



**San Bernardino County Reentry Collaborative (SBCRC)
San Bernardino 7th Annual Homeless Summit**

November 20, 2013

Background

- ▶ San Bernardino County Reentry Taskforce (SBCRT):
 - Initiated in 2009 at the request of the Congregations Organized for Prophetic Engagement (COPE)
 - Goal:
 - To draft policy recommendations to address the issue of parolee reentry, and the corresponding public health and community impact
 - 16 policy recommendations were adopted by the Board of Supervisors (BOS) on April 19, 2011

Background

- ▶ The SBCRT met consistently during the latter part of 2009 through 2010
- ▶ Participants:
 - County departments, BOS Staff, Faith Based Organizations (FBOs), Community Based Organizations (CBOs), United Way 211, City of San Bernardino

Background

- ▶ The Department of Public Health (DPH) applied for and received funding through the 2nd Chance Act Grant Program from DOJ to develop a Strategic Plan
- ▶ Awarded \$39,296 for a 12 month period (October 1, 2011 to September 30, 2012)
- ▶ Built on the original *Public Health Reentry Task Force*
- ▶ The *Reentry Task Force* was renamed:
 - ***SB County Reentry Collaborative (SBCRC)***



SBCRC Strategic Plan's Goals & Objectives

- ▶ Continue to identify new stakeholders
 - ▶ Continue to strengthen existing relationships and collaborative efforts
 - ▶ Continue to conduct Asset Mapping to identify gaps in needed resources
 - ▶ Address improved reintegration of the recently incarcerated into our communities and ultimately reduce recidivism rates over the next five years.
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Current SBCRC Partners

- ▶ Probation, Sheriff, and local City Police Departments
 - ▶ Community Based Organizations (CBOs)
 - ▶ Faith Based Organizations (FBOs)
 - ▶ CA State University, San Bernardino
 - ▶ County departments
 - ▶ Local government
 - ▶ United Way 211
 - ▶ Interagency Council on Homelessness
 - ▶ Victorville Federal Bureau of Prisons
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SBCRC Activities

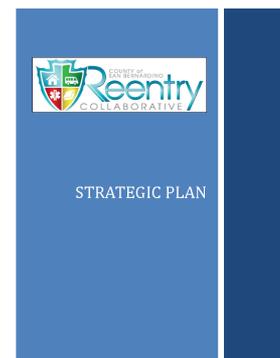
- ▶ Conduct monthly work group meetings
 - To address goals and strategies in the Strategic Plan

 - ▶ Conduct monthly Collaborative meetings
 - Approve workgroup products
 - Foster collaboration amongst partners
 - Provide education on available resources
 - Partners provide information on their agency's efforts and successes

 - ▶ Increase capacity and participation in SBCRC efforts:
 - Website has been developed
 - Developing a marketing plan to promote SBCRC and its efforts
 - Acquire Letters of Commitment from participating agencies
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Initial SBCRC Successes

- ▶ Continued enthusiastic participation of wide range of stakeholders in the Collaboration
- ▶ Increased collaborative members, now 62, to include the Federal Bureau of Prisons
- ▶ Development of a Reentry Strategic Plan
- ▶ Partnership with the Inland Empire United Way 211 San Bernardino County System
 - 211 receiving up to 435 calls/mo. for reentry referrals and services
 - 211 has dedicated staff to provide “warm hand-offs” of individuals for referrals and services, e.g. Reentry Specialist



Initial SBCRC Successes

- ▶ Development of brochures and wallet size resource information
 - Where to obtain important identification documents (Birth Certificates, Social Security Cards, and ID Cards)
 - 211 Reentry Services

Transition Tips

Reentry can be exciting and frustrating at the same time! To prepare for upcoming challenges, remember the following:

- Mentally prepare for the adjustment process.
- Ease into the transition. Allow yourself time to acclimate to the new environment.
- You will have to prove yourself.
- People will make many assumptions about who you are now.
- You will be different than when you left. You're family and friends will be different too!
- Expect to do some "cultural catching up". Clothes, trends, language, and more have changed.
- People will expect things from you, especially a plan for your life.
- The way you'd hoped things would be will be different from the way they are.
- Expect mood swings. It's possible you may feel ecstatic one minute and defeated the next.
- You will feel "sawed" or depressed after the initial return "honeymoon" period.
- Seek support networks. Don't isolate yourself!
- Give yourself time to adjust.

211 Reentry Program

211 is an easy-to-access toll-free phone number, online database, and directory providing information and referrals for vital health and social services within the community. Dialing 2-1-1 is free and confidential with live, bilingual call specialists to assist you 24 hours a day and 365 days a year.

A Reentry Specialist who understands the barriers and solutions needed, will provide immediate access to information and referrals to assist you with a successful reentry into the community. Some of the information and referral services available include:

- Counseling
- Community Service
- Employment Assistance
- Emergency Food and Shelter
- Transportation Assistance
- Personal Hygiene Assistance

This service is provided free, by United Way in partnership with San Bernardino County Department of Public Health.

For Assistance:
DIAL 2-1-1
 Or (909) 435-7565
 Or Visit www.211sb.org
 © 211 sb.org

Obtaining Important Documents



Inside you will find information on obtaining important documents and tips for successful reentry into the community.

DIAL 2-1-1

For a successful reentry into the community, it's necessary for you to obtain these important documents:

- Birth Certificate
- CA ID/Drivers License
- Social Security Number/Card

These documents are needed for such things as obtaining employment, opening a bank account, or applying for any government services.

A 211 Reentry Specialist can connect you to those who can help!

Release... Reenter... Reconnect...

**ACCEPT THE PAST
ADDRESS THE PRESENT
CREATE THE FUTURE**

RELEASE...
from incarceration.

REENTER...
back into the community, with a need for changing habits of thinking and acting that led to incarceration.

RECONNECT...
with resources, agencies, and individuals to assist the development of positive habits of thinking and acting needed to safely, and successfully, reintegrate back into the community.

From parolee to successful reintegration, our goal is to assist the process by doing what we do best: providing easy access to resource information and referrals.

The 211 Reentry Specialist is like having a living resource directory by your side.



**SUCCESSFUL REINTEGRATION AND STRONGER, SAFER COMMUNITIES
ONE PERSON AT A TIME**

211 REENTRY PROGRAM

**RELEASE...
REENTER...
RECONNECT...**

211 Reentry Specialist
 Direct Line: 909.204.6188 Fax: 909.380.2857/2051
 Fax: 909.380.2957 Email: reentry@unw.org

WWW.211SB.ORG

211
Get Connected. Get Ahead.

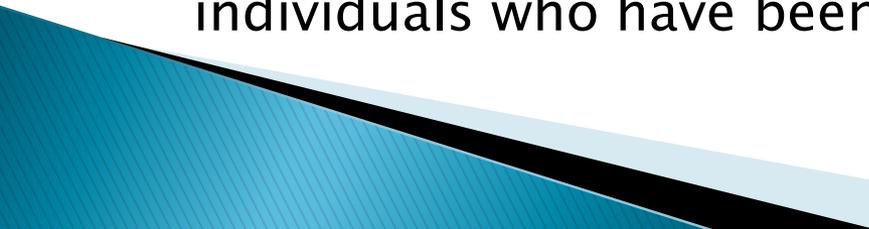
Initial SBCRC Successes

- ▶ Collaborative efforts with the Interagency Council on Homelessness (ICH)
 - Adoption of the SBCRC housing components into ICH plan to avoid duplication and improve coordination
- ▶ Working with FBOs to develop a Faith Advisory Council
 - Working to provide Technical Assistance provided to FBOs and CBOs in their effort to obtain funding
 - Development of a clearinghouse effort to streamline access for faith-based organization as part of pre-release efforts

Current SBCRC Successes

- ▶ SBCRC partners have received funding (local community-based organizations)
 - Time for Change Foundation (TCFC) received over \$1.2 million in SAMHSA funding for Reentry services
 - TCFC received \$246,000 from San Bernardino County's Probation Dept. to provide temporary/transitional housing
 - TFCF received funding to provide training on Gender Responsive Strategies to partners working on Reentry

2013 2ND Chance Act Award

- ▶ On April 30, 2013, the DOJ announced availability of competitive funding for 2nd Chance Act 2013 projects that develop and implement comprehensive and collaborative strategies to address the challenges posed by offender reentry to increase public safety and reduce recidivism.
 - In following weeks, meetings with SBCRC partners were held to develop a framework for the development of a grant application
 - ▶ On June 18, 2013 Department of Public Health submitted a grant application in response to this funding opportunity.
 - ▶ The proposed project consists of activities that promote the safe and successful reintegration into the community of individuals who have been incarcerated or detained.
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2013 2ND Chance Act Award

- ▶ The grant award was received from the DOJ on September 30, 2013
- ▶ Award: **\$589,401, for a 12-month period.**
 - One of only 15 jurisdictions throughout the United States to receive this funding
 - One of 4 in CA to receive this funding

2013 2ND Chance Act Award

▶ Goal:

- This project will serve 90 high-risk, post-incarcerated individuals placed on California's AB109 Post-Release Community Supervision, targeting those within San Bernardino City's boundaries.

▶ Population:

- Using the Correctional Offender Management Profiling Alternative Sanctions (*COMPAS*) Risk Score, 72 male/18 female, high-risk offenders, will be selected for services.

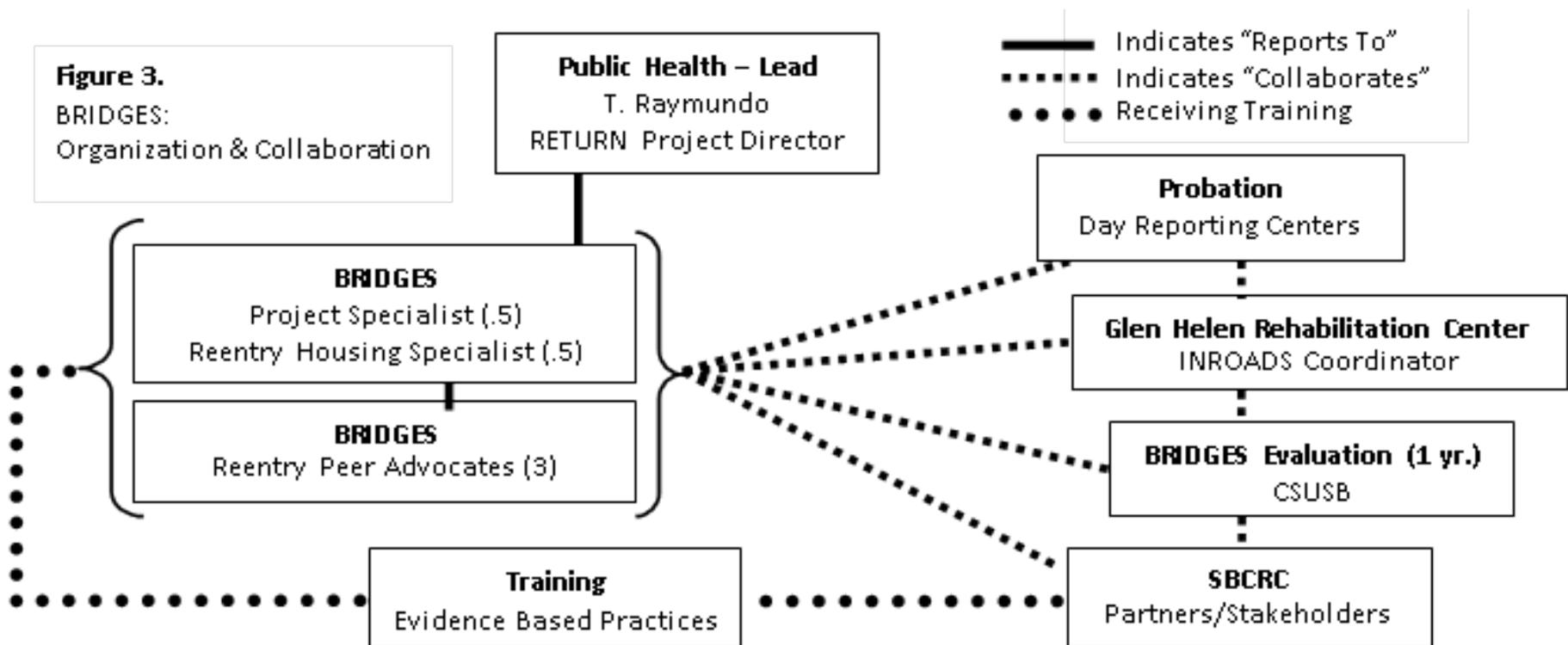
2013 2ND Chance Act Award

- ▶ **Bridging Rentry Integration by Driving Goal-oriented Effective Strategies (BRIDGES) will:**
- **Focus** pre-release reentry planning and post-release services on specific risks/needs (*criminogenic*) that impact reentry success to reduce recidivism.
 - **Provide *Intensive Case Management* 3 months pre-release** to engage and build trust with participants, determine post-release needs, conduct reentry planning, to enhance pre-release County Detention programming.
 - **Pre-enroll** participants in eligible services, e.g. housing, mental health/substance abuse treatment, and eligible Affordable Care Act medical care.
 - **Continue** BRIDGES services **6 months post-release** to ensure linkages to needed services, e.g. employment, cognitive-behavioral and anger management classes, enhancing Probation Officer supervision
 - **Implement** training on evidence-based practices used to reduce recidivism risk to BRIDGES staff & SBCRC partner agencies serving the post-incarcerated.
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BRIDGES Structure



Figure 3.
BRIDGES:
Organization & Collaboration



MOVING FORWARD: Some Next Steps

- ▶ BRIDGES: Begin process of building program
 - ▶ FAITH ADVISORY COUNCIL: Continue development
 - ▶ SBCRC: Address needed amendments to Strategic Plan
 - e.g. Adopt Gender-Specific Strategies
 - ▶ SBCRC: Continue monthly steering committee and work group meetings
 - ▶ SBCRC: Continue to provide education and resource information at SBCRC meetings
 - ▶ SBCRC: Continue to have SBCRC partners report on their activities.
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SPEAKERS

- ▶ Probation Department
 - ▶ Sheriff's Department
 - ▶ Transitional Assistance Department (TAD)
 - ▶ C.O.P.E.
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Co-located Day Reporting and Reentry Services Centers:

A Coordinated Response to Homeless Probation Clients

Kimberly Epps, Division Director II

What do the Day Reporting and Reentry Services Centers Offer?

A One Stop, Centralized Services Center, for Reentry Clients



transitional housing

LIFE SKILLS

TRANSITIONAL ASSISTANCE RESOURCES



Probation Supervision

Probation DRRSC Services

Reentry Liaison Officers

- ▶ Each Day Reporting and Reentry Services Center (DRRSC) site has a Reentry Liaison Officer (RLO)
- ▶ RLO works with the Detention Liaison Officers, Case Management Probation Officers, primary partners, community and faith-based partners.
- ▶ RLO also complete referrals to DRRSC services, such as Job Readiness Training and other program services.

Detention Liaison Officers

- ▶ Probation connects in-custody offenders to pre-release services. Four Detention Liaison Officers (DLOs) have been assigned to San Bernardino County jails.
- ▶ Each DLO is assigned to the jails to coordinate service referrals, contact assigned Probation Officers, and providers located at the DRRSC sites to assist probationers with their plan for their post-release reentry.
- ▶ Any probationer in-custody may request to speak with a DLO or contact our toll free information line at 1 (855) 560-6732. All messages will receive a response by mail for in-custody probationers.

Homeless Services Officers



- ▶ Homeless Services Officer are available to provide homeless intervention and/or prevention services to probationers experiencing homelessness.
- ▶ Conduct rapid assessment of cases.
- ▶ Identify appropriate emergency, short-term or long-term housing .
- ▶ Coordinate referrals to housing resources.
- ▶ Assist probationers with accessing resources.
- ▶ Services available to in custody and out of custody probationers

Contracted Housing Services

- ▶ Family Assistance Agency
 - ▶ Inland Valley AIDS/HIV
 - ▶ Time For Change Foundation
 - ▶ Four additional housing providers selected, contracts effective November 2013
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Day Reporting and Reentry Services Centers: Primary Partners

Department of behavioral Health

Each DRRSC site, under the leadership of DBH, has received Medi-Cal certification to provide Alcohol and/or Drug Treatment services, and/or mental health services. On site staff is available to provide one-on-one assessments and a variety of services:

- ▶ Individual Counseling
- ▶ Group Counseling
- ▶ Outpatient Alcohol and Drug services
- ▶ Outpatient Behavioral Health services
- ▶ Crisis Response
- ▶ Outreach and Education services

Health and Human Services: transitional Assistance Department

The goals of TAD are to meet the basic needs of families and individuals, while working with them to attain self-sufficiency, and to promote work and personal responsibility. On site staff:

- ▶ Administers nutritional and/or medical assistance.
- ▶ Assists with enrolling clients with Medi-Cal or Arrow Care applications
- ▶ Assists with enrolling clients with Cal Fresh applications
- ▶ Also provide referral to complete applications for General Relief or CalWORKS

Day Reporting and Reentry Services Centers: Primary Partners continued

Public Health Department

A registered Public Health Nurse (PHN), part time at each DRRSC site. The Nurse works to promote the well-being of patients.

- ▶ The goals are to promote good health practices, prevent disease and disability, and/or premature deaths due to those at risks.
- ▶ PHNs strive to improve the quality of community life by working in partnership with clients and all DRRSC partners.

Services at the DRRSC include:

1. Health Screening, Assessments & Immunizations
2. TB testing
3. Tobacco, Alcohol & Substance Abuse Education
4. Medical Referrals

Workforce development Department

Workforce Development works with DRRSC clients to develop employable skills. WDD provides job readiness training and other assistance:

- ▶ Job Searching and Career Exploration
- ▶ Career assessments and individual employment counseling
- ▶ Staff-assisted placement services, personal coaching/mentoring, job search resources*& provide referrals to partner agencies
- ▶ Internet access to apply for job leads at the DRRSC
- ▶ Employment Enhancement Workshops: how to write a resume, interview techniques and dressing for success

In-Kind Community Partners

- ▶ Desert Industries Community Partnership
 - ▶ County of San Bernardino Public Defender
 - ▶ Legal Aid Society of San Bernardino
 - ▶ Operation New Hope
 - ▶ San Bernardino County Schools
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Available programs

- ▶ Thinking for a Change
 - ▶ Courage to Change
 - ▶ Parent Project
 - ▶ Free GED program
 - ▶ Tattoo Removal
 - ▶ Relational Violence
 - ▶ Moving On Gender Specific program
 - ▶ Computer Lab access
 - ▶ Bus passes and gas vouchers
 - ▶ Education scholarships
 - ▶ Housing assistance for treatment and non-treatment needs
 - ▶ Reentry education and resources for community and faith-based organizations
- 

INROADS



Inmate Rehabilitation through Occupational and Academic Development Systems.

Mission –

To reduce the rate of recidivism by providing viable and resourceful programs and services to inmates

Goals –

- To provide an opportunity for individuals to develop an improved sense of well being and a better quality of life upon release.
- To make constructive use of his/her time in our institution, making re-entry into the Community more successful

Programming

Interactive program,

- Engages inmates to solve their own problems and develop an individual recovery plan.

Components:

- Anger Management, Cognitive Skills, Substance Abuse, Living Skills, Pre-Release, GED.
- Every inmate is required to complete a Personal Recovery Plan prior to release.
- Classes are M-F from 7-10 am and 12-3 pm
- Inmates with children are enrolled in Parenting and TALK (Teaching And Loving Kids) classes.

Programming, cont.

- Cognitive Skills – Inmates learn to identify and change thinking errors through group interaction.
- They are taught to recognize errors in thinking that gets them in trouble.
- Helps them understand how thinking errors support an irresponsible lifestyle.
- Examine thinking to make sure it is objective and accurate.
- Teaches inmates to take personal responsibility for their thoughts, feelings and actions.

Vocational Training

- Automotive repair
- Baking Occupations
- Welding
- Introduction to computers
- Culinary Arts
- Custodial Occupations

Inmates that complete all competencies are awarded certificate from Superintendent of Schools.

Partnerships

- San Bernardino County Superintendent of Schools (ROP/Vocational programs.)
- Chaffey Joint Union High School District (Educational/Crisis Intervention Classes.)
- Economic Development Department/Workforce Development.
- Cal State San Bernardino
- Chaffey Community College
- San Bernardino Valley Community College

Quarterly Resource Fair

Community is invited to the jail and services are presented to inmates to resolve and overcome barriers to reentering society.

DMV

TAD

CBOs

DBH

WDD

Social Security

FBOs

211

DPH

Yearly Job Fair

- Held at GHRC every year in the Fall.
- 20 + employers attend.
- 150 male and female inmates participate in face-to-face interviews with local employers.
- All inmates are required to have a copy of a resume and job application ready for employers.

Transitional Assistance Department (TAD)

The role of Human Services (HS) and the
Day Reporting Centers (DRC)

Transitional Assistance Department

- ▶ Socio-economic challenges are part of the lives of many county residents.
- ▶ Some of these challenges include access to food, healthcare coverage, and financial assistance.
- ▶ TAD is an available resource to fulfill some of these challenges through a number of programs such as:
 - CalWORKs – Financial assistance
 - CalFresh – Food nutrition assistance program
 - Medi-Cal – Medical coverage
 - ArrowCare – Medical coverage for indigent adults
 - Affordable Care Act – Expanded health care coverage effective 01/01/2014

TAD Services at Day Reporting Centers (DRCs)

- ▶ TAD staff is available at the DRC for the AB 109 population as a resource to the various programs.
 - Staff provides same-day assistance with the application process and conducts an eligibility determination.
 - Horizontal integration ensures all available assistance programs are explored for potential eligibility.
 - Benefits and wrap-around services are provided to meet identified needs.
 - Referrals are made to meet service needs that cannot be addressed through the TAD administered programs.

DRC Enrollment Statistics*

PROGRAM	NEW AB 109 CASES	AVERAGE BENEFIT AMOUNT PER CASE
CalFresh	3351	\$ 266
CalWORKs	600	\$ 430
Medi-Cal	991	N/A
ArrowCare	1442	N/A



THANK YOU

For more information please contact the Department of Public Health at (909) 387-6218 or mocampo@dph.sbcounty.gov