



## RETAIL FOOD PROTECTION - OFFICIAL INSPECTION REPORT

FACILITY NAME <b>PHILS</b>		REINSPECTION DATE <b>Not Specified</b>		INSPECTOR <b>Tamara King</b>	DATE <b>8/7/2018</b>
LOCATION <b>835 E 3RD ST, SAN BERNARDINO, CA 92410</b>		PERMIT EXPIRATION		IDENTIFIER: None	
TIME IN <b>9:31 AM</b>	TIME OUT <b>10:01 AM</b>	FACILITY ID <b>FA0007746</b>	RELATED ID <b>CO0062698</b>	PE <b>1621</b>	SERVICE: 004 - COMPLAINT - INITIAL RESULT: 05 - CORRECTIVE ACTION / FOLLOW UP REQU ACTION: 13 - PERMIT SUSPENDED / FACILITY CLOSED

### RETAIL FOOD PROTECTION - Public Eating PI (25-99 Seats)

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional inspection to be billed at the hourly rate as provided in the San Bernardino County Code, [Schedule of Fees](#).

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

See the following pages for the code sections and general requirements that correspond to each violation listed below.

#### 16K995 Permit - Suspension



Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC

**Inspector Comments:** On this date live cockroaches in various life stages were observed in the kitchen portion of the facility where active food preparation was occurring.

Based on an inspection this day, the items marked below identify the violation(s) in operation or facilities which must be corrected. Failure to correct the listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at the hourly rate as provided in the San Bernardino County Code, Schedule of Fees.

Administrative Order to Show Cause (OSC): The Permittee has the right to a hearing if requested in writing within 15 calendar days of receipt of this notice, to show cause why the permit to operate should not be suspended or revoked; otherwise the right to a hearing shall be deemed waived.

**IMMEDIATE HEALTH PERMIT SUSPENSION AND CLOSURE** The permit to operate the above named food facility is hereby temporarily suspended, and the facility is ordered to immediately closed under the authority of Sections 114405 and 114409 of Division 104, Part 7, Chapter 13 Article 3 of the California Health and Safety Code. The attached inspection report specifies the conditions that warrant this closure and the sections of the law that have are being violated. Any food facility for which the permit has been temporarily suspended shall cease all food handling, close and remain closed until all conditions warranting the closure are corrected and your permit has been reinstated by a representative of Environmental Health. An owner, manager, or operator who fails to comply with this Closure Notice may be found guilty of a misdemeanor, with a possible fine of \$1000.00 and/or imprisonment for not more than six months for each offense. This Health Permit Suspension and Closure Notice is issued to you under the authority of the California Health and Safety Code, Division 104, Part 7, Chapter 13, Article 3. Copies of the Code Sections referred to herein may be reviewed at most public libraries, the internet, or Environmental Health. Contact this office at the number noted above, during normal days of business if you have any questions. A "Notice of Closure" seal was issue on this date. **REASON FOR CLOSURE:** Rodent activity in multiple areas. Violations observed on this date pose an immediate threat to public health and safety and the permit to operate is hereby suspended and ordered closed until the listed violations have been corrected and verified by DEHS. The facility is to remain closed until a mandatory supervisory hearing is attended by a representative of the facility and permission is granted from DEHS. Contact your inspector at your local office to schedule a re-inspection to reinstate the health permit. The facility has been posted closed, do not move, hide, or remove sign.

**Violation Description:** Violation(s) observed pose an immediate threat to public health and safety and the health permit to operate is hereby suspended and ordered closed until the listed violation(s) have been corrected and verified by DEHS. Facility is to remain closed until permission from DEHS is given. Contact your inspector at your local office to schedule a reinspection to reinstate the health permit. Posted closed, do not move, hide, or remove sign.



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FACILITY NAME PHILS	DATE 8/7/2018
LOCATION 835 E 3RD ST, SAN BERNARDINO, CA 92410	INSPECTOR Tamara King

### 16K999 Complaint Inspection

Compliance Date: Not Specified

Not In Compliance

Reference - HSC

**Inspector Comments:** The purpose of this visit was to conduct a complaint investigation for a complaint received by the Division of Environmental Health on 8/7/2018. Follow up complaint investigations were simultaneously conducted for complaints received on 7/27/2018. (CO0062513 and CO0062515)

As per the complainant: a live cockroach was observed in the dining room of the facility.

On the previous complaint investigation the following was observed:

No live cockroaches were observed.

Deceased cockroaches were observed in the following areas:

- 1) One (1) on a glue trap by the rear door to the facility.
- 2) Many on a glue trap in the employee restroom behind the toilet
- 3) One (1) under the fryer stuck in in grease

Pest control records were observed for the following dates: 1) 7/20/2018- records indicated Orkin serviced the interior monitors and traps in the facility. Minor roach activity was observed. Chemical treatment was observed. 2) 7/27/2018- records indicated a chemical treatment was conducted to knock down ant activity. no mention of roach activity was noted.

On this date (8/7/2018) the following was observed:

- 1) One (1) nymph cockroach in the employee restroom adjacent to the kitchen (door opens into the kitchen area)
- 2) Two(2) dead adult cockroaches on a glue trap located at the rear door to the facility.
- 3) Multiple dead and live cockroaches on a glue trap in the kitchen under the steam table area at the opening between the kitchen and back storage area.
- 4) One (1) live young cockroach in the kitchen, under the steam table area where the kitchen and back storage area opening is located

Completely eliminate the active rodent infestation and ALL evidence of the infestation. Repair ALL gaps in the holes walls, ceiling, and duct work that may allow for potential entrance and or harborage of vermin in the facility. Thoroughly clean and sanitize all food contact surfaces and areas where cockroach activity was observed. Provide your local health inspector follow ups regarding progress of elimination of the infestation by sending the Pest control records via email or text to your health inspector, including Orkin pest control documents immediately after their follow ups.

Prior to a re-opening inspection being conducted, the facility shall correct the observed violations, Request a non-graded reinspection, and participate in a Supervisory Review. All evidence of cockroach activity and all vermin must be eliminated from the facility and all directives provided via inspection reports and the supervisory review must be completed. The supervisory review will be conducted at the Environmental Health Department San Bernardino office located at 385 N. Arrowhead Ave. San Bernardino, CA 92415. A representative of the Division of Environmental Health will be in contact with the facility to provide a hearing date and time.

**Description:** A complaint report has been received by Environmental Health.

### 16K023 No rodents, insects, birds, or animals

**CRITICAL**

Compliance Date: Not Specified

Not In Compliance

Violation Reference - HSC - 114259.1,  
114259.4, 11425

**Inspector Comments:** On this date (8/7/2018) the following was observed:

- 1) One (1) nymph cockroach in the employee restroom adjacent to the kitchen (door opens into the kitchen area)
- 2) Two(2) dead adult cockroaches on a glue trap located at the rear door to the facility.
- 3) Multiple dead and live cockroaches on a glue trap in the kitchen under the steam table area at the opening between the kitchen and back storage area.
- 4) One (1) live young cockroach in the kitchen, under the steam table area where the kitchen and back storage area opening is located

Completely eliminate the active rodent infestation and ALL evidence of the infestation. Repair ALL gaps in the holes walls, ceiling, and duct work that may allow for potential entrance and or harborage of vermin in the facility. Thoroughly clean and sanitize all food contact surfaces and areas where cockroach activity was observed. Provide your local health inspector follow ups regarding progress of elimination of the infestation by sending the Pest control records via email or text to your health inspector, including Orkin pest control documents immediately after their follow ups.

**Violation Description:** Food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies. (114259.1, 114259.4, 114259.5) Live animals are not allowed in a food facility unless, food employees with service animals may handle or care for their service animal if they wash their hands as required or persons who are licensed pursuant to Chapter 11.5 of Division 3 of the Business and Professions Code. (114259.4, 114259.5)

### Overall Inspection Comments



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The purpose of this visit is to conduct a complaint investigation regarding a complaint received by this department, Division of Environmental Health Services on 8/7/2018.

Based on the information obtained during this investigation the facility has been closed and the permit is hereby suspended.

A closure notice was posted on the main entrance door on this date.

Violations observed on this date pose an immediate threat to public health and safety and the permit to operate is hereby suspended and ordered closed until the listed violations have been corrected and verified by DEHS. The facility is to remain closed until a supervisory review is attended by a representative of the facility and permission is granted from DEHS. Contact your inspector at your local office to schedule a re-inspection to reinstate the health permit. The facility has been posted closed, do not move, hide, or remove sign.

Prior to a re-opening inspection being conducted, a supervisory review will be scheduled and a representative of the facility shall be in attendance and all evidence of cockroach activity, and all vermin must be eliminated from the facility, and all food contact surfaces and nonfood-contact surfaces shall be cleaned and sanitized. The supervisory review will be conducted at the Environmental Health Department San Bernardino office located at 385 N. Arrowhead Ave. San Bernardino, CA 92415.

### Signature(s) of Acknowledgement

NAME: yanghokim  
TITLE:

Total # of Images: 0