

# Cultural Competence and Behavioral Health Services (BHS) for Direct Service Providers training

Presented by: *Veronica Kelley, LCSW*



COUNTY OF SAN BERNARDINO

Department of Behavioral Health (DBH) and  
Office of Cultural Competence and Ethnic Services

## Learning Objectives

Upon completion of this training, participants should be able to:

- *Identify current San Bernardino County demographics including but not limited to: gender ethnicity, primary language, religious affiliation, sexual orientation, disabilities, poverty, immigration status, foreign born, linguistically isolated.*
- *Identify the Federal and State laws which impact and require Cultural/Linguistic competence in behavioral health service delivery.*
- *Articulate the effect that multicultural psychology has on access and utilization of behavioral health services.*
- *Identify 5 cultural barriers that service providers can reduce in daily operations, as well as the methods of these reductions.*

## Who Should Attend?

Direct Service Providers from DBH staff, DBH Contract Providers and Community.  
*(this training satisfies 3 hours of the annual Cultural Competence requirement)*

## Repeat Session Offered for Direct Service Providers

**When:** October 28, 2010

**Where:**

DBH Training Institute

1950 S Sunwest Ln,

Ste #200

San Bernardino, CA 92408

**Time:** 9am-12pm,

## CE/CEU/CEH Information

**Psychologist CE Credits:** "San Bernardino County Department of Behavioral Health is approved by the American Psychological Association to sponsor **2.75** hours of continuing education for psychologists. San Bernardino County Department of Behavioral Health maintains responsibility for this program and its content."  
"Participants must attend training in its entirety to receive credits".

**BBS:** San Bernardino County Department of Behavioral Health, board-approved provider number **3766**, "Course meets the qualifications for **2.75** hours of continuing education credit for MFTs and/or LCSWs as required by the California Board of Behavioral Sciences."  
**CBRN:** "Provider approved by the California Board of Registered Nursing Provider Number **CEP-15400**, for **3** hours."  
**CAADAC:** County of San Bernardino Department of Behavioral Health, "Provider approved by CAADAC, Provider Number **1N-06-850-0610** for **2.75** CEH"S."  
**CAADE:** County of San Bernardino Department of Behavioral Health, "Provider is approved by CAADE, the CAADE provider number **CP10 872 C 0712** for **2.75** CEHs awarded."

For **Online Enrollment:**

Log onto the Essential Learning website at:

<http://training.essentiallearning.com/dbh>

or contact DBH Training Unit by calling:

**800-722-9866** or sending email to:

[training@dbh.sbcounty.gov](mailto:training@dbh.sbcounty.gov)

