



**County of San Bernardino • Department of Public Health
Division of Environmental Health Services
COMMUNITY ENVIRONMENTAL HEALTH PROGRAM
RECREATIONAL HEALTH - OFFICIAL INSPECTION REPORT**

www.sbcounty.gov/dph/dehs

(800) 442-2283

FACILITY NAME ONTARIO GRAND INN & SUITES					DATE 5/22/2014	SIGNATURE	
LOCATION 3333 SHELBY ST, ONTARIO, CA 91764					REINSPECTION DATE Not Specified	PERMIT EXPIRATION 11/30/2014	
MAILING ADDRESS 3333 SHELBY ST, ONTARIO, CA 91764					REHS Anies Kondoker		
FA # FA0016306	PR # PR0021826	SR # Not Specified	CO # Not Specified	PE 3605	PROGRAM IDENTIFIER: Spa SERVICE: 001 - INSPECTION - ROUTINE		
TIME IN 2:34 PM	TIME OUT 3:12 PM	CONTACT Not Captured			RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQUIRED ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED		

RECREATIONAL HEALTH - PUBLIC SPA

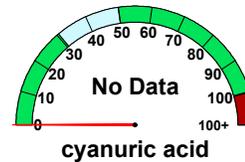
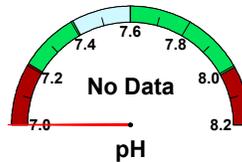
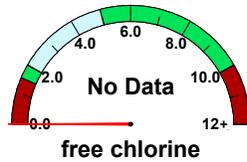
Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge of \$61.25 per 15 minutes with a minimum time of 30 minutes, and a minimum charge of \$122.50.

74

SCORE

Ideal
In Compliance
Not in Compliance



temperature (F)	No Data
observed flow (gpm)	No Data
required flow (gpm)	34
volume (gal)	1,010
area (sq ft)	79
occupancy	8

36K995 Permit - Suspension

⚠ CRITICAL ⚠

POINTS NA	Compliance Date: Not Specified	Inspector Comments: Spa permit is suspended due to non-operational recirculation system, main drain not visible from pool deck, and excessive amount of pH and chlorine levels.
	Not In Compliance	
	Violation Reference - HSC	

Violation Description: Violation(s) observed pose an immediate threat to public health and safety. The health permit to operate is hereby suspended and the pool/spa ordered closed until the listed violation(s) have been corrected and verified by Environmental Health Services (EHS). The facility is to remain closed until permission from EHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. The facility is posted closed; do not move, hide, or remove the sign. Reopening of the pool/spa without the approval by EHS, may result in an hourly billable Professional Services fee.

36K404 Water Quality - Critical - High Disinfectant Level

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Measured free chlorine above 20 ppm. When cyanuric acid is used, maintain free chlorine level between 1.5 to 10 ppm.
	Not In Compliance	
	Violation Reference - CCR - 65529	

Violation Description: Concentration of available disinfectant shall not exceed approved level. Free chlorine residual shall not exceed 10 ppm.

36K406 Water Quality - Critical - pH High/Low

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Measured pH above 8.0. Maintain pH between 7.2 to 8.0.
	Not In Compliance	
	Violation Reference - CCR - 65529	

Violation Description: Water shall be maintained in an alkaline condition at a pH between 7.2 and 8.0.

36K408 Water Quality - Critical - Clarity

⚠ CRITICAL ⚠

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Observed very poor water clarity. Main drains were not visible from pool deck. Ensure to maintain good water clarity.
	Not In Compliance	
	Violation Reference - CCR - 65527, 65543	

Violation Description: The recirculation and purification system shall be operated and maintained so as to keep the pool water clean and clear. Under no circumstances shall the pool be used if the main drain is not clearly visible from the deck. The water of every wading pool shall be kept sufficiently clear so that the bottom of the wading pool will be visible at all times.



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36K442 Equipment - Critical - Non-Functioning Recirculation System **⚠ CRITICAL ⚠**

POINTS 4	Compliance Date: Not Specified	Inspector Comments: Observed spa pump non operational. Repair/replace the pump. Ensure that recirculation system is fully functional during spa open hours.
	Not In Compliance	
	Violation Reference - CCR - 65525	

Violation Description: Each pool shall be provided with a separate recirculation system designed for the continuous recirculation, filtration and disinfection of the pool water. The pumps, filters and all related parts of the pool water purification system shall be kept in operation whenever the pool is available for use.

36K427 Safety - Safety Signs

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed faded safety signs on a wall within pool enclosure. Replace the signs. Observed missing "Emergency Shut Off" switch sign adjacent of the switch. Ensure to provide all required signs as written on a flyer given to Jose (supervisor of maintenance dept).
	Not In Compliance	
	Violation Reference - CCR 24 - 3120B	

Violation Description: All signs shall have clearly legible letters or numbers not less than 4 inches high, unless otherwise required, affixed to a wall, pole, gate or similar permanent structure in a location visible to all pool users. The following shall be posted:

- a) Maximum number of pool users permitted for each pool.
- b) "NO DIVING" at pools with a maximum water depth of 6 feet or less.
- c) Where no lifeguard service is provided, a warning sign shall be posted stating, "WARNING: NO LIFEGUARD ON DUTY." The sign also shall state in letters at least 1 inch high, "Children under the age of 14 shall not use pool without a parent or adult guardian in attendance."
- d) An illustrated diagram with text at least 1/4 inch high of artificial respiration and CPR procedures.
- e) The emergency telephone number 911 with numbers not less than 4 inches (102mm), the number of the nearest emergency services and the name and street address of the pool facility with numbers and text not less than 1 inch (25 mm) shall be posted.
- f) A warning sign for spa pools with "CAUTION" language.
- g) Where pools were constructed for which lighting was not required, a sign shall be posted at each pool entrance on the outside of the gate(s) stating, "NO USE OF POOL ALLOWED AFTER DARK."
- h) A sign shall be posted on the exterior side of gates and doors leading into the pool enclosure area stating, "KEEP GATE CLOSED" or "KEEP DOOR CLOSED".
- i) A sign in letters at least 1 inch high and in a language or diagram that is clearly stated shall be posted at the entrance area of a public pool which states that persons having currently active diarrhea or who have had active diarrhea within the previous 14 days shall not be allowed to enter the pool water.
- j) A sign in letters at least 1 inch high shall be posted that describes the requirements for wave pools.
- k) A sign shall be posted at each spray ground and be visible from any part of the spray ground that states, "CAUTION: WATER IS RECIRCULATED. DO NOT DRINK."

36K444 Equipment - Recirculation Pump/Filter/Separation Tank

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed direction of flow for recirculation system not labeled. Ensure to clearly label recirculation equipment with directional symbols.
	Not In Compliance	
	Violation Reference - HSC - 3120B, 3132B, 3141B	

Violation Description: Each pool shall be provided with a separate recirculation system designed for the continuous recirculation, filtration and disinfection of the pool water. The pumps, filters and all related parts of the pool water purification system shall be kept in operation whenever the pool is available for use. All parts of the pool and related pool facilities and equipment shall be maintained in good repair.

The backwash from a diatomaceous earth filter shall discharge into a separation tank. The wastewater from the separation tank shall discharge into a sanitary sewer or other disposal system acceptable to the local wastewater agency.

The direction of flow for the recirculation equipment shall be labeled clearly with directional symbols such as arrows on all piping in the equipment area.

36K458 Maintenance - Test Kit/Daily Records

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed pool chemical record missing in pump room. Ensure to maintain a current pool chemical record in pump room.
	Not In Compliance	
	Violation Reference - CCR - 65523, 65529	

Violation Description: Appropriate test kits for measuring the pH, concentration of the disinfectant, and, when used, concentration of cyanuric acid shall be provided at each pool. The test kit shall be capable of testing for free chlorine residual.

The operator of each pool open for use shall keep a daily record of information regarding operation, including readings of disinfectant residual, pH and maintenance procedures such as cleaning of filters and quantity of chemicals used.



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36K460 Skimmers - Requirements

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed missing wier gate in skimmer. Replace.
	Not In Compliance	
	Violation Reference - CCR - 65533, 3136B	

Violation Description: The pool shall be equipped with one or more skimming methods to provide continuous skimming of the pool water and shall be capable of continually withdrawing not less than 75 percent of the required flow rate. Skimmers and water levels shall be maintained and operated to remove floating scum, sputum or debris continuously. The skimmer shall be recessed into the pool wall, individually adjustable for the rate of flow with either an external or internal device, provided with an air lock protective device and provided with a removable and cleanable screen or basket to trap objects.

36K472 Access - Steps - Handrails - Diving Area

POINTS 2	Compliance Date: Not Specified	Inspector Comments: Observed loose handrail at shallow end. Tighten loose handrail.
	Not In Compliance	
	Violation Reference - CCR - 3111B, 3113B	

Violation Description: Stairs shall be provided in the shallowest portion of a pool. Ladders shall be corrosion resistant and shall be equipped with slip resistant tread surfaces. Ladders shall be rigidly installed. Hand rails shall be provided at the top of both sides of each ladder and recessed steps and shall extend over the coping or edge of the deck. Diving boards and platforms shall be anchored to the pool deck, constructed of corrosion resistant material, designed and constructed to be easily cleanable and finished with a durable slip resistant material.

Overall Inspection Comments

No summary comments have been made for this inspection.

Photo Attachments:

No Photo Attachments