

**County of San Bernardino
Department of Behavioral Health**

Accessing DBH Provider Staff Directory and Fee for Service Providers List Procedure

Effective Date 5/8/07
Revision Date 7/9/07



Allan Rawland, Director

Purpose To instruct Department of Behavioral Health (DBH) staff and contract agencies how to access the DBH Provider Staff Directory and Fee for Service Providers List to make it available to clients and client family members requesting services at any DBH clinic.

DBH Provider Staff Directory The DBH Provider Staff Directory includes information about clinical staff; such as, their name, gender, ethnicity, classification, language(s) spoken, Medicare availability, and the name, phone number and address of the clinic they work at.

Fee for Service Providers List The Fee for Service Providers List includes the provider's gender, ethnicity, and language(s) spoken. It also indicates Medicare availability, the provider's work address and phone number, their area of discipline (i.e. M.D., Ph.D., LCSW, LMFT, etc.) and the population they serve (i.e. Adults, Children, Trauma, etc.).

Note: These are providers that are currently taking referrals.

Access from the Intranet To access the DBH Provider Staff Directory and Fee for Service Providers List from the intranet follow the instructions below:

Step	Action
1	Go to DBH website at http://countyline/dbh/
2	Go to State Informing Materials
3	Go to Provider Lists
4	Click on Fee for Service Providers by Area, Fee for Service Providers in Alphabetical Order, or DBH Provider Staff Directory

County of San Bernardino Department of Behavioral Health

**Access from
the Internet**

To access the DBH Provider Staff Directory and Fee for Service Providers List from the internet follow the instructions below:

Step	Action
1	Go to DBH website at http://www.co.san-bernardino.ca.us/dbh/
2	Go to the Consumer Information link at the top of the page
3	Click on Fee for Service Providers by Area, Fee for Service Providers in Alphabetical Order, or DBH Provider Staff Directory
