

To Protect the Community



2006-07

COUNTY OF SAN BERNARDINO
PROBATION DEPARTMENT

MISSION STATEMENT

To protect the community through assessment, treatment and control of adult and juvenile offenders by providing a range of effective services based on legal requirements and recognized professional standards.

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CHIEF PROBATION OFFICER'S MESSAGE



There are nearly fifty subjects covering a tremendous diversity of activities in this year's "Annual Report." Although each deserves attention, it is impossible to briefly do so herein. For example, the G.R.A.C.E. Program, or Gender Responsive Adolescent Caseload Enrichment Program, has successfully provided services specifically designed to meet young girls' needs; and, it has been reinforced by the very personal interest of the Presiding Judge of the Juvenile Court, the Honorable Marsha Slough. Extensive research went into the development of this program that calls for further commentary and praise. That said, rather than generalizing on all of the subjects, I will let each program or subject stand on its own in the succeeding pages, with exception of the following comments.

One wonderful, continuing effort, which utilizes the skills and experiences of many of our staff, is the "Multi-disciplinary Team" process. Anywhere from fifteen to twenty-five staff including teachers, dieticians, nurses, clinical therapists, psychiatrists, administrators, probation officers and probation corrections officers, convene weekly to design ITP's, or Intensive Treatment Plans, for the most emotionally-



psychologically-challenged of our kids in detention. Each specialist contributes the latest information about a young man or woman and their status of progress in the institution, school or Court setting. Parents, other minors, critical events and available quality staff time all come together to help or impede the progress these young people can make while detained. The discussions are careful, sensitive explorations of the influences that can help or hurt the improvements that staff members are attempting to implement for each child.

Having attended a number of these sessions, I come away feeling optimistic and certain that staff is absolutely dedicated to doing the best they can for each minor. Working with these young people is rewarding, but it is often frustrating, intensely testing the patience of even the most imperturbable of staff. They just never give up on these minors. If the ITP isn't working, they wrestle with suggestions until they construct a plan they can all work on together, including the family or significant others who can help. They are not always as successful, but there are enough incredible success stories to reinvigorate them over and over

again. Like Sisyphus, they are long-suffering in pushing the huge boulder up the hill. Unlike the king of Greek legend, however, they get many of their boulders to the top of the hill.

Our staff operates in an environment in which confidentiality of the minor is religiously observed, so it is understandable why little fanfare has attended the process. However, we need to celebrate what these dedicated professionals have been accomplishing for several years. Many of these young people are able to cope with life in ways they never imagined before, thanks to the intelligent, caring intervention of these collaborative professionals from the Department of Behavioral Health, County schools, and Probation. Their achievements, while still confidential, need to have the stealth wraps taken off for the rest of the County and State to see and appreciate. They all have my sincere gratitude and respect.

I want to express my appreciation, on behalf of this Department, for the support provided by our Judges, the Board of Supervisors, CAO and his staff. We have had an outstanding working relationship with each of

these entities since I became the Chief Probation Officer. Without a sound understanding of how Probation can best assist the Courts, the daily work of our staff would be ineffective and resources would be wasted. Without the financial backing by the CAO and the Board of Supervisors to support our public safety services, we would be relegated to the backwaters of our profession. On the contrary, we have been treated well and the result has been the expansion of resources to deal with special needs, such as: mental health, sex offenders, gangs and domestic violence. We have had several very productive years in succession, yet we know that not every budget year can be as auspicious. The State has huge financial problems, which currently create clouds of uncertainty for all of local government. We will do our best to hold onto the gains we have made, but be cognizant of our responsibility to squeeze the most service out of every taxpayer dollar we receive and continue to be a team player with the rest of the County family.



Jerry L. Harper
Chief Probation Officer

SAN BERNARDINO COUNTY BOARD OF SUPERVISORS



Paul Biane
Chairman
Second District



Brad Mitzelfelt
First District



Dennis Hansberger
Third District



Gary C. Ovitt
Vice-Chairman
Fourth District

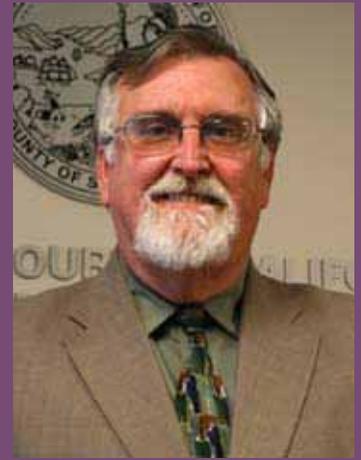


Josie Gonzales
Fifth District



Mark Uffer
County Administrative Officer

SAN BERNARDINO COUNTY SUPERIOR COURT OF CALIFORNIA



The Honorable Larry W. Allen
Presiding Judge

SAN BERNARDINO - MISC

The Hon. Ronald Christianson
The Hon. David Cohn
The Hon. Michael Dest
The Hon. James Dorr
The Hon. Jon D. Ferguson
The Hon. Bryan Foster
The Hon. Donna Gunnell Garza
The Hon. Arthur Harrison
The Hon. John N. Martin
The Hon. Brian McCarville
The Hon. John M. Pacheco
The Hon. Tara Reilly
The Hon. Duke D. Rouse
The Hon. Brian D. Saunders
The Hon. Michael A. Smith
Commissioner Diane I. Anderson
Commissioner W. Charles Bradley
Commissioner Michael J. Torchia

SAN BERNARDINO - CIVIL

The Hon. Donald Alvarez
The Hon. Kenneth Barr
The Hon. W. Robert Fawke
The Hon. Frank Gafkowsky, Jr.
The Hon. John P. Wade
The Hon. Christopher J. Warner
Commissioner Michael Gassner

REDLANDS

The Hon. Cynthia Ludvigsen
The Hon. J. Michael Welch

APPELLATE DIVISION

The Hon. David Cohn
The Hon. Keith D. Davis
The Hon. Jon Ferguson
The Hon. Mary Fuller

RANCHO CUCAMONGA

The Hon. Joan Borba
The Hon. Gerard Brown
The Hon. Paul M. Bryant, Jr.
The Hon. Janet M. Frangie
The Hon. Mary Fuller
The Hon. J. Michael Gunn
The Hon. Martin Hildreth
The Hon. Ben T. Kayashima
The Hon. Michael Libutti
The Hon. Barry Plotkin
The Hon. Shahla Sabet
The Hon. Ingrid A. Uhler
The Hon. Raymond Van Stockum
The Hon. Katrina West
The Hon. Linda Wilde
The Hon. David Williams
The Hon. Raymond Youngquist
Commissioner Ronald J. Gilbert

CHINO

The Hon. Douglas Elwell
The Hon. Elia V. Pirozzi
The Hon. Stanford Reichert

FONTANA

The Hon. Keith D. Davis
The Hon. Douglas Fettel
The Hon. Raymond L. Haight, III
The Hon. Phillip Morris
The Hon. Stephan Saleson
Commissioner Michael Knish
Commissioner Leslie E. Murad, II

JUVENILE DEPENDENCY COURT

The Hon. James. C. McGuire
The Hon. Marsha Slough
The Hon. A. Rex Victor
Commissioner Deborah Daniel

VICTORVILLE

The Hon. Teresa Bennett
The Hon. Kyle Brodie
The Hon. Jules Fleuret
The Hon. Kurt Lewin
The Hon. J. David Mazurek
The Hon. Eric M. Nakata
The Hon. Annemarie G. Pace
The Hon. Margaret Powers
The Hon. Gregory Tavill
The Hon. John Tomberlin
The Hon. Harold T. Wilson, Jr.
Commissioner David Proulx
Commissioner Patrick Singer

BARSTOW

The Hon. Steve Malone
The Hon. John P. Vander Feer
Commissioner Kirtland L. Mahlum

BIG BEAR

The Hon. Robert Law

JOSHUA TREE

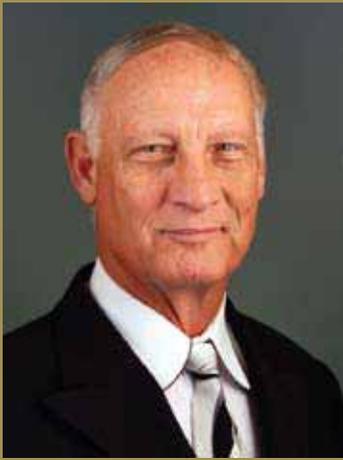
The Hon. Rod Cortez
The Hon. William Jefferson Powell, IV
The Hon. Bert L. Swift
Commissioner Kirtland Mahlum

NEEDLES

The Hon. Joseph R. Brisco

JUVENILE DELINQUENCY

The Hon. Joan Borba
The Hon. Douglas N. Gericke
The Hon. Marsha Slough
The Hon. Margaret Powers
The Hon. Raymond Van Stockum
Commissioner Robert Fowler



Chief Probation Officer
Jerry L. Harper



Kirk Dayton
Deputy Chief Probation Officer
Juvenile Detention

D. Scott Frymire
Deputy Chief Probation Administrator
Administration



Holly Benton
Division Director II
CVJDAC



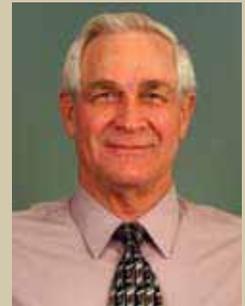
Luciano Perez
Division Director II
WVJDAC



Cynthia Fuzie
Division Director II
HDJDAC



Sharon Jaques
Health Services Mgr
Juvenile Detention



Darryl Meekhof
Administrative
Manager



Eric Vara
Division Director I
CVJDAC



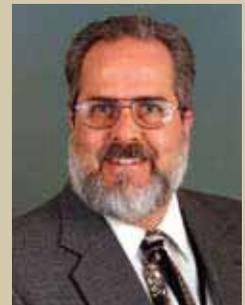
Stephanie Roque
Division Director I
WVJDAC



Christine Owens
Division Director I
HDJDAC



Jose Rabago
Food Services Mgr
Juvenile Detention



Michael Donahue
Business Application
Manager

Assistant Chief Probation Officer
Michelle Scray



Rick Arden
Deputy Chief Probation Officer
Juvenile/Adult Community Corrections



Renee Ford
Division Director II
Compliance



John Robinson
Division Director II
High Desert Services



Laura Gonzales
Division Director II
West Valley Services



Brenda Perez
Division Director II
Central Juvenile



Sharron Egan
Division Director II
Central Adult



Johanne Dyerly
Division Director II
Professional Standards



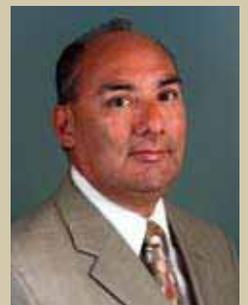
Audulio Ricketts
Division Director I
Juvenile Treatment



Steve Gray
Division Director I
JJCPA



Tracy Reece
Division Director I
Central Juvenile



Dan Bautista
Division Director I
Central Adult

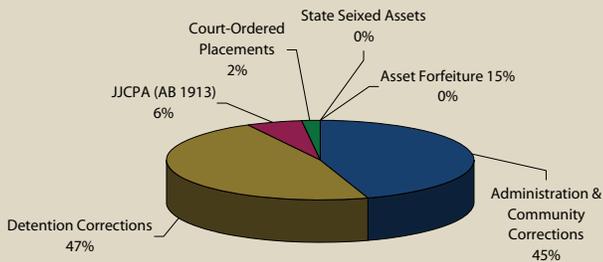
FISCAL REPORT

2005-06

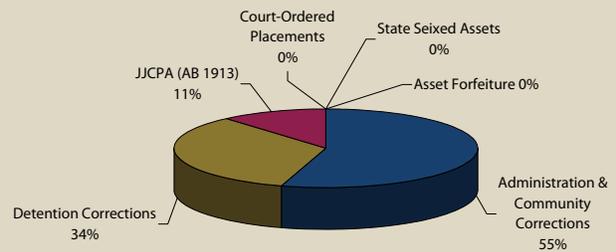
STAFFING BY BUDGET UNIT

Administration/Community Corrections	530
Detention Corrections	607
Juvenile Justice Crime Prevention Act (AB 1913)	52
TOTAL PERSONNEL	1,189

Expenditures by Budget Unit



Revenues by Budget Unit

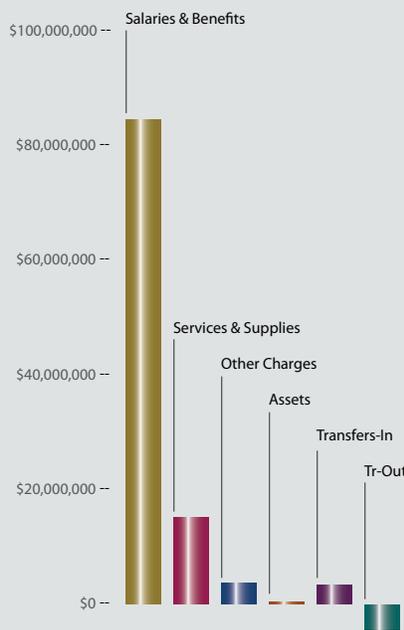


FISCAL YEAR 2005-06 BUDGET

Total Budget	\$105,227,631
Salaries & Benefits	\$85,352,788
Services & Supplies	\$12,616,534
Other Charges	\$4,306,030
Assets	\$183,000
Transfers	\$2,749,389
Contingencies	\$6,479,424
Reimbursements	\$(6,459,534)

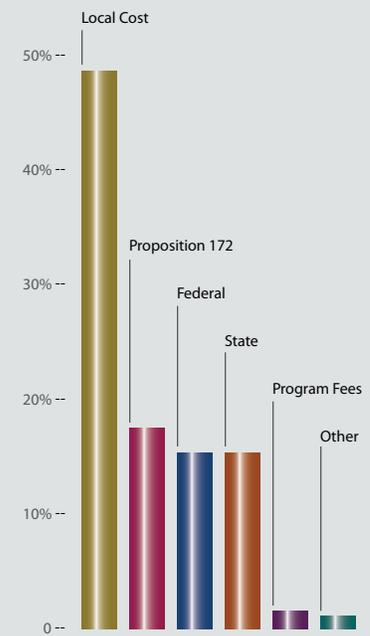
Fiscal Year from July 1, 2005 to June 30, 2006

FISCAL YEAR 2005-06 EXPENDITURES



Actual Expenditures = \$99,668,336

FISCAL YEAR 2005-06 REVENUES



Expressed as a percentage of total expenditures

FISCAL REPORT 2006-07

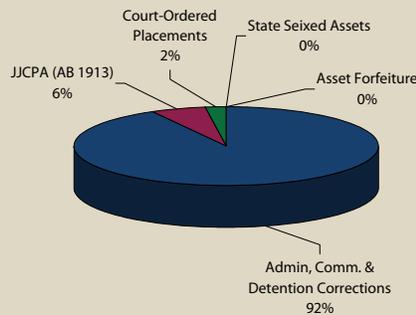
PERFORMANCE MEASURES

Description	2005-06 Actual	2006-07 Actual	2007-08 Target
Percentage of new probationers assessed with risk instrument within 60 days of release	59%	77%	80%
Quantity of home calls and searches per high-risk caseload	15	33	20
Percent of adult offenders referred to treatment programs	42%	26%	45%
Quantity of use of force incidents	3	3	3
Percentage of adults successfully completing probation	New	96%	85%
Percentage of juveniles successfully completing probation	New	91%	85%
Percentage of mentally ill offenders that will not spend time in jail	New	79%	75%
Increase in number of probationers that attend counseling or training sessions in the Morongo Valley area	New	New	10%
Percentage of RYEF graduates recidivating during probation	44%	13%	20%

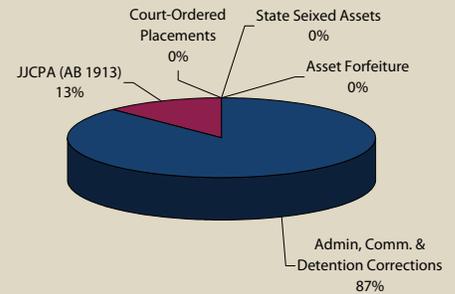
STAFFING BY BUDGET UNIT

Administration, Community Corrections Detention Corrections	1,179
Juvenile Justice Crime Prevention Act (AB 1913)	51
TOTAL PERSONNEL	1,230

Expenditures by Budget Unit



Revenues by Budget Unit



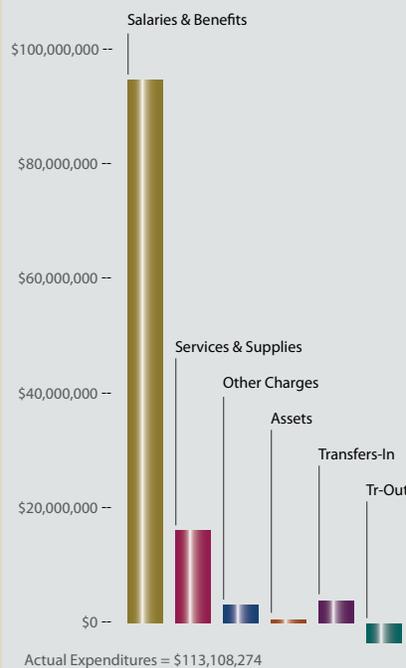
Detention Corrections and Administration & Community Corrections budgets were combined for 2006-07.

FISCAL YEAR 2006-07 BUDGET

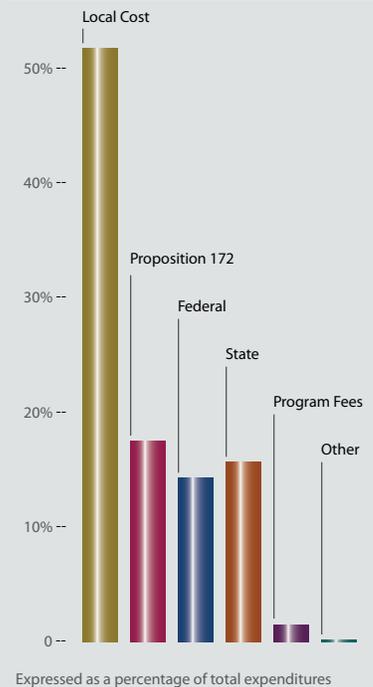
Total Budget	\$114,946,875
Salaries & Benefits	\$96,209,792
Services & Supplies	\$14,232,885
Other Charges	\$4,294,457
Assets	\$184,777
Transfers	\$3,332,500
Reimbursements	\$(3,340,802)

Fiscal Year from July 1, 2006 to June 30, 2007

FISCAL YEAR 2006-07 EXPENDITURES



FISCAL YEAR 2006-07 REVENUES



SUPERVISORS



Administrative Services Bureau

Shawn Arrington	Melissa Liles	Alice Rivera	Felicia Zermeno
Rita Baumgartner	Anthony Moore	Dana Smith-Lacey	
Christopher Condon	Alan Oshiro	Lillian Tolerico	
Kathryn Hopkins	Misty Peters	Dennis Williams	

Adult Community Corrections Bureau

James Algoe	Patrick Burke	Martha Guillen-Morgan	Dan Ochoa
Judith Alvarado	Paula Crew	Karen Jensen	Stuart Osborne
Gabriel Arrollo	Kathy Ekema	James Jorski	Denise Turner
Joseph Bakunas	Kimberly Epps	Greg Levers	Michael Villa
Edward Barry	Steven Frazee	Barbara Lyttle-Riggans	
Christine Bobbitt	Christopher Gardner	Dee Dee Meares-Elliott	

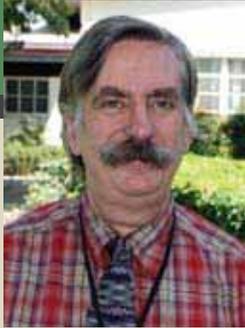
Juvenile Community Corrections Bureau

Charles Abajian	Julie Francis	Jerry Payne	Cynthia Wallace-Guerrero
Anesa Cronin	Lawrence Mason	Cynthia Prater-Buren	Robert Wyatt
Laura Davis	Tina Mason	Eric Raley	
David De La Torre	Pat Murkerson	Catherine Roland	
Kimberlee Drury	Alicia Ostrander	Leo Stager	

Detention Corrections Bureau

Fatenah Abdo	Craig Dorsett	Martha Martin	Rene Rosas
Jaime Alarcon	Darryl Drake	Gina Martinez	Jeffery Russell
Marcus Anderson	Frederick Elliott	Alica Mason	Byron Saldana
Christopher Baraza	Wendy Elphick	Paul McDonald	Alma Sanchez
Kim Binion	Douglas Feil	Michael McGuire	Tanisha Santee
Richard Black	Deidra Ferguson	Tammy McLemore	Lynda Scherer
Kevin Bragg	Mary Garcia	Adolfo Mediano Jr.	Randy Scott
Ron Brewington	Raymond Gomez	Michael Minix	Nicholas Scurti
Audrey Brooks	David Goold	Monica Moreno	Pamela Staten
Chas Browning	Teneka Grant	Ezekiel Moseley	Shannon Steele
William Burnett	Steven Harrison	Pasqual Ortiz	Harold Terry
Debra Campbell	Todd Holmes	Carlos Peace	Kenneth Valmonte
Judith Carrillo	Pamela Hunter	Cynthia Price	Donald Viser
Linda Cayton	Joseph Johnson	Soir Rabad	William Walsh
Susan Coleman	Craig Kamber	Patrice Reed	Paulette Ward
James Compomizzi	Maria Kirby	Daniel Reyes	Darrell Warren
Richard Cook	Patricai Lamb	Dina Ridings	Chad Williams
Alvin Creighton	Veronica Love	Paula Roberson	Alicia Wilson
Dwain Daniels	Robbie Luck	Raylene Robinson	
Darryl Day	Jayson Lidar	Robert Roland	

MILESTONES OF COUNTY SERVICE



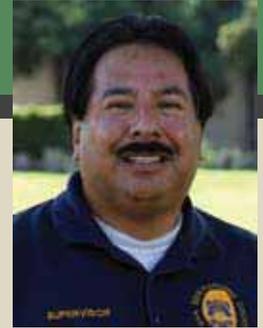
Robert Roland



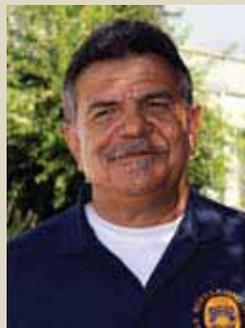
Joy Kane



Kathleen Noehren



Pasqual Ortiz



Stephen Ramirez



Audulio Ricketts



William Walsh Jr.

35 Years

Robert Roland

30 Years

Joy Kane
Kathleen Noehren
Pasqual Ortiz
Stephen Ramirez
Audulio Ricketts
William Walsh Jr.

25 Years

Raymond Gomez
Rodney Hopkins
Adrienne Moore
Anna Najera
Daniel Ochoa
John Robinson
Catherine Roland
John Thompson

20 Years

Robert Adame
Michael Carr
Dennis Carungcong
Kirk Dayton
Miguel Figueroa
Cynthia Fuzie
Richard Gordon Jr.
Eileen Holguin
Jayson Lidar
Susanne Pastuschek
Grace Pride
Lynn Richards
Darryl Scott
Stephen Walker

15 Years

Merlene Baird
Dawn Bear
Alice Carpenter
Christopher Condon
Julian Ellison
Teneka Grant
Lujuana Gresham
Alan Oshiro
Carlos Peace
Donna White

COMMUNITY CORRECTIONS - JUVENILE



JUVENILE CORRECTIONS

Division Director II	2
Division Director I	2
Supervising Probation Officer	17
Probation Corrections Supervisor II	2
Probation Officer III	11
Probation Officer II	140
Probation Corrections Officer	29
Support Staff	46
Extra Help	1
TOTAL PERSONNEL	250

The Juvenile Community Corrections Bureau (JCCB) continues to serve the needs of juvenile offenders and their families within San Bernardino County through a wide range of services. Along with maintaining existing services, the JCCB has made some significant changes, consistent with recent movements within the offender rehabilitation and treatment community, for the purpose of significantly reducing recidivism. Over the last eighteen months, the Probation Department has adopted practices that are supported by existing evidence of the causes of crime that have been proven to positively change offender behavior.

Evidence-based Practices

Probation has been considered a form of treatment, since its inception in the mid 1800s. Research over the last century regarding probation's conventional approaches to intervention, however, has failed to show they are effective. In 2003, the Department began investigating the body of research supporting practices that were proven to positively change offender behavior. Since then, the Department has taken a variety of measures specifically within JCCB to implement these practices commonly referred to as "evidence-based practices" or EBP. Interventions using the principles

EIGHT EBP PRINCIPLES FOR REDUCING OFFENDER RECIDIVISM:

- Assess Offender Risk and Needs
- Enhance Offender Motivation
- Target Interventions
- Address Cognitive-Behavioral Functioning
- Provide Positive Reinforcement
- Provide Ongoing Support
- Measure Outcomes
- Provide Quality Assurance

of EBP are scientifically proven to reduce offender recidivism. And EBP has been proven to be most effective when following the framework of eight principles for reducing offender recidivism (see above). With these principles in mind, the JCCB took measures to incorporate these principles into its restructuring and pilot project strategy.

Juvenile Restructuring

The challenge, consequently, has been how to implement new practices throughout the Department. During 2005 and 2006, the Department invited national researchers and consultants to assist in further understanding the research and identifying the Department's existing strengths and weaknesses for implementing EBP. Additionally, the Department solicited

all juvenile community corrections personnel to explore ideas for "restructuring" the JCCB to accommodate the operation of EBP. As a result, three workgroups were created to recommend strategies for restructuring case management services, establishing a universal continuum of sanctions and programming, and streamlining processes. A fourth and final workgroup served to develop a master implementation plan.

During the fall of 2006, the master implementation plan began with the "Demonstration Project," a pilot project within the San Bernardino area juvenile services division. The project employed a number of new tools, including the new automated juvenile and institutional case management system (known as Caseload Explorer



Deputy Chief Rick Arden addresses members of the juvenile restructuring committees



or CE) and administration of the COMPAS risk/needs assessment tool from Northpointe Institute for Public Management, Inc. Nearly 1,000

COMPAS

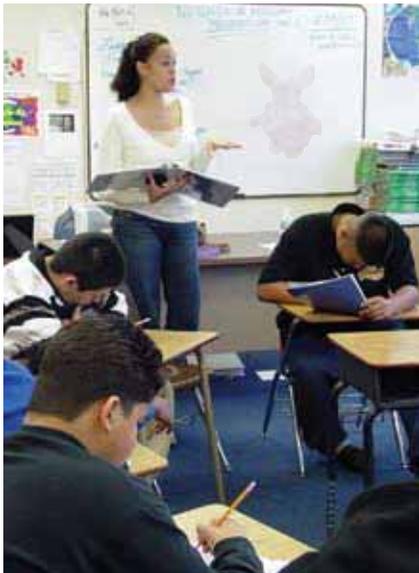
Correctional Offender Management Profiling for Alternative Sanctions

cases were reclassified using the new tool to assess probationer risk based on their criminogenic needs. Consequently, case management services were restructured to establish caseloads based on the level of low, medium or high risk. Components of case planning were strengthened and additional staff training was held, including an EBP technique known as motivational interviewing (MI).

CRIMINOGENIC NEEDS

Attributes of offenders that are directly linked to criminal behavior

In July 2006, the American Probation and Parole Association partnered with the National Curriculum and Training Institute, Inc (NCTI) of Phoenix, Arizona, for providing cognitive behavior change curricula to the field of community corrections. In December 2006, the Department signed



a contract with NCTI to begin to incorporating the EBP curricula. In January 2007, two community-based organizations funded by the Juvenile Justice Crime Prevention Act (JJCPA, formerly AB 1913) began utilizing the curricula for program-referred minors. By June 2007, all prevention and intervention curricula for minors, including a course on aggression replacement training (ART) within the detention facilities, replaced a wide variety of former curricula topics.

For positive reinforcement and ongoing support to offenders and their families, the Department relies upon existing successful programming such as Conjoint Family Group and an EBP class for parents known as Parent Project. These sessions are conducted by trained officers with an interest in developing skills among all family

OBSERVED SHORT-TERM BENEFITS OF EVIDENCE-BASED PRACTICES:

- Increased course completion rates over previous programming
- Increased contact between officers and higher-risk offenders
- Decreased number of cases per officer
- Increased attendance at Day Reporting Centers
- Increased gender specific services to female minors
- Decreased number of out-of-home placements

members or between parents to more effectively address the minor's criminogenic needs.

With the addition of a new crime analyst position (see page 63) and the use of automated CE reports in the last year, the Department has embarked on a new path for identifying and reporting measurement outcomes. The Department intends to soon establish a research unit that will, among other things, monitor all Department statistical data and programming for fidelity and integrity. This should provide critical feedback to further modify implementation techniques to enhance the delivery of EBP to the Department. With the pilot project underway, the Department intends to broaden the delivery of EBP services to all JCCB areas of the County in the coming year.

Thus far, implementation of EBP has seen a number of benefits in the JCCB

(see benefits below). The correlation between these short-term benefits and recidivism is expected; but it is too soon to measure with any reliability.

ART

A multi-modal psycho-educational intervention designed to alter the behavior of chronically aggressive minors. The goal of ART is to improve social skill competence, anger control, and moral reasoning.

The implementation of recent changes have impacted much of the JCCB's efforts to address prevention and intervention programming for minors. The Department is confident that continuing to enhance services throughout the Department with evidence-based practices will promote further positive changes. Some of those changes include recently established specialized caseloads and services within JCCB.

FIVE PRINCIPLES FOR TARGETING INTERVENTIONS:

- Risk: Prioritize supervision and treatment resources for higher risk offenders.
- Need: Target interventions to criminogenic needs.
- Responsivity: Be responsive to temperament, learning style, motivation, culture, and gender when assigning programs.
- Dosage: Structure 40 -70% of high-risk offenders time for 3-9 months.
- Treatment: Integrate treatment into full sentence/sanction requirements.

IMPACT OF JUDGE

GRACE

The Honorable Marcia Slough has established a component program called "Running with the Judge." The girls meet once a week and train for 5k charity events. Judge Slough also brings in guest speakers from the community to speak with girls about available opportunities. On April 29, 2007, three girls participated in the Loma Linda PossAbilities 5k and received medals.



GRACE program running club

SPECIALIZED CASELOADS & SERVICES

Juvenile Sex Offender

In January 2007, the first ever Juvenile Sex Offender caseload was established from redesigning San Bernardino's SUCCESS units. The caseload consists of approximately 30 minors, each convicted of a sex offense. Established screening criteria helps identify which minor's may benefit from the type of supervision provided and are assigned based on the J-SOAP-II. The Probation Officer (PO) works closely with a therapist and sex offender treatment programs to customize the level of supervision and treatment each minor receives. To date, no minors assigned have been charged with a new offense. There were 27 minors under supervision at the end of the fiscal year.

J-SOAP-II

The Juvenile Sex Offender Assessment Protocol is an aid in the systematic review of risk factors associated with sexual and criminal offending

GRACE

The Gender Responsive Adolescent Caseload Enrichment, or GRACE, kicked off on December 20, 2006, also from redesigning the SUCCESS units. Two

POs are responsible for providing services to females that meet the program guidelines. The program includes groups such as Girl's Circle, VOICES, parenting classes, drug and alcohol counseling, and community service.

The girls have volunteered with the Garden of Angels, a non-profit program that ensures that abandoned babies are honored and receive a final resting place. The girls also volunteer at the Veterans Affairs Hospital in Loma Linda by making cards and taking goody bags to patients.

Thirty girls were enrolled in the first session with 17 successfully completing the program. The second session started on June 13, 2007, with 25 girls. Several community organizations such as the Rape Crisis Center of the East Valley and Planned Parenthood have also provided services to the girls. A component of the program still being developed involves pairing each girl with a mentor.

The Department appreciates the Honorable Judge Marcia Slough for beginning the program's running club.

There were 45 girls enrolled in the program at the end of the fiscal year.

Mental Health Court

The Court for Individualized Treatment of Adolescents (CITA) is a multi-disciplinary response to the issues of mentally ill juvenile offenders who find themselves in the delinquency system. This specialized approach holds juvenile offenders accountable for their delinquent behavior while providing appropriate diagnostic, therapeutic and aftercare services. The Juvenile Court recognizes that early identification of mental illness opens the door to more effective treatment of these youth. Since April 2006, the Probation Department, Department of Behavioral Health and the Courts have combined resources to assist these youth in transitioning from the delinquency system to the community.



*Chief Probation Officers of California
Southern Region Employee of the Year
December 2006*

DD II Brenda Perez



JUVENILE JUSTICE CRIME PREVENTION ACT

In September 2000, the “Shiff-Cardenas Crime Prevention Act,” was signed into law. Two years later, the law was renamed and is now referred to as the Juvenile Justice Crime Prevention Act or JJCPA.

In San Bernardino County, JJCPA services are provided in all geographic areas to minors who are 11-18 years of age to help them understand and overcome problems in order to discontinue inappropriate and/or unlawful behavior. These services are provided through a large network of community-based organizations (CBOs), private therapists, and personnel from both the Probation Department and District Attorney’s Office. Local officials and stakeholders determine where to

direct resources through an interagency planning process.

To ensure coordination and collaboration among various local agencies serving at-risk youth and young offenders, the JJCPA entrusts development and modification of the plan to the Juvenile Justice Coordinating Council, or JJCC. The JJCC is chaired by the Chief Probation Officer and is comprised of representatives of law enforcement, criminal justice agencies, the Board of Supervisors, social services, education, mental health and CBOs. The JJCC typically meets quarterly to review program progress, evaluation data, establish budget priorities and approve the final budget.

The Department received approximately \$5.2 million for 2005-06 and \$6.1 million for 2006-07. JJCPA services to youth and their families include the following programs:

- Let’s End Truancy (LET)
- Day Reporting Center (DRC)
- SUCCESS
- School Probation Officers (SPO)
- House Arrest Program (HAP)

(These programs are presented on the following pages, with HAP being presented on page 45.)

The Department thanks the following agencies for providing specialized counseling, tutoring and/or enrichment services to referred minors or family members:

- Carol A. Voll, MFT
- Center for Healing Childhood Trauma
- Christian Counseling Service
- Constance McDonald, M.A., MFT
- Desert/Mountain Counseling Ctr.
- Douglas D. Buche, Ph.D.
- High Desert Child, Adolescent and Family Services
- Inland Valley Recovery Services
- Lutheran Social Services
- Morongo Basin Mental Health Svcs
- New Day Center
- Olive Branch Counseling
- One 2 One Mentors, Inc.
- Patricia Coley Foerch, LCSW
- Professional Tutors of America
- Rim Family Services
- Terrill S. Wickham, Ph. D.
- Thomas Wickham, Ph. D.
- Valley Star Children & Family Svcs
- William P. Nelson, Ph.D.
- Victor Valley Domestic Violence
- Vista Guidance Centers



Officer S. Argueta discusses behavior expectations



According to available research, an increase of just 10% in the high school graduation rate would cause a corresponding 20% decrease in violent crime. Applying these statistics, San Bernardino County would be able to prevent 35 homicides and 1,198 aggravated assaults.



Deputy District Attorney Agnes Murray speaks to the Colton SARB

LET'S END TRUANCY

Truancy is often the gateway to juvenile delinquency and more serious adult crime. The Let's End Truancy program, or LET, is designed to help keep children in school and out of trouble by assisting schools and others involved with children. The District Attorney's Office (DA) is committed to helping schools get children with attendance problems back in school.

The chief goal of the LET program is to raise high school graduation rates in San Bernardino County.

The DA has made reducing truancy a priority and JJCPA funds the effort by paying for three program Deputy District Attorneys (DDAs) and support staff to provide services to the entire county. They serve as advisors and trainers on truancy issues to school administrators, school police, School Attendance Review Teams and School Attendance Review Boards (SARB). They consult and collaborate with both juvenile and adult courts, the Public Defenders' Office and the truancy programs of other counties.

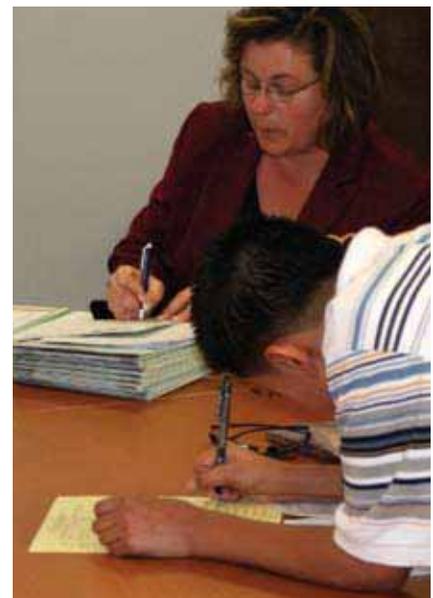
LET actively monitors the school attendance of truancy-prone students

and in 2006-07, increased the monitoring period from 30 days to 90 days. Letters are sent to students and parents advising them of LET's involvement in their case. LET DDAs compiled a list of available community-based organizations, which can help parents and truant children overcome various either perceived or real obstacles that are in the way of ensuring the child's attendance in school.

When attempts to assist the family overcome problems interfering with their child's school attendance aren't sufficient to eliminate the problem, parents and minors can be cited under the Education Code. When even stronger measures are necessary, parents may be charged with a misdemeanor under the Penal Code.

During 2006-07, LET DDAs filed PC272 charges against two mothers. In both instances, the mothers had been previously cited under the Education Code; however, they were still not sending their children to school on a regular basis. Once LET filed the misdemeanor charges, there was a drastic improvement in school attendance for elementary and middle school children in each family.

For 2006-07, LET developed a pilot Welfare & Institution Code 601 program entitled Project Comeback. Unique to San Bernardino County, this program involves a partnership between the DA's Office, Public Defender's Office and the Courts. All three parties share the same goal - to keep kids in school. To that end, the Public Defender's Office has devoted two social workers to work with the families. The DA also concentrates efforts on truant middle school students because they are most likely to drop out of high school.



A student signs a SARB contract



Day Reporting Centers class instruction at the new YJC facility

DAY REPORTING CENTERS

Since 1992, the DRC at the Youth Justice Center (YJC) in San Bernardino has contributed to the protection of the community through prevention and intervention. The High Desert DRC at the Department's office in Victorville has provided similar services since 2001. Since January 2007, this has been accomplished through the application of evidence-based programming for both juveniles and adults. These programs include ART, a variety of courses offered by NCTI, and the Parent Project.

In May of 2007, the San Bernardino DRC moved into its new home at 900 East Gilbert Street adjacent to the Central Valley Juvenile Detention and Assessment Center. This building is home to over 20 POs, 4 PCOs, and 5 Office Assistants. The building design allows for a safe place for minors to come before and after school for coun-

seling, enrichment activities, or to just to play games or watch TV.

Girls Circle

Girls Circle is a model of structured support groups offered at the DRCs for girls 9-18 years. It is designed to foster self-esteem, help girls maintain authentic connection with peers and adult women in their community, counter trends toward self-doubt, and allow for genuine self-expression through verbal sharing and creative activity.

NCTI trained facilitators also utilize their unique educational philosophy and program design format at the DRCs to allow great flexibility and promote behavior change appropriate to the risk level of the participant. Each program encourages and secures participant buy-in to the program's content. Component programs offered include Anger Management, Drug and Alcohol Use Prevention, Shoplifting, Parenting, Gang Intervention, and Truancy.

The Parent Project helps parents of difficult or out-of-control adolescents. Parents learn and practice specific

prevention and intervention strategies to learn how to deal with destructive behaviors such as truancy, alcohol and drug use, running away, gang involvement, criminal behavior and violence.

With the support of outside service providers such as the Family Service Agency and Vista Guidance Centers, YJC has been able to expand services throughout the Inland Empire area. YJC's partnership with these providers has allowed for more programs, tutoring, and counseling services for at-risk youth and their families. YJC is also the home of the Galaxy Community School. Taught by credentialed teachers from the San Bernardino County Superintendent of Schools, this school serves middle and high school students who have been suspended or expelled from their school districts.

2007 NCTI COURSE RESULTS

Course	% Completed
Anger Management 1	83%
Anger Management 2	67%
Drug & Alcohol 1	78%
Drug & Alcohol 2	76%
Gang	83%
Shoplifting	73%
Truancy 1	72%
Truancy 2	47%





Officers of the SUCCESS East Unit prior to restructuring

SUCCESS

The past year has seen a number of changes within the SUCCESS units of the Central Valley and High Desert locations. When COMPAS was fully implemented in September 2006, supervision was redesigned for some caseloads to provide services based on the criminogenic needs of minors. With several judges assisting, SUCCESS was augmented with specialized caseloads, such as GRACE and the Juvenile Sex Offender Unit.

Project Phoenix

On June 20, 2006, a SUCCESS PO was assigned to the Project Phoenix Program. The officer is responsible for supervising all minors that live within the area and the area immediately adjacent to it. San Bernardino City Mayor Pat Morris was the driving force behind this program. Between 6/06 and 2/1/07 the assigned probation officer contacted over 400 individuals and affected 46 arrests of juvenile and adults, probation and parolees. Bi-monthly multi-agency field operations have also taken place, which have resulted in a 38% reduction in crime within the Project Phoenix area. Due to the success of the program, the City of San Bernardino is planning on expanding the project into 5 other high crime areas of the city.

The Victorville SUCCESS Unit restructured the referral process for juvenile drug court, increased the juvenile drug court caseload and designed the juvenile drug court handbook.

Each unit was also restructured according to the principles of evidence-based practices to provide supervision to minors according to assessment scores and criminogenic needs. The configuration of unit supervision was established as follows: High-Risk Supervision officers received an average of 18 to 25 minors on their caseload and Low-Risk Supervision officers received 110-125 minors on their caseload. The remaining SUCCESS officers' caseloads are limited to 16.

High Risk Supervision focuses on working with kids in the community who are at high risk for recidivism according to their assessment score. The officers have frequent contact with the minors and their families in the community. They also provide referrals to components where warranted and conduct searches and drug testing.

Low Risk Supervision focuses on providing resources as a support and helping the parents to take responsibility for incorrigible behavior. The

officer operates primarily as a broker of services for parents and minors.

SUCCESS supervision focuses on those minors who are at high risk for out-of-home placement. By providing intensive supervision and marshaling community resources for both the minor and his/her family, officers work to remediate the minor's problems in the community in order to avoid the necessity of out-of-home placement.

Overall, this model of supervision is proving to be beneficial. This unit also conducts on-going Parent Project classes in both English and Spanish. There were 362 remaining SUCCESS cases as of the end of the fiscal year.





SCHOOL PROBATION OFFICERS

The Probation Department has operated a School Probation Officer Unit since August of 1977. The program is currently funded via JJCPA which provides State funding for programs and approaches that have been demonstrated to be effective in reducing delinquency and addressing juvenile crime, including prevention, intervention, suppression, and incapacitation. For the years 2006-07, there have been 10 full-time PO positions and two part-time PO

positions stationed at various school districts throughout San Bernardino County. Youth experiencing attendance or behavior problems are identified by school officials and referred to the PO either assigned to the campus or the school district. The program's objective is to reduce campus delinquent behavior, provide prevention

Participating School Districts: 2006-07

- Adelanto
- Apple Valley Unified
- Bear Valley Unified
- Chaffey Joint Union High
- Colton Joint Unified
- Fontana Unified
- Hesperia Unified
- Rim of the World Unified
- Upland Unified
- Victor Valley Union High

and intervention services to students having attendance, suspension/expulsion issues, provide training to campus staff and work with students and their families to solve the problems causing the referral.

Every SPO works to protect our community by providing services in the areas of prevention and intervention, in

SARB

A School Attendance Review Board is composed of representatives from various youth-serving agencies, including SPOs who help truant or recalcitrant students and their parents or guardians solve school attendance and behavior problems through the use of available school and community resources.

addition to acting as a liaison between many different city, county and state agencies. SPOs are trained in a variety of programs, such as NCTI component classes and the Parent Project. They also participate in educational events such as the Gang Reduction Education and Training (GREAT) Conference on Gang Intervention and the Western



Congratulations go out to Probation Officer II, Mark Bradley, for receiving the 2007 San Bernardino County Public Service Recognition Award of Excellence on May 8, 2007. The Award of Excellence honors one member from each federal, state and local government department for their commitment, dedication and loyalty to do their best each and every day they come to work.

Officer Bradley also received an award from the Children's Network at the 9th Annual "Shine a Light on Child Abuse" Awards Breakfast on March 22, 2007.



Officer M. Bradley reviews a behavior contract

“Officer presence on campus has a positive effect on students.”

-Principal Flo Mulendore, Mountain High School.



Officer K. Gunter makes a home visit

Regional Truancy Prevention Conference. These officers both teach and refer students and adults to the various enrichment components in their local community, including Anger Management, Drug and Alcohol Intervention, The Parent Project, individual and group counseling, community service, and tutoring/mentoring programs. Due to their high number of home visits, the number of armed SPO positions has increased to four. The SPOs also serve their assigned school districts by participating in SARB ses-

sions, and programs like “Clean Sweep” and LET.

For 2006-07, officers participated on SARBs that met with 3,352 students and their parent or guardian to discuss ways to increase attendance and reduce delinquent behavior. These activities resulted in officers developing behavior contracts with hundreds of students as a formal agreement to modify behavior and hold students accountable for their actions.



2006-07 SPO STATISTICS	
TOTAL REFERRALS	12,802
REASON FOR REFERRALS	
Academics	786
Attendance	6,539
Attitude/Behavior	3,737
Criminal Activity	729
Other	1,011
SOURCE OF REFERRALS	
Law Enforcement	551
Parent	1,028
Probation	1,391
School Administrator	6,935
School Counselor	1,166
Self-Reported	465
Teacher	591
Traffic	33
Other	642

SARBs operate in many school districts in the County and are generally held monthly throughout the school year. They include a variety of school, law enforcement, and treatment personnel to address attendance issues.

2006-07 CHILD, WELFARE & ATTENDANCE AWARDS

- Mark Bradley - Upland
- Kristine Gunter - Hesperia
- Jamille Harrell - Adelanto
- Oleg Llaurado - Colton
- Mona Vega - Chaffey



Congratulations go out to Oleg Llaurado, Probation Officer II, for receiving the “Chief’s Award.”

On May 17, 2007, a subject attempted to remove his young niece from Terrace Hills Middle School. Officer Llaurado was able to intervene and notify the San Bernardino County Sheriff’s Office. He aided in the apprehension of the subject who was a registered sex offender with outstanding warrants in Nevada.

Officer Llaurado was recognized by the Chief Probation Officer at the Probation Department’s annual meeting on June 20, 2007.



Members of the Chino Youth Accountability Board

YOUTH ACCOUNTABILITY BOARDS

The Youth Accountability Board (YAB) Program was established in Hesperia in 1991. The Board is a collaborative effort of the Probation Department, local law enforcement and local citizen volunteers. The intent is to divert minors from the Juvenile Justice System after their first brush with the law. The YAB hears and resolves cases involving first-time juvenile offenders.

Local YABs meet with a minor and their parents to determine how to best assist the minor's rehabilitation process. Following the hearing, the YAB places the minor upon a mutually agreed upon contract. The contract may include completion of community service hours, classes such as Victim

San Bernardino County Youth Accountability Boards

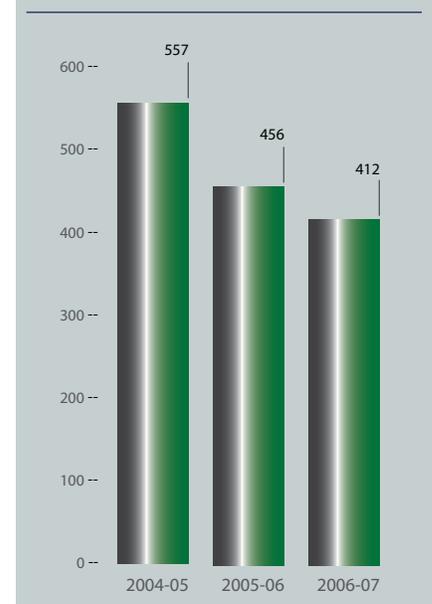
- Adelanto
- Apple Valley
- Barstow
- Big Bear
- Bloomington/Fontana
- Chino
- Chino Hills
- Hesperia
- Highland
- Lucerne Valley
- Mt. Vernon
- Ontario
- Redlands
- Rialto
- Rim of the World
- Sterling
- Tri-Community
- Victorville
- Yucca Valley

Awareness, Petty Theft, and Anger Management, participating in tutoring sessions and/or attending formal counseling sessions depending upon the offense and the needs of the minor. The contract includes a personal mentor to track the case, but more importantly, to assist the minor in fulfilling his/her obligations, and creating a sense of responsibility for his/her behavior.

Today, there are 19 boards in operation,

comprised of about 200 volunteers county wide. The YABs have enrolled 1,425 minors during the previous three fiscal years.

YAB ENROLLMENT • 3-YR TREND



Highland Youth Accountability Board





Fontana CST Officer L. Elliot speaks with client and family

COMMUNITY SERVICE TEAM

The Community Service Team/Quick Draw Program (CST) has fifteen (15) officers assigned to law enforcement agencies throughout the County. In most cases, out of custody police reports are referred to Probation prior to submission to the DA. The CST officer's two primary functions are to provide initial evaluation of all out-of-custody juvenile arrests and to provide the services to divert juvenile offenders from the juvenile justice system. This may be done through appropriate diversion program referrals and informal supervision pursuant to Welfare & Institution (W&I) Code Section 654 and W&I 654.2. In addition, they provide valuable liaison services between law enforcement, Probation and the DA.

For the period January 1, 2006 through June 30, 2006, CST officers handled 2,630 of the 4,183 cases submitted by law enforcement for prosecutorial review. Of the 1,553 cases submitted to the DA with a request that a petition be filed, 282 resulted in the minor being placed on Informal Probation and supervised by CST officers. Officers settled 1,086 cases out of court by placing minors on short-term SOC (settled out-of-court) contracts, which include consequences such as paying victim restitution, performing community service and/or completing Anger Management, Petty Theft or Victim Awareness classes. Informal Probation supervision services, precluding court involvement, were provided to 168 minors and an additional 343 minors were provided diversion services by

FY 2006-07 CST STATISTICS

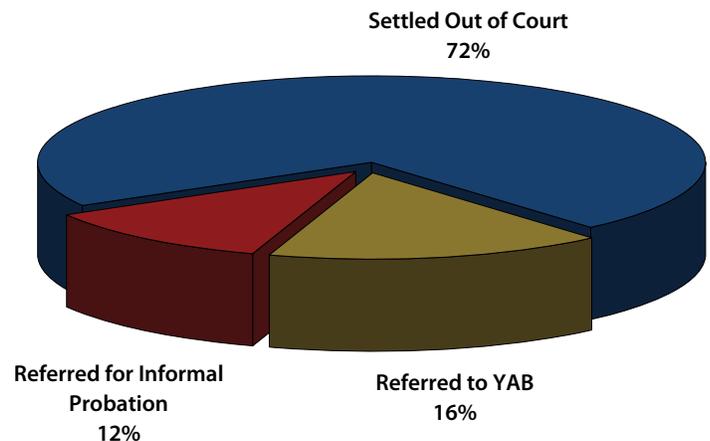
Cases Submitted to DA	2,982
- Prosecuted	2,586
- CST Informal Probation	396
Cases Submitted to CST	2,711
- Settled Out-of-Court	1,883
- YAB Diversion Services	427
- Informal Probation Services	303
- Other	98
Cases Diverted from Juv Court	2,613

their local YABs. As a result of the various services provided by the CST program, 1,597 cases were diverted away from the Juvenile Court saving valuable time and resources for more serious matters.



Redlands CST Officer K. Majors

FY 2006-07 Distribution of CST Cases



JUVENILE LEGAL SERVICES

- Responsible for on-time delivery of files to Court Officers
- Responsible for mailing Notices of Hearings to minors
- Responsible for all Record Sealing and Deferred Entry of Judgement cases
- Responsible for processing Transfer-in, Informal & court-ordered Formal cases
- Responsible for timely processing of all transcriptions services
- Responsible for daily court calendar and detention assignments & returns

JUVENILE INVESTIGATIONS

Juvenile Investigation units provide the Juvenile Delinquency Court with a comprehensive disposition report that assists the Judicial Officer in deciding the best response to a youth who has been alleged to have had committed a criminal offense. The investigative work includes examining the details of a minor's involvement in an offense by addressing mitigating and aggravating circumstances, reviewing the offender's prior record of contact with law enforcement, as well

as determining intervention services already provided. It involves interviewing the minor, his/her parents/guardians, victims and others such as school personnel, in order to gain an understanding of the social history of the youth. Investigators use the COMPAS tool to extensively evaluate the minor's risk to the community and to themselves, and evaluate their needs to facilitate a minor's rehabilitation program.

Dispositions may include granting the minor W&I 654 Informal Probation or W&I 725(a) Probation; granting a Deferred Entry of Judgment, which gives the minor an opportunity to earn a "clean slate," declaring a minor a ward of the Delinquency Court; placing the minor on formal probation to include terms and conditions; or removing them from a parent's home for placement in a foster, group or treatment facility. It may also result in a minor being committed to the Department of Juvenile Justice. The investigators complete case plans according to the provisions of AB 575. These case plans determine a course of action where intervention is individualized and provided in a timely manner.

For cases where the crime is rela-

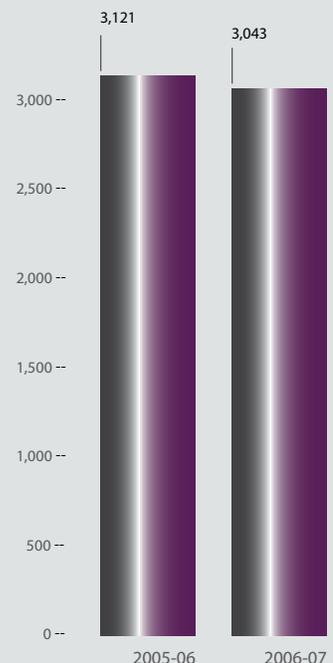
tively serious, if the minor is at least 14 years-old, the matter may be referred for a Fit and Proper Report. Based on criteria set by law, the information gathered by the investigator will assist the Judicial Officer in determining if the offender could be best served in the juvenile system or should stand trial as an adult.

Once the investigation is complete and the Court imposes disposition, the case is transferred to the appropriate unit to comply with the Court's order.

JUVENILE INVESTIGATIONS ADDITIONAL SERVICES

- Investigate victim losses and submit restitution recommendations.
- Determine if a case should be transferred in from another jurisdiction for further hearings.
- Arrange for families to be personally served notices to appear in court.
- Complete Bench Warrant reviews.
- Prepare comprehensive reports that assist the Courts in deciding which agency best serves a minor.
- Determine if a minor should be granted House Arrest versus remaining in juvenile hall pending further hearing.

JUVENILE INVESTIGATIONS • 2-YR TREND





Officer P. Urquidies meets with juvenile and parent

JUVENILE CASE MANAGEMENT

Effective September 1, 2006, the Central Valley Juvenile Services Division recategorized the levels of juvenile supervision into Low, Medium and High Risk caseloads, using the COMPAS assessment tool. Caseloads in the High Desert and West Valley regions of the county will recategorize shortly.

Research indicates that the minors that score at the Medium Level are able to benefit at a higher level from treatment intervention using MI techniques, reward systems and evidence-based programs that are cognitive based.

All juvenile POs have been training in MI techniques and have been provided current components developed by NCTI, which include ART, drug and alcohol treatment programming, and

the Parent Project. Treatment combined with supervision and positive reinforcement will assist the minor in developing a pro-social attitude and positive behavior.

The Central Valley Juvenile Service Division's Medium Supervision unit is working with approximately 450 minors on formal probation. The ideal size of a caseload is between 30 and 35 minors. This allows the minor and parent to meet with the PO several times a month when the officer conducts a home visit.

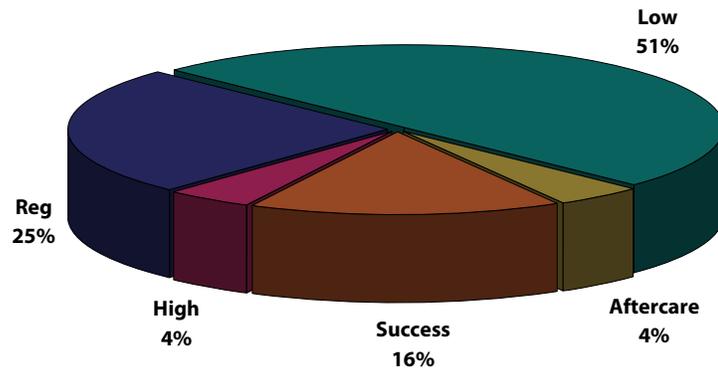
The first few months of the reorganization of the units have shown significant decrease in violations of probation and detentions in juvenile hall for non-compliance. Medium Supervision Units are conducting over 100 home

calls and 39 searches monthly. An increase in compliance and successful completion of probation is largely due to the ability to work closely with the family and consistently refer the minor to needed components.

Regular substance abuse testing is conducted and referral to drug and alcohol components are referred when needed and closely monitored. A high percentage of parents are referred to a parenting component that has been successful in terms of completion and positive feedback from participants.

The overall assessment is that the reorganization of Case Management within the Juvenile Services Division is progressing well and benefiting clientele of the Department as well as the community overall.

2006-07 Distribution of Juvenile Case Management Services



Public Safety Efforts

Juvenile Probation Officers have contributed to the public's safety through the following activities:

<i>Weapons Confiscated</i>	78
<i>DNA Samples Taken</i>	297
<i>Drugs Confiscated</i>	308
<i>Arrests</i>	1,469
<i>Searches</i>	6,104

Results for July 2005 to June 2007



Officer E. Rodriguez makes a monthly compliance check

PLACEMENT & AFTERCARE

In July 2006, the Placement and Aftercare units merged with the goal of allowing one PO to supervise a minor beginning with placement and continuing through the aftercare process, increasing stabilization of supervision, family reunification and resource referrals.

Placement officers monitor minors ordered to placement by the court. Officers work closely with group homes, county facilities and more structured placement facilities both within and outside the state to insure that minors are receiving needed services to enable them a successful transition back into the community.

During FY 2006-07, the average number of minors maintained in court-ordered out-of-home placement was 260 per month, down from 289

minors per month for 2005-06. Approximately one quarter of those are detained monthly in the Department's three juvenile detention and assessment centers pending suitable out of home placement. Over the last few years, the cost per minor for placement averages between \$3,700 to \$4,000 per month.

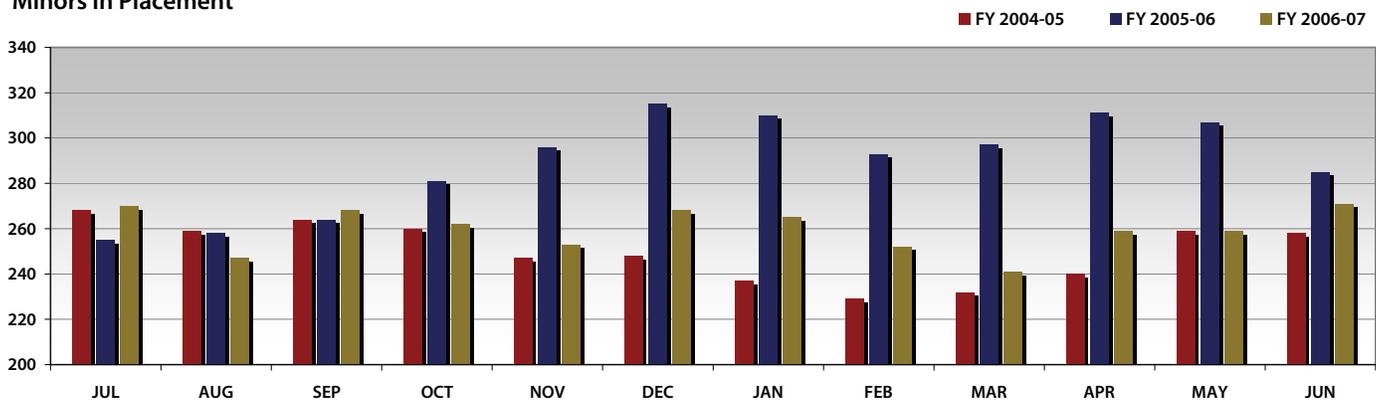
The Placement Unit has become an integral part in making referrals for wraparound services, which are supervised through the Mental Health Unit. A major goal for 2007 continued to be utilization of better mental health programs for placement minors.

The mission of Aftercare is to assist in the successful transition of post-placement youth as they return to the community. Once minors are able to establish and maintain a stable pattern

of responsible behavior in the community, their case is referred to the Court for discharge from Probation supervision. The average period for Aftercare supervision ranges from three to six months. Contact may include interaction with the minors' parents, local schools and community resource providers. Aftercare also works with the Independent Living Program, which is a valuable resource that assists youth to acquire basic life skills and encourage career exploration and job preparation.

In 2006, the Aftercare managed 362 new referrals of minors, who were located throughout the county, as compared to 348 referrals in 2005. Of the 264 youth who were dismissed and discharged from Probation supervision in 2006, 204 (77%) were considered successful terminations, whereas 60 (22%) were considered unsuccessful.

Minors in Placement





ILP youth attending the annual Health Fair

INDEPENDENT LIVING PROGRAM

The Independent Living Program (ILP) assists in preparing probation youth, who have been placed, under the direction of either the Department of Children’s Services (DCS) or Probation, in private out-of-home placement to gain skills to promote their need to be independent adults. This national program is designed to provide basic life skills, career exploration, job readiness and other skills that prepare them to transition to adulthood and live on their own. ILP offers eligible youth assistance in securing housing, transportation, clothing, education, and tutoring services.

San Bernardino County DCS receives an annual allocation to provide independent living skills to eligible youth; a portion of the annual federal allocation is shared with the Probation Department.

Each year, approximately 250 youth participate in special events such as “Independent City,” “Health Fair,” “High Desert Conference” and the Job Fair Conference.”

Additionally over 500 youth participate in computer, parenting and life skill classes held throughout the year in the San Bernardino, West Valley, and High Desert regions. Youth who participated in the computer classes earned a computer upon course completion. A graduation ceremony is held in June to commemorate those who earned a high school diploma or General Equivalency Diploma or GED.

For 2006-07, the Department’s Independent Living Program serviced approximately 900 current and former probation youth.

ILP STATISTICS

	FY 2005-06
PROGRAM FUNDING	\$677,000
PROGRAM ASSISTANCE	
Gas Cards	753
Bus Passes	2,770
Clothing Vouchers	60
ADDITIONAL PROGRAM OUTCOMES	
General Equivalency Diplomas	10
High School Diplomas	13
Scholarships	2
	FY 2006-07
PROGRAM FUNDING	\$617,000
PROGRAM ASSISTANCE	
Gas Cards	676
Bus Passes	1,840
Clothing Vouchers	66
ADDITIONAL PROGRAM OUTCOMES	
General Equivalency Diplomas	11
High School Diplomas	18
Scholarships	9



ILP Youth attending Independent City



Preparations for ILP Graduation

COMMUNITY CORRECTIONS - ADULT



ADULT CORRECTIONS

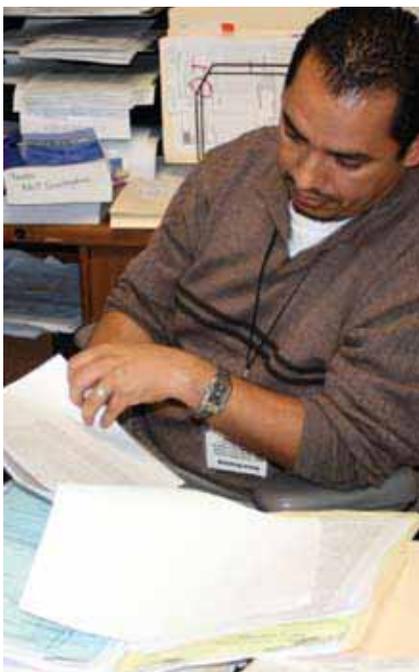
Division Director II	2
Division Director I	1
Supervising Probation Officer	20
Probation Officer III	21
Probation Officer II	108
Program Coordinator	2
Support Staff	54
Extra Help	1
TOTAL PERSONNEL	209

During 2006-07, the Adult Community Corrections Bureau has encountered a number of challenging events, but throughout, has continued to strive to provide professional and quality service to all of the Department's customers. Limited staffing resources continue to be a reality in the Adult Bureau, but despite this, a quality product and exemplary service are the goals of this Bureau. Utilization of a validated risk assessment (COMPAS), evidence-based programming and tracking of outcome measures are now the accepted cornerstone of Adult services in San Bernardino County.

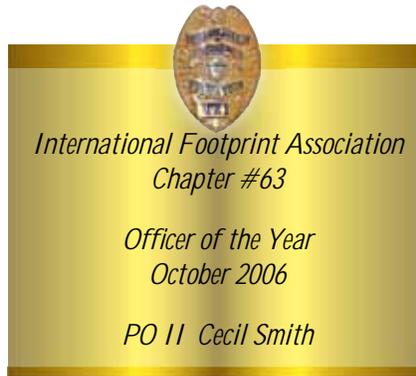


ADULT INVESTIGATIONS

The Department's Adult Investigation units are tasked with conducting pre-sentence investigations and preparing court reports in felony cases for several regional courts. These reports must be thorough, accurate, concise, and include a recommendation that is justified, legal, and based on the facts of the case and the defendant's criminal history. It is mandated that consideration also be given to the victim and their losses, and restitution must be determined and ordered if at all possible. A copy of the report is provided to the Court, the District Attorney and the



Investigative Officer J. Preciado



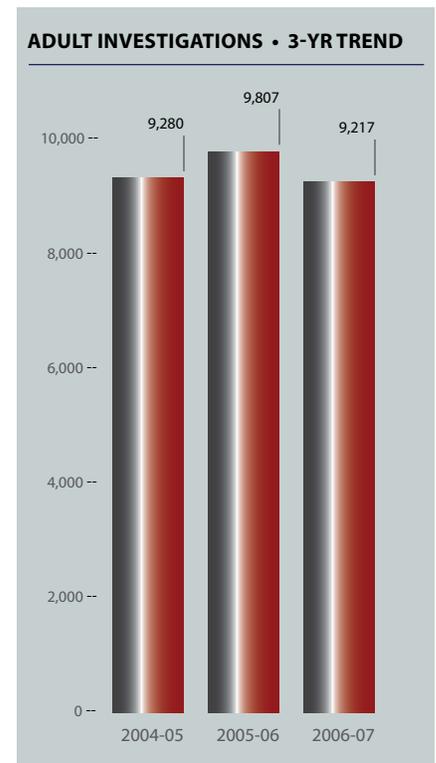
Public Defender and is used in determining the disposition of the case.

The report is also maintained in the defendant's probation file and used in conjunction with other tools in determining the level of supervision required for the protection of the community and the rehabilitative needs of the defendant. If the defendant is not granted probation and sentenced to state prison, the report follows the probationer and is used for classification and housing purposes.

From July 1, 2005, to June 30, 2006, the Department's combined investigation units completed 9,807 pre-sentence investigations and reports.

From July 1, 2006, to June 30, 2007, the Department completed 9,217 investigations. In addition to these

reports, at the direction of the numerous courts, the units also submitted an equally large number of memos addressing custody time served, and restitution to victims for losses suffered.





ADULT CASE MANAGEMENT

During the last 18 months, many changes occurred throughout the Department's case management units, however, the Department continues to focus on addressing practices and procedures that promote prevention, intervention and suppression activities for clients.

The COMPAS assessment tool continues to determine which offenders require active supervision, versus a lesser supervision category. This is a key component of the Department's commitment to evidence-based practices and one that is effective in determining the levels of supervision and frequency of probationer contact.

The Department increased its ability to meet the demand for individual COMPAS evaluations by automating the tool's data collection. An individual's assessment is now scanned, increas-

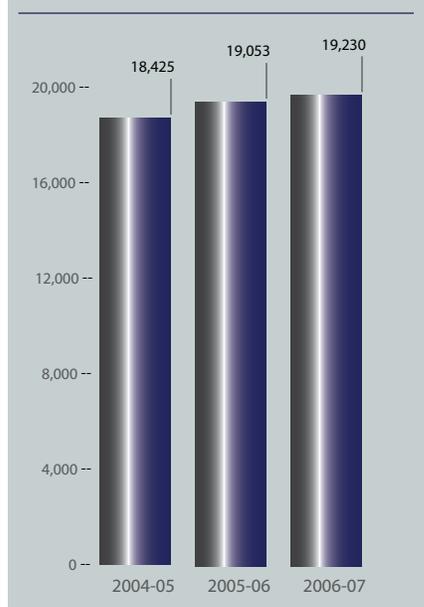
ing output and resulting in more time for POs to meet with clients.

The Department has eliminated the weekly Orientation and Assessment (O&A) session for new probationers. To reduce the turnaround time between being placed on probation, assessed and assigned an officer, the Department sees probationers daily for individual post court and post release O&A. Probationers now view a DVD providing them with information regarding expectations and receive written materials and resource referrals.

A "biometric" hand scan is also now performed on a probationer at O&A. This information is loaded in the Department's database and allows the probationer to report monthly via a kiosk located at the Sheriff Department's Central Detention Center. Additionally, DNA samples are collected from probationers who do not have a sample on file. Samples are then forwarded to the Department of Justice in Sacramento for entry into the state database.

Officers continue to actively supervise high-risk probationers via home calls, searches, and arrests when warranted. Current caseload size for enhanced caseloads average approximately 120

CASE MANAGEMENT • 3-YR TREND



probationers per PO.

On occasion, enhanced caseload officers also participate in a variety of multi-agency field operations throughout the County. Officers also offer support manpower when needed, to Probation's specialized units (Sex Offender, Gang, Domestic Violence) during their various operations.

Operation Phoenix was formed and implemented in mid 2006 targeting high crime areas in the city of San Bernardino through intensive supervision, community outreach, and a close cooperative effort among Probation, San Bernardino Police Department, San Bernardino Sheriff, and city and county officials. The Department has dedicated one PO to the program.

The Department continues efforts to increase services to both probationers and the public via evidence-based case management. At fiscal year end 2006-07, a total of 19,230 case were being supervised across all of adult caseload services.



*International Footprint Association
Chapter #71*

*Officer of the Year
March 2006*

PO II Dennis Szot



Officer J. McCarty administers a drug test

PROPOSITION 36

The Department’s three Prop 36 units completed their sixth year of operation in June 2007. Under the law, created by the Substance Abuse Crime Prevention Act of 2000 (SACPA), non-violent drug offenders are diverted into drug treatment and education service rather than incarceration. The goal is to protect the community through client risk assessments, treatment and controls.

In July of 2006, SB1137 was passed and changed Prop 36 so that among other things, “flash” incarcerations could be ordered. A lawsuit challenging SB1137 was filed and in September 2006 a preliminary injunction was granted prohibiting implementation and enforcement of SB 1137.

PROP 36 STATISTICS		
FISCAL YEAR	05-06	06-07
Felony Cases	1,816	2,181
Misdemeanor Cases	2,010	885

On July 1, 2006, the decision was made to allow all new misdemeanor cases to be “court supervised” rather than require formal supervision. The existing misdemeanor cases remained on formal supervision and have since

decreased in number from 2,054 in January 2006 to 885 in June 2007. On the other hand, the number of felony cases increased from 1,795 in January 2006 to 2,181 in June 2007.

Prop 36 officers conduct orientation and assessments in order to refer the probationers to one of several approved drug treatment programs throughout the County. Programs consist of outpatient treatment for 4 to 6 months, aftercare treatment for 2 to 4 months, and attendance at Narcotics Anonymous (NA) /Alcohol Anonymous (AA) meetings for the entire probationary period. If necessary, residential treatment may also be required. The probationer is ordered to abide by all other standard terms and conditions, and is required to register as a narcotic offender.

Probationers are seen regularly by their PO and at monthly treatment provider compliance checks. Drug testing, as necessary, also encourages compliance.

Once the defendant has completed outpatient, aftercare, paid fines and fees in full, has remained free of new convictions and appears to have made necessary changes in their lifestyle, a request is made for early termina-

tion and dismissal of the charges and is done only if at least half of his/her probationary period is complete.

Due to the loss of funding six PO positions were eliminated effective July of 2006. In January 2007 the Department received additional funding through the Offender Treatment Program (OTP). This funding provided for hiring three POs, whose responsibilities include increased intensive supervision, a probation to work component, and court officer duties.

Monthly treatment provider meetings allow stakeholders to exchange information, and resolve individual and operational concerns. Monthly Prop 36 Oversight Committee meetings also take place in San Bernardino to discuss ongoing issues related to the County’s implementation of Prop 36.

Once a month, a Probation-to-Work officer conducts a two-day training session for Prop 36 probationers. Topics include dressing for success, how to answer the felony question, filling out a job application, and interviewing skills. Referrals are given to local felony friendly employers.

DRUG COURT & PRIDE

Drug Court is a unique specialty court that is a collaborative effort among the Department, Courts, District Attorney, Public Defender, Parole, private counsel, local law enforcement agencies and the treatment team. It is an intense 18-month program where participants are required to attend individual and group counseling for substance abuse, are drug tested randomly. When appropriate, they receive classes for parenting, anger management, and are able to work on their GED. College and job counselors are also available. Defendants are required to attend three 12-step meetings a week with either AA, NA or Cocaine Anonymous.

Drug Court works with participants on a complete life style change that helps them become productive citizens. Before they graduate, participants must be working full time, attending school or a combination of both.

DRUG COURT STATISTICS

Drug-free Babies	20
GEDs	35
Graduates	176
Service Hours	40,000

(Jan 2006 to June 2007)

Statistics from Central, Redlands, Fontana and Barstow show that over 75% of drug court graduates have not incurred a new arrest or conviction during the past 18 months.

There are currently eight drug courts operating in San Bernardino County – Rancho Cucamonga, San Bernardino (Central), Fontana, Redlands, Victorville, Barstow, Needles and Big Bear.

PRIDE

Probationers Recovering through Intervention and Drug Education, or PRIDE, is an interagency endeavor, which was instituted in 1992 to provide intensive drug treatment services to both high and medium-risk felony offenders. Originally designed to treat high-risk substance abusers that have had lengthy criminal records, the program's objectives are to end the cycle of drug addiction and criminality. The program is a cooperative effort between the Department, Courts and Mental Health Systems, Inc., who together provide regular supervision and substance abuse counseling.

PRIDE clients must attend counseling at least four times a week and must attend monthly court review hearings, depending upon their needs and per-



Drug Court Graduation Recipient

formance in the program. Attendance at NA meetings, the backbone of the recovery community, is a required component and a lifelong commitment.

For the period January 2006 to June 2007, 52 PRIDE participants have graduated by successfully completing probation. During that same period of time only 15% of the participants re-offended or have been sent back to prison.

As an added benefit, the court has offered to provide relief services to those who successfully complete the program as provided in Penal Code Sections 1203.3 and 1203.4. Though no official statistics are available dating back to 1992, the most recent statistics appear to indicate that PRIDE has been an effective deterrent due to the intense nature of the program and the consistent supervision from the Courts and the Department. Outgoing graduates have consistently stated that the NA meetings and heavy handed but fair approach to treatment was most beneficial to their positive transformations.



PC 1000 & WELFARE FRAUD

PC 1000

The argument is made in California State Court that while certain crimes have been committed, the prior history of the defendant makes them eligible for diversion and rehabilitation rather than incarceration. The Department's PC1000 (Penal Code Section 1000) program is an education and counseling program giving drug offenders the opportunity to avoid a criminal conviction through diversion activities and are monitored by certified drug abuse education programs.

As of July 1, 2006 the PC1000 caseload is no longer supervising new misdemeanor drug cases. Consequently, the caseload numbers have been reduced to 336 felony cases.

For the period January 2006 to June 2007, 576 probationers successfully completed diversion classes, paid their diversion fines and were successfully terminated from probation.

Welfare Fraud

From January 2006 to July 2007, the Welfare Fraud caseload supervised approximately 600 felony cases that originated in the Central San Bernardino superior court. During this period, auditing records indicate that probationers paid approximately \$40,000 per month in restitution to the primary victim through the Human Services Group (HS).

Generally, most of these offenders are first time felons, and will never reoffend. The most common type of offense committed involves unreported income to HS. Sometimes either the offender or their spouse has not reported employment income. Most offenders do not serve large amounts of jail time but rather are often directed to serve large amounts of community



K. Noehren & C. Thompson review a file

service. The Courts usually order between 200 to 500 hours of community service through the Volunteer Center, operated by the Inland Empire United Way.

IMPACT OF PROGRAM REFERRAL

PC 1000

William B. is a Vietnam veteran who has been a lifelong user of methamphetamine and alcohol; consequently, his body has been ravaged by the disease of addiction. After being referred to treatment services, he looks forward to attending his 12-Step meetings. He is also especially grateful for a referral to a post-traumatic stress disorder group. Finally, he says, his "nightmares and flashbacks are decreasing."



National Association of Counties

2006 Achievement Award

*San Bernardino County Probation
Gang Intervention & Prevention*



ELECTRONIC MONITORING & GPS

The Probation Department, using the private contractor Sentinel Offender Services, operates two technically similar but operationally different electronic monitoring programs. Both have the same objective of protecting the community.

EMP

The Electronic Monitoring Program or EMP is an option for persons ordered by the Court to serve weekends in jail or in place of straight jail time when permitted by the Court. Instead of being incarcerated, an offender pays a daily fee to be outfitted with an ankle transmitter. This transmitter works in conjunction with a receiving unit connected to a phone line. If the offender

EMP STATISTICS

	FY 2005-06
Participants	342
Appx. Bed Days Saved	30,780
	FY 2006-07
Participants	389
Appx. Bed Days Saved	35,010
Average Sentence Length	90 days

tampers with the device or leaves his or her residence, the Department is notified. This provides accountability while allowing the individual to go to work and/or attend counseling. As a rule, participants in this program are not criminally sophisticated.

GPS

The Global Positioning System (GPS) tracking program utilizes a more sophisticated technology and deals with an entirely different population. Each offender is fitted with an ankle transmitter/receiver and a cellular telephone that also receives and transmits from the ankle device and receives satellite signals. The combination of transmitters and receivers allows for any officer with a computer to establish the location and direction of travel of the offender.

GPS STATISTICS

	FY 2005-06
Sex Offenders Tracked	18
	FY 2006-07
Sex Offenders Tracked	20
Gang Members Tracked	76
Average Sentence Length	270 days

Rather than utilizing this program as an alternative to incarceration, enrollment is geared to augment supervision of high-risk offenders. While some individuals are ordered by the Court to be tracked while awaiting trial, most are already under probation supervision for sex offenses or gang-related crimes.

Being able to establish the location of a person that preys on society has its advantages. For example, GPS tracking corroborated witness information that a sex offender was at a certain location associating with children. He was arrested and sent to prison. GPS tracking has also aided in the investigation of various criminal pursuits of gang members.

Both EMP and GPS are technological enhancements and important tools for POs.



MENTAL HEALTH



Mental Health Unit Probation Officer J. Tompkins makes a personal visit

Fueled by a need to reduce custody beds for the mentally ill and to meet the special supervision needs of this unique clientele, the Board of Supervisors authorized funding in June 2006 for a Mental Health Unit of five POs to intensively supervise this population. Altogether, these officers are assigned in the Victorville, Rancho Cucamonga and San Bernardino areas.

At the same time, the Mental Health Services Act was implemented and the Unit received two additional POs to provide specialized services. These officers are assigned to off-site mental health programs operated by DBH. Each works to stabilize and divert clients from incarceration or hospi-

talization and into community-based treatment services. Clients eligible for program services must have a Mental Health Axis 1 diagnosis (includes illnesses as schizophrenia, bi-polar disorder, depression, and other psychotic disorders) and be willing to be medication compliant.

Due to expertise required for dealing with the mentally ill, the Department has invested in specialized training and conferences provided by the National Association of Mental Illness, Forensic Mental Health of California, California Institute for Mental Health, and DBH. The Unit has established partnerships with DBH and local providers for wraparound services.

Still in its infancy, the Mental Health Unit is addressing the needs of the client and the community and trying to reach probationers that often fall through the cracks. Through collaborative efforts with mental health partners, counseling agencies and the Courts, the Department is providing a service that was formerly not available to this population. Since becoming operational in October 2006, the Unit has screened 330 juveniles and adults and at the close of FY 2006-07 had an ending caseload of 221.

STAR

The Supervised Treatment After Release (STAR) program provides intensive daily treatment for the mentally ill adult offender, and works with the Mental Health Court and Judge Tara Reilly in the San Bernardino Superior Court. The program had 16 graduates for the period January 2006 to June 2007 and an ending caseload of 64.

CITA

The Court for Individualized Treatment of Adolescents is a multi-disciplinary response to the issues of mentally ill juvenile offenders who find themselves in the delinquency system. This specialized approach holds adolescent offenders accountable for their delinquent behavior while providing appropriate diagnostic, therapeutic and aftercare services. The Juvenile Court recognizes that early identification of mental illness opens the door to more effective treatment of these youth. The combined resources of the Department, DBH and the Courts assist these youth in transitioning from the delinquency system to the community. In the West Valley, CITA Court has been assisting mentally ill juveniles since April of 2006. The Central Valley has been providing these services since May of 2007.



The Hon. Judge Tara Reilly's Mental Health Court



The Hon. Judge John Martin discusses Domestic Violence cases with team members

DOMESTIC VIOLENCE

In January of 2007, the Domestic Violence Unit underwent a procedural evaluation focusing on how the Unit can best meet the mandates of protecting the community, providing service to the victims, supporting Domestic Violence Courts and supervising over 1,600 adults on felony probation. Essentially, the root cause for change to Unit supervision practices is the continued growth of the offender population, longer terms of probation for Domestic Violence, Child Abuse, Elder Abuse offenders, and difficulty in the offender population completing legally mandated requirements versus the lack of additional resources and staff to meet the challenges.

The evaluation yielded a clear result, which advocated change. The Domestic Violence Unit decided to switch the existing supervision format and implement a Team Supervision Approach. In the new model, implemented in mid 2007, the unit was allocated two case managers, one senior PO III and five PO IIs. The two case managers handle report and file management responsibilities, while the remaining team members handle all field contacts, Domestic Violence Court hearings, Orientation and Assessments, Batterer's Intervention Program visits and any specialized reports or field action requests from the case managers. The new approach, in its infancy at time of this writing, has dramatically increased field contacts, response to victim complaints and service to the Courts. The Domestic Violence Team looks forward to meeting the challenges through the new team supervision approach.

2007 also brought on the advent of a new Domestic Violence Court in Rancho Cucamonga. This is the second Domestic Violence Court to open in San Bernardino County. In March, the Rancho Domestic Violence Court, under the leadership of the Honorable Katrina West began hearing both

Felony and Misdemeanor Domestic Violence cases. The Domestic Violence Team of POs handles the Felony calendar and a non-sworn officer, also added this year, exclusively handles the Misdemeanor Calendar.

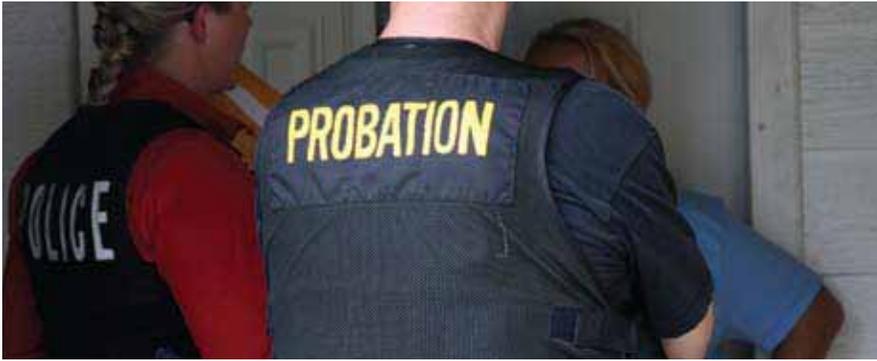
The Courts have asked to start an additional Domestic Violence Court to serve the High Desert communities in late summer of 2007. This Court will be housed in the Victorville Courthouse under the guidance of the Honorable Margaret Powers. With both the Rancho Cucamonga and Victorville Domestic Violence Courts running, added to the original Domestic Violence Court in the Central Valley started by the Honorable John Martin, the County of San Bernardino will have three fully operational Courts dedicated to hearing Domestic Violence cases.



Officer J. Deremiah with client's family

CASE MGMT DEMOGRAPHICS

Male	82%
Female	18%
Hispanic	48%
White	25%
Black	21%
Other	6%
Ending Caseload June 2007	1,694



Visiting a sex registrant's home



SEX OFFENDER

The Sex Offender Unit's objective is to utilize an increased level of supervision through the use of specialized techniques to provide an extra measure of protection to children and other potential victims of sex crimes in the community. A further objective is to prevent additional victims by the arrest and incarceration of subjects not adhering to their probation terms and by educating parents and children to online threats.

The Unit currently supervises nearly 600 individuals who have been convicted of felony sexual offenses. One supervising PO and five PO III positions are assigned to the program. Officers receive considerable training to understand the methods employed by sex offenders. The supervisor has

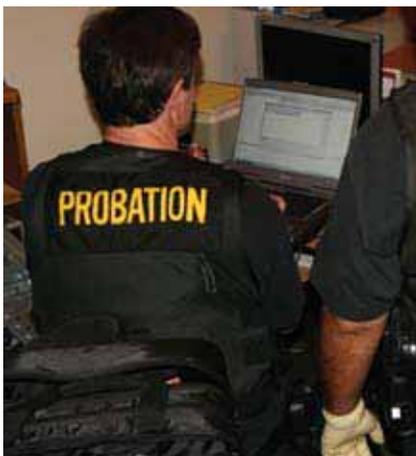
received advanced training to conduct forensic computer exams and is qualified to testify in court as an expert.

Due to the unique characteristics of this population, special techniques are utilized to ensure the highest degree of public safety. As sex offenders tend to be adept at hiding activities that compromise the safety of community members, particularly children, the tool that is most valuable is surveillance. In fact, it is estimated that about 10% of supervised offenders do not actually reside at their registered and reported addresses. Virtually all offenders are in sex offender specific treatment and many are subject to polygraph exams. Some perpetrators are monitored by the GPS.

While 197 offenders were arrested between December 2005 and July of 2007 some arrests/cases are more memorable. One subject absconded to the State of Oregon and was arrested while viewing child pornography on his computer. One 14-year old victim was found hiding in the bathtub of an offender in the High Desert. A recent arrest took place after several months of investigation; the individual was reporting a Yucaipa address while actually residing in Victorville. He used

counter surveillance techniques and other mechanisms to conceal his true residence. One probationer that was reporting a Mentone address actually was living/working in a warehouse in Pomona. His arrest and a search of the business led to the discovery of a rave/strip club where it appeared sexual acts were taking place and pornographic movies were being filmed.

Finally, in an effort to prevent the victimization of children from the start, a program was developed to educate parents about the dangers of the Internet with suggestions to protect their children. Audiences have included public and private school parent groups, school administrators, neighborhood watch meetings, various church groups and Girl Scout troops. In the past year, presentations have been given to about 1,100 people.



Conducting a forensic computer exam

CASE MGMT DEMOGRAPHICS

Male	94%
Female	6%
Hispanic	40%
White	37%
Black	13%
Other	10%
Ending Caseload June 2007	597

GANG

Created in July 2005, the Gang Suppression Unit combines the functions of gang intelligence and special operations. The Unit consists of six exclusively trained and certified POs who provide county wide intervention and suppression services to the community. The Unit identifies and tracks over 2,500 gang members under juvenile and adult supervision, and works closely with local law enforcement through participation on regional gang teams and the San Bernardino Movement Against Street Hoodlums (SMASH) operations in order to suppress criminal gang activity.

Often a dual level of supervision occurs when Unit officers track and monitor



Gang intelligence leads to arrests



High-risk probationers with outstanding warrants are located and taken into custody

targeted cases because they can usually provide additional intelligence to the assigned PO. Unit officers will also target certain area gangs that have been identified as actively engaging in criminal activities and will collect and distribute gang intelligence throughout the law enforcement system, including Cal Gangs, a statewide database. Officers work closely with other agencies and are able to obtain information otherwise not typically made available.

Two POs are assigned to the Sheriff Department's Regional Gang Task Force. These two officers are assigned to separate teams and work in separate geographic regions of the county. Both officers are utilized as actual team members and are relied upon to assist in the regular day to day operations of their teams. This task force targets high profile gang members who are currently involved in criminal activities.

One PO is also assigned to the FBI Gang Task Force. This task force targets specific local gangs and is comprised of Sheriff deputies, city police officers, and FBI agents.

The Gang Unit is also responsible for the apprehension of juvenile AWOLs or escapees from local detention

facilities. The Unit has been successful in the apprehension of 75% of those individuals within one week of their escape. Officers typically work non-traditional hours such as swing shifts and weekends. These officers also engage in public speaking at schools and conferences in an effort to provide information to the public and are assigned as instructors for various classes in and outside of the Department.

During this past fiscal year, 395 known gang members have been taken into custody by the Gang Unit for violation of court ordered probation conditions, with more than 30% of the arrests resulting in state prison commitments. At the end of June 2007, officers were supervising 137 high-risk offenders.



*San Bernardino County
Sheriff's Department
Commanders Award - April 2006
&
International Footprint Association
Chapter #63
Officer of the Year - October 2006
PO III Nathan Scarano*

Through the direction and support of Automated Systems, adult offender kiosk reporting has reduced clerical time and effort associated with processing mail reports and provided probationers who have been assessed as low risk an optional service for this type of reporting.

OFFENDER REPORTING KIOSKS

Current Location:

- Sheriff's Central Detention Center

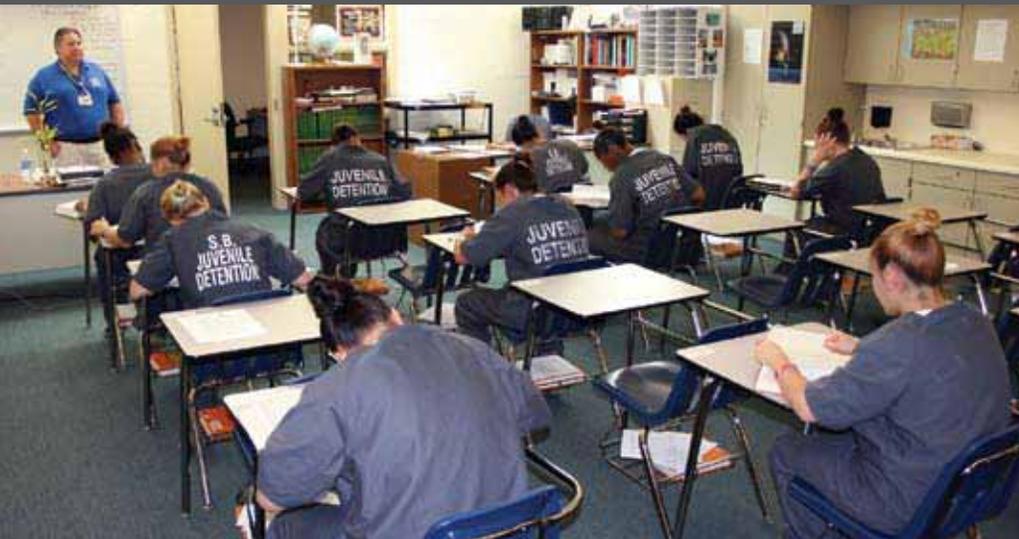
Locations for 2008 Deployment:

- Probation Victorville Office
- Probation San Bernardino Central Adult Annex
- West Valley Juvenile Detention & Assessment Center

ADULT OFFENDER REPORTING KIOSK



DETENTION CORRECTIONS



DETENTION CORRECTIONS

Central Valley Juvenile Detention	201
High Desert Juvenile Detention	112
West Valley Juvenile Detention	153
John Doe II/Reintegration/MIOCR	48
Intake/Booking	26
Treatment Programs	63
Medical Services Staff	60
Food Services Staff	50
TOTAL PERSONNEL	713

The Detention Corrections Bureau (DCB) is responsible for housing male and female minors, generally between ages 12 and 18, who are detained pending Juvenile Court hearings or who remain in custody by order of the Juvenile Court. The Bureau's mission is to provide a safe, secure and healthy environment which ensures the dignity and fulfills the needs of legally detained minors.

Boys and girls are assigned to living units which are designed to house 20 minors each and are housed by age and gender. The living units have sleeping rooms, restrooms, showers, and a day room for a variety of leisure and structured activities. Each living unit is supervised 24-hours a day by Probation Corrections Officers (PCO) who provide individual and group counseling and maintain order.

The San Bernardino County Superintendent of Schools provides a fully accredited academic program for minors at each facility. Nurses and a variety of other medical personnel provide in-house and off campus medical care. Other specialized services and programs are provided as needed.



HDJDAC MDT Meeting

JOHN DOE SETTLEMENT AGREEMENT

The John Doe action was originally filed on September 26, 2002. In the First Amended Complaint filed on April 17, 2003, Plaintiffs requested injunctive relief from the conditions and practices at the Central Valley Juvenile Detention and Assessment Center and Juvenile Hall Schools.

Plaintiffs alleged these conditions and practices violated the Americans with Disabilities Act, 42 U.S.C. §§ 12130 et seq. (“ADA”); the Individuals with Disabilities Act, 20 U.S.C. §§ 1400 et seq., (“IDEA”); the Rehabilitation Act of 1973, 29 U.S.C. § 794 et seq. (“Rehab Act”); the Federal Civil Rights Act, 42 U.S.C. § 1983; the Due Process and Equal Protection clauses of the Fifth and Fourteenth Amendments to the United States Constitution; and various California statutes and common laws.

Plaintiffs alleged numerous deficiencies in the conditions and practices in the Juvenile Detention and Assessment Center facilities and Juvenile Hall Schools, including deficiencies in educational services, mental health services, disciplinary policies, staffing and training, grievance procedures, as well as the use of unnecessary and

excessive force on youth confined in the facilities.

On May 1, 2006, the County of San Bernardino entered into a Settlement Agreement (SA) with Plaintiffs for a term of three years becoming effective July 1, 2006. Included in the agreement were 118 items of injunctive relief. These items can be summarized into the major groups of Assessment, Orientation, Transmission of Records, Educational Services, Cooperation and Collaboration, Special Education and Disability Accommodation, Reintegration, Training, Grievance Tracking, Discipline, Code of Silence, Use of Force Tracking and Reporting and development of a Management Data Base.

Through the cooperation and collaboration of San Bernardino County Schools, DBH, the Probation Department and the County Administrative Office, the County is in substantial compliance with most of the items of injunctive relief at the closing of 2006. All parties to the SA meet regularly through the working group process to monitor progress in coming into compliance with the agreement. Each facility also maintains a multi-disciplinary team (MDT) that addresses

JOHN DOE SETTLEMENT AGREEMENT

COMPONENTS OF INJUNCTIVE RELIEF

- Assessment
- Orientation
- Transmission of Records
- Educational Services
- Cooperation & Collaboration
- Special Education & Disability Accommodation
- Reintegration
- Training
- Discipline
- Code of Silence
- Use of Force Tracking & Reporting
- Development of a Management Data Base

many of these issues as they relate to specific minors and they develop and monitor individual strategies addressing minors’ needs.



San Bernardino County

*Award for Excellence
March 2006*

Deputy Chief George Post

The Compliance Unit's objective is to aid staff understand the Department's legal responsibilities toward providing custody, education and therapeutic services to persons in their custody/care.



Compliance Director R. Ford discusses a John Doe compliance matter with Officer N. Tatem

COMPLIANCE

As a result of the John Doe II SA, the Compliance Unit (Compliance), was established in July 2006 to oversee and report to Administration and the Working Group/Plaintiff representative attorneys, the progress relating to the Department's implementation of, and continuous compliance with, the numerous required facets of the SA.

COMPLIANCE UNIT OBJECTIVES

- Conduct reliability and compliance audits.
- Track compliance in satisfying all SA required components.
- Improve organizational performance by effectively working and communicating with collaborative parties.
- Develop policies and procedures to satisfy and clarify SA issues.
- Report implementation progress of SA requirements to the Working Group/Plaintiff Attorney representatives and other interested parties.
- Monitor training classes to ensure that methods and information are consistently delivered.
- Work with the PbS Coordinator to gain uniformity in the provision of SA services.

Compliance staff include one Division Director II, one Probation Officer III and one Office Assistant III.

Compliance's objective is to aid staff understand the Department's legal responsibilities toward providing custody, education and therapeutic services to persons in their custody/care. Therefore, Compliance focuses, assists and monitors the Department in effectuating positive, necessary, systematic changes, specifically reflecting the evolving rights of persons with disabilities (including learning disabilities), who are placed in the custody of the Probation Department. Moreover, Compliance endeavors to create an impartial and non-threatening method of communication for staff, minors, parents, guardians and other interested parties to easily express concerns, clarify issues, or request information or an investigation regarding treatment, services and programming at the Juvenile Detention and Assessment Centers (JDACs) and treatment facility, without fear of reprisal.

As a requirement of the SA, Compliance established an Intake/Assessment STC (Standards and Training for Corrections) training class for staff and nurses that participate in the as-

essment process during intake. The training is designed to cover the roles, duties, procedures and responsibilities of all staff and standardize the intake process at all three JDACs.

Compliance has also assisted with locating resources for minors with special needs. For example, staff found an agency that could provide a sign language interpreter for a deaf minor. When it was discovered that the existing telecommunication devices for the deaf were obsolete, staff secured new devices for the deaf at all three JDACs.

Attendance at MDT meetings, audits and monitoring has also resulted in further accommodation of services for individual minors. In addition to heightened awareness, these opportunities have also helped agencies examine their service provision for necessary improvements.



*San Bernardino County
Probation Department*

*2006 Probation Corrections Officer
of the Year*

PCO Edith Gil

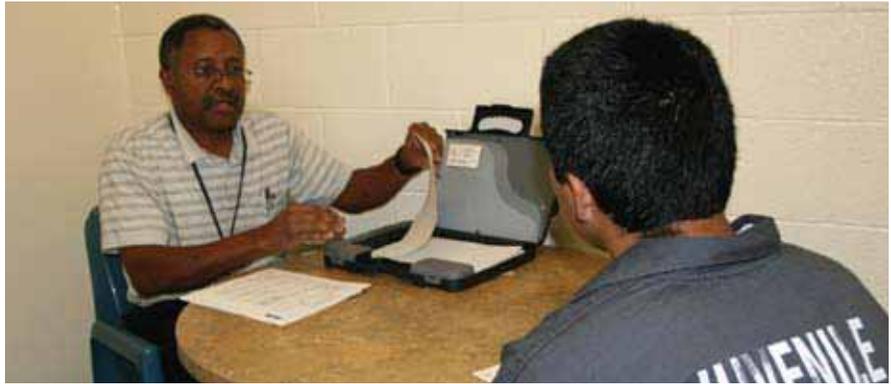
REINTEGRATION

The Reintegration Unit (Reintegration) was established as part of the John Doe II Settlement Agreement during 2006 and is representative of a collaborative effort between Probation and the DBH. Reintegration is funded to provide one probation officer II at each of the three JDACs, including one supervising probation officer that is responsible for the coordination of services throughout the County.

The intent of the Reintegration program is to provide Reintegration services to all minors that are detained or released from a JDAC and/or treatment facility. The goal is to assist the minor and their family to identify areas of concern, connect them with resources with the intent to increase

REINTEGRATION PLAN COMPONENTS

- Academics and Vocational skills
- Job related and social skills
- Independent living skills
- Continuing psychological treatment & medication
- Substance abuse treatment programs
- Legal rights information and other services as needed



Reintegration Officer D. Scott reviews progress with a detained minor



The Probation Department thanks the following partners for developing the Reintegration Program and creating the Reintegration Team:

*County Schools
Department of Behavioral Health
District Attorney
Public Defender
Courts*

access to services, thereby reducing recidivism.

Upon release from a JDAC, each minor receives a resource pamphlet explaining how the Reintegration program can assist the minor. Enrolled minors will participate in completing a Reintegration Plan and will receive individualized referrals. The assigned probation officer receives a copy of the Reintegration Plan to ensure follow-up. Minors detained after a Detention Hearing are afforded the full array of available services.

A Reintegration Plan is developed by the minor and the Reintegration Team. Team members include probation officers, probation corrections officers,

social workers, and drug and alcohol counselors. Available resources are identified and referrals are provided to the minor upon his release from custody.

In partnership with the on-site Forensic Adolescent Service Team (F.A.S.T.) from DBH, follow-up is provided to the minor for a period of two months upon their release from custody. The Reintegration Team coordinates with probation officers in the field to encourage further follow-up of services. Minors and their family are considered a full partner. The Reintegration Team remains available to provide support for the minor and his/her family.



The Reintegration Team discusses a case



The PbS Workgroup discuss implementation matters

PERFORMANCE-BASED STANDARDS

Another result of the John Doe II Settlement Agreement was the Department's implementation in December 2006 of the Performance-based Standards (PbS) program. PbS was developed in 1998 as part of a congressional grant to identify how well juvenile detention systems were functioning nationally due to reports of poor living conditions and predators in the facilities. Under the auspices of the national Council of Juvenile Correctional Administrators, PbS established a system of "Best Practices" for clients to develop benchmarks for identifying how well a facility operates caring for minors under their control. The Department chose to implement this program due

to the nature of its effectiveness as an evidence-based program.

Data Collection

Every six months, the Department conducts Youth Climate and Staff Climate surveys, audits records of minors who have been released, analyzes staff/minor ratios, analyzes data from the Department's detention case management system and other reports, and enters all the applicable data into the PbS web portal. The online PbS system conducts an analysis of the Department's measurement areas (currently 57) and returns the data in the form of reports and graphs by detention facility. An added feature compares the Department's data to national averages based upon facilities of similar size and demographics. As of October 2007, there are approximately 185 facilities participating in 29 states.

Plans & Benefits

Each of the Department's JDACs has a Site Coordinator. The Site Coordinator is in charge of a Facility Improvement Team which is responsible to create a Facility Improvement Plan (FIP). An effective FIP provides for a safer work environment for both staff and minors by providing opportunities for various program and environmental

modifications. Specific training needs are also identified. Based upon the semi-annual data collection results, program changes are identified that make the job easier, safer, and provide for improved services to minors. In the long run, the intent of PbS is to reduce the liability of the Department by holding everyone to the same level of job performance expected by PbS.

The San Bernardino County Probation Department is currently the only county government agency in the United States utilizing the PbS program.

Success

Designing and implementing FIPs for each facility based upon April 2007 surveys have identified the following areas for improvement:

- increase staff and minor safety
- increase staff training for conducting intake interviews for better identification of problem signs
- reduce room confinement of minors as a consequence of behavior

The Corrections Standards Authority (CSA) and counties such as Los Angeles, San Diego, and Orange are currently considering PbS.

PbS GOALS

The program includes two major measurement categories: 1) Detention and 2) Corrections. The Detention category includes the following six goals:

- Health/Mental Health
- Justice
- Order
- Programming
- Safety
- Security

The Corrections category includes the goal of Reintegration.



Members of High Desert HAP

HOUSE ARREST

Funded by the Juvenile Justice Crime Prevention Act of 2000 (formerly referred to as AB 1913), the House Arrest Program (HAP) is designed to provide an alternative to detention for many minors who would otherwise be detained pending disposition of criminal charges in the Juvenile Court. HAP provides the Department with a tool to more effectively manage the population of minors being detained at the Central Valley, West Valley and High Desert Juvenile Detention and Assessment Centers.

House arrest requires that minors remain in the community under the

direct supervision of a parent or guardian. Minors must also attend school regularly and comply with all of the terms and conditions imposed by the court. They must cooperate with their parent/guardian as well as probation staff assigned to supervise them in the community. They are also mandated to attend all court appearances. Minors are released on HAP based upon how they score on a risk assessment instrument. The score must indicate they are likely to be a minimal risk if returned to the community under House Arrestor as ordered by the court.

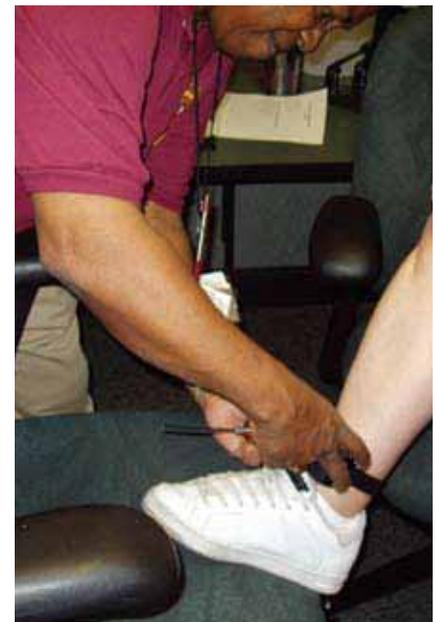
HAP has continued to have a significant impact on easing overcrowding conditions and has freed up much needed detention beds for higher risk offenders. Due to the dedication and hard work of the HAP staff and supervisors, the program continues to provide an alternative to detention and to protect the community while minors go through the court process.

Electronic monitoring may be used to monitor a minor's whereabouts. If a Department computer cannot detect the presence of a device strapped to a minor, or if that device is tampered with, an alarm is generated. This insures the minor is in range of another



device attached to the home phone. Minors who fail to adhere to program requirements may be returned to custody at a detention facility.

Since program inception, 6,305 minors have been released on HAP with 5,901 successfully completing the program for a cumulative success rate of 93.6%.



HAP Officer W. Brown hooks up a client

HOUSE ARREST STATISTICS	
	FY 2005-06
Program Completions	932
Percent Completed	97%
Detention Bed-Days Saved	17,617
	FY 2006-07
Program Completions	877
Percent Completed	95%
Detention Bed-Days Saved	19,320
	FY 2001-02 to FY 2006-07
Program Completions	5,901
Percent Completed	93.6%
Detention Bed-Days Saved	115,000



Participants work as a team at the San Bernardino Teddy Bear Times facility

BRIDGES PROGRAM

The Bridges Program provides supervised community service to a variety of local, County, State and Federal agencies. Community service is usually performed in a work crew format. Bridges steps in to assist with general property cleanup and other compliance requirements as a restorative justice component. The program was created in the mid-90's and is still considered a viable program for the Department and Juvenile Traffic Court. Minors enrolled into the program are ordered and directed to participate in projects for the community in order to satisfy the orders of the juvenile courts and/or terms of their probation.



Planting a rose garden at the new YJC facility

The program's probation corrections officers mentor and counsel the minors to become responsible by teaching them specific work skills and building self-esteem thru challenging tasks. The officers efficiently run the program and enforce program structure. The officers also maintain a professional relationship with local agencies and non-profit organizations, such as Code Enforcement, Habitat for Humanity, Department of Aging, U.S. Forestry Service, as well as assisting other programs within the Department. The Bridges Team has attended local community and governmental events and have participated in developing work sites that make a difference in the community and the minors' lives.

The program's objective is to bring about change in the minors through guidance, intervention and holding them accountable for their own actions. The minors that graduate from the program receive a certificate of accomplishment for their contribution to the community.

The program was suspended for the period April 2006 to March 2007 due to a staffing shortage at the Central Valley Juvenile Detention and Assessment Center. Program staff were reas-

signed to the juvenile detention system until respective vacancies were filled.

Since March 2007, minors in the program have been highly praised for their work by members of the 5th District Board of Supervisors, County Code Enforcement, and the County Regional Parks Department.

Manpower and work crews have made an impact on county cost saving for the Department and other agencies. Resources saved by utilizing the Bridges program has assisted many in easing the impact of ongoing public and private expenses. Even with limited staff resources, the resulting cost saving impact is viable and noticeable.

BRIDGES STATISTICS

	FY 2005-06
Participants	4,295
Man Hours	28,845
Community Value	\$148,552
	FY 2006-07
Participants	228
Man Hours	1,824
Community Value	\$12,312
	FY 2001-02 to FY 2006-07
Man Hours	350,669
Community Value	\$2.26 million



Probation Corrections Officers of First STEP

CAMP HEART BAR & FIRST STEP

Located in the San Bernardino Mountains near Big Bear, at an elevation of approximately 6,500 feet, Camp Heart Bar (CHB) opened its doors in August of 1999 as a 90-day 20-bed facility for delinquent males from San Bernardino County. The Camp was a collaboration between Probation and the San Bernardino County Schools, Department of Social Services, and the U.S. Forest Service.

CHB received and accepted approximately 80 male cadets annually of which 95% graduated successfully. Cadets completed approximately 65,000 hours of work in the National Forest since it's opening, an equivalent savings of nearly \$1.5 million. Cadets have also completed over 8,000 hours of community service in the County.

Each year, approximately 12 to 15 cadets received their GED. Two cadets successfully completed a fire academy conducted by the US Forestry Department and California Conservation Corp and one cadet gained employment with the Mojave Greens Fire Crew in Victorville.

CHB offered components to the cadets to assist them with successful reintegration into the community. The

components consisted of Aggression Replacement Therapy, drug counseling via the Matrix program, CPR and First Aid certification, a military component, Food Handlers certification, Male Improvement Program, and Oral Boards.

The last group of cadets were removed from the Camp on May 9, 2007, and housed at RYEF until their graduation on June 30, 2007. Cadets assisted staff in the repairs of the facility and the camp was officially turned over to the U.S. Forest Service on June 29, 2007.

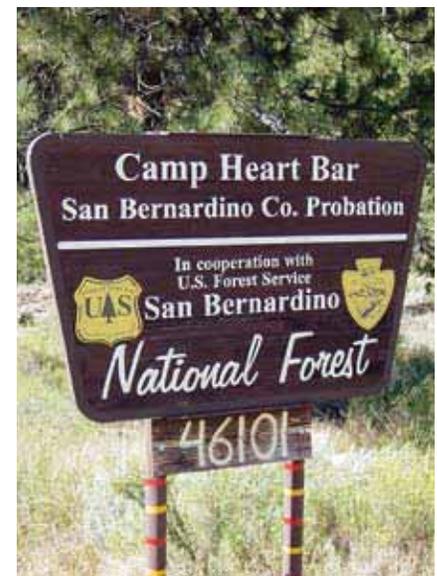
First STEP

With the closure of CHB, the Department is in the process of developing a new program, First STEP (Skills, Training, Emancipation Program), to assist 17-18 year old males to successfully transition back into society. Special consideration will be given to mature 16 year old boys from the Regional Youth Educational Facility.

First STEP is a 90 to 180-day program with a mission to prepare young men for emancipation with educational and employment tools for a successful transition into mainstream society. This is carried out through encouragement, respect and discipline in a positive

atmosphere by addressing the unique needs of each individual client. The program assists clients by providing them resources to obtain employment, vocational training and housing. Based on the client's individual circumstances and needs, extended time will be available. Clients that have placement orders that are detained in detention or placement facilities will be screened for possible acceptance.

First STEP will maintain communication and provide support to clients upon completion of the program for up to one year. Each client's progress and status will be monitored regularly to ensure they are successfully transitioning into the community.





Officer M. Melendez with a minor

REGIONAL YOUTH EDUCATIONAL FACILITY

The Regional Youth Educational Facility (RYEF) has the capacity to house 20 girls and 20 boys in a six-month residential program that targets wards of the Court, ages 13 - 18, in need of an out-of-home placement who are academically behind in school and in need of a highly structured environment that gives minors the opportunity to succeed.

A minor entering the program will typically have failed at opportunities to modify their behavior while on probation and may have had a serious prior record. The program emphasizes a highly structured system designed to guide a ward toward developing, practicing and internalizing effective adult-oriented community survival skills. Aftercare supervision is available at the conclusion of the program. Treatment components include:

- General education
- Career education
- GED Preparation
- Regional Occupational Program
- Computer training
- Community service projects
- Community, cultural and recreational programs
- Individual, group and family therapy
- Aggression Replacement Training
- Client-parent reunification
- Independent Living Skills
- Weekend furloughs
- Substance abuse counseling (Matrix)
- Part-time employment

The Regional Occupational Program provides the minors with job development skills, self esteem building, teamwork, dedication, application process, a positive work ethic and alternatives to crime. The RYEF Program has continued to build on the relationship with the US Forest Service and has acquired formal agreements to provide minors with employment opportunities outside the facility. A number of minors have also gained employment with the Conservation Corps and Forestry Work Crews. Funds generated from these contracts with the labor of minors are utilized strictly for the benefit of the youth.

Each fall, the RYEF and CHB programs have participated in the annual KIT (Kids In Transition) Games. The US Forest Service, County Schools and Probation Department sponsor the event. Minors compete in individual/team athletics and academic



challenges. Valley Community College and the Rudy Hernandez Center are utilized as locations for the minors to demonstrate their skills. A large number of community organizations also donate goods and services that are used by minors during competition. An award ceremony culminates the event, in which the minors are recognized for their hard work and willingness to be the "Best that they can be."



RYEF STATISTICS FY 2006-07

Program Graduates	120
Foodhandlers Cards Received	43
GEDs Received	15
Literacy Program Participants	10
Welding/Forklift/ROP Courses	6
Minors Employed	4
College Enrollments	3



ROP participants receive US Forestry training

REGIONAL OCCUPATIONAL PROGRAM

The Regional Occupational Program (ROP) Horticulture/Landscape program is a collaborative effort between the San Bernardino County Superintendent of Schools and Probation. Three staff, two from County Schools and one from Probation, work closely with minors from RYEF to provide them with opportunities to develop new and/or utilize existing work skills. The program is accredited by the Western Association of Schools and Colleges.

Male and female minors from RYEF attend the program on a weekly basis as part of their school program. Minors work off required community ser-

vice hours while getting school credit and learning new skills. Minors also receive instruction in the use of power equipment for a variety of jobs.

One of the most important components of the program is the instruction regarding work personality skills. Work personality skills are those skills that minors need in any type of work such as: attention to detail, working as part of a team, emotional stability, and punctuality. Learning to be a good employee is as important as learning to get a job. The project-driven nature of the program is perfect for developing work personality skills. The fee-for-service projects challenge minors to perform at a high level of accuracy.

The program has fee-for-service contracts with the San Bernardino County Facilities Management, Grounds Maintenance Division and the US Forest Service. Program minors provide weekly landscaping services to a number of County locations. The program also provides minors with opportunities for campground maintenance in a number of mountain locations near Arrowhead and Big Bear. These contracts generate approximately \$16,000 in annual revenue which is deposited in the RYEF Trust Fund

for ongoing incentives. The program is also responsible for landscaping maintenance, irrigation systems and flower beds at the RYEF and ROP facilities, saving the Department the cost of labor.

The program traditionally participates in the Los Angeles County Fair by creating an exhibit in the Educational Landscapes category. Exhibits often include a theme with fountains, decks, stone and gazebos adorned with lush plants and flowers.

Currently underway is a project to build a 18' x 54' greenhouse to increase minors' horticulture skills.



Weekly landscape duties at the ROP facility



ROP entry for the LA County Fair



Medical Services staff at WVJDAC

MEDICAL SERVICES

The Medical Services Division provides basic medical care for all minors detained at the Central Valley, West Valley and High Desert JDACs and at RYEF. The Department currently employs approximately 47 nursing staff and clinicians of various credentials to service the health needs of approximately 500 minors each day.

Pediatricians and Nurse Practitioners provide medical care under the direction of Dr. Webster Wong, Medical Director of Pediatrics through a contract with Arrowhead Regional Medical Center (ARMC). Depending upon the location of the facility, emergency services are provided either

through St. Mary's Medical Center in Apple Valley or ARMC.

Other services or higher levels of care are provided through specialty medical clinics and private medical providers. These services include: optical, dental, family planning, mental health, pharmacy and many other specialties.

During intake, all minors are evaluated for health and immunizations status. All minors are given tuberculin skin tests during booking if they have not received one within the last year. All females receive a urine pregnancy test.

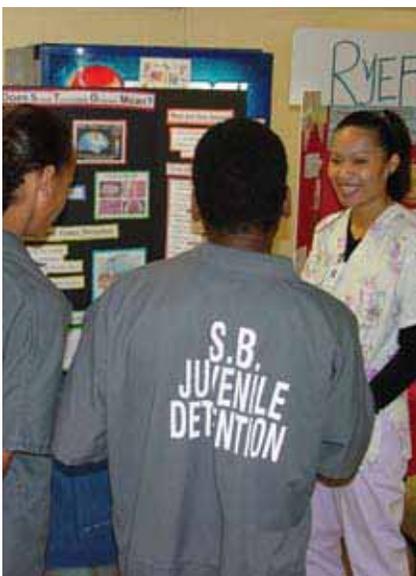
The medical needs of the minors detained in juvenile detention are becoming increasingly complex. Minors also have new conditions diagnosed which demand prompt testing and treatment. All of these matters require close monitoring from both the medical and the nursing staff.

The annual health fair is an event that is coordinated by the Health Services Manager and California State University senior nursing students. The goal is to educate detained minors on a variety of health topics. Topics are chosen based on the need and potential impact to the adolescent age group



of the incarcerated population and story boards are created by the minors with the assistance and mentoring of the medical services staff.

In early 2006, the Department sought to acquire an automated medication machine that would increase the accuracy of dispensing medications. The machine would be programmed to dispense unit doses rather than issuing multi-dose packaged medication, which in turn would eliminate the wasting of unused prepackaged medications. Preparations are underway for installation of a machine at each detention facility during 2008.



2007 Health Fair at Central Valley JDAC

MEDICAL SERVICES STATISTICS

	FY 2005-06
Minor Visits to Clinics	13,482
Pysch Meds Dispensed	977
Labs Tests Performed	1,954
TB Skin Tests Completed	3,877
Minors Seen for Sick Call	7,225
Hospital Admits	20
	FY 2006-07
Minor Visits to Clinics	15,709
Pysch Meds Dispensed	1,318
Labs Tests Performed	4,527
TB Skin Tests Completed	2,827
Minors Seen for Sick Call	12,814
Hospital Admits	12



Food preparation at the High Desert Juvenile Detention and Assessment Center

FOOD SERVICES

The Food Service Division provides nutritionally balanced meals on a daily basis and serves approximately 600,000 meals annually. These meals meet all Title 15 regulations from the CSA and all requirements for the School Lunch program through the California Department of Education. The National School Lunch Programs assist schools in providing nutritionally balanced meals to meet Recommended Dietary Allowances. Studies show that children that eat a well-balanced meal have better school attendance with the ability to enhance their learning and decreased disciplinary problems.

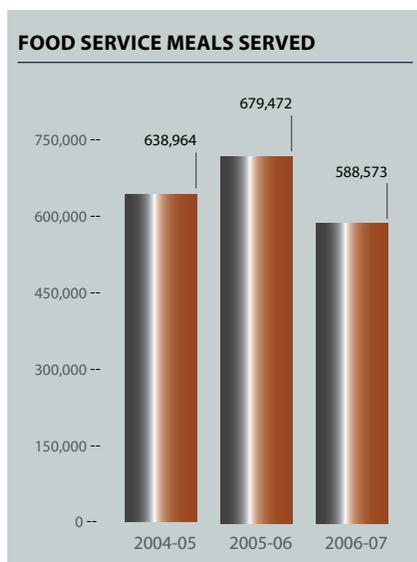
The Food Services Division serves the

minors detained in all three JDACs and at RYEF. The Division is also responsible for providing meals to detention and treatment staff. The same studies show that an eye appealing, well-balanced meal serves as a moral booster to staff.

State and federal meal reimbursements play a major role in the Department's annual budget. To maintain compliance and eligibility for meal reimbursements, the Food Services Manager keeps a close eye on all state and federal nutritional requirements and guidelines so operational changes can be made to comply with all local environmental and health inspections annually.

food service delivery with one set of menus that provides a standard operating policy universal to all facilities. Additionally, the Division benefits by creating a greater measure of flexibility to meet demands at other facilities due to staff vacations, illness or detained population fluctuations.

Currently, the High Desert Juvenile Detention and Assessment Center is the only facility designed to function as a rethermable operation. This project will include some construction at the West Valley facility and would eliminate other current food service contracts. The Central Valley facility will also undergo some minor modifications soon.



The Food Service Division will undergo a transformation in operations that may be completed by early spring Spring 2008. The Division will be restructured to provide rethermable meals to all three JDACs. A rethermable operation is much less labor intense and will also reduce any potential cross contamination since the meals are sealed. The goal is to substantially reduce the reliance upon outside providers and create a self-sustaining operation. More control gives the Division the ability to structure



Jose Rabago, the Food Services Manager, discusses the menu



CENTRAL VALLEY JUVENILE DETENTION & ASSESSMENT CENTER

The Department's Central Valley Juvenile Detention and Assessment Center (CVJDAC) in San Bernardino has a CSA certified capacity of 288 youth. The facility is subject to state regulations for operations and programs. The Department is required to house juveniles in a secure, safe and humane environment. Off-site medical needs are met at ARMC in Colton.

Time in detention continues to serve as an opportunity for a close assessment of juveniles, which can lead to a better evaluation of the juvenile and development of an appropriate plan of



DETENTION REASONS

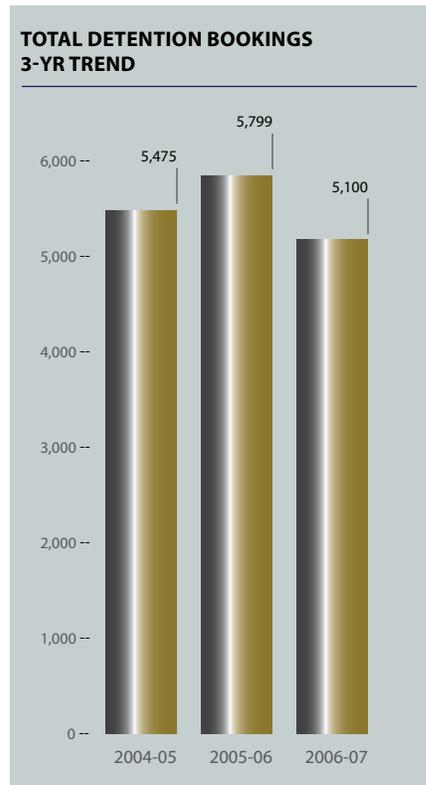
- Await court hearing.
- Wait to affect a return home.
- Await suitable placement.
- Await commitment to the Department of Juvenile Justice
- Await trial disposition in adult court.
- Await commitment to state prison.

action. While in detention, each minor is actively involved in educational and recreational programs. From this population, selected medium-risk and well-behaved minors are offered additional experience in on-grounds vocational programs directed towards developing horticultural, landscaping and basic general maintenance skills.

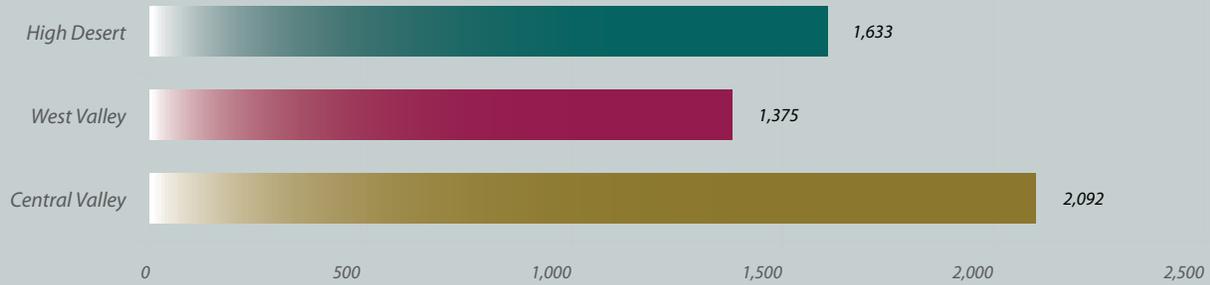
The implementation of Aggression Replacement Training as an evidence-based program in 2006 has increased the Department's ability to assist minors in their rehabilitation. Beginning in early 2007, an enhanced gender-specific program on the girls' unit was implemented and an alcohol and other drug education program were introduced to all minors in custody with the cooperation of County Schools and DBH.

During the last five years, the juvenile population housed throughout the County's juvenile detention system has transitioned to be almost entirely felons with violent booking offenses and four Juvenile Courts; two located on-site at the CVJDAC, one in Victorville and one in Rancho Cucamonga.

The CVJDAC is in the process of installation of a video camera and fire alarm project. This has required the movement of minors throughout the



2006-07 BOOKINGS BY JUVENILE DETENTION & ASSESSMENT CENTER



institution, to accommodate some delays in completing the project. The benefits of these projects, however, will enhance the safety and security of both minors and staff.

In 2006, the Reintegration Program was created as part of the John Doe II Settlement Agreement. It is a collaboration between the Probation Department and DBH. In fiscal year 2006-07, CVJDAC received one probation officer to identify those minors while in custody that may need supportive and mental health services upon release. As minors are detained, the officer meets with them to develop a Reintegration Plan to assist them transition back into their community upon release. The intent of the Reintegration Program is to provide services to all minors that are detained and released from a juvenile deten-

tion and assessment center and/or a treatment facility. The goal is to assist the minor and their families to identify areas of concern, connect them with resources with the intent to intervene early in the process, thereby reducing recidivism.

There have been preliminary discussions with County administrators about replacing the worn out facility with construction of a new juvenile detention and assessment center for the Central Valley area based upon the designs used most recently for construction of the High Desert and West Valley facilities. Preliminary estimates, if approved, would mean the San Bernardino area may have a new state of the art facility sometime in the next several years.

For the period from July 1, 2006

through June 30, 2007, the facility handled 2,092 bookings and had an average daily population (ADP) of minors in custody of 199.





WEST VALLEY JUVENILE DETENTION & ASSESSMENT CENTER

The Department's West Valley Juvenile Detention and Assessment Center (WVJDAC) in Rancho Cucamonga has a CSA rated capacity of 182 youth and continues to be a model for juvenile institutions.

WVJDAC is comprised of several service divisions integrated to meet all state and federal requirements. Among these include, County Schools, Intake/Release, FAST, Medical Services, Food Services, Warehouse, and Religious Volunteers. Among some of the newest service programs include ART, PbS, the Reintegration Team and the



Goodwill/Ricardo-M program.

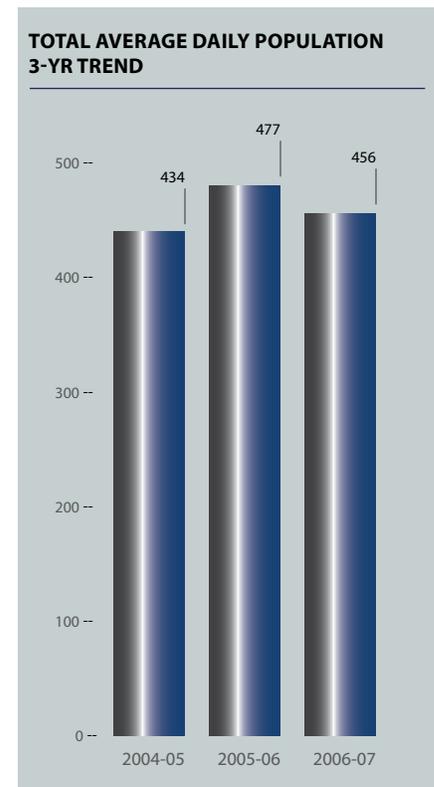
Unit programming has been the emphasis of behavioral management in 2006-2007. The girls unit began introducing gender-specific components that included College Readiness, Life Skills Building, and Self-Harm, Prostitution Intervention education. As a whole, WVJDAC has sponsored health fairs, intramural sports, unit cleanliness, talent competitions, motivational speakers, cultural diversity events such as Cinco De Mayo, and staff appreciation events.

In October 2006, Consult Services and the Juvenile Evaluation and Treatment Services merged to become the FAST, specifically addressing the comprehensive mental health needs of detained minors. The mental health-screening questionnaire referred to as the MAYSI-II (Massachusetts Assessment Youth Screening Instrument, Version 2) was fully implemented resulting in 75% of all initial mental health referrals at WVJDAC. Mental health coverage has increased to 7 days per week, and psychiatric coverage to 6 days per week.

In April 2007, WVJDAC conducted its first PbS data-collection survey. Its

purpose is to better the quality of life for youths in custody. It compares WVJDAC's population and service delivery benchmarks to national standards for the safety, education, health/mental, health services, security, justice and order of other facilities. It also provides agencies the tools to collect data, analyze the results, design improvements, implement change and measure effectiveness with subsequent data collections.

The ART team completed its first





Probation Corrections Officer C. Alvarado checks on a minor

10-week session in May 2007 and is the first time the program has been used in a juvenile detention setting. Comprised of five members, its purpose is to help minors develop the moral reasoning necessary to constructively deal with anger within their daily lives while in the community. The program methodically emphasizes “skillstreaming,” anger control and moral reasoning. Skillstreaming refers to the use of modeling, role-playing, performance feedback, and transfer training to teach prosocial skills. In some cases, the participation of minors in this program has been influential in reducing confinement time through the courts.

The Reintegration Team, comprised of one probation officer, two social workers and one drug & alcohol counselor, was created to match minors with specific needs to available resources. Also, a MDT, comprised of clinicians, officers, nurses, food service workers and teachers, tracks the most difficult minors, and provides a consistent and balanced approach to an individualized treatment plan, otherwise referred to as ITP building.

In August 2006, West Valley implemented a job training program among the Ricardo-M minors, funded by Goodwill Southern California of San Bernardino. This program works with a group of handpicked minors who are provided employment resources while detained, giving the minors an immediate opportunity to have a job upon release. The program continues to track the minors as they assimilate back into the community and assess effectiveness in terms of social reintegration and delinquency deterrence. The grant funding was renewed in June 2007 for another two years.

West Valley has hosted many events and provided tours to several organizations. These include members of the Chief Probation Officers of California,

the California Association of Probation Institutions Administrators, the San Bernardino County Management and Leadership Academy, and the California Probation, Parole and Correctional Association, to name a few.

Looking to the future, WVJDAC staff have dedicated more attention to training. A new 9-month training cycle was implemented for all new employees that exposes them to all three shifts during their probationary period. Additional in-house training includes application of soft restraints, ART, and PbS. Ongoing projects include the installation of internal cameras for staff and minor safety, recreation field restoration and unit paint renovation.

For the period from July 1, 2006 through June 30, 2007, the facility handled 1,375 bookings and had an ADP of minors in custody of 153.



Intake officers provide orientation to a minor

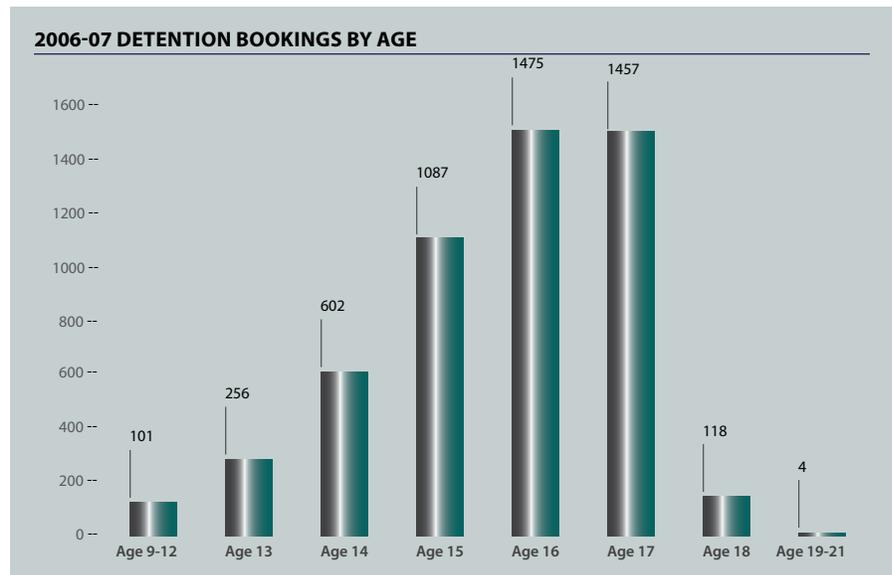




HIGH DESERT JUVENILE DETENTION & ASSESSMENT CENTER

The High Desert Juvenile Detention and Assessment Center (HDJDAC) originally opened in September 2004 and continues to see a significant increase in the number of juveniles booked into the facility. It has a CSA rated capacity of 120.

The HDJDAC services include intake, booking for male and female minors, administration, medical, dental, mental health, educational, reintegration, and meal preparation. In 2006, HDJDAC started group programming activities such as substance abuse classes, unit competitions in sports, drama, singing, and decorating. These activities



allow minors the opportunity to learn teamwork and to build upon their self-esteem.

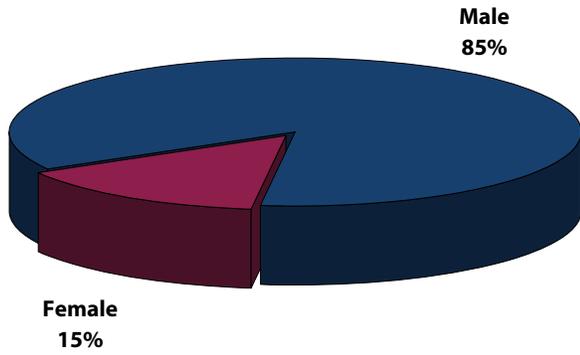
Programming for girls now includes a 6-week program offered in connection with the Girl Scouts of America. Classes offered cover issues such as self-esteem, bullying and nutrition and also include recreational activities such as arts and crafts. The program allows the girls to become members of the Girl Scouts and will provide them with a positive support system once they are released and return to their community. The girl's unit has also hosted speakers from the Sheriff/Coroner's Office speaking on prostitution and other

serious issues facing young women.

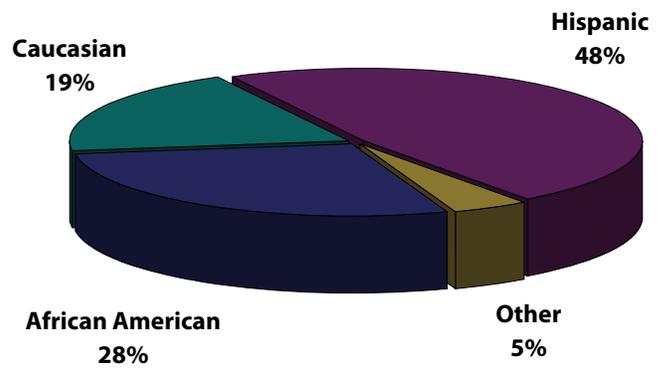
Due to ongoing staff promotions, transfers and program changes during 2006-07, 21 new probation corrections officers were hired at HDJDAC to fill vacancies. Supervisors and their



2006-07 DETENTION BOOKINGS BY GENDER



2006-07 DETENTION BOOKINGS BY ETHNICITY



experienced line staff were frequently observed mentoring and training the large number of new staff assigned to the facility.

During 2006, HDJDAC instituted several changes mainly due to technological advances in the Department. The facility benefited from implementation of CE, the Department's new case management system. The new system assists officers to collect and manage information concerning all aspects of the Department's spectrum of juvenile services, from detention to community-based corrections, from intake through disposition and probation. Also, agency management tools are integrated in the software, allowing for easy generation of statistical reports and other data. For the Department's JDACs, it allows for quick tracking of client files and the maintaining of unit logs.

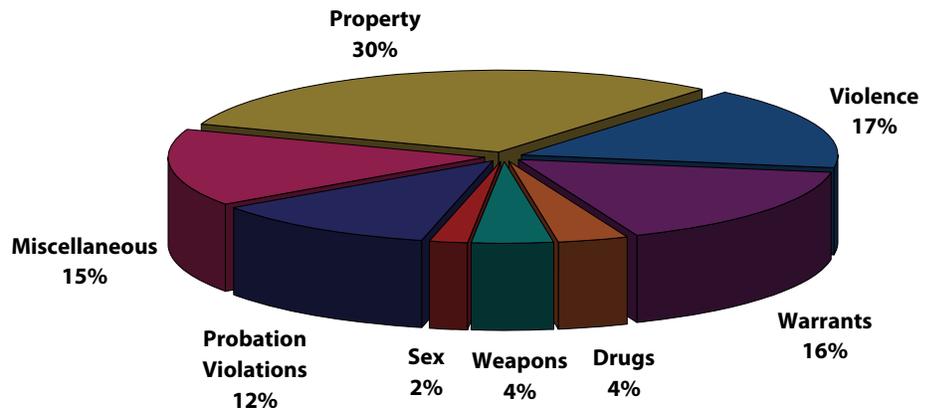
In early 2007, HDJDAC became the first detention facility to start using E-Time, the County's new web-based method of reporting labor time worked and requests for leave. E-Time allows employees to enter and submit work time electronically and gives managers the ability to approve or deny the employee's material online, reducing the time and resources necessary for payment under the previous paper-based system.

Recent projects to further improve the facility include the installation of security cameras and the implementation of the PbS program. The primary focus of establishing video surveillance is to aid in reviewing reported or alleged incidents to protect minors and staff.

During the last fiscal year, HDJDAC established the PbS Program throughout the facility to reveal areas of the facility that require strengthening to enhance services to minors. Recent goals include ensuring a safer environment for both staff and clients alike, as well as implementing more engaging age appropriate activities.

The High Desert has substantially increased operations since opening in 2004-05 with only 423 bookings. For the period from July 1, 2006 through June 30, 2007, the facility handled 1,633 bookings and had an ADP of minors in custody of 104.

2006-07 DETENTION BOOKINGS BY CRIME



ADMINISTRATIVE SERVICES



ADMINISTRATIVE SERVICES

Office of the Chief	9
Professional Standards	14
Automated Systems	13
Personnel/Payroll	12
Purchasing	8
Accounting	15
Training/Recruitment	11
Project & Support Staff	12
TOTAL PERSONNEL	94

The Administrative Services Bureau (ASB) is a leadership and support arm for all Probation activities and programs, providing direct services to the Adult and Juvenile Community Corrections and Detention Bureaus.

The primary areas of responsibility handled by the ASB in 2006-07 included, but were not limited to: Administrative Clerical Services, Automated Systems, Closed Files, Fiscal Services (Accounts Payable, Budgets, Fund Accounting, Purchasing); Grants, Personnel/Payroll, Policy & Procedures, Professional Standards (Internal Affairs & Background Investigations); Reception, Recruitment, Special Projects, Staff Development, and Volunteers.

Additionally, the ASB works directly with the County Administrative Office on matters such as strategic planning, business plan development, board agenda item coordination, capital improvement projects, and a myriad of other activities and projects that allow the Probation Department to operate smoothly.



Personnel Assistant A. Young and a Human Resources representative hold orientation for new hires

Administrative Clerical Services

The Administrative Clerical Services division provides a variety of centralized supportive services for the bureaus located in the downtown area of San Bernardino and in some cases, Department-wide services.

General services include:

- Reception
 - Fingerprinting
 - Central supplies
 - ID card management
 - Mail room management
 - California Law Enforcement Telecommunications System (CLETS) management
 - Department-wide courier services (Recently expanded the courier service to provide greater coverage to outlying offices)
 - Department-wide Closed Files system management
 - Department-wide transcription services management
 - Professional Standards and Recruitment support through processing criminal history searches
- The division

ADMINISTRATIVE CLERICAL SVCS 2006-07 STATISTICS

Files Closed	11,866
Files Reopened	1,658
Fingerprinting Requests	974

also received new and upgraded Identex and ID card maker machines and moved the identification process to a more secure area.

Personnel/Payroll

The Personnel/Payroll division manages all Department new hires and staff transactions in addition to providing Department-wide payroll services. Some recent accomplishments include the following:

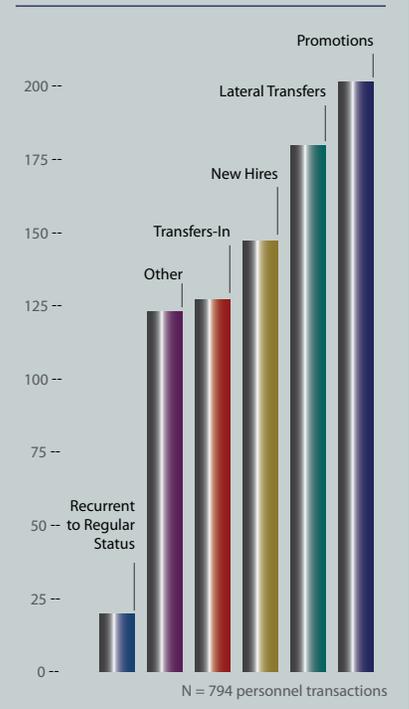
- Piloted and implemented E-Time, an electronic time and payroll reporting system, throughout Dept.
- Cross-trained Payroll Clerks to cover all Department bureaus for the purpose of providing better customer service and allowing the unit to be more flexible.
- Completed required Department of Justice (DOJ) CLETS training and log modifications resulting in full compliance with state regulations. Successfully passed DOJ Audit. Produced Department's first CLETS procedures document.
- Completed plan and made physical moves to centralize the Administrative Services Division to 175 W. Fifth Street and co-locate activities by function.

Fiscal Services/Purchasing

The Fiscal Services/Purchasing division provides a variety of fiscal and cost tracking services, including budget preparation, accounts payable, purchasing and centralized support for a variety of staff and business matters. General ongoing duties and accomplishments include the following:

- Oversaw and facilitated the purchase of all equipment, supplies and services necessary for the smooth operation of the Department.

PERSONNEL TRANSACTIONS 2006-07





Riverside Humane Society
Pet Adoption Center

Business Walk Team Top Prize
March 2007

PO III Eileen G. Holguin

- Managed the design, move and equipment needs for all office moves and modifications throughout the Department, including new offices for the Gang Unit.
- Arranged travel, processed the requests for out-of-state travel through the County Administrative Office, and audited approximately 250 travel expenditures and claims for payment.
- Provided primary support for the development of and coordination of the Department's annual budget.
- Processed a large number of Education Assistance Proposals and maintained an accounting of the MOU funds allowed for each classification paid from Department funds.
- Issued Visa cards and reconciled the justifications of the regular Visa, the Cal-Card Visa and the Air Visa to the statements, issued parking permits, issued and replaced pagers, maintained logs regarding pager locations for charging the correct budget unit.
- Applied for and controlled benefits for eligible wards/dependents.
- Accounts Payable processed approximately 3,000 pay documents and transfers in addition to all the statistical reports.
- Provided full time on-site fiscal support services to CVJDAC, WVJDAC, HDJDAC and RYEF.



B. Alston reviews a payroll file

PROFESSIONAL STANDARDS

The Professional Standards Unit is mainly concerned with completing background investigations for new hires and performing internal affairs investigations resulting from Department incidents. The Unit also oversees all Department training, recruitment and policies and procedures.

Internal Affairs

Internal affairs investigations require numerous interviews, document research, procedural reviews and cooperation with law enforcement agencies. From January 1, 2006 to June 30, 2007, officers in the Professional Standards Unit completed 70 full internal affairs investigations. From January 1, 2007 to June 30, 2007, a total of 22 internal affairs investigations and 8 critical incident reports have been assigned. Out of the 8 critical incidents reports assigned 7 have been completed. As a result of various findings, the Department has modified or implemented new procedures.

In July 2006, the Department acquired an administrative investigation management database which has enhanced the efficiency of the internal affairs operation. The database is also used to assist in reviewing and tracking the Department's use-of-force incidents.



Supervisor C. Condon tracks a policy change

Policy & Procedures

The Policy and Procedure Unit, comprised on one supervising probation officer and one office assistant III, is responsible for all Policies, Procedures, and Temporary Department Orders. This includes oversight of work groups who are working on new procedures, researching and writing other procedures, editing drafts of procedures, managing drafts of procedures through an administra-

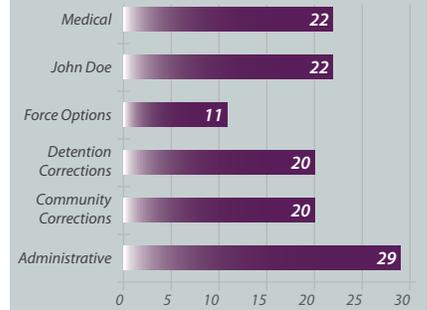
tive approval process, disseminating new procedures to all personnel in the department, and inspections, maintenance and revisions of existing procedures. The unit works closely with the John Doe II Committee, Training Unit, Health Services Unit, Professional Standards Unit, County Counsel or other committees who are involved with the formulation of Department policy.

The unit is looking toward 2008 with an ambitious agenda of implementing a new computer database and automated approval system for procedures,

POLICY & PROCEDURES

FY 2006-07	
New Procedures	40
New Policies	2
Temporary Department Orders	4
FY 2005-06	
New Procedures	28
New Policies	4
Temporary Department Orders	7

Policies, Procedures & TDOs Completed last 4 years



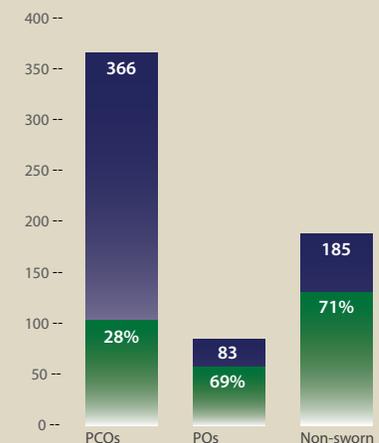
reorganization and re-codification of all department procedures, training for staff on procedures, and passage of many new procedure drafts through workgroups to approval.

Background Investigations

Background Investigators work diligently to ensure the Department hires the best qualified candidates. Background investigations are a two-phased process. Phase I requires the investigator to review the Personal History Statement with the applicant as well as reviewing the required documentation submitted by the applicant. In addition, a background investigator contacts current and prior employers and references. When Phase I is complete and the candidate has met all Phase I requirements, he or she is put into Phase II. Phase II is the polygraph, psychological and physical exams. A thorough and effective background investigation is a time intensive process.

The graphs to the right illustrate the number of background investigations undertaken along with the percentage of those investigations which successfully passed.

BACKGROUND INVESTIGATIONS JANUARY 1, 2006 - JUNE 30, 2007



N = 634 background investigations



Special Projects

The Department utilizes two staff analyst II positions to meet the Department’s needs for a variety of responsibilities, including special projects and grants. The first analyst is responsible for developing and maintaining all Department contracts, memorandums of understandings (MOUs), Board of Supervisor agenda items (BAI), and conducting major Department procurements. The second analyst is primarily responsible for grant coordination and development. This also includes collaborating with other agencies, researching, analyzing, preparing and monitoring a variety of grant opportunities.

SPECIAL PROJECT ANALYSIS

Estimated First Year Cost to Hire & Train a New PO/PCO

Description	Cost/ea.
Background Investigations	\$6,800
Arming/Safety Equipment	1,700
CORE Training	800
Recruiting/Advertising	700
Personnel Division Overhead	600
Specific Program Training	500
Psych/Med/Polygraph Exams	450
Other	350
Classification Testing	100
Estimated Total Cost/Officer	\$12,000

During 2006-07, Board approved activities resulted in approximately 60 Department contracts, the majority of which are related to services rendered by CBOs on behalf of JJCPA. Two formal Board-approved competitive procurements resulted in a three-year contract with Redwood Toxicology of Santa Rosa, California, for Department Drug Testing Services in August 2006. The second procurement resulted in a three-year contract with Crothall Laundry Services of Ontario, California, for linen and laundry services for the Department’s residential and detention facilities, except for the West Valley detention facility.

As a resource for special projects, the analysts assist Department administrators and staff with a variety of bureau specific issues including grant research, program cost development, the cost implications of certain legislation and development of administrative statistical reports. The analyst also provides photography and publishing services for a variety of Department requests and develops resources, including Power Point presentations, posters, training materials, brochures and annual reports. Other specific projects for 2006-07 included downtown Departmental space planning, the cost

BOARD APPROVED ACTIONS 2006-07

Board Recommendations	100
Board Agenda Items	50
Contracts/Agreements/MOUs	70
Formal Procurements/RFPs	2

analysis of the Camp Heart Bar Exit Plan and the new First STEP program, and quantifying the first-year costs to hire and train a new sworn officer.

Recruitment

The Recruitment Unit is a vital part of the Probation and diligently works to fill all Department vacant positions. Recruitment works closely with the County’s Human Resource Department and Probation’s own Personnel and Professional Standards units to consistently assess the number of vacancies and evaluate progress toward meeting goals to fill those vacancies. In February 2007, the Department completed staffing the unit to provide a dedicated position for recruitment needs.

The recruiter often speaks to students about all of the possibilities and options within Probation. This helps to offer employment locally, and stay visible in the public.



RECRUITMENT METHODS

- Attend college career/job fairs
- Present to local high schools
- Attend market night activities
- Attend speedway activities
- Attend jazz festivals and musicals
- Attend community events
- Remain visible to the public
- Innovated recruitment activities

The largest vacancy in the Department is related to the constant need for sufficiently staffing the juvenile detention facilities. As of June 30, 2007, there were over 60 full-time vacancies for PCO trainees and 20 full-time vacancies for PO. Due to strict background investigations and recruitment criteria, a significant number of applicants, unfortunately, do not qualify for hire, so the recruiter’s job not only informs the public of opportunities but overemphasizes necessary qualifications.

The Department is also always looking for ways to increase the pool of applicants. One way the Department is trying to increase applicants is to reduce the time between the application process and the hiring process. Beginning in January 2008, the Department will expand the employment process

by providing for exams, interviews and physical agility testing on a monthly basis in the High Desert and San Bernardino Valley areas. The Department also plans to form a “Recruitment Task Force” for overseeing regional teams and their efforts to provide weekly postings and displays, with the idea that these efforts will help build greater community relations.

The Department’s efforts are not limited only to San Bernardino County. Staff also venture out to the neighboring counties and states, in addition to website postings, newspapers, magazines and radio ads.

**RECRUITMENT STATISTICS
Jan 2006 - June 2007**

Probation Corrections Officer Trainee	
PCOT Applicants	3,583
PCOT Hires	119
Rate	3%
Probation Officer	
PO Applicants	2,827
PO Hires	22
Rate	.008%

NEW CRIME ANALYST

In June of 2006, the Probation Department hired it’s first Crime Analyst. This position reports to the Deputy Chief Probation Administrator and will eventually report to the director responsible for the recently planned Research Unit. Following are some of the duties of this new position:

- Collect, compile and analyze data relating to criminal activity.
- Identify emerging crime patterns and trends.
- Create and maintain computerized intelligence index systems.
- Identify criminals and their associates by integrating new intelligence with computer-based illustrative methods and tools.
- Provide presentations to law enforcement personnel.
- Maintain an ongoing liaison to ensure a constant flow of information between law enforcement and related agencies.
- Plan, design and conduct research and statistical investigations.



D. Gerlach and R. Tillman check the status of backup tapes

AUTOMATED SYSTEMS

The Automated Systems division continues to be very busy meeting the Department's needs for maintaining existing technologies, enhancing the usefulness of the juvenile, institutional and adult case management systems while also implementing a variety of additional system enhancements while providing increased efficiency and security.

The following points illustrate the high workload staff have provided in meeting the ongoing demands of the Department's priorities and needs:

CE-Related Accomplishments:

- In September 2006, the Juvenile and Institutional Modules of Caseload Explorer (CE) went LIVE.

- Collaborated with the Arrowhead Regional Medical Center and the Sheriff's Office on project ADAPT, (Automated Dispensing of Accurate Prescription Therapy) equipment for all county juvenile and adult detention facilities. This integrated effort is expected to go LIVE in 2008.
- Secured funding for a new "Non-Offender Module" for CE.
- Improved and expanded functionality design of the CE system.
- Purchased and will deploy three additional kiosks to be located at the:
 - 1) Probation Victorville Office
 - 2) Probation Central Adult Annex
 - 3) WVJDAC
- Began migration of the entire Department to Microsoft's Active Directory structure as part of ongoing efforts to maintain essential network support.
- Provided ongoing support to the deployment of PbS. Preliminary data collection has generated a number of suggestions for enhancements and additions to CE screens for future data collection cycles.

CE Reports/Templates/Tools:

- Altered/Created 80+ ongoing statistical reports.
- Designed/Updated 30+ periodic or one-time statistical reports.
- Added/Altered 114 CE Templates.
- Developed a new on-line offender mapping tool.
- User account creation/deletion/archival policies and procedures written and implemented.

Other Inter-Departmental:

- Upgraded CVJDAC network to gigabit speed which included installation / configuration of 18 switches



Screen shot of the new Offender Mapping Utility

IMPACT OF KIOSK REPORTING

Central Detention Center

Automated Systems deployed the Department's first "kiosk" for adult offender reporting in the spring of 2006 at the Sheriff's Central Detention Center. For FY 2006-07, the Department recorded approximately 3,000 probationers who reported at the kiosk instead of reporting by mail. As the Department deploys more kiosks in 2008 and beyond, wise use of technology will continue to provide for a reallocation of productivity toward meeting other customer service expectations.

and reconfiguration of each desktop.

- Implemented a mini-dv tape to DVD conversion process to archive old tapes at WVJDAC.
- Participated in Technology Workgroup Committee for Probation information technology (IT) standardization and change control.
- Obtained funding to begin process for an annual equipment replacement strategy for old PC's and related equipment.
- Supported Administration staff for: Excel spreadsheet design, MS Word template design, old file archiving, Outlook delegates configuration, shared folder configuration, and CD burning.
- Successfully moved all 50+ YJC staff and related computer equipment to a

new building on Gilbert Street.

Automated Systems Workload:

- Installed 200+ new desktops.
- Deployed 120+ new laptops.
- Installed 50+ new printers.
- Deployed 4 new servers.
- Deployed 20+ network switches.
- Addressed an average of 776 computer trouble tickets per month.
- Recruited for and filled a new Automated Systems Technician position.

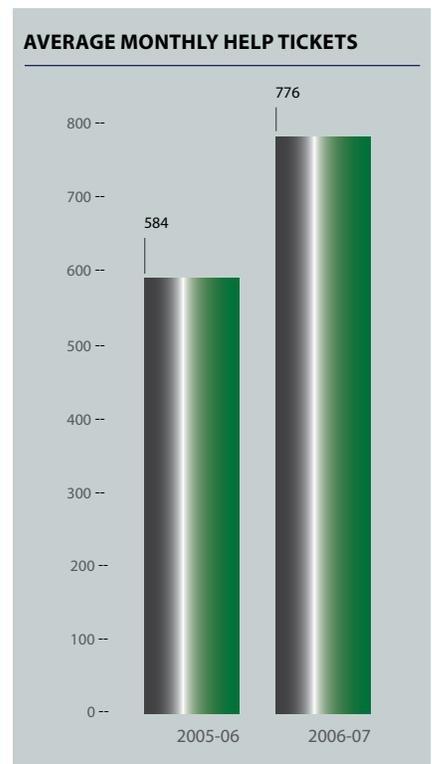
Other Multi-Agency Work:

- Expanded infrastructure for network bandwidth needs to all offices.
- Participated in the statewide Probation IT Managers Association (PITMA), Chaffey College IT Campus Advisory Board and attended regional law enforcement conventions and showcases.
- Participated in Project STORM (Storage Technology Optical Records Management) with county and other jurisdictional law and justice agencies as a method to be able to share documents and advance electronic filing initiatives.

- Collaborated with ISD for Department's migration to the Microsoft's Active Directory structure.
- Began Department rollout of Trend Micro, a new anti-virus product.

In 2007-08, the Department will include funding for a new Business Systems Analyst II position. This position will provide the means to reorganize the Unit into two divisions:

- Application Development & Support
- Server and Infrastructure Support





M. Goodell and K. Epps work with a local police department on a grant

GRANTS

The Department continues to apply for funding from federal, state, local, and private grantors, both individually and in collaboration with other agencies and county departments for the safety of communities. Total grant revenue awarded during the 18-month period ending June 30, 2007, is \$3,114,522, and can be broken down into: \$1,674,901 from Probation awarded grants and \$1,439,621 from corroboratively submitted applications.

Grant funding continues to support the Department's vision and efforts to improve offender outcomes with evidence-based treatment and in-

GRANT COLLABORATORS

The Department expresses appreciation to the following agencies for their grant assistance:

- Family Service Agency of San Bernardino
- Goodwill Southern California

San Bernardino County partners:

- Children's Network
- Department of Behavioral Health
- District Attorney
- Gangs & Drugs Task Force
- Public Defender
- Sheriff-Coroner
- Trial Courts

carceration programs for promoting public safety. For the same 18-month period of time, the Department applied for 23 grants in the total amount of \$13,772,260, eight grants of which were in collaboration with other partners. Following is a review of some of the awarded grants:

2006 Congressional Earmark

Amount: \$345,530
 Period: Oct 2006 - Sep 2007
 Summary: In September 2006, the Department received its last one-year grant from a federal congressional earmark that funds the Department's "Night Light" program. Since 2000, the Department has received over \$3 million to fund a collaborative effort with the San Bernardino City Police Department for special teams to target juveniles on probation and youthful offenders by conducting school, home, and community surveillance to ensure compliance with court ordered terms and conditions.

Office of Traffic Safety Grant (OTS)

Amount: \$913,944
 Period: Oct 2006 - Sep 2008
 Summary: In October 2006, the Department was awarded a state grant to operate a drunk driving supervision program that targets offenders

with a history of DUI (driving under the influence of alcohol) offenses. The OTS grant funds three POs to assist in reducing participant drinking and driving, increasing compliance with court orders and completing educational and treatment components. Officers will have a high level of contact with participants and will randomly test for alcohol and drugs.

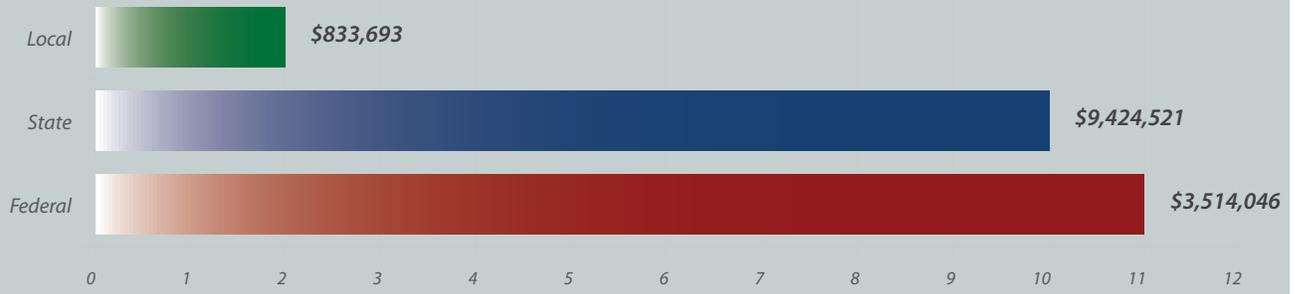
2006 G.R.E.A.T. Grant

Amount: \$237,313
 Period: Oct 2006 - Sep 2007
 Summary: In October 2006, the Department was awarded a federal Gang Resistance Education and Training (GREAT) grant to continue the program for its third year. These funds are used by officers to provide students with tools to avoid gang involvement and encourage them to participate in school activities. As of June 30, 2007, 4,787 students have graduated in 29 sites around the county.

Juvenile M.I.O.C.R. Grant

Amount: \$700,000
 Period: Jan 2007 - Jun 2008
 Summary: In January 2007, the Department was awarded a Mentally Ill Offender Crime Reduction (MIOCR) grant from the California Department of Corrections and Rehabilita-

ANALYSIS OF GRANT APPLICATIONS SUBMITTED



tion, Corrections Standards Authority and supports local projects aimed at reducing the involvement of mentally ill juvenile offenders in the justice system. The grant emphasizes that programs be anchored in an evidence-based treatment model and many incorporate promising practices. As such, the Department developed the Integrated New Family Opportunities (INFO) program in collaboration with the DBH's Forensic Adolescent Services Team and the Courts. INFO targets mentally ill minors diagnosed as Access 1c detained at the CVJDAC. Minors are screened for eligibility by the MAYSI-II and COMPAS instruments. INFO is assisted by members of FAST and the Reintegration Team in providing needed services to minors and their families.

Adult M.I.O.C.R. Grant

Amount:\$401,500
 Period:Jan 2007 - Jun 2008
 Summary: Similar to the juvenile grant, this second MIOCR grant funds a collaborative effort with DBH and the Sheriff-Coroner's Office to manage serious mentally ill individuals with substance abuse disorders. The grant funds three officers that target adult mentally ill offenders and assist the Sheriff with their expansion of the

County's Mental Health Court. The project also enlists the services of community based organizations to reduce homelessness by providing sober living accommodations for clients. The project will provide services to approximately 180 clients during the grant period.

Substance Abuse Offender Treatment Program Grant (OTP)

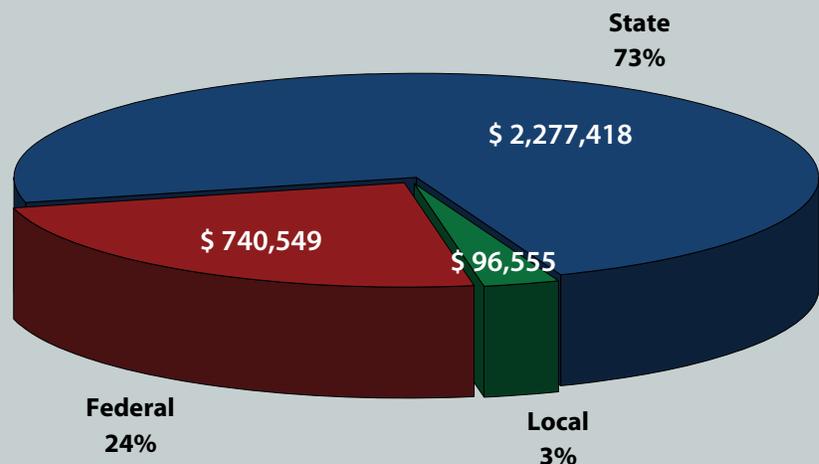
Amount:\$232,000
 Period:Nov 2006 - Nov 2007
 Summary: The Department was a partner in a collaborative \$1,538,353 award with DBH to serve offenders who qualify for services under SACPA or Proposition 36. The goal of OTP is to improve SACPA offender account-

ability; increase show rates, retention, and completion outcomes; expand treatment services; and attain county investment. Three new POs provide increased intensive supervision, referral to treatment services, and face-to-face visits with clients. Department staff will also provide Aftercare services, and teach the "Probation to Work" curriculum which is designed to assist clients to prepare for employment and obtain jobs.

Other programs supported by grant funding include:

- 2007 GREAT grant funding
- Bulletproof Vest federal funding
- Goodwill job skills program
- State Chlamydia Screening Project

**VALUE OF GRANT APPLICATIONS AWARDED
 (Total Funds Awarded - \$3,114,522)**





Chief Probation Officer Jerry L. Harper welcomes the CORE Class of 2006-07

STAFF DEVELOPMENT

Due in large measure to recent mandated changes under the John Doe II Settlement Agreement, the Department's Training Division grew in 2006-07 with nine new staff dedicated to the increased training needs within DCB. The JCCB/ACCB training team and the DCB training team comprise the Division and work together to ensure that all required and various ongoing training courses are effectively provided.

The Department hopes the level of training provided for new staff will decrease the number of staff vacancies. The Training Unit and Safety Officer together have added a number of classes to its schedule to assist staff in being as knowledgeable and prepared as possible. Classes such as Motivational Interviewing, Inherent Stress of Being

a Custodial Officer, Why Try, Officer Safety, Dealing with the Mentally Ill, Tactical Communications, MAYSI and gender specific training are all topics that attempt to assist officers increase their effectiveness on the job.

Use of Force

All sworn staff is required to attend one eight-hour Defensive Tactics class and two eight-hour classes including the Realistic Assault Confrontation House, classroom instruction on various Department policies and procedures and CPR/First Aid updates. The training staff recently began training officers in the use of Oleoresin Capsicum (OC) Pepper Spray.

The Use of Force training team trained approximately 500 DCB staff in Force Options for 2006-07 and are trained in Defensive Tactics and Force Options in a scenario based environment.

Use of Force Analyst

The Use of Force analyst collects data and keep statistics on all use of force incidents within the Department. Data include statistics on all staff and minors involved in an incident and the level of force that was used to gain control of the situation. All data is compiled and reviewed on a monthly

basis and is used to improve conditions for both staff and minors and highlights areas for needed training.

Performance Based Standards

PbS was instituted during 2006-07 and provides the Department with additional analysis and resources for targeting areas of improvement within the juvenile detention system. (See page 44 for further explanation.)

Aggression Replacement Training

ART is a multi-modal psycho-educational intervention designed to alter the behavior of chronically aggressive minors. The goal of ART is to improve social skill competence, anger control, and moral reasoning as they see the positive changes in kids' thinking processes.

ART was first piloted at RYEF in

2006-07 TRAINING STATISTICS

Sworn Staff Trained	856
Total Class Hours	80,846
Hours Increase Over Last Year	31,777
Course (Hours)	# Classes
Probation Officer CORE (203)	1
Juvenile Counselor CORE (128)	3
New Employee Orientation (48)	5



S. Arrington conducts Use of Force Training at CVJDAC

“Under stress, in a crisis, you will instinctively revert to the way you have trained.”

-Street Survival: Tactics for Armed Encounters - Calibre Press.



Range Master/Force Options Coordinator J. Cink trains a new probation officer

October 2005. In February 2007, trainers began implementing ART at the WVJDAC and has facilitated over 100 groups. Plans include implementing ART at the other two JDACs, including the Central and High Desert DRCs. The Department will shortly begin analyzing the impact of data to determine its effectiveness.

Standards & Training for Corrections

The Division also coordinates providing staff with annually required STC training for sworn officers. These are required courses to ensure the competency of state and local corrections professionals.

Core Training

Core education classes are basic train-

ing for new POs or PCOs. Training is very busy completing Probation Officer, Juvenile Counselor and New Employee Orientation classes.

Mentoring Program

The Division also provides any employee with the opportunity to participate in the Department's Mentoring Program. This six-month program aligns the experience and interests of a mentor with a protégé. 2006-07 saw the Department's third graduating class.

Firearm Training

The Department Range Master held sixty-three (63) day shoot and fourteen (14) night shoot qualification and training classes for 2006-07. The Range Master also taught three (3) basic firearms and five (5) advanced firearms classes. The Department currently has 186-armed officers whom the Range Master is responsible for qualifying and training.

Looking Ahead

In 2007-08, Training will extend the Probation Officer Core from five and one half weeks to eight weeks of training. All new POs will receive the basic Core curriculum including the following training courses: Advanced

Radio Training, ASP Baton, firearms, Civil Liabilities, Child/Elder Abuse, CLETS, CPR/First Aid, Infections Disease Control, National Incident Management System, and OC training. The goal is for new officers to complete all required training during this introductory training period.

The Juvenile Counselor Core will also be extended due to new state regulations. New Force Options classes and updates will be required along with Advanced Operational Tactics for all ACCB and JCCB sworn staff. DCB sworn staff will receive training in Inherent Stresses, Risks of being a Custody Officer and Suicide Awareness Prevention. All sworn staff will receive Child/Elder Abuse training and Infectious Disease Control training.

PROBATION SAFETY OFFICER

- Issues & maintains all duty, arming and safety equipment
- Provides preventive and proactive ideas for office and field safety
- Coordinates and maintains updates on all ergonomic assessments
- Coordinates annual evacuation drills
- Conducts annual bldg. inspections
- Coordinates annual fire inspections
- Coordinates vehicle inspections
- Coordinates health & safety training



National Committee for Employer Support of the Guard & Reserve

2006 Patriotic Employer Award

PCS II Dana Smith-Lacy

VOLUNTEERS

There are four unique programs for Probation volunteers. This variety ensures that the Department offers something for a wide array of interests to include the Adult/Juvenile sector and both treatment and suppression. Volunteer positions are comprised of local community members who work in all geographic areas of San Bernardino County. They are all civilian positions designed to assist and support sworn Department Personnel, non-sworn clerical/administrative staff and religious services.

Associate Probation Officer

The Associate Probation Officer (APO) position requires a lengthy



Volunteer APO P. Loukos counsels with minors

background investigation, a psychological test, polygraph exam and a 40 hour academy for each applicant. After completion of this process the APO has the ability to accompany a probation officer in the field, maintain an independent caseload of probationers, write reports and teach classes.

Mr. Peter Loukos has volunteered at the RYEF over the past year. He teaches creative drawing, poetry, how to fill out job applications and pass an oral interview. He also plays bingo, volleyball and chess. He finds that chess introduces patience and strategic thinking to minors, plus it gives him the opportunity to interact one-on-one. He has shown minors that the community cares about them and he has gained the trust of many boys and girls over the past year.

Mr. Vincent Mannix works in the San Bernardino Superior Court every Tuesday morning. He screens defendants and prepares reports and recommended treatment options for the court.

There are APO's in the Gang and Sex Offender units, providing different opportunities and challenges for APOs in a suppression or intervention role.

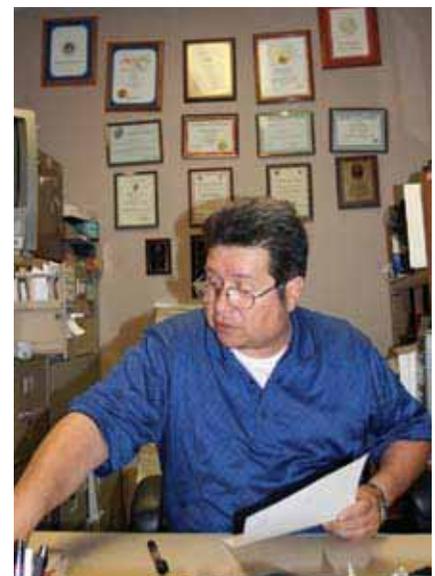


Probation volunteer Fran McCoy (L) and MaryAnn Baca (R) prepare for a class at Fontana PD

Mr. Michael Baca works out of the Fontana Police Department. He teaches a variety of classes and has a caseload of minors that he holds accountable for their actions and decisions. Mr. Baca has been with the Department for seven years and has made a big difference in many young people's lives. His special care prevents many from entering the juvenile justice system on more serious charges or as an adult.

Volunteer in Probation

The Volunteer in Probation (VIP) position is designed to assist with clerical and office assistance. This position may require the volunteer to interview clients, assist with the preparation



Volunteer APO M. Baca prepares for a class



Religious Volunteers Committee members pose for a picture at their bi-monthly meeting



of court reports, input of data in the computer system, victim contact and a variety of other duties.

Ms. April Murad currently works in the Proposition 36 Unit. She calls probationers to insure they actually live at the given residence, prepares petitions to the court, progress reviews and write memos. She has a B.A. in Sociology and is interested in a potential career in



Volunteer VIP April Murad

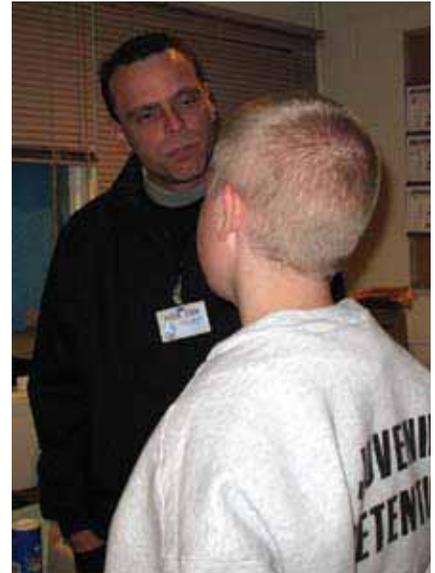
Probation. Her assistance is invaluable to a unit inundated in reports.

The Community Service High School is a program where a volunteer runs a community service project. The volunteer holds community service projects in the East Valley for Drug Court participants who are either not employed or have been ordered as a consequences to complete required community service hours.

Mr. Phil Rademacher has been assigned to RYEF where he teaches relapse prevention to minors and participates with them in games and sports. He recently began visiting a minor at the CVJDAC who developed behavior problems because he did not receive regular family visits. Mr. Rademacher connected with minor and eventually the behavior problems ceased.

Student Intern

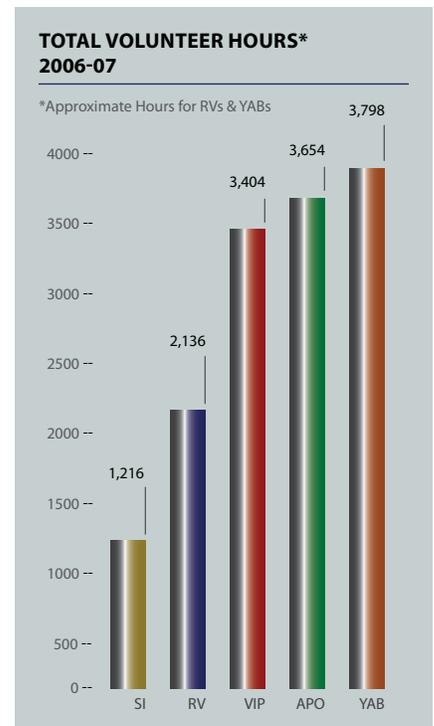
The Student Intern (SI) Program allows the volunteer to gain some insight into our Department for a semester/quarter while they are in school. They assist with a variety of duties and on many occasions have requested to complete another internship with us.



Volunteer VIP P. Rademacher with minor

Religious Volunteer

The Religious Volunteer (RV) position is unique in that the volunteer undergoes training with the Department and the Spiritual Concerns Committee to ensure that each volunteer teaches the same message and/or perspective from the Bible. These volunteers lead Bible studies and services in each of the detention facilities and they hold special functions around the holidays.



ALLIED ORGANIZATIONS & COMMITTEES



Several organizations that assist the Probation Department promote the mission of public safety include legislative bodies, self-appointed committees and volunteer groups. The few groups on the following pages meet periodically to address the needs of Department matters ranging from specific minor's needs to Department-wide fair practices, program funding, spiritual concerns and public inspections of juvenile facilities.

Adult FrontLine Committee

The Adult FrontLine Committee was dissolved during 2006 because the Department chose to move from a standing committee to appointing work groups for specific issues as they arise.

Juvenile Liaison Committee

The Juvenile Liaison Committee was dissolved during 2006 because the Department chose to move from a standing committee to appointing work groups for specific issues as they arise.



Members of the Juvenile Justice and Delinquency Prevention Commission

Equal Employment Opportunity Committee

The goal of Probation's Equal Employment Opportunity Committee (EEOC) is to promote diversity within the Department by helping to insure that all employees are treated equally and fairly. This is accomplished by creating a work environment that is free of harassment and discrimination. Members of the EEOC sit on interview panels, promote cultural diversity activities and assist with the planning of the Mentoring Program.

18-Month Period in Review

- Held 4th and 5th annual Mentoring programs.
- Held cultural diversity potlucks throughout Department.
- Participated in ongoing recruitment interviews, at all levels, and in all bureaus.
- Revised EEOC poster to comply with regulations.
- Reviewed and initiated revisions to EEOC procedures.
- Invited guest speakers CEO Debra Williams from Higher Ground International; and Janet Serros, Human Resources Equal Employment Opportunity Supervisor.
- Participated in the Assistant Chief Probation Officer's presentation of Department's progress to the Equal Employment Opportunity Commission, addressing the composition of the Department's workforce with the 2000 census, the reasons for the disparities, steps taken, recruitment efforts, and promotional opportunities.
- Appointed members to the EEOC were: PCSII Don Viser, POII Korinne Davis-Lobban, PCSII Jayson Lidar, PCSII Darrell Day, SPO Dennis Williams, PCO Eugene Todd, POII Marqueta Turner, OAIII Juli Gonzalez, PCO Manuel Baltierra, SPO Anesa Cronin, POII Marnisha Coleman, OAIII Alethea Randolph-Johnson, and PCO Ana Amador.

- Elected Co-Chairs PCSII Jayson Lidar and PCSI Chas Browning; and appointed Secretary/Recorder POII Genelyn Torres.

Juvenile Justice and Delinquency Prevention Commission

The Juvenile Justice and Delinquency Prevention Commission (JJDP) is established through the provisions of Sections 225 and 233 of the California Welfare and Institution Code and is composed of seven to thirteen citizen (volunteer) members representing all areas of the county. As mandated by law, the Presiding Judge of the Juvenile Court of San Bernardino County has appointed the Juvenile Justice Delinquency Prevention Commission to act on behalf of the Court and conduct the annual inspections of police facilities that temporarily house minors under secure and non-secure status. In addition, JJDP Commissioners also inspect every Detention and Assessment Center and Camp/Custodial Program operated by the Probation Department. Commissioners may also inspect select group homes utilized by the Juvenile Court for the out of home placement of juvenile court wards.

Appointments to the JJDP are made by the Presiding Judge of the Juvenile Court for a term of four years. Working cooperatively, the Commission and the Court select Commissioners who have demonstrated their knowledge and experience in youth-related activities, the ability and commitment to be community leaders and the willingness to unselfishly give their time and energy to young people in our county.

The Chief Probation Officer of San Bernardino County



Members of the Equal Employment Opportunity Committee

hosts this county's Juvenile Justice and Delinquency Prevention Commission and would like to thank the following members:

2006 Officers

Chairperson.....Steve Langer
 First Vice-Chairperson.....Henry Rivas
 Second Vice-ChairpersonKaren Fosdick
 Secretary.....Lydia Wibert

2006 Members

Janis Betts
 Dr. Frances Coles
 Joyce Frevert
 Bill Leonard
 Dr. Aylene Popka

2007 Officers

Chairperson.....Henry Rivas
 First Vice-Chairperson.....Joyce Frevert
 Second Vice-Chairperson Dr. Frances Coles
 Secretary.....Lydia Wibert

2007 Members

Karen Fosdick
 Brandy Gagliardi
 Wesley Krause
 Steven Langer
 David Mataguina
 Euginia Robles

JJDPC Coordinator

Cynthia Prater-Buren..... Supervising Probation Officer

For the last 22 years, JJDPC has also hosted an Annual

Recognition of Services to Youth Awards ceremony at the Board of Supervisor Chambers. This event provides an opportunity to recognize and acknowledge individuals, corporations, and organizations throughout San Bernardino County, that have made significant contributions for youth in their communities.

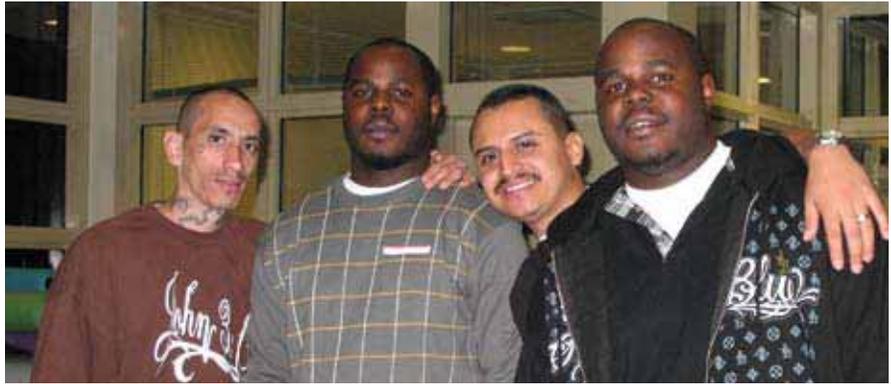
On October 11, 2006, the following awards were presented at the 22nd Annual Awards event:

Don Williams Award Ray Cullerson
 Distinguished Service Award Aylene Popka, Ph.D
 Distinguished Service AwardJanis N. Betts

Service to Youth Awards

Service Organization Chino Youth Accountability Board
 Non-Profit Organization...East Valley Second Chance, Inc.
 Individual Award..... Carlos Palomino Sr.
 Individual Award.....Margaret R. Hill
 Individual Award..... David Campio
 Individual Award..... Ray Gonzalez
 Individual Award..... Robert Annerud
 Individual Award.....Officer Stan McCauley
 Individual Award.....Arlene Gluck
 Individual Award..... Corporal Ernie Mireles
 Individual Award..... Reverend Bronica L. Martindale

The Commissioners also are visible throughout the communities by their attendance at various functions such as



Christian volunteers at the High Desert Juvenile Detention and Assessment Center

the monthly Gangs and Drugs Task Force meetings, the annual Children’s Fund “Shine-A-Light” Breakfast, and similar community events.

Juvenile Justice Coordinating Council

Created by legislation in 2000, the Juvenile Justice Crime Prevention Act requires counties to establish and maintain a multi-agency Juvenile Justice Coordinating Council (JJCC) for the purpose of developing and periodically updating a comprehensive plan that documents the condition of the local juvenile justice system and outlines proposed efforts to fill identified service gaps. The state annually allocates funding to counties to fund their approved plans. This body is responsible for setting and approving the County’s annual JJCPA budget. This body is chaired by the chief probation officer of each county and is comprised of specified members, including representatives of law enforcement and criminal justice agencies, the board of supervisors, social services, education, mental health and community-based organizations. These agencies must collaborate, to the extent possible, in providing integrated services to program participants.

2006-07 Officers

Co-Chairperson ...Jerry L. Harper, Chief Probation Officer
 Co-ChairpersonSteve Gray, Probation Div. Director I

Members

Robin Aaron..... Redlands-Yucaipa Guidance Clinic Assn
 De Anna Avey-Motikeit . Director, Dept of Children’s Svcs
 The Hon. Paul BianeChairman, Board of Supervisors
 Doreen Boxer Public Defender
 Jim DoyleS.B. County Police Chiefs & Sheriff’s Assn
 Dr. Herbert Fischer County Superintendent of Schools
 Tressa Kentner..... Court Executive Officer

The Hon. James McGuire .. Presiding Judge, Juvenile Court
 Kent Paxton.....Director, Children’s Network
 Gary Penrod Sheriff
 Mike Ramos District Attorney
 Allan Rawland..... Director, Dept of Behavioral Health
 Henry Rivas..... Chairperson, JJDP
 Margaret Smith Director, Dept of Public Health
 Mark Uffer County Administrative Officer
 Harry Ulmer..... Community Participant

Christian Spiritual Concerns Committee

The Christian Spiritual Concerns Committee assists the Department in selecting and training religious volunteers for the detention facilities. Volunteers include clergy and lay people representing a cross section of recognized denominations in San Bernardino County. Approximately 120 volunteers provide Bible Study, Sunday Services and Special Events like Easter and Christmas Socials for minors in the facilities.

2006-07 Officers

Chairperson.....Nick Arroyo
 CVJDAC Assistant Chaplain.....Eugene Chavez
 HDJDAC Assistant Chaplain.....Mike Lever
 WVJDAC Assistant Chaplain..... Anita Dimery

Members

Erin Arroyo	Cathy Oritiz
Sr. Carmel Crimmins	Randy Ponce
Norman Hughes	David Randolph
Darryl Johnson	Dixie Randolph

Staff

PCO, Activities Coordinator..... Delia Perez
 Volunteer CoordinatorSusanne Pastusчек

EVENTS & MILESTONES

18 MONTHS ENDING JUNE 30, 2007



JULY 22, 2006
George Post retires with 31 years



APRIL 1, 2006
Bev Driver retires with 36 years



APRIL 1, 2006
Brad Johnson retires with 27 years



SEPTEMBER 2, 2006
Kirk Dayton appointed new Deputy Chief Probation Officer over Detention Corrections

FEBRUARY 2006
The Department raises \$4,596 for the American Cancer Society

APRIL 6, 2006
Annual State of the Department Meeting

JUNE 2006
Mentoring Graduation

SEPTEMBER 3, 2006
New Juvenile & Institutions Case Mgmt System goes LIVE



APRIL 1, 2006
Rick Arden appointed new Deputy Chief Probation Officer over Community Corrections

JUNE 7, 2006
The Department hires its first Crime Analyst

AUGUST 3, 2006
Swearing-in of 40 officers

APRIL 2006
Department employees raise \$2,100 for Multiple Sclerosis

JULY 12-22, 2006
Governor Schwarzenegger proclaims "Probation Services Week"



APRIL 1-2, 2006
Probation Baker-to-Vegas Team posts the Department's second fastest time



AUGUST 23, 2006
Swearing-in of 4 officers

APRIL 28, 2006
Swearing-in of 40 officers



FY 2005-06

FY 2006-07



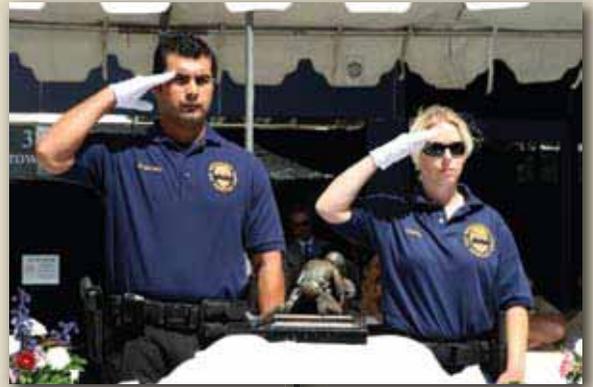
MARCH 27, 2007
The Board of Supervisors recognizes the appointment of Michelle Scray as the Department's first Assistant Chief Probation Officer



JANUARY 20, 2007
Faye Pribble retires with 27 years



JANUARY 20, 2007
Jerelyn Hawkins retires with 31 years



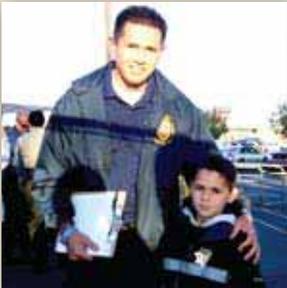
MAY 9, 2007
San Bernardino County First Annual Peace Officer's Memorial

NOVEMBER - DECEMBER 2006
The Department raises \$3,000 for the Esperanza Firefighter Family Fund

SEPTEMBER - OCTOBER 2006
Department employees raise \$6,397 for Juvenile Diabetes

DECEMBER 2006
Staff help with 30th Anniversary Star Wars Rose Parade Floats

APRIL 21-22, 2007
Probation Baker-to-Vegas Team posts the Department's fastest time ever



DECEMBER 9, 2006
Shop with a Cop



MARCH 3, 2007
Mildred "Bunny" Kelley retires with 31 years

JUNE 16, 2007
First annual Probation Department Volunteer Conference & Recognition Luncheon



FEBRUARY 8, 2007
Swearing-in of 29 officers

APRIL 12, 2007
Swearing-in of 22 officers

JUNE 29, 2007
Camp Heart Bar closes after 8 years in operation

OCTOBER 26, 2006
Swearing-in of 63 officers

JUNE 21, 2007
Annual State of the Department Meeting



IN MEMORY OF . . .



SHERMAN BELL

Probation Corrections Supervisor I
September 8, 1949 - March 2, 2006

Mr. Sherman Bell became a full-time Group Counselor in January 1990 and was promoted to Probation Corrections Supervisor for Units 5 and 13 in April 2000.

Sherman was well liked and respected by both minors and his co-workers. He was a mentor and leader to the kids, and talked regularly about the joy he had when working with them. Sherman had a unique way of dealing with minors and could de-escalate most any situation. Because of Sherman's sharp dress and smooth presentation, minors looked forward to his arrival to the unit for conversation. In fact, they sought him out when counseling was needed.

Sherman had a love affair with music, playing in several bands. His instruments were the tenor and soprano saxophones. Sherman was well educated, culturally diverse and enjoyed traveling.



MAYLON NOEL

Probation Officer II
March 5, 1954 - November 30, 2006

Mr. Maylon Noel worked as a part-time Probation Corrections Officer before becoming a full-time Probation Officer II in April 2000. His assignments included, CVJDAC, WVJDAC and Adult Services.

Maylon was full of life and laughter. He had a way to make people smile and laugh at whatever came their way, whether it was good or bad. Some of the questions and comments he came up with are legendary, even still. There have been many times that his former associates would bring his name up during conversation and say: "Maylon should have been here for this..."

He was the life of any party and no matter how many friends now get together; his absence is truly noted. His humor energized the souls of many and his friendship will always be remembered. Maylon was an exceptional human being.



JUAN VARGAS

Probation Corrections Officer
April 22, 1972 - March 26, 2007

Mr. Juan Vargas became a full-time Probation Correction Officer in December 1999. He was assigned to the CVJDAC where he worked the various boys' living units, Communications and Security. His last assignment was on Unit Eleven.

Juan took great pride in being the Chairperson of the Staff Appreciation Committee, where he and his co-members sought innovative ways to reward and acknowledge his fellow co-workers for their hard work and dedication. He was the guy who would share his pizza with you, and never worried about being paid back. And he was the guy who made others laugh, but wasn't afraid to laugh at himself.

He was a loving husband and father who lived for his family. He was true to his word and to himself, and worked hard to support the family he loved so much.



ABBREVIATIONS

AA.....Alcoholics Anonymous
 ACCBAdult Community Corrections Bureau
 ADAPT Automated Dispensing of Accurate Prescription Therapy
 ADP Average Daily Population
 APO Associate Probation Officer
 ARMC Arrowhead Regional Medical Center
 ART Aggression Replacement Training

CBO.....Community Based Organization
 CE.....Caseload Explorer
 CHB Camp Heart Bar
 CITA.....Court for Individualized Treatment of Adolescents
 CLETS.....California Law Enforcement Telecommunications System
 COMPAS Correctional Offender Mgmt Profiling for Alternative Sanctions
 CSA.....Corrections Standards Authority
 CST.....Community Service Team
 CVJDAC.....Central Valley Juvenile Detention & Assessment Center

DA.....District Attorney
 DCBDetention Corrections Bureau
 DCS Department of Children’s Services
 DDADeputy District Attorney
 DOJ.....Department of Justice
 DRC.....Day Reporting Center

EBP.....Evidence Based Practices
 EEOCEqual Employment Opportunity Committee
 EMP.....Electronic Monitoring Program

FAST.....Forensic Adolescent Service Team
 FIP Facility Improvement Plan
 First STEP First Skills, Training, Emancipation Program

GED.....General Equivalency Diploma
 GPS.....Global Positioning System
 GRACE Gender Responsive Adolescent Caseload Enrichment
 GREAT.....Gang Resistance Education and Training

HAP.....House Arrest Program
 HDJDAC.....High Desert Juvenile Detention & Assessment Center
 HS Human Services Group

INFOIntegrated New Family Opportunities
 IT Information Technology
 ITP.....Individualized Treatment Plan

JCCB.....Juvenile Community Corrections Bureau
 JDAC.....Juvenile Detention and Assessment Center
 JJCCJuvenile Justice Coordinating Council

JJCPA.....Juvenile Justice Crime Prevention Act
 JJDPCCJuvenile Justice Delinquency Prevention Commission
 J-SOAP-II.....Juvenile Sex Offender Assessment Protocol, Version II

KIT.....Kids In Transition
 LET.....Let’s End Truancy

MAYSI.....Massachusetts Assessment Youth Screening Instrument
 MDT.....Multi Disciplinary Team
 MI Motivational Interviewing
 MIOCR.....Mentally Ill Offender Crime Reduction

NA.....Narcotics Anonymous
 NCTI.....National Curriculum and Training Institute

OA.....Orientation & Assessment
 OC Oleoresin Capsicum (Pepper Spray)
 OTP Offender Treatment Program
 OTS Office of Traffic Safety

PbSPerformance-based Standards
 PCO Probation Corrections Officer
 PCS.....Probation Corrections Supervisor
 PITMA.....Probation IT Managers Association
 PO Probation Officer
 PRIDE Probationers Recovering thru Intervention & Drug Education

ROPRegional Occupational Program
 RV Religious Volunteers
 RYEFRegional Youth Educational Facility

SASettlement Agreement (John Doe II)
 SACPA.....Substance Abuse Crime Prevention Act of 2000
 SARB School Attendance Review Board
 SI Student Intern
 SMASH.....San Bernardino Movement Against Street Hoodlums
 SOC Settled Out-of-Court
 STAR Supervised Treatment After Release
 STC.....Standards and Training for Corrections
 STORM.....Storage Technology Optical Records Management

VIP.....Volunteer in Probation

W&I.....Welfare & Institutions Code
 WVJDAC.....High Desert Juvenile Detention & Assessment Center

YAB.....Youth Accountability Board
 YJC.....Youth Justice Center



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GUIDING PRINCIPLES & VALUES

Excellence - We are dedicated to providing the highest level of professional service to the courts, the community and our clients. With concern for providing credible leadership within the criminal justice system and innovation in our programs, we seek the optimal and creative use of resources. Accountability is a vital component of all we do.

Importance of the Individual - We treat all people in a dignified, respectful and courteous manner, and we strive to recognize the unique and special needs of each person. We appreciate the cultural diversity of coworkers and clients and are sensitive to their varying requirements.

Ethical Conduct - We believe in, and exemplify ethical behavior in our interaction with others and in the accomplishment of our daily tasks. We are committed to providing fair, consistent and honest treatment to all people. We will act without prejudice and be objective in the performance of our duties.

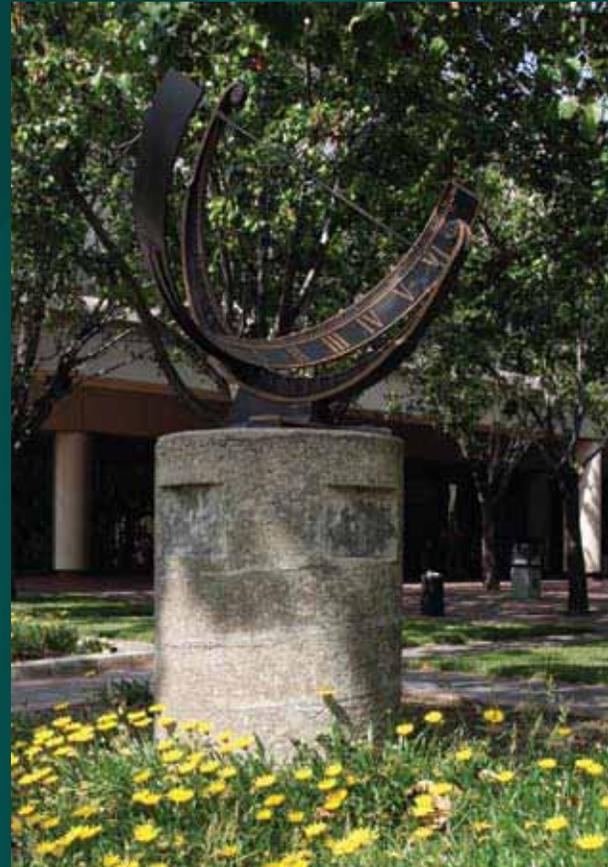
Staff as a Primary Resource - We act with professionalism, competence and integrity, as we do the work of our organization. We provide opportunities for personal and professional development, and we participate in departmental planning and decision-making. We endeavor to create an atmosphere of mutual respect and trust among staff and between staff and management.

The Ability to Change and Grow - We believe in the potential of people to adopt positive behavior, and we provide them the opportunity to do so.

The Importance of Our Communities and the Safety of the Public - We are aware of our responsibilities to the individual and the community. We invite and encourage citizen participation, involvement and support to plan, deliver and evaluate programs. Public safety is our principal concern in all of our practices and policies. We are alert to the needs of victims and endeavor to represent them appropriately.

Families Are a Significant Source of Support - We believe families are important to the structure of society, and we strive to strengthen them in all our programs and activities.

A Safe and Healthy Environment - We are committed to providing a safe and secure work and living environment for staff and clients.



ADMINISTRATIVE OFFICES

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San Bernardino, CA 92415-0460
(909) 387-5874

CENTRAL ADULT COMMUNITY CORRECTIONS

401 North Arrowhead Avenue
San Bernardino, CA 92415-0006
(909) 386-1810

CENTRAL JUVENILE COMMUNITY CORRECTIONS

150 West 5th Street
San Bernardino, CA 92415-0460
(909) 383-2700

BARSTOW COMMUNITY CORRECTIONS

301 East Mt. View
Barstow, CA 92311
(909) 256-4737

MORONGO BASIN COMMUNITY CORRECTIONS

6527 White Feather Road
Joshua Tree, CA 92252
(760) 366-4130

RANCHO CUCAMONGA COMMUNITY CORRECTIONS

8303 Haven Avenue
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(909) 945-4000

VICTORVILLE COMMUNITY CORRECTIONS

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Victorville, CA 92392
(760) 243-8269

CENTRAL VALLEY JUVENILE DETENTION & ASSESSMENT CENTER

900 East Gilbert Street
San Bernardino, CA 92415-0941
(909) 383-1769

HIGH DESERT JUVENILE DETENTION & ASSESSMENT CENTER

21101 Dale Evans Parkway
Apple Valley, CA 92307
(760) 961-6701

WEST VALLEY JUVENILE DETENTION & ASSESSMENT CENTER

9478 Etiwanda Avenue
Rancho Cucamonga, CA 91739
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