

CONSUMER INFORMATION LINKS

(Mortgage, fraud, identity theft, etc.)

- **State of California Consumer Home Mortgage Information**
A guide to mortgage resources in California such as “Ten tips for homebuyers”, “Avoiding foreclosure” and “Mortgage help” among others.
www.yourhome.ca.gov/
- **Foreclosure in California**
Are you looking for a manageable mortgage? Are you facing foreclosure? Are you a renter who may be facing eviction due to a foreclosure? The below website can help answer your questions.
www.foreclosureinfo.ca.org/
- **Federal Reserve Consumer Help**
This website has links to their consumer publications about home mortgages, and also contains information about filing complaints against banks and financial institutions.
www.federalreserveconsumerhelp.gov/index.cfm?nav=9493
- **State of California Consumer Home Mortgage Information**
Here you will find helpful information and links if you are considering buying a home, or if you already own a home, or have a mortgage and may be experiencing difficulty in keeping your payments current.
www.yourhome.ca.gov/
- **US Department of Housing and Urban Development in California**
Owning a home is a big part of the American Dream. Here are some resources that can help you buy, maintain, and keep your home.
www.hud.gov/local/index.cfm?state=ca
- **Guide to Avoiding Foreclosure**
Whether you're in foreclosure now or worried about it in the future, the below website has information that can help.
www.hud.gov/foreclosure/
- **Consumer Bankruptcy Counseling**
Under federal law, you are required to obtain credit counseling from a qualified non-profit agency before filing for bankruptcy.
www.consumerbankruptcycounseling.info/
- **Foreclosure Help Hotline**
888-995-HOPE is available 24 hours a day, 7 days a week to any homeowner in America having trouble paying their mortgage and offers absolutely free foreclosure prevention counseling by expert counselors at HUD-approved agencies
www.foreclosurehelpandhope.org/
- **Homeowner Crisis Resource Center**
Includes, a mortgage reality check, consumer alerts about foreclosure rescue scams, and more.
www.housinghelpnow.org/
- **Identity Theft**
www.ftc.gov/bcp/edu/microsites/idtheft/
www.fdic.gov/consumers/theft/index.html

- **San Bernardino County District Attorney**
www.co.san-bernardino.ca.us/da
- **San Bernardino County Sheriff-Coroner**
655 E Third St
San Bernardino, California 92415
(909) 387-3545 or (909) 884-0156
www.sbcounty.gov/sheriff/
- **San Bernardino County Police Departments**
[Barstow PD](#)
[Chino PD](#)
[Colton PD](#)
[Department of Defense PD](#)
[Fontana PD](#)
[Ft Irwin PD](#)
[Montclair PD](#)
[Needles PD](#)
[Ontario PD](#)
[Redlands PD](#)
[Rialto PD](#)
[San Bernardino PD](#)
[Upland PD](#)

Other helpful sites:

- **Department of Real Estate**
License status checks, filing a complaint against a real estate broker and/or salesperson
www.dre.ca.gov/cons_home.html
- **Federal Deposit Insurance Corporation**
Resources to educate and protect consumers, revitalize communities, and promote compliance with the Community Reinvestment Act and fair lending laws.
www.fdic.gov/consumers/index.html
- **Department of Corporations**
Consumer alerts, escrow fraud, download a complaint form and more
www.corp.ca.gov/FSD/default.asp
- **USA.gov**
Consumer guides and protection, official information and services from the U.S. Government
www.usa.gov/Citizen/Topics/Consumer_Safety.shtml