



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME ROCKET #0696				REINSPECTION Not Specified	INSPECTOR Steven Uhlman	DATE 10/4/2022
LOCATION 27300 W LUGONIA AV, REDLANDS, CA 92374				PERMIT	IDENTIFIER: None	
TIME IN 10:30 AM	TIME OUT 11:45 AM	FACILITY ID FA0016249	RELATED ID CO0085215	PE 1647	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQUIR ACTION: 03 - REINSPECTION REQUIRED	

### RETAIL FOOD PROTECTION - Convenience Store (500-2499 SqFt)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice,

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K999 Complaint Inspection

Compliance Date: Not Specified

Inspector Comments: Nature of the Complaint:

Reference - HSC

On October 4, 2022, our office received a complaint concerning your facility. In the complaint, the complainant alleged that your facility is infested with rats.

Investigation / Observations:

The manager was made aware of the complaint. Also on site was a pest control company (Barreras Pest Control) who, the manager stated, had been retained to address the alleged rat infestation.

An examination of both the interior and exterior of the facility was done. Inside, no live or dead rats were observed. A few, four (4) to (5) rodent fecal pellets were observed in cabinets and on the floor in the back storage area. The pellets did not appear fresh. One empty snap trap (set in a cabinet in the display area) and one empty glue board (under racks in the rear storage area) were observed.

An examination of both open and prepackaged foods, both on display and in the back storage area, showed no evidence of chew marks or other rodent signs (urine or fecal contamination, rub marks or trails).

Observed many plants and trees abutting up to the exterior of the building. However, no exterior utility lines were observed to descend to the roof. No burrows along the foundation line were observed.

DIRECTIVE:

Continue with your pest control service consultation and follow their recommendations. Ensure any openings between the interior and exterior of the building are adequately screened or otherwise sealed off. This would include utility conduit entry points, cracks or other openings / penetrations. Ensure all doorways leading outside are adequately weatherstripped.

Follow your pest control service consultant concerning the trimming or elimination of exterior vegetation. The rat species commonly known as "roof rats" will climb up abutting vegetation to gain access to the roof, where it will enter the building.

A reinspection will need to be done to ensure compliance. Once your pest control consultant has evaluated the situation and has controlled the problem, please call 1-800-442-2283 to arrange for a reinspection.

If we have not been contacted by you by October 18, 2022 to arrange for a reinspection, we will conduct a reinspection on or about that date. Please be aware, you are entitled to one courtesy reinspection. If the problem has not been addressed and controlled by this courtesy reinspection, other subsequent reinspection will be conducted and billed at the department's hourly rate.

**Description:** A complaint report has been received by Environmental Health.



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### 16C023 No rodents, insects, birds, or animals

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,  
114259.4, 11425

**Inspector Comments:** An examination of both the interior and exterior of the facility was done. Inside, no live or dead rats were observed. A few, four (4) to (5) rodent fecal pellets were observed in cabinets and on the floor in the back storage area. The pellets did not appear fresh. One empty snap trap (set in a cabinet in the display area) and one empty glue board (under racks in the rear storage area) were observed.

An examination of both open and prepackaged foods, both on display and in the back storage area, showed no evidence of chew marks or other rodent signs (urine or fecal contamination, rub marks or trails).

Observed many plants and trees abutting up to the exterior of the building. However, no exterior utility lines were observed to descend to the roof. No burrows along the foundation line were observed.

#### DIRECTIVE:

Immediately ensure that the facility is free of rodent infestation. San Bernardino County does not allow the operation of food facilities if they have vermin infestations.

Continue with your pest control service consultation and follow their recommendations. Ensure any openings between the interior and exterior of the building are adequately screened or otherwise sealed off. This would include utility conduit entry points, cracks or other openings / penetrations. Ensure all doorways leading outside are adequately weatherstripped.

Follow your pest control service consultant concerning the trimming or elimination of exterior vegetation. The rat species commonly known as the "roof rat" will climb up abutting vegetation to gain access to the roof, where it will enter the building.

A reinspection will need to be done to ensure compliance. Once your pest control consultant has evaluated the situation and has controlled the problem, please call 1-800-442-2283 to arrange for a reinspection.

If we have not been contacted by you by October 18, 2022 to arrange for a reinspection, we will conduct a reinspection on or about that date. Please be aware, you are entitled to one courtesy reinspection. If the problem has not been addressed and controlled by this courtesy reinspection, other subsequent reinspection will be conducted and billed at the department's hourly rate.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

### Overall Inspection Comments

A reinspection will be required to ensure that your facility is free of rodents. You have until October 18, 2022 to arrange for a reinspection. If you have not contacted us by that date, a reinspection will be done immediately thereafter.

To arrange for a reinspection, or if you have questions, please call 1-800-442-2283.

### FREE Classes to L.E.A.R.N!

Liaison Education And Risk Network (L.E.A.R.N.) is a FREE class based on the fundamentals of Active Managerial Control and the Centers for Disease Control and Prevention's five risk factors that lead to foodborne illnesses. Find out when the next L.E.A.R.N. class is by checking our [calendar](#).

### Signature(s) of Acknowledgement

NAME: vanessa alvarado  
TITLE: manager



**Public Health**  
Environmental Health Services

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Total # of Images: 0