



County of San Bernardino • Department of Public Health
 Division of Environmental Health Services
COMMUNITY ENVIRONMENTAL HEALTH PROGRAM
RECREATIONAL HEALTH - OFFICIAL INSPECTION REPORT

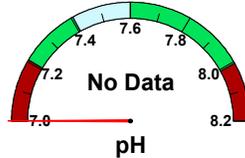
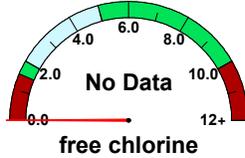
www.sbcounty.gov/dph/dehs

(800) 442-2283

FACILITY NAME ONTARIO GRAND INN & SUITES				DATE 8/5/2014	SIGNATURE
LOCATION 3333 SHELBY ST, ONTARIO, CA 91764				REINSPECTION DATE Not Specified	PERMIT EXPIRATION
MAILING ADDRESS 3333 SHELBY ST, ONTARIO, CA 91764				REHS Tin Nguyen	
FA # FA0016306	PR # Not Specified	SR # Not Specified	CO # CO0048393	PE 3620	PROGRAM IDENTIFIER: None
TIME IN 9:15 AM	TIME OUT 10:26 AM	CONTACT Not Captured			SERVICE: 004 - COMPLAINT - INITIAL
					RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQUIR
					ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED

RECREATIONAL HEALTH - Public Pool - Initial Pool at Facility

Ideal
In Compliance
Not in Compliance



temperature (F)	No Data
observed flow (gpm)	No Data
required flow (gpm)	No Data
volume (gal)	No Data
area (sq ft)	No Data
occupancy	No Data

36K999 Complaint Inspection

POINTS NA	Compliance Date: Not Specified	Inspector Comments: -Complainant stated that pool is slightly green and murky. -Upon inspection, observed the following: Pool: -Water inside pool clean and clear -Chlorine level at 0 ppm in pool. Ensure chlorine level is maintained between 1.5 ppm - 10 ppm (if cyanuric acid is used) in pool. -pH level at 7.1. Ensure pH level is maintained between 7.2 and 8.0. -Cyanuric acid level at 99 ppm in pool. Spa: -Water inside spa moderately cloudy; however main drains are still visible from deck. -Chlorine level at 4 ppm. -pH level at 6.4 in spa. Ensure pH level is maintained between 7.2 and 8.0. -Spa/pool is ordered closed by Division of Environmental Health Services (DEHS) due to low pH level in spa and low chlorine level inside pool. -Spa/pool permit is suspended by DEHS. Do not re-open spa/pool for use unless authorized by DEHS. Non-compliance may result in future charged re-inspection at \$245.00 per hour. NOTE: -Contact DEHS at 1(800) 442-2283 when ready to re-open spa and pool. -Closure sign posted at both gates to spa/pool.
	Not In Compliance Violation Reference - HSC	

Violation Description: A complaint report has been received by Environmental Health.

Overall Inspection Comments

Complaint has been addressed and is now closed.

NOTE:

-Pool and spa will remained closed until chlorine level in pool and pH level in spa has been corrected.

Photo Attachments:

No Photo Attachments