



**San Bernardino County Homeless Partnership
 Provider Network – West Valley Regional Meeting
 Tuesday, September 9, 2014 • 9:00 a.m. to 11:00 a.m.**

2-1-1

**9624 Hermosa Ave., Rancho Cucamonga, CA 91730
AGENDA**

OPENING REMARKS	PRESENTER
A. Call to Order (5 minutes) B. Welcome and Introductions (10 minutes) C. Approve August 12, 2014 Minutes (5 minutes)	Judy Conner
CONSENT ITEMS	PRESENTER
D. None	Judy Conner
PRESENTATIONS	PRESENTER
E. Eagle's Wings (20 minutes)	Judi Noble
DISCUSSION ITEMS	PRESENTER
F. Future Agency Presentations (10 minutes) G. Description of other agencies and services provided (10 minutes) H. Discuss client needs and how to provide necessary resources (15 minutes) I. How to collaborate with Faith Based and Community Based Organizations to bring organizations together? (15 minutes)	Judy Conner
NETWORKING	PRESENTER
J. How can we become more effective in the services we provide to our community (30 minutes)	Judy Conner
Next Meeting: West Valley Region will next meet on: Tuesday, October 14, 2014 9:00 am – 11:00 am United Way 2-1-1 9624 Hermosa Ave. Rancho Cucamonga, CA 91730	

In September 2007, the San Bernardino County Homeless Partnership (SBCHP) was formed to provide a more focused approach to our goal of ending homelessness within the County. The Partnership consists of city governments, community based organizations, faith-based organizations, educational institutes, non-profit organizations, private industry, and federal, state, and local government.

SBCHP was developed to promote a strong collaboration between agencies to direct the planning, development, and implementation of the County's 10-year-plan to end chronic homelessness. The Partnership meets on the third Wednesday of each month at the Behavioral Health Resource Center in Rialto. The Partnership facilitates better communication, planning, coordination, and cooperation among all entities that provide services and/or resources for the relief of homelessness in San Bernardino County.

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF ASSISTIVE LISTENING DEVICES OR OTHER AUXILIARY AIDS OR SERVICES ARE NEEDED IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909) 252-4001 AND THE OFFICE IS LOCATED AT 1950 S. SUNWEST LN, STE 200, SAN BERNARDINO, CA 92415. <http://www.sbcounty.gov/sbchp/>

AGENDA AND SUPPORTING DOCUMENTATION CAN BE OBTAINED AT 1950 S. SUNWEST LN, ST 200, SAN BERNARDINO, CA 92415 OR BY EMAIL: HOMELESSRFP@HSS.SBCOUNTY.GOV.

Minutes for San Bernardino County Office of Homeless Services West Valley Regional Meeting

August 12, 2014
9:00 A.M. – 11:00 A.M.
United Way ▪ 2-1-1

9624 Hermosa Avenue ▪ Rancho Cucamonga, CA 92324

Minutes Recorded and Transcribed by Betty Schneider, Secretary I, Department of Behavioral Health

OPENING REMARKS	PRESENTER	ACTION/OUTCOME
Call to Order Welcome and Introductions Approval of July 1, 2014 Minutes	Judy Conner	<ul style="list-style-type: none"> • Attendees were welcomed to the meeting and asked to introduce themselves. • The West Valley Regional meeting will be held on the second Tuesday of every month at the United Way 211 in Rancho Cucamonga. • Tom mentioned the next quarterly HPN meeting will take place September 17, 2014. Each Regional group has to come together and everyone will elect a chair for the Quarterly meeting. • Gary Madden moved to approve. Tom Hernandez seconded the motion.
CONSENT ITEMS		
None		
DISCUSSION ITEMS		
How to Best Serve Homeless Individuals Within The Region	Judy Conner	<ul style="list-style-type: none"> ▪ Everyone in the group needs to know what each organization does. There needs to be more collaboration.
	Gary Madden	<ul style="list-style-type: none"> ▪ We need to recognize the context under which we operate as in the by-laws.
	Mary Kelly-Mohr	<ul style="list-style-type: none"> ▪ Mary has a Hero's warehouse in Upland, Colton, Riverside, and Fontana. She needs more collaboration with organizations in those areas. ▪ Anyone can access services through her but priority is with Veterans. Tom suggested she contact SSVF for housing placement.
	Don Smith Group	<ul style="list-style-type: none"> ▪ The Welcome Home teams make a place a home after the service providers find them housing. ▪ The group shared some of what their organizations do.
How Can We Collaborate with Cities and other Organizations?	Judy Conner	<ul style="list-style-type: none"> ▪ We need to have a representative from different City Councils to attend these meetings. If you have names, please give to Judy.
	Cecilia Voegele	<ul style="list-style-type: none"> ▪ The City of Upland has a Stakeholders group which meets once a month to discuss homeless issues. ▪ It was mentioned that all cities are required to work on a Homeless Plan for the County. Each plan is to have a housing element, which then goes to the State.
	Gary Madden	<ul style="list-style-type: none"> ▪ ICH committee has created an AdHoc committee to develop policies for the cities to coordinate and create a plan to end homelessness.

	Gary Madden	<ul style="list-style-type: none"> It was also suggested organizations have Housing Specialists to speak with landlords to showcase how comprehensive the program is and how the organization can provide suitable tenants. The Sheriff's HOPE team has a Homeless Specialist assigned to their outreach team. They provide outreach to homeless individuals and their families by offering referrals to Housing & Employment and KEYS, to assist them. It was also discussed that we need more youth shelters in this area. There is one in Redlands and San Bernardino. Supervisor Ramos is Chair for a Youth Committee for ICH. We need collaboration with more non-profits.
	Doug Fazekas	<ul style="list-style-type: none"> Doug explained how the Housing & Employment Program operates, including assisting the chronically homeless and Shelter Plus Care.
	Gary Madden	<ul style="list-style-type: none"> Gary noted that there are not enough resources to solve the housing problem right now. Last year 13% of our shelter beds went unused.
	Carmen Hall	<ul style="list-style-type: none"> Carmen from LMWS Inc. Pacific Lifeline noted that the top two priorities is to work with the chronic homeless individuals and their families in an effort to provide assistance and/or referrals for housing.
	Melody Caliboso	<ul style="list-style-type: none"> The most effective cases that come into Pacific Lifeline are referrals from Probation. They are in the long-term percentage, due to an orderly fashion. We need more accountability vs self-referral. The County is a good source in providing referrals for her organization. Homeless individuals come to her church, and members are not prepared with necessary resources. We can help the members to a degree, but they need resources. The pastors need to be provided with more information about the inventory of services.
	Gary Madden	<ul style="list-style-type: none"> Gary provided 211 contact information to Melody.
	Judy Conner	<ul style="list-style-type: none"> Judy asked everyone to bring business cards and a description of what their organization does to the next meeting.
INFORMATION ITEMS		
Adjournment		Being no further business to discuss, the meeting was adjourned.
Next Meeting		The West Valley Region will next meet September 9, 2014 from 9:00 am – 11:00 am at United Way 2-1-1 located at 9624 Hermosa Ave., Rancho Cucamonga, CA 91730

August 12, 2014 ATTENDEES:

CONNER	JUDY	Mercy House – Program Director	909-391-2630	judys@mercyhouse.net
FAZEKAS	DOUG	DBH – Housing and Employment	909-387-8619	dfazekas@dbh.sbcounty.gov
HERNANDEZ	TOM	Office of Homeless Service	909-252-4051	thernandez@dbh.sbcounty.gov
MADDEN	GARY	United Way 2-1-1	2-1-1	gmadden@ieuw.org

VOEGELE	CECILIA	Foothill Family Shelter	909-920-0453	cecilia@foothillfamilyshelter.org
KELLY-MOHR	MARY	Fontana Veteran	909-238-6186	MaryKellymohr@gmail.com
SEPULVEDA	JEANNETTE	United Way 2-1-1	2-1-1	
FLORES	DIANA	United Way 2-1-1	2-1-1	
HALL	CARMEN	Pacific Lifeline	909-931-2624	pacificlifeline@earthlink.net
KINCER	JONI	CSB-DBH-CCRT	909-458-9628	jkincer@dbh.sbcounty.gov
VALENCIA	LUCY	CJUHSD	909-985-0966	
SMITH	DON	Creating Community Solutions	909-210-0639	DonSmithSolutions@outlook.com
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