



COMMUNITY ENVIRONMENTAL HEALTH PROGRAM
RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

(800) 442-2283

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FACILITY NAME CARL'S JR 116				DATE 12/3/2013	SIGNATURE <i>Shannon Johnson</i>
LOCATION 1915 N CAMPUS AV, UPLAND, CA 91784				REINSPECTION DATE Not Specified	PERMIT EXPIRATION
MAILING ADDRESS 1915 N CAMPUS AV, UPLAND, CA 91784				REHS Shannon Johnson	
FA # FA0014599	PR # Not Specified	SR # Not Specified	CO # CO0046507	PE 1621	PROGRAM IDENTIFIER: None
TIME IN 1:03 PM	TIME OUT 2:01 PM	CONTACT Not Captured			SERVICE: 004 - COMPLAINT - INITIAL
					RESULT: 03 - CORRECTIVE ACTION / NO FOLLOW UP REQ
					ACTION: 01 - NO FURTHER ACTION REQUIRED

RETAIL FOOD PROTECTION - PUBLIC EATING PL (25-99 SEATS)

16K999 Complaint Inspection

Compliance Date: **Not Specified**
Not In Compliance
Violation Reference - **HSC**

Inspector Comments: This department received an alleged complaint that stated a family (number of family members is unknown) ordered food from this facility, ate the food at home and then became ill with food borne illness symptoms within approximately eight hours later.

Violation Description: A complaint report has been received by Environmental Health.

Overall Inspection Comments

Upon inspection, the following was found:

The food items ordered by this complainant were provided to this department by this facility. These items include: Kids Chicken Stars, Kids Fries, Kids Coke, Spicy Chicken Sandwich, Garden Salad, Famous Cheeseburger, Small Fries, Chicken Tenders, small coke, and a vanilla shake.

Management was contacted by the complainant on 11-30-13 and informed of this complaint.

No employees from this facility have called in sick within the last two weeks.

All food is provided to this facility from MBM Corp-Ontario, 1051 N. Wineville Ave, Suite 100, Ontario, CA 91764.

All food handling practices, food temperatures, and sanitation were in compliance at this time. All food worker certifications and Manager's Food Safety Certifications were available for review as well as the last routine inspection report being available for review.

On the routine inspection report conducted on 11-13-13, it was observed that an employee used the ware wash sink to conduct hand washing. This hand wash sink closest to this employee was not reachable due to a large metal rack standing in the doorway between the employee and the hand wash sink. This same metal rack was observed to be blocking the doorway in the same manner from that time. No employees were observed washing their hands improperly but, this facility should maintain all hand wash sinks accessible to all employees at all times.

A grade of 94 "A" was obtained during the routine inspection conducted on 11-13-13. Correct any noted violations noted on this inspection report.

At this time, this complaint cannot be verified or denied. Case closed.

Photo Attachments:
No Photo Attachments