



COMMUNITY ENVIRONMENTAL HEALTH PROGRAM
RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

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(800) 442-2283

FACILITY NAME JACK IN THE BOX 362				DATE 5/3/2013	SIGNATURE
LOCATION 40771 VILLAGE DR, BIG BEAR LAKE, CA 92315				REINSPECTION DATE Not Specified	PERMIT EXPIRATION
MAILING ADDRESS 40771 VILLAGE DR, BIG BEAR LAKE, CA 92315				REHS Cecilia Jones	
FA # FA0009517	PR # Not Specified	SR # Not Specified	CO # CO0044714	PE 1621	PROGRAM IDENTIFIER: None
TIME IN 1:56 PM	TIME OUT 2:42 PM	CONTACT Not Captured			SERVICE: 004 - Complaint - Initial
					RESULT: 03 - Corrective Action / No Follow up Required
					ACTION: 01 - No Further Action Required

RETAIL FOOD PROTECTION - PUBLIC EATING PL (25-99 SEATS)

No Violations Cited

Overall Inspection Comments

Our office received a fax from Jack in the Box corporate informing us that this facility experienced a sewage back up. During today's investigation I spoke with the facility manager who stated that the backup was due to a clogged grease trap. The manager explained that the backup occurred the day after the grease trap had been serviced. The facility immediately closed all operation per their HACCP plan. A plumber was called, and arrived 15 minutes later. The plumber informed the facility manager that the back up was due to an improperly serviced grease trap/line. Once the plumber cleared all of the plumbing lines, the facility manager followed written Jack in the Box procedures and kept facility closed while thorough cleaning and sanitizing took place.

I reviewed the procedure log witch stated that cleaning procedure includes the following:

- 1) Sanitizing all floors, including restrooms, dining room and all food prep/sotage areas.
- 2) All mop heads are replaced with new ones.
- 3) All Employees sanitize shoes with a solution of sanitizer at a concentration of 200 PPM for QUAT

Once all of the above procedures have been completed , manager called their corporate office who had just spoken to San Bernardino County Environmental Health Supervisor Mike Wetzel, and had received clearance to re-open. All of the above cleaning and sanitizing procedures were logged and initialed by the manager.

During today's investigation. I observed all and drains lines draining properly.

Photo Attachments:

No Photo Attachments