



**San Bernardino County Homeless Partnership
Provider Network – West Valley Regional Meeting**

Tuesday, July 14, 2015 • 9:00 a.m. to 11:00 a.m.

2-1-1

9624 Hermosa Ave., Rancho Cucamonga, CA 91730

AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (5 minutes) C. Approve June 9, 2015 Minutes	Don Smith
UPDATES & INFORMATION ITEMS	PRESENTER
D. Interagency Council on Homelessness E. Homeless Provider Network F. Office of Homeless Services G. Homeless Provider Network Partners H. Other News, Updates and Announcements	Don Smith
PRESENTATION	PRESENTER
I. Brainstorming Session – Establishing a Coordinated Entry System in San Bernardino County	Ron Griffin, United Way 211
DISCUSSION ITEMS	PRESENTER
J. Pathways to Housing in the West Valley Region – Updates	Don Smith
NETWORKING	PRESENTER
K. Who is missing from the HPN West Valley Regional Meetings? L. Case Management Wrap-Around – Client Needs and Challenges	Don Smith
CLOSING	PRESENTER
M. Public Comment	
N. HPN Membership Committee Roundtable	
Next Meeting: West Valley Region will next meet on: Tuesday, August 11, 2015 9:00 am – 11:00 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 386-8297 AND THE OFFICE IS LOCATED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 303 E. VANDERBILT WAY, 1ST FLOOR SAN BERNARDINO, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

June 9, 2015
9:00 am – 11:00 am
United Way ▪ 2-1-1
9624 Hermosa Avenue ▪ Rancho Cucamonga, CA 92324

Minutes Recorded and Transcribed by Betty Schneider, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
<p>Call to Order Welcome and Introductions</p> <p>Approval of May 12, 2015 Minutes</p>	<p>Don Smith</p>	<ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • Minutes were approved as written.
UPDATES & INFORMATION ITEMS		
	<p>Don Smith</p>	<ul style="list-style-type: none"> • There was discussion of grant funding process through the Continuum of Care (CoC) at the last Interagency Council on Homelessness meeting (ICH). ICH is looking at opportunities to recapture unspent grant funds and possibly reallocate these funds towards the Coordinated Entry System (CES). Some funded agencies are not spending their awarded grant amounts and are looking to reallocate those funds. ICH is also looking at poor performance. The CoC recommends making adjustments to improve performance, or not submitting the agency for renewal in the future. The United States Department of Housing and Urban Development (HUD) may deny funding to underperforming CoC's. The CoC is working on written standards for the various components and is specifically focusing on permanent supportive housing, rapid rehousing, and transitional housing. The goal is to have common standards implemented in all programs. Once passed, all agencies providing permanent supportive housing, rapid re-housing, and transitional housing will be required to follow the set standards. ICH will make a recommendation to approve at the Wednesday, June 24, 2015 meeting. • The Illumination Foundation presented at the Wednesday, May 27, 2015. Illumination Foundation provides recuperative care in Los Angeles and Orange County. Their main focus is to assist the homeless population when being discharged from the hospital. • The Interagency Council on Homelessness (ICH) has scheduled three stakeholder sessions to address the recommendations that came from the Recalibration for Results, the 10-Year Strategy and the 2015 Point-In-Time Count (PITC) Final Report. The meetings are for ICH members, non-profits, county entities, and cities. The recommendations will be assigned to the appropriate breakout session to develop actions steps to help focus efforts in the fight to end homelessness. • ICH members are developing a coordinated tenancy education process. The intent is to create a standard for which all agencies can begin to prepare households for overcoming barriers to tenancy. The concept is to become a certified process in the County of San Bernardino. • The National Alliance to End Homelessness conference is scheduled for Wednesday, July 15, 2015 – Friday, July 17, 2015, in Washington D.C. For additional information, please visit their website at www.naeh.org. • The City of Houston has announced that they have ended veteran homelessness. San Bernardino County has set a goal to end veteran homelessness by the end of 2015. • The Countywide HPN meeting is scheduled for Wednesday, June 17, 2015 from 1:00 pm – 3:00 pm located at the County of San Bernardino Health Services Building 850 E. Foothill Blvd., Rialto, CA 92376, (Auditorium entrance)

Debra Watkins	<ul style="list-style-type: none"> • Lifeway Church will host a Corporate Business Job Expo. It will be held at the Lifeway Church on Saturday, June 13, 2015 from 8:00 am – 5:00 pm. Lifeway Church is located at 7477 Vineyard Ave., Rancho Cucamonga, CA 91730.
Andre Bossieux	<ul style="list-style-type: none"> • Andre announced Pacific Clinics has surrendered their contracts with the Rancho Transitional Age Youth (TAY). The new contractor will be Mental Health Systems (MHS). Andre will provide additional information at the Tuesday, July 14, 2015 meeting.
Gary Madden	<ul style="list-style-type: none"> • 2-1-1 now provides assistance with Cal Fresh and Medi-Cal enrollments over the phone. The Transitional Assistance Department (TAD) will follow up with applicants to complete the process. In conjunction with 2-1-1 Los Angeles, 2-1-1 San Bernardino is working on a pilot project to assist developmental phone screenings for children 36 months and younger.
Kim Perez	<ul style="list-style-type: none"> • VTrans covers San Bernardino Valley only (Chino Hills and east to Yucaipa). There are no Desert/Mountain regional services at this time. Participants receive a debit card to which they can load money up to a maximum of \$40. Vtrans matches whatever amount client loads. Riders get a list of participating taxi services and then call for pick up. The client is responsible for paying for the balance in excess of what is available on the card.
Mike Tinker	<ul style="list-style-type: none"> • The Room and Board Coalition previously had 151 beds open in January 2015, with 64 beds currently open. We have nine new applicants to add to the coalition pending review. We need Room and Board facilities on the West End.
Debra Watkins	<ul style="list-style-type: none"> • Debra is getting calls from senior citizens who have taken first and second mortgages out on their homes of up to 15 years ago; the first 10 years of the loan was interest only, the last 5 years of the loan is principle and interest. Most of the seniors are on a fixed income. If they make the new payment amount, they may not have enough for their utilities. • Inland County Legal Services noted that seniors facing issues with their housing can call their offices for assistance. There is a program through Wells Fargo that may assist the senior population with these housing concerns.
Don Smith	<ul style="list-style-type: none"> • Don reviewed numbers from a report of the National Low Income Housing Coalition, Out of Reach 2015, regarding low wages and high rents. For additional information please visit their website at http://nlihc.org.
Lucia Hincapie	<ul style="list-style-type: none"> • The Inland Empire Health Plan (IEHP) has opened a community resource center in San Bernardino. IEHP offers a variety of classes. The next Community Partner Network Meeting in June 18, 2015 from 11:30 am – 1:30 pm.
Doug Fazekas	<ul style="list-style-type: none"> • The Mariposa Clinic Open House is scheduled for Wednesday, June 17, 2015 1:00 pm – 3:00 pm and is located at 2940 Inland Empire Blvd., Ontario, CA 91764. • The Department of Behavioral Health, Housing & Employment received a National Association of Counties Award (NACO) for the Mountain Breeze Villas in San Bernardino. All units are at full capacity at the Mountain Breeze Villas. We are on schedule to open the Siena site, which is now taking applications for a wait list; The Bloomington Project has broken ground and the Horizons at Yucaipa been approved. • Doug said the State gave 10 years each, for mental health departments statewide, to spend housing monies. The 10 year deadline runs out on Thursday, May 26, 2016. Funding is still available; however it must be spent prior to the May 26, 2016 deadline. Discussions took place with members of the West Valley Region regarding how the Mental Health Services Act (MHSA) money would be allocated in San Bernardino County. • Debra Watkins asked about collaboration with developers and how difficult it is for a developer to get involved in affordable housing.

	<p>Doug Fazekas</p> <p>Cathy Toole</p>	<ul style="list-style-type: none"> • Doug indicated that the Community Development and Housing (CDH) Notice of Funding Availability (NOFA) was released. Money cannot be allocated to fund any one project. Debra Watkins asked if there was a formula of percentage for developer funds and county funds. Doug said it depends on Prop 41 funding for veterans. • Cathy Toole, Service Provider for youth services in Chino works with the homeless population and their families. The Chino school district has partnered with the City of Chino to provide resources.
<p>Establishing a Coordinated Entry System in County of San Bernardino</p>	<p>Ron Griffin</p>	<ul style="list-style-type: none"> • The Coordinated Entry System (CES) refers to the process used to streamline access to the homeless services system thereby allowing the homeless and those at risk of homelessness to quickly access programs to prevent or rapidly re-house the homeless. • A key element of the CES is the use of a standardized assessment tool. Referrals to providers are based on results of the assessment tool. The assessment tool is embedded in the Homeless Management Information System (HMIS). The goal is to assess those facing homelessness through the same coordinated entry system and increase collaboration among service providers. The CES should also improve a community's ability to meet the goals noted in the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act outcomes. • Ron asked: <ul style="list-style-type: none"> ✓ What would it take to feel comfortable with this process? <ol style="list-style-type: none"> 1. Client info needs to be secure for confidentiality. We may need a system that is not easily accessible. 2. Information must be shared from one agency to another similar to HMIS. 3. We need a registry database that is secure and meets the Health Information Portability and Accountability Act (HIPPA) requirements. The information will be updated in real time and easily accessible. There needs to be enough security in the system that it has the capability of auditing who's accessed it. 4. With regards to the Housing Provider registry, we need a central place where information on available housing opportunities can be accessed by those who are looking for housing. ✓ There should be real collaboration, collective information, resource and connection with property management, landlords and a recoupment basis to help prepare clients for housing that they will soon occupy. <ol style="list-style-type: none"> 1. From a legal standpoint, there needs to be a referral process on the courts website for resources to assist with housing of those being evicted. 2. Karen Abram sends all her LA families clients to Union Station in Pasadena who conducts an assessment through the LAHSA CES and VI-SPDAT. <p>Gary said we should keep in mind the following:</p> <ol style="list-style-type: none"> 1. HUD said no barriers to housing. 2. You have to know the individual you are serving. 3. There has to be a match between the kind of housing provided and the results of the assessment. <p>With regards to 2-1-1, we are authorized by the California Public Utilities Commission to operate in the County of San Bernardino. We operate 24 hours with professional staff assisting in people's needs. The only way this can be effective is if it is a bottom-up approach. We want to understand the needs of those interacting face to face, or on the phone with clients so the system will work for you. We need an array of housing options and a variety of solutions. If a unit is coming open that is right for a family or individual, if it's not open right away, we can put them in a motel for that time. This is called bridge housing. Bridge housing does not place restrictions on clients and is only provided when permanent housing has been identified. We need Housing navigators. For the CES pilot project we have a couple permanent housing providers, who are involved in the pilot. We have a couple agencies who have offered bridge housing to eligible clients. The pilot is to provide a platform to test and develop the HUD mandated CES.</p>

NETWORKING		
Pathways to Housing	Don Smith	<ul style="list-style-type: none"> Don provided a draft sample of "Pathways to Housing" resource information for programs that are available on the west end for families with children. Don stated that he is working on a list of resources for all sub-populations.
INFORMATION ITEMS		
Adjournment		Being no further business to discuss, the meeting was adjourned.
Next Meeting		The West Valley Region will next meet July 14, 2015 from 9:00 am – 11:00 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730

June 9, 2015 ATTENDEES:

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