performance standard effective August 2010 for disinfectant feeders. All feeders shall be capable of supplying not less than the equivalent of 3 pounds of 100 percent available chlorine per day per 10,000 gallons of pool water capacity. All parts of the pool and related pool facilities and equipment shall be maintained in good repair. A spa pool aeration and/or jet system shall be completely separate from the recirculation system and shall not be interconnected with any other pool.

**36K448 Equipment - Flow Meter**

<b>POINTS</b> <b>2</b>	Compliance Date: Not Specified Not In Compliance	Inspector Comments: Observed flow meter bobbin stuck in bottom of flow meter cylinder during inspection.
	Violation Reference - CCR - 3125B	Correct.

**Violation Description:** A flow meter shall be provided on each recirculation system accurate to within 10 percent of flow. Flowmeter shall be maintained in good repair, accurately displaying flowrate.

**36K458 Maintenance - Test Kit/Daily Records**

<b>POINTS</b> <b>2</b>	Compliance Date: Not Specified Not In Compliance	Inspector Comments: Observed pool chemical log not being maintained daily and test kit with excessive residue in chlorine test tube.
	Violation Reference - CCR - 65523, 65529	Abate

**Violation Description:** Appropriate test kits for measuring the pH, concentration of the disinfectant, and, when used, concentration of cyanuric acid shall be provided at each pool. The test kit shall be capable of testing for free chlorine residual.

The operator of each pool open for use shall keep a daily record of information regarding operation, including readings of disinfectant residual, pH and maintenance procedures such as cleaning of filters and quantity of chemicals used.

**36K474 Lighting - Adequate Lighting and Ventilation**

<b>POINTS</b> <b>2</b>	Compliance Date: Not Specified Not In Compliance	Inspector Comments: Observed no GFCI present on pool and spa lights in pump room.
	Violation Reference - SBCC - 3115B, 3106B, 3121B	Provide immediately.

**Violation Description:** Pools used at night shall be equipped with underwater lighting fixtures that will provide complete illumination to all underwater areas of the pool with no blind spots. Pool deck areas and emergency egress areas shall be provided with lighting so that persons walking on the deck can identify hazards. Lighting fixtures shall be aimed towards the deck area and away from the pool surface insofar as practical. Artificial lighting shall be provided at all spray ground pads which are used at night or which do not have adequate natural lighting so that all portions of the spray pad and deck may be seen easily.

Indoor pools, dressing rooms and toilet rooms shall be ventilated according to the requirements in Chapter 4 of the California Mechanical Code.

**Overall Inspection Comments**

No summary comments have been made for this inspection.

**Photo Attachments:**

No Photo Attachments