

DIRECTORY of SERVICES



Behavioral Health

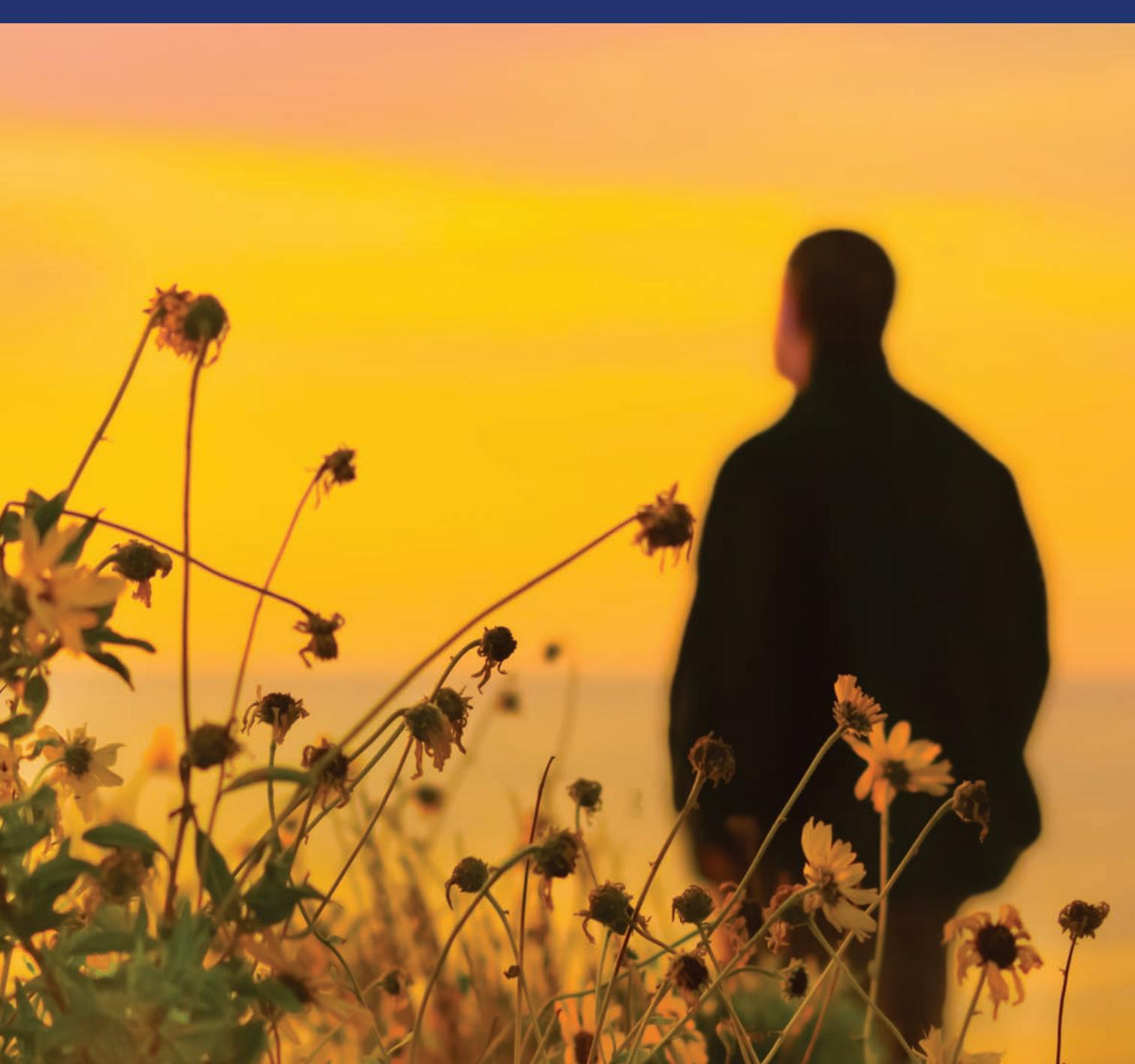


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Behavioral Health

about the department

The Department of Behavioral Health (DBH) is responsible for providing mental health and substance use disorder services to county residents who are experiencing major mental illness or substance abuse issues. DBH provides mental health/substance use disorder treatment to all age groups, with a primary emphasis placed on treating children/youth who may be seriously emotionally disturbed, adults who are experiencing a serious and persistent mental illness, and individuals who are experiencing substance use disorders. DBH also provides an array of prevention and early intervention services for both mental health and substance abuse.

DBH provides services to the unserved, underserved and inappropriately served populations. DBH incorporates client feedback into all services we provide. We see those we serve as partners in treatment which makes our system a truly client centered system and we involve family as is appropriate. Not only are we serving people who truly need it, but we do so in a manner that is culturally and linguistically appropriate.

The San Bernardino County Department of Behavioral Health Programs strive to be recognized as a progressive system of seamless, accessible and effective services that promote prevention, intervention, recovery and resiliency for individuals, families and communities.

welcome from the Director

Welcome to the San Bernardino County Department of Behavioral Health (DBH) Directory of Services. This directory was developed to make the process of accessing behavioral health services easier for those in need. Included in this directory you will find information for mental health and alcohol and substance use services provided throughout the County by the Department of Behavioral Health (DBH) and contracted providers.

It is the goal of DBH to uphold the Countywide Vision to “create a county in which those who reside and invest can prosper and achieve well-being. DBH does this by providing accessible and effective services that promote wellness, recovery and resilience.

For more information please visit the DBH website at www.sbcounty.gov/dbh. Please feel free to also follow and like us on social media. Thank you for your interest and support of behavioral health services in San Bernardino County.

Sincerely,

A handwritten signature in black ink that reads "CaSonya Thomas".

CaSonya Thomas, MPA, CHC
Director
Department of Behavioral Health



San Bernardino County Board of Supervisors



James C. Ramos

Chairman, Third District Supervisor



Robert A. Lovingood

Vice Chair, man First District Supervisor



Janice Rutherford

Second District Supervisor



Curt Hagman

Fourth District Supervisor



Josie Gonzales

Fifth District Supervisor

San Bernardino County Administration

Gregory C. Devereaux, CHIEF EXECUTIVE OFFICER

Linda Haugan, ASSISTANT EXECUTIVE OFFICER

San Bernardino County Behavioral Health Commission

- James Ramos, BOARD OF SUPERVISORS, THIRD DISTRICT
- Susan McGee-Stehsel, RN, MSN, CHAIRPERSON, FIFTH DISTRICT
- Monica Wilson, Ph D., VICE CHAIRPERSON, FOURTH DISTRICT
- May Farr, BSN, Secretary, SECOND DISTRICT
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- Ed O'Brien, JD., FIRST DISTRICT
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- Christopher Massa, AA, THIRD DISTRICT
- Troy Mondragon, MSW, THIRD DISTRICT
- Catherine Inscore, THIRD DISTRICT
- Akin Merino, Ph D., FOURTH DISTRICT
- Jennifer Spence Carpenter, FOURTH DISTRICT
- Jane Ann Godager, LCSW, FIFTH DISTRICT
- Debi Pasco, CLERK OF THE COMMISSION

Department of Behavioral Health Administration

- CaSonya Thomas, MPA, CHC, DIRECTOR
- Veronica Kelley, LCSW, ASSISTANT DIRECTOR AND ALCOHOL AND DRUG SERVICES
- Teresa Frausto, M.D., MEDICAL DIRECTOR, MEDICAL SERVICES
- Tanya Bratton, DEPUTY DIRECTOR, ADMINISTRATIVE SERVICES
- Sarah Eberhardt-Rios, MPA, DEPUTY DIRECTOR, PROGRAM SUPPORT SERVICES
- Andrew Gruchy, LCSW, DEPUTY DIRECTOR, REGIONAL OPERATIONS, AND CRISIS WALK IN CENTERS
- Sharon Smith Nevins, LCSW, MA-PPM, DEPUTY DIRECTOR, 24-HOUR AND EMERGENCY SERVICES
- Michael Schertell, LMFT, DEPUTY DIRECTOR, CHILDREN'S AND RECOVERY SUPPORT SERVICES
- Marina Espinosa, MPA, CHC, CHIEF COMPLIANCE OFFICER
- Imo Momoh, MPA, CULTURAL COMPETENCY OFFICER

administration



DIRECTOR'S OFFICE

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0900 • Fax (909) 890-0435

Director's Office

This office is responsible for the overall planning, implementation, direction, coordination and evaluation of the Department of Behavioral Health. Responsibilities include contract monitoring and negotiations, business assessment and fiscal management.

OFFICE OF CULTURAL COMPETENCY AND ETHNIC SERVICES

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8223 • Fax (909) 890-0868

Office of Cultural Competency and Ethnic Services

The Office of Cultural Competence and Ethnic Services is responsible for developing, implementing, and monitoring cultural competency throughout all levels of the organization. Services include: multicultural education and training, coordination of language services such as translation and interpretation, as well as assistance and consultation in the development of linguistically and culturally appropriate, recovery oriented services.

OFFICE OF CONSUMER AND FAMILY AFFAIRS

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0818 or (909) 388-0813
Fax (909) 890-0868

Office of Consumer and Family Affairs

The Office of Consumer and Family Affairs provides assistance and support to consumers and their families by linking them to appropriate services for treatment. Peer and Family Advocates enhance family participation in the treatment process and assist consumers in learning how to advocate and make choices to determine their path of recovery.

PUBLIC INFORMATION OFFICE COMMUNITY OUTREACH AND EDUCATION

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0930 • Fax (909) 890-0868

Public Information Office, Community Outreach and Education

The Public Information Office (PIO) staff develop and implement effective communications and media relations to continually increase community awareness of department services.

Community Outreach and Education (CORE) conduct countywide community-based educational activities with various cultural and ethnic groups to increase knowledge regarding behavioral health services and access to community resources.

OFFICE OF HOMELESS SERVICES

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8297 • Fax (909) 890-0868

ALCOHOL AND DRUG SERVICES ADMINISTRATION (ADS)

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8268 • Fax (909) 890-3813
1 (800) 968-2636

OFFICE OF COMPLIANCE

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0879 or
(800) 398-9736 hotline
Fax (909) 388-0898

MEDICAL RECORDS UNIT

850 E. Foothill Boulevard
Rialto, CA 92376
(909) 421-9350 • Fax (909) 421-9348

Office of Homeless Services

Office of Homeless Services (OHS) serves as the administrative arm of the San Bernardino County Homeless Partnership. In addition to its supportive function, OHS strives to develop a countywide public and private partnership that coordinates services directed towards reducing and preventing homelessness by providing comprehensive services and resources for homeless persons, and increasing permanent supportive housing opportunities for very low income and long-term homeless persons in order to end homelessness in San Bernardino County.

Alcohol and Drug Services Administration

The DBH Alcohol and Drug Services Administration is responsible for managing a full range of Substance Use Disorder (SUD) prevention, treatment services and education programs for communities and residents of San Bernardino County. These services are provided through county-operated clinics and contracts with community based organizations with the goal of promoting prevention, intervention, recovery and resiliency for individuals and families.

Office of Compliance

The DBH Office of Compliance is responsible for ensuring the department adheres to state and federal regulations and guidelines regarding billing and coding, self-referrals, conflicts of interest, Deficit Reduction Act, auditing and monitoring. The Office of Compliance ensures members of the DBH workforce, including contractors, maintain required licenses and credentials and adhere to the Code of Conduct and applicable ethical standards set forth by the appropriate board. Additionally, the program creates, revises, and distributes standards, policies and procedures that promote adherence to department, county, state and federal policies, laws and regulations.

Medical Record Unit

The Medical Records Unit within the Office of Compliance is responsible for maintaining the security of physical medical records and the privacy of protected health information. The unit is responsible for facilitating the release of medical record information via an authorized request or subpoena.

PATIENTS' RIGHTS

850 E. Foothill Boulevard
Rialto, CA 92376
(800) 440-2391 • Fax (909) 421-9258

ADMINISTRATIVE SERVICES

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0819 • Fax (909) 388-0898

AUDITING

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0983
Fax (909) 890-0270

BILLING UNIT

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0829 • Fax (909) 890-0461

RECEIPTS UNIT

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0986 • Fax (909) 890-0270

Patients' Rights

The Patients' Rights Office protects the patient, consumer and human rights of all recipients of psychiatric services. The Patients' Rights Office advocates and investigates complaints concerning mental health services, monitors mental health facilities, provides training and education regarding mental health law and ensures that recipients of mental health services are notified of their rights.

Administrative Services

The Administrative Services Division is responsible for budget preparation and monitoring, financial analysis, State and Federal cost reports, accounts payable, contracts management, billing (Medi-Cal, Medicare, insurance, private pay), client financial interviews, property management, purchasing, fiscal audits, personnel and payroll.

Auditing

The Internal Audits Unit is responsible for auditing contracts the department has with outside agencies. Its goal is to ensure fiscal compliance and review the accurateness of reimbursement claims submitted by contractors. Insight, recommendations and training are provided to contractors when necessary or requested.

Billing Unit

The Billing Unit is responsible for billing patient and third party payer sources as well as providing technical assistance relating to billing and patient accounts to clinics and contract agency staff.

Receipts Unit

The Receipts Unit is responsible for receiving and posting payments, auditing and adjusting accounts as well as processing daily bank deposit of payments received on behalf of DBH.

CONTRACTS UNIT

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0863 • Fax (909) 388-0897

FACILITY & PROJECT MANAGEMENT

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0954 • Fax (909) 890-0270

FINANCIAL INTERVIEWERS- EAST VALLEY

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8291 • Fax (909) 890-9767

FINANCIAL INTERVIEWERS- CENTRAL VALLEY

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8285 • Fax (909) 388-9767

FINANCIAL INTERVIEWERS- DESERT/MOUNTAIN

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8289 • Fax (909) 388-9767

FINANCIAL INTERVIEWERS- WEST VALLEY

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8287 • Fax (909) 388-9767

Contracts Unit

The Contracts Unit is responsible for the administration of procurements, contract development and monitoring, preparation of Board Agenda Items and special assignments. The unit works closely with outside agencies and the County Administrative Office.

Facility & Project Management

The purpose of the Facility and Project Management Unit is to provide supportive services to the staff of DBH through facility management, project management and warehouse, distribution and storage management. The three branches provide operational support to enhance and maintain the physical work environments, maximize delivery of program services and administer warehouse management and inventory control for DBH programs.

Financial Interviewers

The Financial Interviewers are responsible for interviewing consumers using the state [UMDAP] fee schedule to determine their liability amount for services received. The liability amount is based on income, number of dependants, allowable expenses and any third party insurance (Medi-Cal, Medicare, private insurance) that may be billed.



FISCAL SERVICES

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0826 • Fax (909) 890-0458

HUMAN RESOURCES/PAYROLL

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0890 • Fax (909) 890-1940

INFORMATION TECHNOLOGY

303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0944 • Fax (909) 890-0481



Fiscal Services

The Alcohol & Drug and Mental Health Program fiscal units are responsible for budget preparation and monitoring, financial analysis, state and federal cost reports, procurement, accounts payable, accounts receivable, contracts management, Medi-Cal billing and fiscal audits.

Human Resources/Payroll

The Human Resources and Payroll unit is responsible for ensuring that all DBH employees receive the benefits and compensation that they are entitled to, such as salary, Worker's compensations, short term disability, etc. Provide assistance to the department in resolving personnel related matters. Assist the department in interpreting personnel related rules, regulations and policies, such as the MOU, Personnel Rules, Standard Practice Manual and Labor Laws.

Information Technology

The Information Technology Unit is a team of dedicated professionals that are committed to providing the highest quality technology-based services to DBH customers. This objective is accomplished by offerings in the areas of:

- Application support
- Report development
- Communications and network support
- Server and desktop support
- Application development
- Business process re-engineering
- Implementation of new technologies

PROGRAM SUPPORT SERVICES
303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-0812 • Fax (909) 890-0574

QUALITY MANAGEMENT
303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 386-8227 • Fax (909) 890-0574

ACCESS UNIT
303 E. Vanderbilt Way
San Bernardino, CA 92415
(888) 743-1478 or (909) 386-8256
Fax (909) 890-0353 or (909) 890-0175

Program Support Services Division

Program Support Services (PSS) Division of DBH includes the Department's Quality Management (QM), Workforce Education & Training (WET), Research & Evaluation (R&E), Mental Health Services Act (MHSA) coordination and program planning including prevention and early intervention as well as Integrated Health efforts and Managed Care for the public mental health system. PSS provides subject matter expertise on health care reform, behavioral health parity and managed care collaboration with both private and public health plans, including guidance related to behavioral health benefits and care coordination. PSS also includes the Office of Innovation, a program under Mental Health Services Act (MHSA) that explores and evaluates the current behavioral health delivery system in an effort to learn about novel, creative, ingenious behavioral health approaches that are expected to contribute to learning, transformation, and integration of the public behavioral health system within other community/social service delivery systems.

Quality Management

The Quality Management Division enhances and supports the activities of DBH staff and contract agencies in complying with federal, state and county regulations through training, utilization review, quality assurance and improvement activities. Additionally, Quality Management performs Medi-Cal certification/re-certification for contract agencies, provides technical assistance and monitors quality of care.

Access Unit

The Access Unit is a call center comprised of mental health professionals that provide widespread linkages ranging from referrals to DBH clinics and/or fee-for-service providers to authorizations for outpatient services. This unit is available 24 hours a day, 7 days a week.

OFFICE OF PROGRAM
PLANNING AND
DEVELOPMENT
1950 S. Sunwest Lane., Suite 200
San Bernardino, CA 92415
(909) 242-4021
Fax (909) 252-4088

OFFICE OF MANAGED CARE
COORDINATION
303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0888

RESEARCH AND EVALUATION
303 E. Vanderbilt Way
San Bernardino, CA 92415
(909) 388-0978

WORKFORCE EDUCATION
AND TRAINING
1950 S. Sunwest Lane, Suite 200
San Bernardino, CA 92415
(909) 252-4017 • Fax (909) 252-4055

Office of Program Planning and Development

The Office of Program Planning and Development oversees Mental Health Services Act (MHSA) Coordination, program planning and development of MHSA programs as well as ensures programs are meeting federal, state and local regulations. They are responsible for coordinating the public planning and stakeholder process for MHSA as well as overseeing program outcomes and evaluation.

Office of Managed Care Coordination

The Office of Managed Care Coordination oversees Managed Care partnerships and ensures the department is meeting federal, state and local regulations in coordination with local Managed Care Plans Inland Empire Health Plan (IEHP), IEHP-Kaiser, Molina and Molina-Healthnet. This office also oversees coordination with physical health care efforts, and supports care coordination across plans and individual providers.

Research and Evaluation

The Research and Evaluation (R&E) section is a behavioral health information work group responsible for providing data and analysis for administration and treatment programs. Projects include the design and development of a fully integrated clinical information system with reporting, dash boarding, data warehouse, and data mining functionality. The main goal of R&E is organizational and clinical data to maximize efficiency and provide the best behavioral health services possible to consumers.

Workforce Education and Training

The Workforce Education and Training Program develops and trains current and prospective behavioral health employees to ensure a workforce with maximum skills, capable of providing client and family driven, culturally competent services using effective methods that promote wellness, recovery and resiliency.

prevention and early intervention



Prevention and Early Intervention programs are implemented in collaboration with other systems and organizations. They are delivered in natural community settings. The programs offer various prevention activities as well as short term community counseling. All programs work to link individuals in need of additional services to appropriate mental health agencies, primary care providers, grassroots organizations or local agencies for additional services as necessary.

Preschool Services Program

SAN BERNARDINO COUNTY
Preschool Services Department - C, F, P, S, CP
662 S. Tippecanoe Avenue
San Bernardino, CA 92415
(909) 383-2000 • Fax (909) 383-2080

The Preschool PEI Program provides mental health support for diverse preschool children and education for their parents and teachers. The goal of this program is to prevent and reduce the occurrence of aggressive and oppositional behavior in preschool children in an effort to reduce the chance of delinquent behaviors later in life. The child must be ages 3-5 and currently be enrolled in the Head Start program.

Student Assistance Program

APPLE VALLEY
Desert Mountain Children's Center - CP, F, S, C, MH, P
17800 Highway 18
Apple Valley, CA 92307
(760) 552-6700

The Student Assistance Program (SAP) is a school-based approach to providing focused services to diverse students and their families who are in need of prevention education and early interventions for substance abuse, mental health, academic, emotional and social issues. The SAP program aims to minimize barriers to learning, support students in developing academic and personal successes, reduce suicide rates, reduce incidences of mental illnesses and shorten the duration of untreated illnesses. No referral needed; individuals may contact agency directly.

BIG BEAR LAKE
Lutheran Social Services - CP, F, S, C, MH, P
41945 Big Bear Boulevard, Suite 222
Big Bear Lake, CA 92315
(909) 866-5070

COLTON
South Coast Community Services - CP, F, S, C, MH, P
1461 E. Cooley Drive, Suite 100
Colton, CA 92324
(909) 980-6700

ONTARIO
West End Family Counseling - CP, F, S, C, MH, P
855 N. Euclid Avenue
Ontario, CA 91762
(909) 983-2020

LEGEND

A = Adult	ADS = Alcohol and Drug Services	R = Residential
CP = Contract Provider	O = Outpatient	M = Methadone
S = School Based Children Services	MH = Mental Health Services	I = Inpatient
C = Children	P = Prevention	F = Family

Student Assistance Program

REDLANDS

South Coast Community Services - CP, F, S, C, MH, P
1030 Nevada Street, Suite 200
Redlands, CA 92374
(909) 792-0747

SKYFOREST

Rim Family Services - CP, F, S, C, MH, P
28545 Highway 18
Skyforest, CA 92385
(909) 336-1800

YUCAIPA

South Coast Community Services - CP, F, S, C, MH, P
34324 Yucaipa Blvd., Suite B-D
Yucaipa, CA 92399
(909) 790-1300

SAN BERNARDINO

Victor Community Support Services -
CP, F, S, C, MH, P
1908 S. Business Center Drive, Suite 220
San Bernardino, CA 92408
(909) 890-5930

UPLAND

Reach Out, Inc. - CP, F, S, C, MH, P
1126 W. Foothill Boulevard, Suite 250
Upland, CA 91786
(909) 982-8641

YUCCA VALLEY

Desert Mountain Children's Center -
CP, F, S, C, MH, P
58967 Business Center Drive, Suites C-E
Yucca Valley, CA 92284
(760) 369-3130

Resilience Promotion in African American Children

SAN BERNARDINO

Valley Star Behavioral Health, Inc. -
CP, C, MH, P
1585 S. D Street, Suite 101
San Bernardino, CA 92408
(909) 388-2222

SAN BERNARDINO

Young Visionaries Youth and Leadership Academy -
CP, C, MH, P
1580 N. Waterman Avenue
San Bernardino, CA 92404
(909) 881-3382

The Resilience Promotion in African American Children provides mental health prevention services in culturally appropriate settings incorporating African-American philosophies and traditions as a platform from which to offer mental health education programs promoting resiliency in African American youth. Services are offered at school site locations and focus on the strengths of the African American community. Educational workshops and group presentations are conducted to assist African Americans in feeling comfortable in seeking mental health preventative services from staff that are knowledgeable and capable of identifying needs and solutions for African American families and individuals.

Family Resource Centers (FRC)

BARSTOW

Riverside-San Bernardino County Indian Health, Inc. -
A, C, F, MH, P, CP
170 N. Yucca Avenue
Barstow, CA 92311
(760) 256-9016

MENTONE

Building A Generation - A, C, F, MH, P, CP
Mentone Elementary School
1320 Crafton Avenue
Mentone, CA 92359
(909) 794-7753

MONTCLAIR

Montclair Community Collaborative -
A, C, F, MH, P, CP
10200 Lehigh Avenue
Montclair, CA 91763
(909) 445-1618

MONTCLAIR

The House Family Resource Center -
A, C, F, MH, P, CP
9916 Central Avenue
Montclair, CA 91763
(909) 625-9485

The FRCs offer various programs that are tailored to be culturally and linguistically competent and meet the identified needs of the communities they serve. Services offered include prevention and leadership programs for children, youth and TAY, mental health education workshops, community counseling, adult skill based education programs and parenting support. No referral needed; individuals may contact agency directly.

ONTARIO

Family Solutions Collaborative
A, C, F, MH, P, CP
1556 S. Sultana Avenue
Ontario, CA 91761
(909) 418-6923

REDLANDS

Building A Generation - A, C, F, MH, P, CP
932 W. Cypress Avenue
Redlands, CA 92373
(909) 793-8822

REDLANDS

Building A Generation - A, C, F, MH, P, CP
Franklin Elementary School
850 E. Colton Avenue
Redlands, CA 92374
(909) 748-6770

REDLANDS

Building A Generation - A, C, F, MH, P, CP
Lugonia Elementary School
202 E. Pennsylvania Avenue
Redlands, CA 92374
(909) 307-2424

SAN BERNARDINO

Building A Generation - A, C, F, MH, P, CP
Victoria Elementary School
1505 Richardson Street
San Bernardino, CA 92408
(909) 307-2487

SAN BERNARDINO

Victor Community Support Services -
A, C, F, MH, P, CP
1053 N. D Street
San Bernardino, CA 92410
(909) 522-4656

LEGEND

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Family Resource Centers (FRC) (Continued)

SAN BERNARDINO

Valley Star Behavioral Health, Inc. -
A, C, F, MH, P, CP
1585 W. D Street, Suite 101
San Bernardino, CA 92408
(909) 388-2222

SKYFOREST

Rim Family Services - A, C, F, MH, P, CP
28545 Highway 18
Skyforest, CA 92385
(909) 336-1800

VICTORVILLE

Victor Community Support Services -
A, C, F, MH, P, CP
15400 Cholame Road
Victorville, CA 92395
(760) 780-4505

YUCCA VALLEY

Pacific Clinics - A, C, F, MH, P, CP
58923 Business Center Drive, Suite J
Yucca Valley, CA 92284
(760) 228-9657

LEGEND

A = Adult	ADS = Alcohol and Drug Services	R = Residential
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S = School Based Children Services	MH = Mental Health Services	I = Inpatient
C = Children	P = Prevention	F = Family



Native American Resource Center

GRAND TERRACE

Riverside-San Bernardino County Indian Health, Inc. -
A, C, F, MH, P, CP
11980 Mt. Vernon Avenue
Grand Terrace, CA 92313
(909) 864-1097 ext. 4795

The Native American Resource Center functions as a one-stop center for American Indian and Alaskan Native children, youth and families. The Center offers behavioral health prevention and early intervention resources, services and programs. The Center provides culturally based services including outreach and education, family support, parenting, youth empowerment, workforce development and education assistance utilizing strength based traditional Native American programs.



Promotores de Salud/ Community Health Workers

SAN BERNARDINO

El Sol Neighborhood Educational Center - A, P, CP
972 N. Mt. Vernon Ave.
San Bernardino, CA 92411
(909) 386-3500

APPLE VALLEY

Desert Mountain Children's Center - A, F, P, CP
17800 Highway 18
Apple Valley, CA 92307
**Community Health Workers only*
(760) 552-6700

Promotores de Salud/Community Health Workers is a prevention program designed to address the needs of San Bernardino County's culturally diverse communities. The overall objective of this program is to increase community awareness and connection to community-based prevention and behavioral health services without fear of discrimination or stigma. Promotores de Salud/Community Health Workers promote behavioral health awareness, education and available resources for the members of various communities throughout the county in a culturally and linguistically appropriate manner. Services are specifically targeted at under served and unserved groups, including Latino/Spanish-speaking communities, African-American communities, Asian/Pacific Islander communities, and Lesbian, Gay, Bisexual, Trans Gender and Questioning (LGBTQ) communities.

NCTI Crossroads® Education

BARSTOW

Family Service Agency of San Bernardino (FSASB) - C, P, CP
 109 1/2 N. 7th Ave.
 Barstow, CA 92311
 (760) 256-9326

FONTANA

Family Service Agency of San Bernardino (FSASB) - C, P, CP
 9161 N. Sierra Avenue, Suite 212
 Fontana, CA 92335
 (909) 882-3533

SAN BERNARDINO

Inland Valley Drug and Alcohol Recovery Services -
 C, P, CP
 939 N. D Street
 San Bernardino, CA 92410
 (909) 889-6519 • Fax (909) 889-6560

SAN BERNARDINO

Family Service Agency of San Bernardino (FSASB) - C, P, CP
 1669 N. E Street
 San Bernardino, CA 92405
 (909) 886-6737

SKYFOREST

Rim Family Services - A, C, F, MH, P, CP
 28545 Highway 18
 Skyforest, CA 92385
 (909) 336-1800

The National Curriculum and Training Institute (NCTI) Crossroads® Education Program is a curriculum-based education strategy delivered according to unique methods that foster positive, prosocial behavior in children and youth with emphasis on prior offenders. NCTI Crossroads® is targeted for children ages 10-15 and Transitional Age Youth (TAY) ages 16-25 with emphasis on those who are at risk of or involved in the juvenile justice system. Parenting classes are offered to the families of the children and TAY participating in the program. No referral needed; individuals may contact agency directly.

UPLAND

Inland Valley Drug and Alcohol Recovery Services -
 C, P, CP
 934 N. Mountain Avenue, Suites A & B
 Upland, CA 91786
 (909) 949-4667 • Fax (909) 932-1087

UPLAND

Reach Out - C, P, CP
 1126 W. Foothill Blvd., Suite 250
 Upland, CA 91786
 (909) 982-8641

YUCCA VALLEY

Reach Out - C, P, CP
 7255 Joshua Lane, Suite C
 Yucca Valley, CA 92284
 (760) 365-7130



Military Services and Family Support Program

BARSTOW

Victor Community Support Services - A, C, F, MH, P, CP
 222 E. Main Street, Suite 117
 Barstow, CA 92311
 (760) 255-1496

REDLANDS

Christian Counseling Service - A, C, F, MH, P, CP
 101 E. Redlands, Blvd.,
 Suites 203, 215, 277
 Redlands, CA 92373
 (909) 793-1078

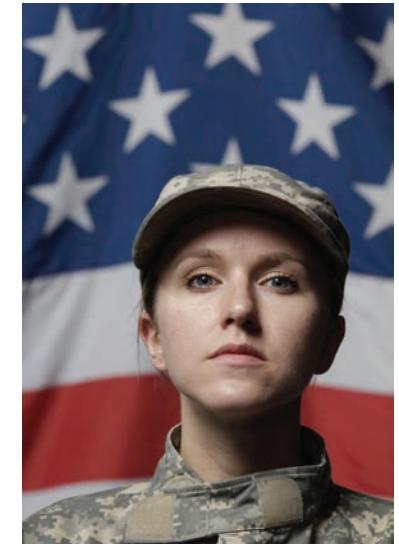
YUCCA VALLEY

Pacific Clinics - A, C, F, MH, P, CP
 58923 Business Center Drive, Suite J
 Yucca Valley, CA 92284
 (760) 228-9657

This program addresses the negative effects of traumatic events and other unique challenges of military life by providing in home prevention and early intervention behavioral health services. Services are provided to individuals who are Active Duty, National Guard, Reservist or have recently returned from a deployment and their families. No referral needed; individuals may contact agency directly.

TWENTYNINE PALMS

Pacific Clinics - A, C, F, MH, P, CP
 5910 Adobe Road, Suite A
 Twentynine Palms, CA 92277
 (760) 228-9657
**Services are available by appointment only at the Twentynine Palms location. Call (760) 228-9657 to schedule an appointment.*



LEGEND

A = Adult	ADS = Alcohol and Drug Services	R = Residential
CP = Contract Provider	O = Outpatient	M = Methadone
S = School Based Children Services	MH = Mental Health Services	I = Inpatient
C = Children	P = Prevention	F = Family

LIFT Program

SAN BERNARDINO
 San Bernardino County Preschool Services
 Department - A, C, F, MH, P, CP
 662 S. Tippecanoe Avenue
 San Bernardino, CA 92415
 (909) 383-2000

The LIFT Program seeks to improve the health, well being and self sufficiency of first-time, low-income mothers and their children. The services are delivered in the participant's home where nurses provide a comprehensive educational program designed to promote mothers' and other family members' effective physical and emotional care of their children. The nurses will link family members with needed health, mental health and human services and attempt to involve other participant family members and friends. Please contact the San Bernardino County Preschool Services Department for more information.



Community Wholeness and Enrichment

COLTON
 South Coast Community Services - A, F, MH, CP
 1461 East Cooley Drive, Suite 100
 Colton, CA 92324
 (909) 980-6700

The program identifies and helps to manage the early onset of mental health symptoms in Transitional Age Youth (TAY) ages 16-25 and adults ages 26-59. It also educates families about their role in the recovery process. In addition, the program provides community education aimed at "de-stigmatizing" mental health issues and normalizing the entire mental health process in an effort to increase the likelihood of individuals accessing services. No referral needed; individuals may contact agency directly.

ONTARIO
 Bilingual Family Counseling Services - A, F, MH, CP
 317 W. F Street
 Ontario, CA 91762
 (909) 986-7111

REDLANDS
 South Coast Community Services - A, F, MH, CP
 1030 Nevada Street, Suite 200
 Redlands, CA 92373
 (909) 792-0747

SAN BERNARDINO
 McKee Family Health Center
 2372 Sterling Avenue
 San Bernardino, CA 92404
 (909) 422-8029

*** In order to participate in the CWE program, individuals must receive a referral through a McKee Family Health Center primary care provider.*

SAN BERNARDINO
 Westside Family Health Center
 850 East Foothill Boulevard
 San Bernardino, CA 92376
 (909) 422-8029

*** In order to participate in the CWE program, individuals must receive a referral through a Westside Family Health Center primary care provider.*



SKYFOREST
 Rim Family Services - A, C, F, MH, P, CP
 28545 Highway 18
 Skyforest, CA 92385
 (909) 336-1800

VICTORVILLE
 Victor Community Support Services - A, F, MH, CP
 15400 Cholame Road
 Victorville, CA 92392
 (760) 780-4505

YUCAIPA
 South Coast Community Services - A, F, MH, CP
 34324 Yucaipa Boulevard, Suites B-D
 Yucaipa, CA 92399
 (909) 790-1300

LEGEND

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Older Adults Community Services

The Older Adults Community Services Program provides prevention and early intervention services to older adults through mobile screening services, wellness services such as senior activities, home safety education and suicide prevention services. These services are delivered via a mobile unit, in senior centers, community centers and in the home. No referral needed; individuals may contact agency directly.

BIG BEAR LAKE

Lutheran Social Services - A, MH, P, CP
41945 Big Bear Boulevard, Suite 222
Big Bear Lake, CA 92315
(909) 866-5070 • Fax (909) 878-3228

BIG BEAR LAKE

Lutheran Social Services - A, MH, P, CP
40880 Pedder Road
Big Bear Lake, CA 92315
(909) 866-5247

ONTARIO

West End Family Counseling - A, MH, P, CP
855 N. Euclid Avenue
Ontario, CA 91762
(909) 983-2020 • Fax (909) 983-6847

SAN BERNARDINO

Department of Aging and Adult Services - A, MH, P, CP
686 E. Mill Street, 2nd Floor
San Bernardino, CA 92415
(909) 891-3797 • Fax (909) 891-3919

SAN BERNARDINO

Family Service Association - A, MH, P, CP
472 N. Arrowhead Avenue
San Bernardino, CA 92401
(909) 888-2100

SKYFOREST

Rim Family Services - A, MH, P, CP
28545 Highway 18
Skyforest, CA 92385
(909) 336-1800 • Fax (909) 336-0990



LEGEND

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Child and Youth Connection

This program provides and early intervention services to children and transitional age youth involved in the foster care and juvenile justice systems. This program is a collaborative between the Department of Behavioral Health (DBH), the Juvenile Public Defender's Office, Children's Network, Child and Family Services (CFS) and local contract providers. Services include mental health screenings, drug assessments therapeutic interventions, and consultations regarding the mental health needs of minors for appointment of appropriate experts to facilitate changes in plan hearings or change of placements. Additionally,

a Mentoring Resource Network is maintained where various agencies and stakeholders meet to conduct needs assessments and create mentoring opportunities for system involved youth.

The CYC includes a special component intended to improve social, developmental, cognitive, emotional, and behavioral functioning of children. This component consists of Screening, Assessment, Referral and Treatment (SART) and Early Identification and Intervention Services (EIS). SART is collaboration between DBH, CFS, Department of Public Health, First 5, and Children's Network,

intended to identify children at risk of developmental and mental health problems. SART provides comprehensive treatment services, including assessment, individual therapy, family therapy, rehabilitative services and intensive care coordination. EIS provides services exclusively to children under the age of six who are not displaying appropriate interactions and attachment. Services include comprehensive treatment services, including assessment, individual therapy, family therapy, rehabilitative services and intensive care coordination.

CYC SERVICES (Ages 5-18)

SAN BERNARDINO
Department of Behavioral Health - C, MH, P
900 E. Gilbert Street, Cottage #4
San Bernardino, CA 92415
(909) 387-7406

SAN BERNARDINO

San Bernardino County Public Defender - Juvenile Unit - C, MH, P
900 E. Gilbert Street, Building #5
San Bernardino, CA 92415
(909) 387-0569

CYC SERVICES (Mentoring)

SAN BERNARDINO
San Bernardino County Children's Network - C, MH, P
825 E. Hospitality Lane, 2nd Floor
San Bernardino, CA 92415
(909) 383-9677

CYC SERVICES - EIS/SART (Ages 0-5)

APPLE VALLEY
Desert Mountain Children's Center - CP, C, MH, P, O
17800 Highway 18
Apple Valley, CA 92307
(760) 552-6700

BIG BEAR LAKE

Desert Mountain Children's Center - CP, C, MH, P, O
42007 Fox Farm Road, Suite 2A
Big Bear Lake, CA 92315
(909) 866-2165

Child and Youth Connection (Continued)

CYC SERVICES - EIIS/SART (Ages 0-5) Continued

ONTARIO

West End Family Counseling - CP, C, MH, P
814 N. Euclid Avenue
Ontario, CA 91762
(909) 983-2020

REDLANDS

Christian Counseling Center - CP, C, MH, P, O
101 E. Redlands Blvd.,
Suites 203, 215, 277
Redlands, CA 92373
(909) 793-1078

SAN BERNARDINO

Victor Community Support Services - CP, C, MH, P, O
1908 Business Center Drive, Suite 220
San Bernardino, CA 92408
(909) 890-5930

YUCCA VALLEY

Desert Mountain Children's Center - CP, C, MH, P, O
58967 Business Center Drive, Suite C-D
Yucca Valley, CA 92284
(760) 369-3130

EIIS (Ages 0-5)

CRESTLINE

Hearts and Lives - CP, C, MH, P, O
24028 Lake Drive, Suite A
Crestline, CA 92325
(909) 338-3222

BARSTOW

Lutheran Social Services - CP, C, MH, P, O
309 E. Mountain View Street, Suite 100
Barstow, CA 92311
(760) 256-7279



LEGEND

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Coalition Against Sexual Exploitation (CASE)

SAN BERNARDINO

San Bernardino County Children's Network - C, MH, P
825 E. Hospitality Lane, 2nd Floor
San Bernardino, CA 92415
(909) 383-9677

This program is a collaborative approach between ten public agencies that serve sexually exploited children (ages 12-15) and youth (ages 16-25), or those at risk for sexual exploitation, through a centralized referral mechanism. The program coordinates community outreach and education, as well as direct services. Services include mental health assessments, crisis intervention, case management, school enrollment assistance, therapeutic interventions, transportation, placement and linkage/referral to community resources. Collaborating agencies include County Department of Behavioral Health, Department of Public Health, Children and Family Services, Children's Network, District Attorney's Office, Probation Department, Public Defender, San Bernardino County Superintendent of Schools, and Superior Court of California-Juvenile Court Division.



mental health services



Programs provided by the San Bernardino County Department of Behavioral Health along with contracted agencies are committed to developing culturally and linguistically competent services. Mental health services include crisis intervention, assessment/referral, individual/group therapy, medication support, case management, drug/alcohol and psycho-educational workshops. Services are provided for children, youth, adults and older adults.

Outpatient Mental Health Services

APPLE VALLEY

Desert Mountain Children's Center - C, S, CP, MH, O
17800 Highway 18
Apple Valley, CA 92307
(760) 242-6333 • Fax (760) 242-5363

BARSTOW

Barstow Counseling Center - A, C, ADS, MH, O
1841 E. Main Street
Barstow, CA 92311
(760) 255-5700

BIG BEAR LAKE

Lutheran Social Services - A, C, S, MH, CP, O
41945 Big Bear Boulevard, Suite 200
Big Bear Lake, CA 92315
(909) 866-5070 • Fax (909) 878-3228

CRESTLINE

Family Services Agency - C, O, CP, MH
23406 Crestforest Drive
Crestline, CA 92325
(909) 338-4689 • Fax (909) 338-8230

FONTANA

Vista Community Counseling - A, C, S, MH, O
17216 Slover Avenue, Building L
Fontana, CA 92337
(909) 854-3420 • Fax (909) 428-8437

LUCERNE VALLEY

Lutheran Social Services - A, O, MH, ADS, CP
32770 Old Woman Springs Road, Suite C
Lucerne Valley, CA 92356
(760) 248-6612 • Fax (760) 248-3389

NEEDLES

Needles Behavioral Health Center - A, C, O, MH
1600 Bailey Avenue, Unit #2
Needles, CA 92363
(760) 326-9313 • Fax (760) 326-2864

ONTARIO

Mariposa Community Counseling - A, C, O, MH, S, ADS
2940 Inland Empire Boulevard
Ontario, CA 91764
(909) 458-1350 • Fax (909) 579-8149

ONTARIO

Pacific Clinics - C, S, CP, O, MH
2990 E. Inland Empire Boulevard, Suite 101
Ontario, CA 91764
(909) 980-3427 • Fax (909) 945-3426

ONTARIO

West End Family Counseling - A, C, S, CP, O, MH
855 N. Euclid Avenue
Ontario, CA 91762
(909) 983-2020 • Fax (909) 983-6847

REDLANDS

South Coast Community Services - A, C, CP, S, MH, O
1030 Nevada Street, Suite 200
Redlands, CA 92373
(909) 792-0747 • Fax (909) 792-1057

RIALTO

Mesa Counseling Center - A, C, MH, O
850 E. Foothill Boulevard
Rialto, CA 92376
(909) 421-9200 • Fax (909) 421-9219

LEGEND

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Outpatient Mental Health Services

(Continued)

SAN BERNARDINO

Family Service Agency of San Bernardino -
C, CP, S, MH, O
1669 N. E Street
San Bernardino, CA 92405
(909) 886-6737 • Fax (909) 881-3871

SAN BERNARDINO

Phoenix Community Counseling Center -
A, C, S, MH, O
820 E. Gilbert Street
San Bernardino, CA 92415
(909) 387-7200 • Fax (909) 387-7717
or (909) 386-8520

TRONA

Lutheran Social Services - A, C, MH, O, CP, S
82820 Trona Road
Trona, CA 93562
(760) 372-5159 • Fax (760) 372-5460

VICTORVILLE

Victor Valley Behavioral Health - A, C, O, MH
12625 Hesperia Road
Victorville, CA 92395
(760) 955-1777 • Fax (760) 955-2356

YUCAIPA

South Coast Community Services - A, C, CP, S, MH, O, P
34324 Yucaipa Boulevard, Suite B – D
Yucaipa, CA 92399
(909) 790-0210 • Fax (909) 797-9687

YUCCA VALLEY

Hi-Desert Behavioral Health Services -
A, C, CP, ADS, O, MH
57407 29 Palms Highway, Suite F
Yucca Valley, CA 92284
(760) 366-1541



Specialty Mental Health Services

SAN BERNARDINO

EMQ Children and Family Services - C, CP, MH, O
572 N. Arrowhead Avenue, Suite 100
San Bernardino, CA 92401
(909) 266-2700 • Fax (909) 266-2790

SAN BERNARDINO

San Bernardino Sexual Assault Services, Inc. -
A, CP, MH, O
Rape/Sexual Assault Crisis Counseling
444 N. Arrowhead Avenue, Suite 101
San Bernardino, CA 92401
(909) 885-8884 • Fax (909) 383-8478
(800) 656-4673 24-hour hotline

SAN BERNARDINO

Valley Star Behavioral Health, Inc. -
C, S, CP, MH, O
1585 S. D Street, Suite 101
San Bernardino, CA 92408
(909) 388-2222 • Fax (909) 388-2220

SAN BERNARDINO

Victor Community Support Services, Inc. -
C, S, CP, O, MH
1908 Business Center Drive, Suite 220
San Bernardino, CA 92408
(909) 890-5930 • Fax (909) 890-5950

VICTORVILLE

High Desert Center Inc. - High Desert Child, Adolescent
and Family Services Center - C, MH, O, CP, S
16248 Victor Street
Victorville, CA 92395
(760) 243-7151 • Fax (760) 952-1432

VICTORVILLE

Victor Community Support Services -
Desert Mountain - S, C, CP, O, P, MH,
15095 Amargosa Road, Suite 201
Victorville, CA 92395
(760) 245-4695 • Fax (760) 513-4696

POMONA

Project Sister Family Services - A, C, CP, MH, S, O, P
P.O. Box 1369
Pomona, CA 91769
(909) 623-1619 • Fax (909) 622-8389
(909) 626-4357 24-hour hotline

LEGEND

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alcohol and drug services



Alcohol and Drug Services provides a full range of preventative, outpatient and residential programs through contracted agencies, county agencies and community-based organizations throughout San Bernardino County. Individual, group and family counseling are offered on an outpatient basis. Information concerning alcohol detoxification, treatment for chemical dependency and related services may be obtained by contacting ADS Administration.

BARSTOW

Barstow Behavioral Health - A, C, ADS, MH, O
1841 E. Main Street
Barstow, CA 92311
(760) 255-5700

BARSTOW

Jackson-Bibby Awareness Group - A, CP, ADS
222 E. Main Street, Suite 218
Barstow, CA 92311
(760) 256-6114 • Fax (760) 256-9517

BARSTOW

High Desert Child, Adolescent &
Family Services Center, Inc. - A, C, MH, CP, ADS
225 Barstow Road
Barstow, CA 92311
(760) 255-1083 • Fax (760) 255-1381

BIG BEAR LAKE

Mental Health Systems, Inc.
Big Bear Center for Change - A, C, ADS, MH, O
41945 Big Bear Boulevard, Suite 208
Big Bear Lake, CA 92315
(909) 878-0101 • Fax (909) 878-0105

BLOOMINGTON

Cedar House Life Change Center - MH, ADS, A, R, O, CP
18612 Santa Ana Avenue
Bloomington, CA 92316
(909) 421-7120 • Fax (909) 421-7128

COLTON

Mental Health Systems, Inc. - O, P, ADS, MH, CP
Central Valley Regional Recovery Center/
Fontana Drug Court
1076 Santo Antonio Drive, Suite B
Colton, CA 92324
(909) 433-9824 • Fax (909) 433-9830

COLTON

Western Clinical Health Care Services - M, O, A, ADS, CP
2275 E. Cooley Drive
Colton, CA 92324
(909) 370-1777 • Fax (909) 370-1776

HESPERIA

AEGIS - M, A, ADS, O, CP
11776 Mariposa Road, Suite 103
Hesperia, CA 92345
(760) 956-2462 • Fax (760) 956-7542

NEEDLES

Mental Health Systems, Inc. - O, A, ADS, CP, MH
Needles Center for Change
300 H Street
Needles, CA 92363
(760) 326-4590 • Fax (760) 326-3154

ONTARIO

AEGIS - M, A, ADS, O, CP
125 W. F Street
Ontario, CA 91762
(909) 986-4550 • Fax (909) 986-4506

ONTARIO

Mariposa Community Counseling - O, A, ADS, MH, CP
2940 Inland Empire Boulevard
Ontario, CA 91764
(909) 458-1350 • Fax (909) 579-8149

RANCHO CUCAMONGA

Matrix Institute/Drug Court - O, ADS, A, CP
11777 Sebastian Way, Suite 102
Rancho Cucamonga, CA 91730
(909) 989-9724 • Fax (909) 989-0249

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Alcohol and Drug Services *(Continued)*

RIALTO

Rialto Behavioral and Addiction Treatment Services - O, A, ADS
850 E. Foothill Boulevard
Rialto, CA 92376
(909) 421-9465 • Fax (909) 421-9466

SAN BERNARDINO

Inland Valley Recovery Services
San Bernardino Recovery Center - ADS, CP, A, O, R, P
939 N. D Street
San Bernardino, CA 92401
(909) 889-6519 • Fax (909) 889-6560

SAN BERNARDINO

Inland Behavioral & Health Services, Inc. - O, P, A, C, ADS, CP
1963 N. E Street
San Bernardino, CA 92405
(909) 881-6146 • Fax (909) 881-0111

SAN BERNARDINO

Mental Health Systems, Inc. - A, ADS, CP
PRIDE Program (For Probationers Only)
1874 Business Center Drive
San Bernardino, CA 92408
(909) 386-0523 • Fax (909) 386-0529

SAN BERNARDINO

VARP, Inc. - R, CP, A, ADS
Gibson House for Men
1100 N. D Street
San Bernardino, CA 92410
(909) 884-0840 • Fax (909) 885-6852

SAN BERNARDINO

VARP, Inc. - R, CP, A, ADS
Gibson House for Women
1135 N. D Street
San Bernardino, CA 92410
(909) 888-6956 • Fax (909) 885-6758

SKYFOREST

Rim Family Services - O, P, ADS, CP, A, C
28545 Highway 18
Mail: P.O. BOX 578
Skyforest, CA 92385
(909) 336-1800 • Fax (909) 336-0990

UPLAND

Inland Valley Recovery Services - ADS, CP, A, O, R, P
Upland Recovery Center
934 N. Mountain Avenue, Suites A & B
Upland, CA 91786
(909) 949-4667 • Fax (909) 931-3774

UPLAND

Inland Valley Recovery Services - ADS, CP, A, O, R, P
Upland Recovery Center
1260 Arrow Highway, Bldg.C
Upland, CA 91786
(909) 932-1069 Fax (909) 982-4739

VICTORVILLE

St. John of God Health Care Services - O, A, ADS, CP
Hospitality Center
15534 6th Street
Victorville, CA 92393
(760) 952-9192 • Fax (760) 843-7243
Hotline (888) ADDICT8 (233-4288)

VICTORVILLE

St. John of God Health Care Services - R, A, C, CP, ADS
13333 Palmdale Road
Victorville, CA 92392
(760) 241-4917 • Fax (760) 241-8911

VICTORVILLE

High Desert Child, Adolescent & Family Services Center, Inc. - A, C, MH, CP, ADS
16248 Victor Street
Victorville, CA 92395
(760) 243-7151 • Fax (760) 952-1432

YUCCA VALLEY

Mental Health Systems, Inc.
Yucca Valley Center for Change - A, C, ADS, MH, O
58945 Business Center Drive, Suite P
Yucca Valley, CA 92284
(760) 369-1074 • Fax (760) 369-1293

LEGEND

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children & youth collaborative services

The Children's System of Care offers an array of services for seriously, emotionally disturbed children who are not benefiting from traditional mental health services. Services range from crisis intervention to life skills and educational services.

Centralized Children's Intensive Case Management Services (CCICMS)

SAN BERNARDINO
Centralized Children's Intensive Case Management Services (CCICMS) - C, MH, O
900 E. Gilbert Street, Cottage 4
San Bernardino, CA 92415
(909) 387-7000 • Fax (909) 387-7611

The CCICMS Unit coordinates multiple specialty programs and provides direct case management services to meet the mental health needs of minors. Specialty programs which are coordinated and monitored by CCICMS include: Therapeutic Behavioral Services (TBS), Success First, Group Homes contracted for additional mental health services and Wraparound Services.

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Children's Intensive Services (CIS)

CRESTLINE

Family Services Agency - C, MH, O, CP
 23406 Crest Forest Drive
 Crestline, CA 92325
 (909) 338-4689 • Fax (909) 338-8230

The CIS program seeks to support the family unit, engage the family in treatment and reduce the risk of out-of-home placement, significant school problems, or involvement with the Child Welfare/Juvenile Justice System. Services include coordination with available community and clinic resources when there are additional needs.

ONTARIO

Southcoast Child Society - C, MH, O, CP
 2930 Inland Empire Boulevard, Suite 105
 Ontario, CA 91764
 (909) 980-6700 • Fax (909) 980-6003

SAN BERNARDINO

Family Services Agency - C, MH, O, CP, S
 1669 N. E Street
 San Bernardino, CA 92405
 (909) 886-6737 • (909) 881-3871

VICTORVILLE

Victor Community Support Services -
 High Desert TAY C, MH, CP
 14360 St. Andrews Drive, Suite 11
 Victorville, CA 92395
 (760) 243-5417 • Fax (760) 245-5896

REDLANDS

East Valley - Children Have All Rights Legal,
 Emotional and Educational, Inc.
 (CHARLEE) - C, MH, O, CP
 440 Cajon Street
 Redlands, CA 92373
 (909) 307-5777 • Fax (909) 307-5776

SAN BERNARDINO

Victor Community Support Services - C, MH, O, CP, S
 1908 Business Center Drive, Suite 220
 San Bernardino, CA 92408
 (909) 890-5930 • (909) 890-5950

VICTORVILLE

Victor Community Support Services - C, MH, O, CP, S, P
 15095 Amargosa Road, Suite 201
 Victorville, CA 92392
 (760) 245-4695 • Fax (760) 513-4696

SAN BERNARDINO

EMQ Children and Family Services - C, CP, MH, O
 572 N. Arrowhead Avenue, Suite 100
 San Bernardino, CA 92401
 (909) 266-2700 • Fax (909) 266-2790

Healthy Homes

SAN BERNARDINO

Healthy Homes - C, MH
 900 E. Gilbert Street, Cottage 4
 San Bernardino, CA 92415
 (909) 387-8607 • Fax (909) 387-7402

The Healthy Homes program is a collaboration between the Department of Behavioral Health and the Department of Children Services to ensure early identification of mental health needs of children in foster care. The program targets the needs of children and their care providers to stabilize placements, maximize their functioning in the family, school and community settings, reduce higher levels of care and maintain children in the least restrictive environment. The Healthy Homes program serves as a resource and support to care providers.

Juvenile Court Behavioral Health Services (JCBHS)

SAN BERNARDINO

Juvenile Court Behavioral Health Services - C, MH
 900 E. Gilbert Street, Cottage 4
 San Bernardino, CA 92415
 (909) 387-7406 • Fax (909) 387-7402

The JCBHS program expands the review process of the psychotropic medication referral (JV220) for juvenile dependents and wards of the San Bernardino County.

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Screening, Assessment, Referral and Treatment (SART)

APPLE VALLEY

Desert - Mountain Children's Center/ SART - C, MH, O, CP, S
17800 Highway 18
Apple Valley, CA 92307
(760) 242-6336 • Fax (760) 946-0819

BIG BEAR

Desert-Mountain Children's Center - C, MH, O, CP, S
42007 Fox Farm Road, Suite 2A
Big Bear Lake, CA 92315
(909) 866-2165 • Fax (909) 866-5653

ONTARIO

West End Counseling - C, MH, O, CP, A, S
814 N. Euclid Avenue
Ontario, CA 91762
(909) 983-2020 • Fax (909) 983-6847

SAN BERNARDINO

Department of Behavioral Health - C, MH, P
900 E. Gilbert Street, Cottage 4
San Bernardino, CA 92415
(909) 387-7406 • Fax (909) 387-7402

SART services are furnished through Early and Periodic Screening, Diagnosis and Treatment (EPSDT) and Medi-Cal to children ages 0-6 who reside in San Bernardino County and have been prenatally exposed to alcohol or other drugs.

SAN BERNARDINO

Victor Community Support Services - C, MH, O, CP, S
1908 Business Center Drive, Suite 220
San Bernardino, CA 92408
(909) 890-5930 • Fax (909) 890-5950

REDLANDS

Christian Counseling Service - A, C, F, MH, P, CP
51 West Olive Avenue
Redlands, CA 92373
(909) 793-1078

REDLANDS

Christian Counseling Service - A, C, F, MH, P, CP
205 E. State Street
Redlands, CA 92373
(909) 793-1078

YUCCA VALLEY

Desert - Mountain Children's Center - Morongo - C, MH, O, CP, S
58967 Business Center Drive, Suite C & D
Yucca Valley, CA 92284
(760) 369-3130 • Fax (760) 365-2695

LEGEND

A = Adult	ADS = Alcohol and Drug Services	R = Residential
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Success First

BIG BEAR LAKE

Lutheran Social Services - C, MH, O, CP
41945 Big Bear Boulevard, Suite 222
Big Bear Lake, CA 92315
(909) 866-5070 • Fax (909) 878-3228

CRESTLINE

Family Services Agency - C, MH, O, CP
23406 Crestforest Drive
Crestline, CA 92325
(909) 338-4689 • Fax (909) 338-8230

ONTARIO

South Coast Community Services - C, MH, O, CP
3333 Concoors Street, Suite 4100
Ontario, CA 91764
(909) 980-6700 • Fax (909) 980-6003

RANCHO CUCAMONGA

Mental Health Systems, Inc. - CP, MH, O, C
9540 Center Avenue, Suite 100
Rancho Cucamonga, CA 91730
(909) 980-2789 • Fax (909) 980-2689

REDLANDS

South Coast Community Services - C, MH, O, CP
1040 Nevada Street, Suite 307
Redlands, CA 92373
(909) 792-0747 • Fax (909) 792-1057

Success First is an early wraparound program to capture those seriously emotionally disturbed, unserved or underserved children/adolescents ages 0-15. The main goal of Success First is to provide these services by keeping children in the lowest level of care possible.

SAN BERNARDINO

Victor Community Support Services, Inc. - C, MH, O, CP, S
1908 Business Center Drive, Suite 220
San Bernardino, CA 92408
(909) 890-5930 • Fax (909) 890-5950

VICTORVILLE

Victor Community Support Services - C, MH, O, CP
15095 Amargosa Road, Suite 201
Victorville, CA 92392
(760) 245-4695 • Fax (760) 513-4696

YUCCA VALLEY

Lutheran Social Services - A, CP, S, C, O, MH
58923 Business Center Drive, Suite A-E
Yucca Valley, CA 92284
(760) 365-7209 • Fax (760) 365-3513

Therapeutic Behavioral Services (TBS)

BIG BEAR LAKE

Lutheran Social Services - C, MH, O, CP
 41945 Big Bear Boulevard, Suite 222
 Big Bear Lake, CA 92315
 (909) 866-5070 • Fax (909) 878-3228

COLTON

Mental Health Systems, Inc. - C, MH, O, CP
 790 Via Lata, Suite 300
 Colton, CA 92324
 (909) 433-0445

SAN BERNARDINO

Victor Community Support Services - C, MH, O, CP, S
 1908 Business Center Drive, Suite 220
 San Bernardino, CA 92408
 (909) 890-5930 • Fax (909) 890-5950

VICTORVILLE

Victor Community Support Services - C, MH, O, CP, S
 15095 Amargosa Road, Suite 201
 Victorville, CA 92395
 (760) 245-4695 • Fax (760) 513-4696

An intensive one-on-one short-term outpatient treatment intervention authorized for a specified period of time designed to maintain the child/adolescent's residential placement at the lowest appropriate level by resolving targeted behaviors and achieving short-term treatment goals.

Transitional Age Youth (TAY)

ONTARIO

Ontario One Stop TAY Center - C, MH, P, CP
 316 E. E Street
 Ontario, CA 91764
 (909) 983-4466

SAN BERNARDINO

One Stop TAY Center - C, MH, P
 780 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 387-7194 • Fax (909) 387-7100

VICTORVILLE

High Desert TAY - C, MH, P, CP
 14360 St. Andrews Drive, Suite 11
 Victorville, CA 92395
 (760) 243-5417 • Fax (760) 245-5896

YUCCA VALLEY

One Stop TAY Center - C, MH, P, CP
 58471 29 Palms Highway, Suite 102
 Yucca Valley, CA 92284
 (760) 853-4888

The "One Stop" Transitional Age Youth Centers provide integrated services to the un-served, under-served and inappropriately served TAY ages 16-25 who are emotionally disturbed, high users of acute facilities, homeless, have co-occurring disorders, are incarcerated or institutionalized. An array of services are available to assist TAY in reaching their goal of independence. Services provided address employment, education opportunities, housing and community life necessary for wellness and recovery.

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adult programs



CalWORKs Program

BARSTOW

Barstow Counseling Center - A, C, ADS, MH, O
1841 E. Main Street
Barstow, CA 92311
(760) 255-5700

YUCCA VALLEY

Hi-Desert Behavioral Health - A, C, ADS, MH, O
57407 29 Palms Highway, Suite F
Yucca Valley, CA 92284
(760) 366-1541

ONTARIO

Mariposa Community Counseling - A, C, ADS, MH, O
2940 Inland Empire Boulevard
Ontario, CA 91764
(909) 458-1350 • Fax (909) 579-8149

RIALTO

Mesa Counseling Center - A, C, ADS, MH, O
850 E. Foothill Boulevard
Rialto, CA 92376
(909) 421-9222 • Fax (909) 421-4624

VICTORVILLE

Victor Valley Behavioral Health - A, C, ADS, MH, O
12625 Hesperia Road
Victorville, CA 92395
(760) 245-7598 • Fax (760) 955-2356

The Department of Behavioral Health, CalWORKs program, is committed to delivering services to the community to enhance the quality of life. CalWORKs' goal is to assist people 18 years and over in improving their emotional health, and develop the skills necessary to obtain and maintain employment.



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Adult System of Care

RIALTO
 Adult Residential Services Program - R, A, MH
 850 E. Foothill Boulevard
 Rialto, CA 92376
 (909) 421-9475 • Fax (909) 421-9392

RIALTO
 Conservatorship Investigation Program - A, MH
 850 E. Foothill Boulevard
 Rialto, CA 92376
 (909) 421-9380 • Fax (909) 421-9392

RIALTO
 Therapeutic Alliance Program (TAP) -
 A, R, CP, ADS, MH
 850 E. Foothill Boulevard
 Rialto, CA 92376
 (909) 421-9425 • Fax (909) 421-9392

Adult Residential Services Program

The Adult Residential Services Program provides the full array of mental health services to include medication groups to adult clients who have been recently discharged from locked facilities such as State Hospitals, Institutes of Mental Disease, Augmented Board & Care and Hospital Psychiatric Facilities. The goal is to assist clients to improve their functionality in the community.

Conservatorship Investigation Program

Individuals considered gravely disabled due to a mental disorder are referred by the treating hospital psychiatrist for a Lanterman-Petris-Short Act (LPS) Conservatorship evaluation. Referrals must originate from a physician while the individual is hospitalized.

The investigative team will assess the individual and determine whether he/she meets criteria due to a mental disability. Findings of the investigative team will determine whether the individual is placed on conservatorship. The investigative team also provides treatment planning and referrals.

Therapeutic Alliance Program (TAP)

Therapeutic Alliance Program recognizes the frequency of co-occurring disorders (mental illness and substance abuse) in the population of consumers and has established a 30-bed, 90-day residential treatment program at a contract agency, to address the unique needs of that population.



Long-Term Residential Care

The following are all licensed long-term care facilities that are under contract with San Bernardino County

RIVERSIDE
 Vista Pacifica - A, R, MH, CP
 3674 Pacific Avenue
 Riverside, CA 92509
 (951) 682-4833 • Fax (951) 274-2742

SAN BERNARDINO
 Shandin Hills Behavior Therapy Center - A, MH, CP, R
 4164 N. Fourth Avenue
 San Bernardino, CA 92407
 (909) 886-6786 • Fax (909) 886-2953

SAN BERNARDINO
 Sierra Vista - A, MH, CP, R
 3455 E. Highland Avenue
 San Bernardino, CA 92346
 (909) 862-6454 • Fax (909) 862-6474



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clubhouses

Clubhouses are Peer Support Centers for people with lived mental health experience ages 18 and over. Peers are responsible for the overall direction and operations of the clubhouse with minimal staff oversight. Consumers run various work groups such as clerical, nutrition/cooking classes and maintenance units. The centers also have numerous support groups and social activities that involve peers helping peers in their recovery.

BARSTOW

Desert Stars - A
1841 E. Main Street
Barstow, CA 92311
(760) 255-5705

LUCERNE VALLEY

A Place to Go Clubhouse - A
32770 Old Woman Springs Road, Suite B
Lucerne Valley, CA 92356
(760) 248-2327 • Fax (760) 248-2419

MORONGO BASIN

Santa Fe Social Club - A
56020 Santa Fe Trail, Suite M
Yucca Valley, CA 92284
(760) 369-4057 • Fax (760) 369-9473

REDLANDS

"Our Place" - A
721 Nevada Street, Suite 205
Redlands, CA 92373
(909) 557-2145 • Fax (909) 792-1057

RIALTO

Central Valley FUN Clubhouse - A
1501 S. Riverside Avenue
Rialto, CA 92376
(909) 877-4889 • Fax (909) 877-4898

RIALTO

Pathways to Recovery - A
850 E. Foothill Boulevard
Rialto, CA 92376
(909) 421-4672 • Fax (909) 421-9219

SAN BERNARDINO

TEAM House - A
201 W. Mill Street
San Bernardino, CA 92408
(909) 386-5000 • Fax (909) 386-5009

ONTARIO

Amazing Place - A
2940 Inland Empire Boulevard
Ontario, CA 91764
(909) 458-1396

VICTORVILLE

Serenity Clubhouse - A
12625 Hesperia Road, Suite B
Victorville, CA 92392
(760) 955-6224 • Fax (760) 955-2356

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Community Crisis Services

EAST VALLEY

Community Crisis Response Team (CCRT) - C, O
 850 E. Foothill Boulevard
 Rialto, CA 92376
 (909) 421-9233 • Fax (909) 421-9411
 *Pager number (909) 420-0560 (24 hours a day, 7 days a week)

HIGH DESERT

Community Crisis Response Team (CCRT) - C, O
 11951 Hesperia Road
 Hesperia, CA 92345
 (760) 956-2345 • Fax (760) 956-3761
 *Pager number (760) 734-8093 (24 hours a day, 7 days a week)

WEST VALLEY

Community Crisis Response Team (CCRT) - C, O
 2940 Inland Empire Boulevard
 Ontario, CA 91764
 (909) 458-1517 • Fax (909) 944-2917
 *Pager number (909) 535-1316 (24 hours a day, 7 days a week)

*Leave your phone number after the beep and the Crisis Response Team will return your call.

Community Crisis Response Team (CCRT)

The Community Crisis Response Team is a community-based mobile crisis response program for those experiencing a psychiatric emergency.



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RIALTO

Crisis Walk-In Clinic - A, C, MH
 850 E. Foothill Boulevard
 Rialto, CA 92376
 (909) 421-9495 • 7-1-1 for TTY for Users
 Fax (909) 421-9494
 Hours of Operation:
 Monday-Friday 8:00 a.m. – 10:00 p.m.
 Saturdays 8:00 a.m. – 5:00 p.m.

HIGH DESERT

Crisis Walk-In Clinic - A, C, MH
 Valley Star Behavioral Health, Inc.
 12240 Hesperia Road
 Victorville, CA 92395
 (760) 245-8837 • 7-1-1 for TTY Users
 Hours of Operation: 24 hours a day, 7 days a week

MORONGO BASIN

Crisis Walk-In Clinic - A,C, MH
 Valley Star Behavioral Health, Inc.
 7293 Dumosa Ave., Suite 2
 Yucca Valley, CA 92284
 (855) 365-6558
 Hours of Operation: 24 hours a day, 7 days a week

Crisis Walk-In Clinics

The Crisis Walk-In Clinics (CWIC) provide urgent mental health services to residents of San Bernardino County. CWIC provides crisis intervention, crisis risk assessments, medications, referrals to county, contract and community resources, education and when necessary evaluations for hospitalization. Consumers will be screened for appropriateness of service and will either be provided referrals or admitted in to CWIC for additional assessment. A consumer may meet the criteria to see a psychiatrist, which will be arranged same day for adults and an appointment will be scheduled for children. CWICs are open 24/7, with the exception of the CWIC in Rialto which operates Monday through Friday 8 a.m. to 10 p.m., and Saturday and Sunday 8 a.m. to 5 p.m. All CWICs are open holidays.

RIALTO

Arrowhead Regional Medical Center Psychiatric Triage - Behavioral Health - A, O, MH
 400 N. Pepper Avenue
 Colton, CA 92324
 (909) 580-2141 • Fax (909) 580-2866

Psychiatric Triage Diversion Program

The Psychiatric Triage Diversion Program provides screening and assessment, crisis services, assistance with placement, transportation and community referrals to outpatient programs from Arrowhead Regional Medical Center (ARMC). Case management goals are to assist consumers in receiving services on an outpatient basis and to help consumers function in the community in the least restrictive environment.

Homeless Mentally Ill Program

SAN BERNARDINO
Homeless Program - A
237 W. Mill Street
San Bernardino, CA 92408
(909) 388-5600 or (909) 388-4131
Fax (909) 388-4190

The Homeless Mentally Ill Program provides mental health services to include Full Service Partnerships and temporary housing support for individuals who are homeless or at risk of homelessness. The program team will provide necessary case management, provide employment workshops, assist in benefit acquisition for those that qualify and assist to transition into permanent housing. Targeted outreach to homeless veterans, military families and community at large is provided.

Homeless Outreach Support Team (HOST)

RIALTO
Host - A
850 E. Foothill Blvd.
Rialto, CA 92376
(909) 421-4633

HOST provides outreach and engagement services to individuals and their families in an effort to obtain permanent supportive housing. Wrap around services are provided by case managers to assist the individuals to maintain housing and become resilient in the community. Services include outreach, intensive case management, advocacy, and empowerment for self-sufficiency as well as linkage and referrals.

Housing and Employment Program

SAN BERNARDINO
Housing and Employment Program - A
850 E. Foothill Blvd.
Rialto, CA 92376
(909) 387-8619 • Fax (909) 386-8578

Housing program provides assistance to eligible mentally ill and dual-diagnosed individuals and families throughout the County of San Bernardino. Services include linkage between federal and state funded programs, affordable housing, job training and placement, healthcare, professional counseling and education.

Employment program provides employment preparation, on the job training and referrals to our partnership with the State Department of Rehabilitation (DOR) counselors for on-going services. State DOR counselors work closely with eligible mentally ill individuals to become more self-sufficient within the county.



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older adult system of care

The Older Adult System of Care offers an array of services for adults experiencing mental illness. Services may include, but are not limited to, case management, outpatient care, long-term residential care, housing referrals, crisis intervention, mental health services and alcohol and drug services.

Age Wise Program

CENTRAL VALLEY

Age Wise Program - A, O, MH
850 E. Foothill Boulevard
Rialto, CA 92376
(800) 451-5633 • Fax (909) 873-4461

The Age Wise Program provides mental health treatment and case management outreach for older adults. In addition to clinical staff, trained senior peer counselors facilitate support groups. Referrals and consultation are available to individuals, families and agencies working with the elderly. Services are provided in the West, East and Desert Areas of San Bernardino County.

HESPERIA

Age Wise Program - Circle of Care - OA, O, MH
11951 Hesperia Road
Hesperia, CA 92345
(760) 956-2434 • Fax (909) 873-4461

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Acute Psychiatric Inpatient Hospital Providers

CHINO

Canyon Ridge Hospital - A, C, I, MH, CP
5353 "G" Street
Chino, CA 91710
(909) 590-3700 • Fax (909) 590-4021
Canyon Ridge is a 59-bed psychiatric hospital and accepts pediatric, adolescent, adult and geriatric patients.

REDLANDS

Loma Linda University Behavioral Medicine Center (LLBMC) - A, C, I, MH, CP
1710 Barton Road
Redlands, CA 92373
(909) 558-9200 • Fax (909) 558-9269
LLBMC is an 89-bed psychiatric hospital. 29 beds are for children, 18 are for adults, 24 are for adult/senior patients and 18 are for chemical dependency.

SAN BERNARDINO

Community Hospital of San Bernardino (CHSB) - A, C, I, MH, CP
1805 Medical Center Drive
San Bernardino, CA 92411
(909) 887-6333
CHSB has 27 beds for adult and adolescent patients.

COLTON

Arrowhead Regional Medical Center - Behavioral Health Unit - A, C, I, MH, CP
400 N. Pepper Avenue
Colton, CA 92324
(909) 580-1800
ARMC has 60 adult psychiatric beds. The 24-hour psychiatric triage unit can be reached at (909) 580-2814.

REDLANDS

Redlands Community Hospital - A, C, I, MH, CP
350 Terracina Boulevard
Redlands, CA 92373
(909) 335-5500 • Fax (909) 335-5650
There are 17 beds for adult and older adult patients.

forensic services



Adult Forensic Services provides comprehensive treatment services to consumers who present with mental health and/or substance use needs and who are referred either through Probation or Mental Health Court as a result of their involvement with the criminal justice system. Adult Forensic Services works in collaboration with the criminal justice system to reduce homelessness and recidivism in both jail and psychiatric hospitalization.

Crisis Intervention Team (CIT)

SAN BERNARDINO
Crisis Intervention Team (CIT) - A, C, P, MH
1950 S. Sunwest Lane, Suite 200
San Bernardino, CA 92415
(909) 252-4065 • Fax (909) 252-4055

The CIT Program is a community partnership that provides mental health education for law enforcement within the context of safety and empathy to ensure a seamless link between a mental illness-related crisis event in the community, law enforcement, Department of Behavioral Health and eventual community treatment.

Choosing Healthy Options to Instill Change and Empowerment (CHOICE)

COLTON
CHOICE - A, O, MH
1330 E. Cooley Drive
Colton, CA 92324
(includes psychiatric care services)
(909) 580-3705 • Fax (909) 580-3747

CHOICE is a collaborative partnership between DBH and the Probation Department to provide mental health and substance use disorder services to qualifying consumers assigned to report to one of Probation's three Day Reporting and Reentry Services Centers (DRRSCs.) CHOICE staff are co-located at the DRRSCs to provide one-stop behavioral health services. In addition, substance use disorder services are provided at the Rancho Cucamonga DRRSC and intensive outpatient mental health and psychiatric services are available at the CHOICE clinic in Colton. Services include screenings, assessments, case management, treatment planning, individual and group psychotherapy, crisis intervention, outpatient treatment and psychiatric services. Referral only.

SAN BERNARDINO
DRRSC - A, O, MH
104 W. 4th Street
San Bernardino, CA 92415
(909) 3827881 • Fax (909) 889-2101

After Hours Hotline: (909) 963-9783, 5:00 p.m.-7:30 a.m. Monday through Friday, weekends and holidays

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CHOICE (Continued)

VICTORVILLE

DRRSC - A, O, MH
 15480 Ramona Avenue
 Victorville, CA 92392
 (760) 243-8145 • Fax (760) 243-8612

RANCHO CUCAMONGA

DRRSC - A, ADS, O, MH
 9478 Etiwanda, Boulevard
 Rancho Cucamonga, CA 91739
 (909) 463-7682 • Fax (909) 463-8612

DEVORE

Glen Helen Rehabilitation Center (GHRC) -
 Correctional Mental Health Services (CMHS) - A, MH
 18000 Institution Road
 Devore, CA 92407
 (909) 473-2616 • Fax (909) 473-2643

RANCHO CUCAMONGA

West Valley Detention Center (WVDC) -
 Correctional Mental Health Services (CMHS) - A, MH
 9500 Etiwanda Avenue
 Rancho Cucamonga, CA 91739
 (909) 463-5234 • Fax (909) 463-5233

SAN BERNARDINO

Central Detention Center (CDC) -
 Correctional Mental Health Services (CMHS) - A, MH
 630 E. Rialto Avenue
 San Bernardino, CA 92415-0025
 (909) 386-0904 • Fax (909) 386-0939

Correctional Mental Health Services (CMHS)

ADELANTO

High Desert Detention Center -
 Correctional Mental Health Services
 (CMHS) - A, MH
 9438 Commerce Way
 Adelanto, CA 92301
 (760) 530-9365 • Fax (760) 530-9367

Correctional Mental Health Services (CMHS) provides mental health services to San Bernardino County and federal inmates who are housed in county detention facilities including West Valley Detention Center (WVDC), Glen Helen Rehabilitation Center (GHRC), High Desert Detention Center (ADC), and Central Detention Center (CDC). Staff's primary goal is to alleviate the suffering of persons with serious mental illness, to prevent a worsening of symptoms while incarcerated and to prevent hospitalization.

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Supervised Treatment After Release (STAR)

COLTON

Supervised Treatment After Release (STAR) -
 A, MH, ADS, O
 1330 E. Cooley Drive
 Colton, CA 92324
 (909) 580-3705 • Fax (909) 580-3747

STAR is a court-referred program that addresses mental health and substance use needs of consumers who have a serious and persistent mental illness along with repeated contact with the criminal justice system. Consumers suitable for STAR participate in the program as a condition of their probation through the Mental Health Court. Services include day treatment rehabilitation services, outpatient mental health treatment services, intensive case management, outpatient substance use disorder treatment, and psychiatric services. Consumers in STAR are under the Mental Health Court's supervision. At present, the STAR program works with the Mental Health Courts in the San Bernardino, Rancho Cucamonga and Victorville jurisdictions, and has similar contracted services for the Joshua Tree jurisdiction. Referral only.

juvenile justice programs

Juvenile Justice Programs

SAN BERNARDINO
Juvenile Justice Program Administration - C, MH
780 E. Gilbert Street
San Bernardino, CA 92415
(909) 387-7792 • Fax (909) 387-7177

The Juvenile Justice Program is a collaboration of the Probation Department and the Department of Behavioral Health. It is a team entrusted by the public to provide quality mental health services to juveniles in the justice system and to their families in an effort to reduce recidivism and enhance the quality of their lives. Juvenile Justice Program services are only available to minors involved in the San Bernardino County juvenile justice system who are referred to the program through the Probation Department and Juvenile Court system.

Court for the Individualized Treatment of Adolescents (CITA)

SAN BERNARDINO
CITA - C, MH
780 E. Gilbert Street
San Bernardino, CA 92415
(909) 368-0776 • Fax (909) 387-7386

Minors in the juvenile justice system who have been identified with a significant mental illness are referred to CITA for court-ordered treatment. The minors are linked with outpatient psychotherapy and psychiatric care. Additionally, the minors receive close supervision by the Probation Department, as well as court oversight. The program requires active parental involvement.

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Forensic Adolescent Services Team (FAST)

SAN BERNARDINO
 Central Valley Juvenile Detention and Assessment Center (JDAC) - C, MH
 900 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 387-7118 • Fax (909) 386-0750

APPLE VALLEY
 High Desert Juvenile Detention and Assessment Center (JDAC) - C, MH
 21101 Dale Evans Parkway
 Apple Valley, CA 92307
 (760) 961-6730 • Fax (760) 961-6793

FAST was created to serve the mental health needs of minors who are detained in a San Bernardino County Juvenile Detention and Assessment Center (JDAC) or housed at a Probation treatment facility. Most minors experience at least some level of emotional distress and anxiety regarding being arrested and detained. These minors include those with transitional mental and emotional issues, as well as those with severe mental illness. There are Alcohol and Drug counselors to provide in-custody minors with substance abuse education services. FAST also assists in the training of Probation's custody and supervisory staff to ensure effective interventions with minors.

Gateway Program

SAN BERNARDINO
 Regional Youth Educational Facility - C, MH
 740 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 387-6933 • Fax (909) 386-8533

SAN BERNARDINO
 Central Valley Juvenile Detention and Assessment Center (JDAC) - C, MH
 900 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 383-1769 • Fax (909) 387-8621

In 2007, Senate Bill (SB) 81 shifted responsibility for certain offenders committed for non-violent offenses from the state to counties. The San Bernardino County Probation Department, in collaboration with the Department of Behavioral Health and other county agencies, developed the Gateway Program, a residential program which utilizes evidence-based assessments, treatments and evaluations aimed at reducing recidivism. Adjunct services include medication support, mental health assessments, individual and family treatment, as well as, alcohol and drug counseling.

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Integrated New Family Opportunities (INFO)

SAN BERNARDINO
 INFO - C, MH
 780 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 387-7385 • Fax (909) 387-7386

This NACo (National Association of Counties) award-winning program was created in January 2007 to serve minors coming out of the Central Valley JDAC. INFO uses evidence-based models for reducing the involvement of mentally ill minors in the juvenile justice system. Services include functional family therapy, intensive supervision by the Probation Department, 24/7 case management and support and peer counseling.

Juvenile Justice Community Reintegration (JJCR)

SAN BERNARDINO
 JJCR - C, MH
 780 E. Gilbert Street
 San Bernardino, CA 92415
 (909) 386-0776 • Fax (909) 387-7386

APPLE VALLEY
 High Desert Juvenile Detention and Assessment Center (JDAC) - C, MH
 21101 Dale Evans Parkway
 Apple Valley, CA 92307
 (760) 961-6730 • Fax (760) 961-6793

Minors who have been identified with behavioral health issues who are detained in a San Bernardino County JDAC and will be returning to the community are referred for reintegration services. While the minor is still detained, the family and minor are consulted regarding the minor's history, strengths and needs as well as the family's special circumstances. Aftercare programs are sought to support the minor's smooth transition into the community. Individual case planning, home visits and referrals are essential components of the program and include academics, vocational skills, job related skills, legal resources and information.

211 is a toll-free phone number that provides information and referrals for health and social services in the local community.

211 is a free and confidential, and a live, bilingual call specialist assists callers 24 hours a day.

Hundreds of community services are available by simply dialing 211 (or 888.435.7565).



Wellness Recovery Resilience

ACCESS UNIT 24 HR. CRISIS & REFERRAL HOTLINES

909.386.8256
1.888.743.1478
or 711 for TTY users

www.SBCounty.gov/DBH

For non-urgent issues please see services locations as described in this directory