

Deaf Sensitivity Training

July 13, 2011

10am - 12pm

DBH Training Institute

1950 S. Sunwest Lane, 2nd Floor
San Bernardino, CA

Objectives:

- ⇒ Improve communication with the Deaf and Hard of Hearing consumers
- ⇒ Discuss Deaf culture
- ⇒ Identify barriers and ways to eliminate these barriers
- ⇒ Discuss myths and misconceptions about the Deaf Community
- ⇒ Identify tools and techniques to become deaf-friendly service accessible

Who Should Attend:
DBH and Contract Agency
staff members are welcome!

Space is limited!

Register NOW on
Essential Learning!

For questions or
assistance, call
800-722-9866
DBH Training Unit

This course meets 2 hours of the cultural competency requirement.



For alternative communication methods, please call (800) 722-9866.

