

County of San Bernardino, Department of Behavioral Health

Deaf Sensitivity Training



Date: September 20, 2012
Time: 10:00am-12:00pm
Location: DBH Training Institute
1950 S Sunwest Ln., Ste. 200
San Bernardino, CA 92415
OR

Date: October 16, 2012
Time: 10:00am-12:00pm
Location: DBH Training Institute
1950 S Sunwest Ln., Ste. 200
San Bernardino, CA 92415

Who Should Attend?

All DBH staff members and DBH Contract Providers .

Community Partners are encouraged to attend this training.

(this training satisfies 2 hours of the annual Cultural Competence training requirement)

Learning Objectives:

Participants will be able to:

- 1. Demonstrate strategies to improve communication with Deaf and Hard of Hearing Consumers***
- 2. Discuss Deaf culture***
- 3. Identify barriers and strategies to eliminate these barriers***
- 4. Identify tools and techniques to become deaf-friendly service accessible***
- 5. Discuss the Americans with Disabilities Act, and model policies and practices for county behavioral health systems and contract agencies***

**To Register log on to
Essential Learning Website at:**

<http://dbh.training.essentiallearning.com>

If you need assistance with registration, please call (800)-722-9866 or email training@dbh.sbcounty.gov

**For alternative communication methods,
please call (800) 722 -9866**

