

## Emergency Shelters Vouchers

**Family Services Association – Redlands**  
612 Lawton, Redlands, CA 92374  
Call: 909-793-2673  
(East Valley - families only)

**Mercy House**  
435 S. Bon View, Ontario, CA 91761  
Monday -Thursday, 9:00am – 3:00pm  
(Hotel vouchers based on availability)  
Call: 909-391-2630

**Samaritan's Helping Hand**  
15527 8th Street, Victorville, CA 92395  
Hours: Vary  
(Hotel vouchers based on availability)  
We take veterans and/or families with a  
minor child under 18 years of age  
Call: 760-243-5933

## Be Aware, Be Prepared For Floods

- A flood can develop slowly or within minutes even without any sign of rain.
- Avoid sleeping or setting up shelter along streams, rivers, or creeks when it has been raining for a long period of time.
- Be aware of streams, drainage channels, basins and any area known to flood suddenly.
- Be careful around moving water, six inches of moving water can make you fall and drown.
- Be sure to check the firmness of the ground in front of you.
- Avoid sleeping or sheltering under bridges and overpasses.

## FIND SHELTER

But if you must sleep outdoors, follow these important safety tips.

- Whenever possible try to keep dry.
- Find a place to sleep that is out of the rain and away from cold winds.
- Try wearing several layers of loose fitting, lightweight, warm clothing instead of just one layer of heavy clothing.
- Wear a warm covering for your head and scarf for your neck. Up to 50% of your body heat can be lost through an uncovered head.
- Avoid drinking alcohol. Alcohol can slow down your circulation and can cause you to lose heat, especially in your hands and feet.

**Operation Grace**  
1595 E. Art Townsend Dr, San Bernardino, CA 92408 (Ladies 90 day transitional program)  
Intake Tuesdays and Thursdays  
Hours: 9:00am - 12:00pm  
Must be out 9:00am - 4:00pm  
(Women & women w/children under 11 years)  
Call: 909-382-8540

**Operation Safe House**  
9685 Hayes St, Riverside, CA 92503  
(Ages 11-17 in crisis)  
Monday - Friday 8:00am – 5:00pm  
Call: 951-351-4418

**Our House - 24/7 Shelter**  
Toll Free Hotline: 800-561-6944  
940 Stillman Ave, Redlands, CA 92374  
Homeless, runaway youth and unaccompanied youth. (Ages 11-17 years of age only)  
Call: 909-335-2676

## Emergency Shelters

**Central City Lutheran Mission**  
1354 North G St., San Bernardino, CA 92405  
Hours: 7:00 pm - 7:30am (Men only)  
11:00am - 1:30pm (Intake 30, 60, 90 days)  
Hours: 7:00 pm - 7:30am (Men only)  
Call: 909-381-6921

**High Desert Homeless Services**  
**Emergency Shelter 24/7**  
14049 Amarigosa Rd, Victorville, CA 92392  
(Homeless men, women and families only)  
Call: 760-245-5991

**Inland Valley Hope Partners**  
1753 North Park Ave, Pomona, CA 91768  
(Must meet requirements for acceptance)  
Call: 909-622-3806

**Salvation Army- San Bernardino**  
925 W 10th St, San Bernardino, CA 92411  
Call: 909-888-4880

## FOR SHELTER INFORMATION

Please visit:

<http://www.211sb.org>

Or call: 2-1-1

FOR EMERGENCY NOTIFICATIONS AND  
CURRENT SHELTER INFORMATION,  
INCLUDING CHANGES IN SHELTER  
LOCATIONS, DIRECTIONS AND  
HOURS OF OPERATION.

Please call Toll Free:

1-877-480-2110

Enter Code 6-7-3

\*In the event of a serious emergency, call 9-1-1

## Cold Weather Shelters

**Desert Manna**  
209 N First Ave, Barstow, CA 92311  
Hours: 1:00pm - 3:30pm – Intake  
Call: 760-256-7797  
Call: 760-255-9025 (Shelter)

**Redlands Salvation Army**

838 Alta St, Redlands, CA 92374  
(Opens in December and hours vary)  
Call: 909-792-6868  
**Victor Valley Rescue Mission**  
**Emergency Warming Center**  
14806 Seventh St, Victorville, CA 92395  
Hours: 6:00pm - 7:00am (No Pets)  
Located: at Victorville Fairgrounds  
Open: when temperature is below 34°F  
degrees by Accuweather.com report.  
Call: 760-955-5958



## Shelter Guide



**San Bernardino County  
Homeless Partnership**