



**County of San Bernardino • Department of Public Health
Division of Environmental Health Services
COMMUNITY ENVIRONMENTAL HEALTH PROGRAM
RECREATIONAL HEALTH - OFFICIAL INSPECTION REPORT**

www.sbcounty.gov/dph/dehs

(800) 442-2283

FACILITY NAME BEST WESTERN					DATE 5/22/2014	SIGNATURE	
LOCATION 3400 SHELBY ST, ONTARIO, CA 91764					REINSPECTION DATE Not Specified	PERMIT EXPIRATION 12/31/2014	
MAILING ADDRESS 3400 SHELBY ST, ONTARIO, CA 91764					REHS Anies Kondoker		
FA # FA0004209	PR # PR0015941	SR # Not Specified	CO # Not Specified	PE 3605	PROGRAM IDENTIFIER: Spa		
TIME IN 4:19 PM	TIME OUT 5:00 PM	CONTACT Not Captured			SERVICE: 001 - INSPECTION - ROUTINE		
					RESULT: 03 - CORRECTIVE ACTION / NO FOLLOW UP REQ		
					ACTION: 01 - NO FURTHER ACTION REQUIRED		

RECREATIONAL HEALTH - PUBLIC SPA

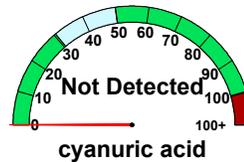
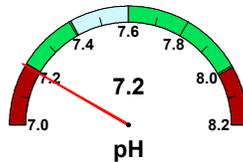
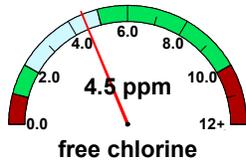
Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge of \$61.25 per 15 minutes with a minimum time of 30 minutes, and a minimum charge of \$122.50.

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SCORE

Ideal
In Compliance
Not in Compliance



temperature (F)	102.0
observed flow (gpm)	No Data
required flow (gpm)	66
volume (gal)	1,987
area (sq ft)	113
occupancy	11

36K402 Water Quality - Critical - Lack of Disinfectant

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Measured free chlorine at 0 ppm. Corrected on site. Free chlorine level was raised to 4.5 ppm.
	Not In Compliance	
	Violation Reference - CCR - 65529	

Violation Description: For pools using hypochlorite or gaseous chlorine without a stabilizer, a free chlorine residual at least 1.0 ppm shall be maintained throughout the pool. If cyanuric acid or a chlorinated isocyanurate is used, a free chlorine residual of at least 1.5 ppm shall be maintained throughout the pool.

36K406 Water Quality - Critical - pH High/Low

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Measured pH above 8.0. Corrected during inspection. pH level was lowered to 7.2.
	Not In Compliance	
	Violation Reference - CCR - 65529	

Violation Description: Water shall be maintained in an alkaline condition at a pH between 7.2 and 8.0.

36K442 Equipment - Critical - Non-Functioning Recirculation System

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Observed direction of flow for recirculation system not labeled. Ensure to clearly label recirculation equipment with directional symbols.
	Not In Compliance	
	Violation Reference - CCR - 65525	

Violation Description: Each pool shall be provided with a separate recirculation system designed for the continuous recirculation, filtration and disinfection of the pool water. The pumps, filters and all related parts of the pool water purification system shall be kept in operation whenever the pool is available for use.



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36K427 Safety - Safety Signs

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed missing following signs: - 911 (has to be 4" high) - name and address of pool location - Observed missing illustrated diagram of CPR and artificial respiration procedures. - phone number of nearest emergency services - keep closed - diarrhea sign Ensure to provide these signs by July 1, 2014.
	Not In Compliance	
	Violation Reference - CCR 24 - 3120B	

Violation Description: All signs shall have clearly legible letters or numbers not less than 4 inches high, unless otherwise required, affixed to a wall, pole, gate or similar permanent structure in a location visible to all pool users. The following shall be posted:

- a) Maximum number of pool users permitted for each pool.
- b) "NO DIVING" at pools with a maximum water depth of 6 feet or less.
- c) Where no lifeguard service is provided, a warning sign shall be posted stating, "WARNING: NO LIFEGUARD ON DUTY." The sign also shall state in letters at least 1 inch high, "Children under the age of 14 shall not use pool without a parent or adult guardian in attendance."
- d) An illustrated diagram with text at least 1/4 inch high of artificial respiration and CPR procedures.
- e) The emergency telephone number 911 with numbers not less than 4 inches (102mm), the number of the nearest emergency services and the name and street address of the pool facility with numbers and text not less than 1 inch (25 mm) shall be posted.
- f) A warning sign for spa pools with "CAUTION" language.
- g) Where pools were constructed for which lighting was not required, a sign shall be posted at each pool entrance on the outside of the gate(s) stating, "NO USE OF POOL ALLOWED AFTER DARK."
- h) A sign shall be posted on the exterior side of gates and doors leading into the pool enclosure area stating, "KEEP GATE CLOSED" or "KEEP DOOR CLOSED".
- i) A sign in letters at least 1 inch high and in a language or diagram that is clearly stated shall be posted at the entrance area of a public pool which states that persons having currently active diarrhea or who have had active diarrhea within the previous 14 days shall not be allowed to enter the pool water.
- j) A sign in letters at least 1 inch high shall be posted that describes the requirements for wave pools.
- k) A sign shall be posted at each spray ground and be visible from any part of the spray ground that states, "CAUTION: WATER IS RECIRCULATED. DO NOT DRINK."

36K448 Equipment - Flow Meter

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed non-functional flow meter. Repair/replace.
	Not In Compliance	
	Violation Reference - CCR - 3125B	

Violation Description: A flow meter shall be provided on each recirculation system accurate to within 10 percent of flow. Flowmeter shall be maintained in good repair, accurately displaying flowrate.

36K456 Maintenance - Spa/Pool Area - Pump Room

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed debris accumulation in pump area. Maintain the area clean.
	Not In Compliance	
	Violation Reference - CCR - 65535	

Violation Description: All parts of the pool and related pool facilities and equipment shall be maintained in good repair. Floors shall be kept free from cracks and other defects. Walls, ceilings, partitions, doors and similar surfaces and equipment shall be refinished in a manner acceptable to DEHS as often as necessary to be kept in a state of good repair. Hoses shall be provided for regular flushing and cleaning. The whole pool area shall be kept clean, sanitary and free of litter and vermin.

36K460 Skimmers - Requirements

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed missing weir gate in skimmer. Replace.
	Not In Compliance	
	Violation Reference - CCR - 65533, 3136B	

Violation Description: The pool shall be equipped with one or more skimming methods to provide continuous skimming of the pool water and shall be capable of continually withdrawing not less than 75 percent of the required flow rate. Skimmers and water levels shall be maintained and operated to remove floating scum, sputum or debris continuously. The skimmer shall be recessed into the pool wall, individually adjustable for the rate of flow with either an external or internal device, provided with an air lock protective device and provided with a removable and cleanable screen or basket to trap objects.



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36K466 Structure - Pool Shell

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed chipped spa shell. Ensure that shell is smooth and non abrasive.
	Not In Compliance	
	Violation Reference - CCR - 3108B	

Violation Description: The finished pool shell shall be lined with a smooth waterproof interior finish that will withstand repeated brushing, scrubbing, and cleaning procedures. The finish color shall be white. Tiles installed at the waterline shall be of contrasting color. A spa pool may be finished in a light color other than white when approved by the enforcing agent. Pool shell shall be maintained in good repair.

36K474 Lighting - Adequate Lighting and Ventilation

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed spa light non-operational. Repair/replace.
	Not In Compliance	
	Violation Reference - SBCC - 3115B, 3106B, 3121B	

Violation Description: Pools used at night shall be equipped with underwater lighting fixtures that will provide complete illumination to all underwater areas of the pool with no blind spots. Pool deck areas and emergency egress areas shall be provided with lighting so that persons walking on the deck can identify hazards. Lighting fixtures shall be aimed towards the deck area and away from the pool surface insofar as practical. Artificial lighting shall be provided at all spray ground pads which are used at night or which do not have adequate natural lighting so that all portions of the spray pad and deck may be seen easily.

Indoor pools, dressing rooms and toilet rooms shall be ventilated according to the requirements in Chapter 4 of the California Mechanical Code.

Overall Inspection Comments

No summary comments have been made for this inspection.

Photo Attachments:

No Photo Attachments