



Behavioral Health • Public Health • Economic Development • Community Development and Housing • Redevelopment • Workforce Development - Assessor
 Affairs • District Attorney • Probation • Public Defender • Sheriff-Coroner • Agriculture/Weights and Measures • Airports • Architecture and Engineering
 Districts • Board of Supervisors • County Administrative Office • County Counsel • Clerk of the Board • Human Resources • Information Services
 Development • Assessor • Auditor/Controller-Recorder • Treasurer-Tax Collector/Public Administrator • Transitional Assistance
 Architecture and Engineering • County Library • County Museum • County Fire • Facilities Management • Fleet Management Land Use Services
 Services • Information Services • Purchasing • Arrowhead Regional Medical Center • Behavioral Health • Risk Management • Public Health
 nance • Children's Services • Aging and Adult Services • Child Support Services • Preschool Services • Veterans Affairs • District Attorney
 gement • Land Use Services • Public Works • Real Estate Services • Regional Parks • Registrar of Voters • Special Districts

SAN BERNARDINO COUNTY

ANNUAL REPORT

2008-09 BUSINESS PLAN

Message from the Chairman



Paul Biane

Chairman, Board of Supervisors
Supervisor, Second District

REPRESENTING

- Upland
- Rancho Cucamonga
- Fontana
- San Antonio Heights
- Mt. Baldy Village
- Lytle Creek
- Devore
- Cedar Pines Park
- Crestline
- Lake Gregory
- Crest Forest



California Speedway, Second District

Thanks to the hard work and dedication of our more than 18,000 employees, the County of San Bernardino continued to make tremendous strides to improve public safety, build infrastructure, and protect and preserve our environment in 2007.

The County kicked 2007 off by celebrating the success of its bark beetle tree removal program. With the help of a \$70 million federal grant, the County removed more than a million dead and dying trees from strategic locations in and around mountain communities. That hard work paid off in October 2007 when wildfires driven by fierce Santa Ana winds swept through our mountains.

Unfortunately, the fires destroyed or damaged nearly 500 homes. But the toll of destruction would have been much, much higher if the County and its partners had not removed bark beetle-infested trees and made a concerted effort to educate residents about the importance of making their homes and communities fire safe.

With the Board of Supervisors' support, the County enhanced the Sheriff's ability to track high-risk sex offenders, and our District Attorney's Office worked tirelessly to stop a State of California plan to release more than 2,500 convicted felons early to reduce prison overcrowding.

The environment took center stage in 2007 during the launch of "Green County San Bernardino," a series of initiatives aimed at encouraging energy efficiency in existing and new businesses and homes. The County also took steps to track greenhouse gas emissions and adopted a new General Plan that provides a long-term framework for sustainable and environmentally responsible growth.

The Hall of Geological Wonders – a 12,000 square-foot addition to the County Museum in Redlands that will bring the County's prehistoric past to life – began to take shape in 2007 as construction started on this long-awaited project. Meanwhile, the County completed major renovations to a former state office in downtown San Bernardino to create a new home for the District Attorney and Public Defender's offices. The building also added eight much-needed courtrooms to our County's justice system.

In 2007, the Board of Supervisors continued developing plans to replace aging County buildings and to create a centralized County campus in downtown San Bernardino. My fellow Supervisors and I also continued our record of conservative budgeting, helping the County maintain healthy reserves and contingency funds.

The New Year brought with it a possible \$14-billion State budget deficit and a continuing slowdown in the housing market. But thanks to its sound financial management and strong leadership, the County is well prepared to handle the challenges that lie ahead.

Sincerely,
Paul Biane
Chairman, Board of Supervisors

BOARD OF SUPERVISORS

First District



Mojave Desert, First District

Brad Mitzelfelt

REPRESENTING

Adelanto, Amboy, Apple Valley, Argus, Baker, Baldy Mesa, Barstow, Big River, Cadiz, Cima, Daggett, Earp, Edwards Air Force Base, El Mirage, Essex, Fort Irwin, Goffs, Helendale, Hesperia, Hinkley, Kelso, Kramer, Lake Havasu, Lenwood, Ludlow, Lucerne Valley, Mountain Pass, Needles, Newberry Springs, Nipton, Oak Hills, Oro Grande, Parker Dam, Phelan, Piñon Hills, Red Mountain, Rice, Silver Lakes, Spring Valley Lake, Summit Valley, Trona, Twentynine Palms, Victorville, Vidal, Windy Acres, Wonder Valley, Wrightwood, and Yermo.

Third District



San Bernardino County Museum, Third District

Dennis Hansberger

REPRESENTING

Big Bear Lake, Grand Terrace, Highland, Loma Linda, Redlands, San Bernardino, Yucaipa, Yucca Valley, Angelus Oaks, Arrowbear, Baldwin Lake, Barton Flats, Big Bear City, Blue Jay, Boulder Bay, Bryn Mawr, Cedar Glen, Copper Mountain Mesa, Crafton, East Highlands, Erwin Lake, Fawnskin, Flamingo Heights, Forest Falls, Fredalba, Green Valley Lake, Johnson Valley, Joshua Tree, Lake Arrowhead, Lake Williams, Landers, Mentone, Moonridge, Morongo Valley, Oak Glen, Pioneertown, Rimforest, Rimrock, Running Springs, Seven Oaks, Skyforest, Sugarloaf, and Twin Peaks.

Fourth District



Ontario Mills Shopping Center, Fourth District

Gary Quitt

Vice-Chairman, Board of Supervisors

REPRESENTING

Ontario, Chino, Chino Hills, and Montclair.

Fifth District



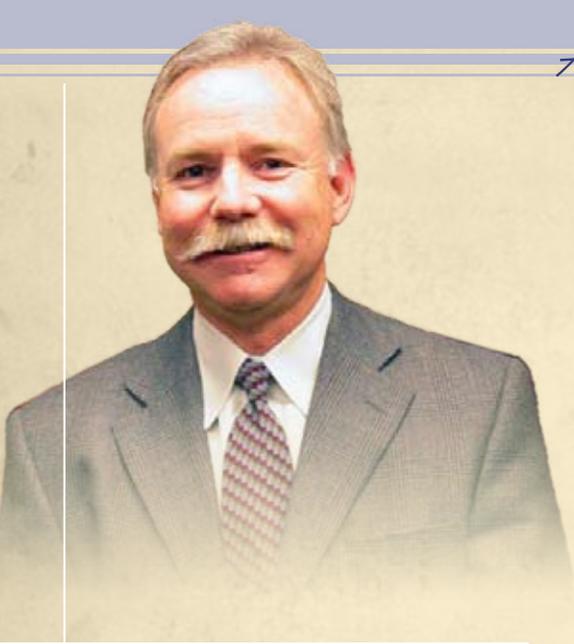
San Bernardino County Central Courthouse, Fifth District

Josie Gonzales

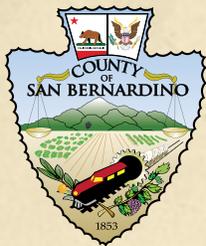
REPRESENTING

San Bernardino, Colton, Rialto, Fontana, Bloomington, and Muscoy.





Mark H. Uffer
County Administrative Officer



Message from the CAO

As a lifelong resident of San Bernardino County, I can truly say that 2007 was a year in which we can all be proud. The credit for our success goes to the Board of Supervisors for providing visionary leadership, to the County's talented management team, and most especially to the County's more than 18,000 dedicated employees. We could not be a successful organization without their efforts to deliver the many services upon which our residents depend.

I also expect great things for 2008, tempered as they may be by a looming state budget crisis and an ongoing economic slowdown.

As 2007 drew to a close, we approached our ambitious goal of delivering customer service training to each of the County's nearly 19,000 employees. At year's end only about 1,000 employees remained who had not yet attended a Service FIRST session. This program has been a tremendous source of pride for me as I had committed from the outset to personally conduct each and every one of the training sessions. It has also turned out to be a source of pride for the County, as Service FIRST became one of 12 County programs to be recognized nationally with a 2007 National Association of Counties Achievement Award.

Only nine of California's 58 counties were honored with NACo Achievement Awards in 2007, so San Bernardino County's 12 certificates clearly position us as a leader in public service. Indeed, since the awards were announced in June, our County has been contacted by local government agencies across the country asking for information on how to implement some of our innovative programs.

One such honored effort was the County Dress Code. It began as a modest effort based on the belief that professional appearance leads to professional behavior, public confidence, and superior public service. With support and leadership from the Board of Supervisors, we

created a program that attracted positive national media attention (fueled in large part by our ban on visible tattoos and facial piercings), and eventually national honors. While this may not have been popular with some, it clearly brought positive attention to our County, and many schools and public agencies are following our lead.

Our greatest overall achievement as a county continues to be our ability to provide a diverse array of public services to 2 million residents while continually maintaining our fiscal health. The credit for this goes to the Board of Supervisors, which over the years has seen to it that we adhere to conservative budgeting practices, including building upon healthy reserve and contingency funds, and setting aside money for future projects, such as jails and County office space.

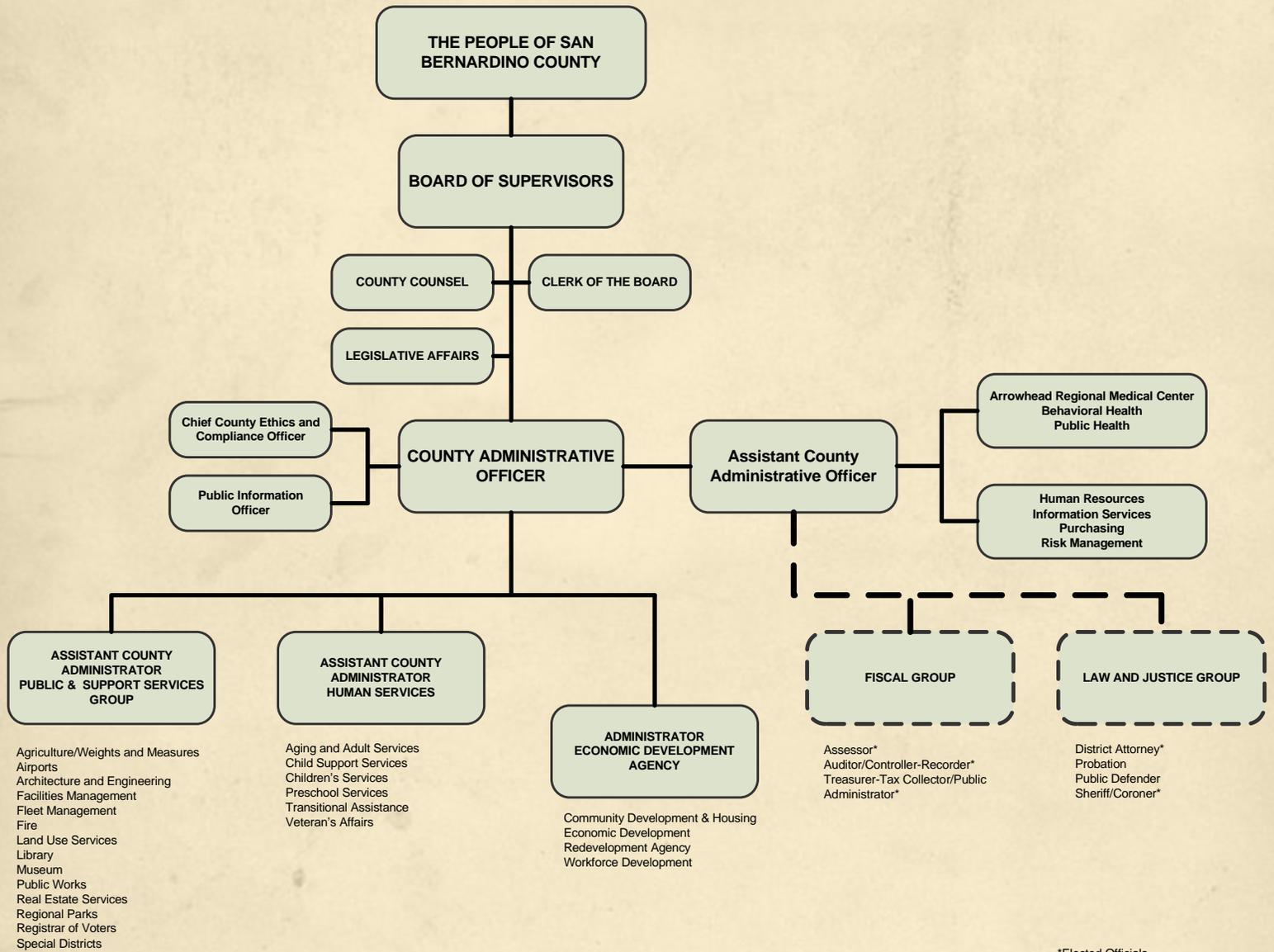
This may be the year we begin enjoying the fruits of those good habits. As I write this message, the state is projecting a \$14 billion budget deficit for the coming fiscal year. If history holds true, that number will grow much larger by the time the fiscal year comes to an end in June, and the state will look toward counties to fill a significant portion of that hole.

I predict some tense moments during 2008 as a result of this impending crisis. I also predict that because of the Board's track record of wise budgeting and the County organization's continued ability to work as a team, we will weather the storm better than any other county and continue to be a leader in public service.

At this point I ask our County team to join me in working hard for another successful year. I truly value each of you and your commitment to the County. Together we can achieve great things.

Sincerely,
Mark H. Uffer
County Administrative Officer

County Organizational Chart



*Elected Officials



County Government Center



Arrowhead Regional Medical Center



Ontario Convention Center

COUNTY PROFILE

At more than 20,000 square miles, San Bernardino County is the largest county in the continental United States and provides a vast array of opportunities for its citizens.

San Bernardino County is larger than nine different states and boasts an economy that ranks among the 50 largest in the world. As one of the fastest growing metropolitan areas in the United States, this developing region offers its population a temperate climate, a variety of quality educational and recreational facilities, and an ideal centralized location for access to destinations throughout all of Southern California and the southwestern United States.



COUNTY OF SAN BERNARDINO COUNTYWIDE FACTS AND FIGURES

SIZE:

20,160 square miles (largest county in the contiguous United States by area)

ELEVATION:

Highest Elevation, Mt. San Gorgonio, 11,502 ft.

INCORPORATED CITIES:

24

POPULATION BY CITY

INCORPORATED CITY	TOTAL 1/1/2007 ESTIMATED POPULATION
Adelanto	27,139
Apple Valley	70,297
Barstow	23,943
Big Bear Lake	6,207
Chino	81,224
Chino Hills	78,668
Colton	51,797
Fontana	181,640
Grand Terrace	12,380
Hesperia	85,876
Highland	52,186
Loma Linda	22,451
Montclair	36,622
Needles	5,759
Ontario	172,701
Rancho Cucamonga	172,331
Redlands	71,375
Rialto	99,064
San Bernardino	205,010
Twentynine Palms	24,830
Upland	75,169
Victorville	102,538
Yucaipa	51,784
Yucca Valley	21,044
Total Incorporated	1,732,035
Total Unincorporated	295,978
Total County of San Bernardino	2,028,013

Source: State of California, Department of Finance, E-1: Population Estimate with Annual Percentage Change- January 1, 2006 and 2007. Sacramento, California, May 2007.

UNEMPLOYMENT: 4.7% (2006)

Source: California Employment Development Department, Labor Market Information

MAJOR COUNTY EMPLOYERS (July 2007):

Employer	Employees
County	18,165
National Training Center	14,025
Loma Linda University Health Center	13,000
US Marine Corp Air/Ground Center	12,486
San Bernardino City Unified School District	8,194

Source: The Business Press, Copyright 2007

Note: Information was provided by the companies, agencies and institutions in this listing at the request of The Business Press. Business Press relied on each organization to report information completely and accurately. Several organizations were invited to provide information for the Business Press publication, but had not done so at press time.

MAJOR COUNTY TAXPAYERS (Secured Taxpayers-2007 Property Tax Rolls)

Name	Assessed Value
Southern California Edison	\$1,357,580,339
Prologis	\$615,223,382
Mountain View Power Co.	\$603,600,000
Verizon	\$585,412,908
High Desert Power	\$481,000,000
Majestic Realty Co.	\$472,168,174
Loma Linda University & Medical Center	\$471,001,231
Cemex, Inc.	\$434,977,632
Kaiser Foundation Hosp./Health Plans	\$411,437,646
California Steel Industries, Inc.	\$388,255,627

Source: County of San Bernardino, Assessor and Auditor-Controller/Recorder Property Tax Division.

Industry Employment and Labor Force (2006):

Farming	3,000
Goods Producing	115,100
Trade, Transportation, and Utilities	165,200
Information	7,500
Financial Activities	28,100
Professional and Business Services	79,000
Educational and Health Services	67,900
Leisure and Hospitality	56,600
Government	119,100
Other Services	22,400

Source: California Employment Development Department, SB County – Industry Employment and Labor Force – By Annual Average, October 4, 2007.

MEDIAN HOME PRICE (2006): \$360,000

Source: Data Quick Information Systems, 2006.

ASSESSED VALUATIONS (FY 2007-08):

\$177,920,330,677

MEDIAN FAMILY INCOME (2006 estimate): \$58,073

Source: U.S. Census Bureau, 2006 American Community Survey

PER CAPITA PERSONAL INCOME (2006 estimate):

\$20,728

Source: U.S. Census Bureau, 2006 American Community Survey

TAXABLE SALES (FY 2005-06): \$31,212,132,000

Source: State Board of Equalization.

REGIONAL PARKLAND:

9,200 acres

COUNTY LIBRARY:

31 Branches

UNIVERSITIES/COMMUNITY COLLEGES

(Ranked by # of students):

Four Year Universities (2004)

1. California State University San Bernardino (16,194)
2. University of Redlands (4,532)
3. Loma Linda University (4,062)

Community Colleges (2004)

1. Chaffey College (18,845)
2. San Bernardino Valley College (13,048)
3. Victor Valley Community College (10,495)
4. Crafton Hills College (5,207)
5. Barstow College (3,135)
6. Copper Mountain College (2,058)

Source: RAND California, Education Statistics.

AIRPORTS:

1. Apple Valley Airport
2. Baker Airport
3. Cable Airport
4. Chino Airport
5. Daggett Airport
6. Hesperia Airport
7. Needles Airport
8. Ontario International Airport
9. San Bernardino International Airport
10. Southern California Logistics Airport
11. Twentynine Palms Airport

TOURIST ATTRACTIONS:

1. Big Bear Lake Resort
2. Calico Ghost Town*
3. California Speedway
4. Colorado River
5. Hyundai Pavilion at Glen Helen*
6. Joshua Tree National Park
7. Lake Arrowhead Resort
8. Route 66

*County-owned

TOP 5 HOSPITALS:

(Ranked by # of beds)

1. Loma Linda University Medical Center, Loma Linda (577 beds)
2. Kaiser Foundation Hospital, Fontana (392 beds)
3. Arrowhead Regional Medical Center, Colton (353 beds)
4. Community Hospital of San Bernardino, San Bernardino (292 beds)
5. St. Bernadine Medical Center, San Bernardino (286 beds)

Source: Hospital Directory, 2007 U.S. News and World Report, L.P., provided by the American Hospital Association.

RACE/ETHNICITY (2007 Projection):

Hispanic	44.8%
White	37.5%
Black	9.6%
Asian	5.2%
American Indian	0.6%
Pacific Islander	0.3%
Multi-Race	2.0%

Source: State of California, Department of Finance, Race/Ethnic Population with Age and Sex Detail, 2000-2050. Sacramento, CA, July 2007.

MEDIAN AGE (2006 estimate): 30.3

Source: U.S. Census Bureau, 2006 American Community Survey

BIRTH RATE (2004): 16.7 (per 1,000 population)

Source: Center for Health Statistics

DEATH RATE (2004): 6.3 (per 1,000 population)

Source: Center for Health Statistics

POVERTY LEVEL (2006 estimate): 13.7%

Source: U.S. Census Bureau, 2006 American Community Survey

EDUCATIONAL ATTAINMENT (2006 estimate of county population age 25 years and over):

Less than 9th grade	10.7%
9th to 12th grade, no diploma	12.7%
High school graduate (includes equivalency)	28.7%
Some college, no degree	22.5%
Associate's degree	8.1%
Bachelor's degree	11.7%
Graduate or professional degree	5.6%

Source: U.S. Census Bureau, 2006 American Community Survey

COUNTY OF SAN BERNARDINO QUICK FACTS BY DEPARTMENT

Agriculture/Weights and Measures

- Inspects 19,805 gas pumps, 5,132 scales, and 7,925 meters annually.
- Provides 59,993 plant quarantine inspections annually.

Aging and Adult Services

- Serves 822,997 meals to the elderly annually.
- Provides information and assistance to over 6,062 senior citizens annually.

Airports

- Provides for the management, maintenance, and operation of 6 general aviation airports.

Auditor/Controller-Recorder

- Issued 74,716 copies of birth certificates, 6,786 copies of death certificates and 18,789 copies of marriage certificates in one year.
- Issued 12,314 marriage licenses and performed 4,265 marriage ceremonies in one year.
- Maintains more than 15,021,334 official records.
- Maintains more than 2,093,220 vital records.
- Maintains 34,518 County Clerk records.

Children's Services

- Handles the adoptions of more than 434 children each year.
- Supervises 6,005 children monthly, approximately 4,568 of whom are placed in foster homes.
- Investigates more than 30,029 emergency child abuse and neglect referrals annually.

Child Support Services

- Provides child support services to more than 144,000 children monthly, collecting more than \$151,169,000 in child support payments annually.

County Library

- Circulates approximately 2.5 million books and materials annually through 31 libraries and 2 bookmobiles.

County Museum

- Receives approximately 72,000 visitors per year at the County Museum and its 7 historical sites.

Land Use Services

- Issued 28,772 building permits last year for construction valued at \$922,501,813.
- Provided construction plan checks for more than 6,690 building projects to ensure safe construction and proper occupancy usage.

Public Health

- Provides approximately 73,300 annual immunizations (including children, adult, and travel).

Public Works

- Maintains nearly 2,800 miles of roads in unincorporated areas.
- Provides flood protection to the people of San Bernardino County through an extensive system of flood control and water conservation facilities that include 19 dams, 118 basins, approximately 490 miles of channels, and over 2,800 acres of spreading grounds.

Regional Parks

- Welcomes more than 2.1 million persons each year to 9 regional parks.

Sheriff-Coroner

- Incarcerates approximately 6,300 inmates each day at the county jails.

2007 IN REVIEW

January



San Bernardino County Agriculture Commissioner Edouard Layaye, left, and State Food and Agriculture Secretary A.G. Kawamura discuss the Inland Empire freeze during a visit to a Redlands citrus warehouse

- The Board of Supervisors unanimously appoints Second District Supervisor Paul Biane to serve as Board of Supervisors Chairman and Fourth District Supervisor Gary Ovitt to serve as Board of Supervisors Vice Chairman for the following two years.
- Brad Mitzelfelt is appointed to serve as First District Supervisor after Bill Postmus leaves the Board to become County Assessor.
- A deep freeze causes more than \$12 million in damage to crops, public buildings, and private homes, prompting the Board of Supervisors to declare a local emergency. “The San Bernardino County freeze of 2007 has turned into a full-scale disaster, and many people in our county are suffering,” said Board of Supervisors Chairman Paul Biane.

February



Supervisors Dennis Hansberger and Brad Mitzelfelt join other County officials and local school children in breaking ground on the San Bernardino County Museum's Hall of Geologic Wonders

- The County breaks ground on the Hall of Geological Wonders at the San Bernardino County Museum in Redlands. The hall will add 12,000 square feet of new exhibit space to the museum, with state-of-the-art exhibits focused on the region's geological and paleontological history. Rocks and minerals, fossils, “deep time,” and the great San Andreas Fault will be explored through immersive displays that will make the area's complex geological history meaningful and exciting to residents and visitors.

March



Chairman Paul Biane, left, and Supervisor Brad Mitzelfelt congratulate Mike Skinner upon winning the San Bernardino County 200 at the California Speedway.

- The County of San Bernardino serves as the title sponsor of the San Bernardino County 200 NASCAR Craftsman Truck Series race at the California Speedway. The event is nationally televised live and promotes the County as a prime destination for employers.
- Citing the County of San Bernardino's strong financial management practices, one of the nation's top-three financial rating agencies, Standard & Poor's, upgrades the county's rating for both its pension obligation bonds and the Arrowhead Regional Medical Center financing project from A to A+. "Conservative budgeting by the Board of Supervisors has long protected taxpayers from fluctuations in the state's economy while allowing the county to provide the public with top-notch services," said Board of Supervisors Chairman Paul Biane. "We have clearly been on the right track." Higher bond ratings allow the county to pay lower interest rates and encourage private investors to participate in county financial offerings. This allows the county to provide the highest level of public service for the lowest possible costs.
- The County is honored as having one of the best budget documents in the country when the County's 2006-07 Fiscal Year Budget receives the Distinguished Budget Presentation Award from the Government Finance Officers Association of the United States and Canada. The award represents a significant achievement by the County and reflects the County's commitment to meeting the highest principles of governmental budgeting.

April



Supervisor Josie Gonzales and Chairman Paul Biane show off WeTip signs and surveillance cameras as part of an effort to combat illegal dumping.

- The Board of Supervisors continues to make the county an unfriendly place for illegal dumpers, approving an agreement with WeTip Inc. to create a reward program for those who turn in guilty parties. The reward program follows the March 13 adoption by the board of an ordinance establishing civil and criminal penalties for the crime of illegal dumping and describing the powers of an Illegal Dumping Enforcement Officer. The Board also acts to install surveillance cameras in areas susceptible to illegal dumping.
- The Board of Supervisors begins broadcasting its weekly meetings live on the Internet, allowing the public for the first time ever to watch a live Board meeting without having to be present at the meeting. As part of the Board's ongoing effort to make County government more accessible, the County launches CountyVision, a new feature on the County's website that plays videos of live and archived meetings of the Board of Supervisors, meetings of other County-affiliated public agencies, messages from individual supervisors, press conferences, and other County video content.

May

- San Bernardino County becomes the first county in the state to post statements of economic interest on the Internet, allowing the public to view information on gifts received by County officials as well as their property and business holdings.

June

- The County defeats a proposal to route flights originating from and bound for March Air Reserve Base in Riverside County over the San Bernardino County communities of Colton, Rialto and Bloomington. The plan was hatched after some Riverside residents complained about the noise. "I am pleased Riverside County leaders realized they have other noise control measures available to them that will not shift the problem across the county line," said Supervisor Josie Gonzales.
- Programs and services created by the County of San Bernardino receive 12 Achievement Awards from the National Association of Counties. "The employees of San Bernardino County work hard to constantly find new and better ways to serve the people of this county," said Chairman Paul Biane. "It's very gratifying to see them awarded for their efforts on a national stage." The NACo Achievement Awards Program recognizes counties for improving the services they deliver to the public. The awards focus on innovation and the use of technology. The County is particularly proud because only nine of California's 58 counties received Achievement Awards in 2007.

July

- San Bernardino County becomes the first local government agency in the Inland Empire to place candidate campaign contribution forms on the Internet, allowing the public to search by candidate, donor or date and see who is giving to whom and how much, and see how each candidate is spending campaign funds. "We want to be as transparent as possible," said Supervisor Gary Ovitt.

August



Chairman Paul Biane, right, announces the Green County San Bernardino program as Baldy View Building Industry Association President Todd Tatum looks on.

- Board of Supervisors Chairman Paul Biane unveils a package of environmental initiatives known collectively as Green County San Bernardino. "Green County San Bernardino establishes us as a leader among local government agencies in addressing environmental issues," Chairman Biane said. Green County San Bernardino includes incentives for builders and homeowners who incorporate environmentally friendly elements into their projects and requires future County buildings to meet tough environmental standards.

September

- The Board of Supervisors votes to have the county's voice heard in a federal case that threatens to force the release of thousands of felons onto the streets of San Bernardino County. The Board formally supports plans by San Bernardino County District Attorney Michael A. Ramos to intervene in the federal lawsuit, which could result in the establishment of a prison population cap and subsequent mass release of inmates from California prisons.
- Responding to a dramatic rise in homelessness in San Bernardino County, the Board of Supervisors forms the San Bernardino County Homeless Partnership and creates four staff positions to develop solution-oriented programs and policy initiatives that will eliminate the root causes of homelessness. The partnership will provide leadership in creating a comprehensive countywide network of service delivery to the homeless and near homeless families and individuals through facilitating better communication, planning, coordination, and cooperation among all entities that provide services and resources for the relief of homelessness in the County.

October



Firefighters take a break while fighting wildfires in the San Bernardino mountains.

- Devastating wildfires destroy hundreds of homes in the San Bernardino County mountains and drive thousands of residents from their communities. San Bernardino County departments fight the flames, conduct the orderly evacuations, and provide a variety of services first to evacuated residents and then to families whose homes were lost.

November



The Board of Supervisors arranged to have shovels, sifter boxes, cases of water, flowers, particle masks, gloves, and other items placed in front of the properties of fire victims before they returned following the fires.

- The County focuses its attention on helping families whose homes were lost to the October wildfires. The Board of Supervisors first provides supplies to assist residents in recovering their belongings, and then set aside millions of dollars to pay for the complete cleanup of properties, guaranteeing that no resident would be forced to pay any out-of-pocket expenses.

December

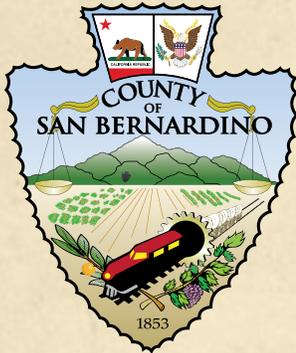


The County's newly renovated 303 Building in downtown San Bernardino

- The County dedicates the 303 Building in downtown San Bernardino. Once a vacant state office building, the 303 Building was completely renovated by the County and serves as a home to the Superior Court, District Attorney, and Public Defender. The building also serves as the launching point for efforts to revitalize downtown San Bernardino.
- In an initiative launched by the Board of Supervisors and the County Department of Veterans Affairs, County employees, residents, and businesses donate more than 50,000 items destined for troops serving in Iraq and Afghanistan. The items include clothing, snacks, and hygiene items.



A soldier helps load a couple of the 50,000 items donated to U.S. troops in Iraq and Afghanistan by San Bernardino County employees, residents and businesses.



WILDFIRES IN THE MOUNTAINS



Fall brings many things to many people throughout the world. Unfortunately, in San Bernardino County, the season all too often brings hot, dry, powerful winds. In 2007, as was the case in 2003, the treacherous winds drove wildfires through the county's mountains, leaving destruction in their path.

The Slide and Grass Valley fires burned more than 14,000 acres and destroyed or damaged more than 500 homes in the communities of Grass Valley, Green Valley Lake, and Running Springs during a terrifying 10 days starting on October 21. Thousands of residents fled the mountains, many of them ending up at an evacuation center established at the National Orange Show Events Center in San Bernardino.



San Bernardino County leaders and agencies were at the forefront from the moment the flames erupted until long after residents had returned to their communities.

As County firefighters fought the flames and Sheriff's deputies conducted evacuations and safeguarded property, representatives from various departments created a public communications effort the likes of which had never been seen. Within 20 minutes on the day the fires grew into a major catastrophe, the County Information Services Department created a fire information website that was constantly updated during the fires. The site was viewed more than 78,000 times as residents received updates on the progress of firefighting efforts, evacuation information, health advisories, pet information, and other vital data. The county also struck a partnership with the United Way for use of the 211 social services hotline, where operators gave fire information to thousands of callers.



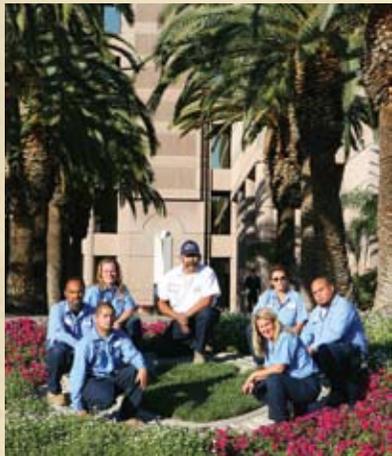
On another front, in less than 24 hours the county established the Fire Emergency Local Assistance Center at the Orange Show evacuation center. There, more than 30 county, state, federal and private agencies set up booths to provide fire victims with vital services.

Following the fires, the Board of Supervisors quickly created and funded a cleanup program that will completely pay for the removal of debris from properties damaged or destroyed by the fires.

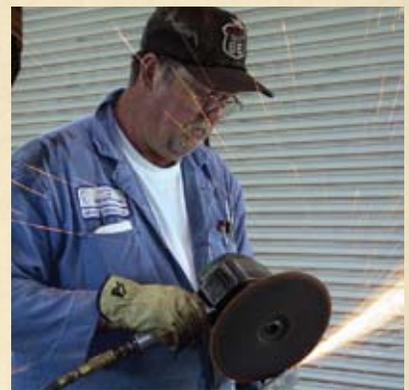


OUTSTANDING EMPLOYEES 2007

As part of Public Service Recognition Week, on May 8, 2007 the Board of Supervisors honored 40 County employees chosen as "outstanding" for customer service, initiative, leadership, accomplishments, attitude, and community service apart from their jobs. The following County employees were recognized as Outstanding Employees for 2007:



- Danette Tealer/County Administrative Office
- Glenda Jackson/Aging & Adult Services
- Jim Chambers/Agriculture/Weights & Measures
- Kenneth V. Owens/Airports
- Ralph Hosni/Architecture & Engineering
- Stella Estrada/Arrowhead Regional Medical Center
- Buffy Moorefield/Auditor-Controller-Recorder
- Andrew Gruchy/Behavioral Health
- Dawn Peterson/Board of Retirement
- Angelica Rojas-Castro/Board of Supervisors
- Bill Elliot/Child Support Services
- Lynn Susko/Children's Services
- Laura Welch/Clerk of the Board
- Christney Barilla/Community Development & Housing
- Julie Surber/County Counsel
- Mary Ashley/District Attorney
- Bob Coutts/Facilities Management
- Dan Munsey/Fire
- James Harkey/Fleet Management
- Tammy Ballesteros/Human Resources
- Ashley Norman/Information Services
- Michael Lopez/Land Use Services
- Katherine McBean/Library
- Vincent Montoya/Museum
- Gloria Affatati/PERC
- John Hams/Preschool Services
- Mark C.E. Bradley/Probation
- Joseph Canty/Public Defender
- Susan Strong/Public Health
- Leo Gomez/Purchasing
- Josephine Morales/Real Estate Services
- Lelah Spindler/Regional Parks
- James A. Lasby/Registrar of Voters
- Norm Nunez/Sheriff-Coroner
- Michael J. Gallucci/Solid Waste Management
- James Locurto/Transitional Assistance
- Eric Jacobsen/Transportation
- Joanna De La Cruz/Treasurer-Tax Collector
- John Reynolds/Veterans Affairs
- Cheryl Shelby/Workforce Development



COUNTY EARNS 12 NATIONAL AWARDS

Programs and services created by the County of San Bernardino received a dozen 2007 Achievement Awards from the National Association of Counties.

“The employees of San Bernardino County work hard to constantly find new and better ways to serve the people of this county,” said Board of Supervisors Chairman Paul Biane. “It’s very gratifying to see them awarded for their efforts on a national stage.”

The NACo Achievement Awards Program recognizes counties for improving the services they deliver to the public. Only nine of California’s 58 counties received Achievement Awards this year. The following are San Bernardino County’s winning programs:

- “Helpful Numbers for Seniors” Pamphlet/Board of Supervisors Chairman Paul Biane
- Service FIRST/County Administrative Office & Performance, Education and Resource Centers
- Standard of Dress and Grooming Policy/County Administrative Office & Human Resources
- Teach a Man to Fish/County Administrative Office
- Jail Information Management System Web Front End/Information Services & Sheriff
- My Health Matters!/Human Resources
- Sex Offender Supervising Program/Probation
- GIS Client Mapping for Disaster Preparedness/Human Services Administration
- Educational Supportive Services Program/Children’s Services
- Court Video and PowerPoint Orientation Program/Children’s Services
- Children’s Crisis Response Team/Behavioral Health
- Breast Management Pathway Program/Arrowhead Regional Medical Center



From left, County Administrative Officer Mark Uffer, County Chief Learning Officer Diana Alexander, and Human Resources Director Andrew Lamberto receive the NACo Achievement Award for Service FIRST.