



## Behavioral Health

### You Are Invited:

**San Bernardino County Behavioral Health invites you to attend a public hearing regarding the Mental Health Services Act Annual Update for Fiscal Year 2015/16.**

The Mental Health Services Act (MHSA) Annual Update depicts the progress made by the Department of Behavioral Health and contracted partners, in providing public behavioral health services.

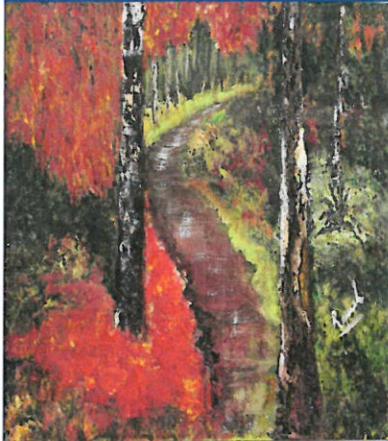
This public hearing will provide community members the opportunity to participate in an overview of the MHSA Annual Update stakeholder process. In addition to the overview, there will be time set aside for attendees to ask questions and share comments regarding the MHSA Annual Update for fiscal year 2015/16. The public hearing will be an agenda item during the regularly scheduled Behavioral Health Commission Meeting.

The Mental Health Services Act, Proposition 63, was passed by California voters in November 2004 and went into effect in January 2005. The Act is funded by a 1% surcharge on personal income over \$1 million per year.

For questions, concerns, interpretation services or requests for disability-related accommodations please call (800) 722- 9866 or 7-1-1 for TTY users.

Please request accommodations at least 7 business days prior to the meeting.

San Bernardino County Behavioral Health  
Office of Program Planning and Development  
1950 South Sunwest Lane, Suite 200  
San Bernardino, CA 92415



### Public Hearing Information

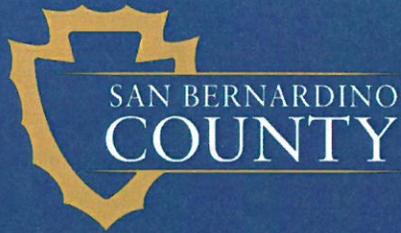
**Thursday,**  
**May 7, 2015**

County of San Bernardino  
Health Services,  
Auditorium (formerly  
known as the Behavioral  
Health Resource Center)

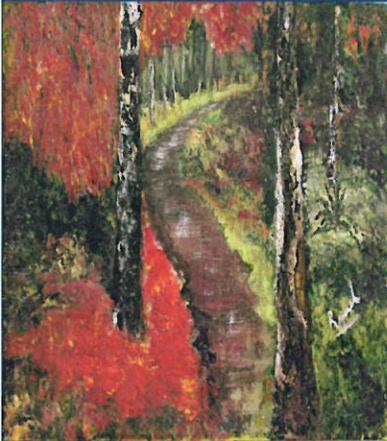
850 East Foothill Blvd.  
Rialto, CA 92376

**Behavioral Health**  
**Commission Meeting**  
**is scheduled from**  
**12:00 p.m. - 2:00 p.m.**

[www.SBCounty.gov/dbh](http://www.SBCounty.gov/dbh)



# Salud Mental



## Información sobre la audiencia pública

**Jueves,**  
**7 de mayo, 2015**

County of San Bernardino  
Health Services,  
Auditorium (antes conocido  
como el Behavioral Health  
Resource Center)

850 East Foothill Blvd.  
Rialto, CA 92376

**La reunion de la**  
**comisión de salud**  
**mental será realizad**  
**de**  
**12:00 - 2:00 p.m.**

[www.SBCounty.gov/dbh](http://www.SBCounty.gov/dbh)

## Usted está invitado:

**El Departamento de Salud Mental del Condado de San Bernardino le invita a que asista a una audiencia pública sobre el Plan de Actualización Anual de la Ley de Servicios de Salud Mental para el año fiscal 2015/16.**

El Plan de Actualización Anual de la Ley de Servicios de Salud Mental (MHSA, por sus siglas en inglés) muestra los avances realizados por el Departamento de Salud Mental y sus proveedores contratados en el suministro de servicios públicos de salud mental.

Esta audiencia pública brindará a los miembros de la comunidad la oportunidad de participar en una visión general respecto al proceso de las partes interesadas sobre el Plan de Actualización de MHSA.

Además, habrá tiempo para que los asistentes hagan preguntas y compartan sus comentarios y/o dudas por lo que se refiere al proceso de las partes interesadas. La audiencia pública será un tema del programa durante el horario regular de la reunión de la comisión de salud mental.

La Ley de Servicios de Salud Mental (Proposición 63) fue aprobada por los votantes de California en noviembre del 2004 y tomo efecto en enero del 2005. Esta ley está financiada por un impuesto adicional del 1% sobre aquellos contribuyentes cuyos ingresos personales son mayores de un millón de dólares al año.

Para preguntas, dudas, servicios de interpretación o para solicitar acomodaciones relacionadas con alguna discapacidad, sírvase llamar al: (800) 722- 9866; ó marque: 7-1-1 para usuarios de TTY.

Por favor solicite estos servicios por lo menos 7 días hábiles antes de que la reunión se realice.

Condado de San Bernardino Departamento de Salud Mental  
Oficina de Planificación y Desarrollo de Programas  
1950 South Sunwest Lane, Suite 200  
San Bernardino, CA 92415

Para más información, por favor llame al: 800-722-9866;  
o al 711 para usuarios de TTY



**Behavioral Health**

**Behavioral Health Commission  
Public Hearing**

Mental Health Services Act (MHSA)  
FY 2015/16 Annual Update

Michelle Dusick, MHSA Admin Manager  
MAY 7, 2015



Artwork by Raquel Acosta

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**MHSA Annual Update FY 2015/16**

Page 2

California Welfare and Institutions Code (WIC) § 5847 and California Code of Regulations (CCR) § 3310 state that a Three-Year Program and Expenditure Plan (Plan) and subsequent updates shall address each Mental Health Service Act (MHSA) component:

- Community Services and Supports (CSS) for children, youth, transition age youth, adults, and older adults (WIC §5800 and §5850);
- Capital Facilities and Technological Needs (CFTN) (WIC §5847);
- Workforce Education and Training (WET) (WIC §5820);
- Prevention and Early Intervention (PEI) (WIC §5840); and
- Innovation (INN) (WIC §5830).



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## MHSA Annual Update FY 2015/16

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Further, CCR §3310 states:

- The county shall update the Plan annually;
- Updates address elements that have changed; and
- Updates includes estimated expenditure projections for each Component per fiscal year.



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## Why Are We Having a Public Hearing?

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The MHSA Plan/Update shall be prepared and circulated for review and comment for at least 30 days to representatives of stakeholder interests. The mental health board shall conduct a public hearing on the draft Three-Year Plan and/or Annual Update at the close of the 30 day comment period.

(WIC §5848)



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## Who Should be Included in the Stakeholder Process?

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Each Three-Year Plan and Annual Update shall be developed with local stakeholders including consumers, families, service providers, veterans, and representatives from law enforcement, education, social services, veterans, alcohol and drug and health care organizations.

(WIC § 5848)



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## Who Else is Included?

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Additionally, the stakeholder process should include:

- Representatives of unserved and/or underserved populations and family members.
- Stakeholders that represent the diversity of the demographics of the county (i.e. Location, age, gender, race/ethnicity).
- Clients with serious mental illness and/or serious emotional disturbance and their family members.

(CCR Title 9 Section 3300)



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## What Should be Included in the Stakeholder Process?

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**WIC § 5848** states that counties shall demonstrate a partnership with constituents and stakeholders throughout the process that includes stakeholder involvement on:

- Mental health policy
- Program planning
- Implementation
- Monitoring
- Quality improvement
- Evaluation
- Budget allocations

**CCR Title 9 Section 3300** states that involvement of clients and their family members be in all aspects of the community planning process and that training shall be offered, as needed, to stakeholders, clients, and client's family who are participating in the process.



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## Are there Standards?

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Counties shall adopt the following standards in planning, implementing, and evaluating programs:

- Community collaboration
- Cultural competence
- Client driven
- Wellness, recovery, and resilience focused
- Integrated service experiences for clients and their families

**(CCR Title 9 Section 3320)**



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## How We Reach Out

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Throughout the year, regular stakeholder meetings include:

- Behavioral Health Commission (BHC)
- District Advisory Committee (DAC)
- Community Policy Advisory Committee (CPAC)
- Cultural Competency Advisory Committee (CCAC), along with 12 cultural competency subcommittees
- Transition Age Youth (TAY) Center Advisory Boards
- Consumer Clubhouse Advisory Boards
- Quality Management Action Committee (QMAC)
- MHSA Executive Committee
- Association of Community Based Organizations (ACBO)
- Room and Board Advisory Coalition
- Workforce Development Committee
- Screening, Assessment, Referral, & Treatment (SART) Collaborative
- PEI Provider Network Meeting
- Parent Partners Network
- Older Adult Peer Counselor Support and Outreach System
- System-wide Program Outcomes Committee (SPOC)



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## How We Reach Out

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Feedback from regularly occurring stakeholder meetings is compiled throughout the year(s) and included with feedback from any special sessions that are held to review the Annual Update.

Special sessions included:

- First District Advisory Committee Meeting - 02/18/2015
- Second District Advisory Committee Meeting – 02/12/2015
- Third District Advisory Committee Meeting – 02/17/2015
- Fourth District Advisory Committee Meeting – 02/12/2015
- Fifth District Advisory Committee Meeting – 02/23/2015
- Community Policy Advisory Committee – 03/19/2015
- Cultural Competency Advisory Committee – 03/19/2015



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## How We Reach Out

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### Special sessions, continued:

- Asian Pacific Islander Awareness Sub-Committee – 02/10/2015
- Spirituality Awareness Sub-Committee – 02/10/2015
- Native American Awareness Sub-Committee – 02/17/2015
- Disabilities Awareness Sub-Committee – 02/18/2015
- Transitional Age Youth Awareness Sub-Committee – 02/18/2015 & 02/19/2015
- Co-Occurring and Substance Abuse Sub-Committee – 02/19/2015
- Consumer & Family Member Awareness Sub-Committee – 02/23/2015
- LGBTQ Awareness Sub-Committee – 02/24/2015
- Women’s Awareness Sub-Committee – 02/25/2015
- Veteran’s Awareness Sub-Committee – 03/02/2015
- Latino Health Awareness Sub-Committee – 03/03/2015
- African American Awareness Sub-Committee – 03/09/2015



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## How We Reach Out

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<p><b>Asian Pacific Islander Awareness Sub-Committee</b> February 10, 2015 Department of Behavioral Health Administration, Rm 109 B 303 E. Vanderbilt Way, San Bernardino, CA 92415 10:00 - 11:00 a.m.</p>	<p><b>Spirituality Awareness Sub-Committee</b> February 10, 2015 Department of Behavioral Health Administration, Rm 109 B 303 E. Vanderbilt Way, San Bernardino, CA 92415 1:00 - 2:00 p.m.</p>	<p><b>Native American Awareness Sub-Committee</b> February 17, 2015 Native American Resource Center 11980 Mt. Vernon Ave., Grand Terrace, CA 92313 2:00 - 3:00 p.m.</p>
<p><b>Disabilities Awareness Sub-Committee</b> February 18, 2015 Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 8:30 - 9:30 a.m.</p>	<p><b>Transitional Age Youth Awareness Sub-Committee</b> February 18, 2015 One Stop TAY Center 780 Gilbert St., San Bernardino, CA 92404 11:00 a.m. - 12:00 p.m.</p>	<p><b>Transitional Age Youth Awareness Sub-Committee</b> February 19, 2015 Pacific Clinics — Suite 170 9047 Arrow Route, Rancho Cucamonga, CA 92404 3:00 - 4:00 p.m.</p>
<p><b>Co-Occurring and Substance Abuse Sub-Committee</b> February 19, 2015 County of San Bernardino Health Services - Auditorium 850 E. Foothill Blvd., Rialto, CA 92373 2:30 - 3:30 p.m.</p>	<p><b>Consumer &amp; Family Member Awareness Sub-Committee</b> February 23, 2015 Department of Behavioral Health Administration, Rm 116 303 E. Vanderbilt Way, San Bernardino, CA 92415 2:00 - 3:00 p.m.</p>	<p><b>LGBTQ Awareness Sub-Committee</b> February 24, 2015 Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 12:30 - 1:30 p.m.</p>
<p><b>Women’s Awareness Sub-Committee</b> February 25, 2015 Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 1:00 - 2:00 p.m.</p>	<p><b>Veteran’s Awareness Sub-Committee</b> March 2, 2015 Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 3:00 - 4:00 p.m.</p>	<p><b>Latino Health Awareness Sub-Committee</b> March 3, 2015 Consulate of Mexico in San Bernardino — Lobby 293 North D Street, San Bernardino, CA 92401 9:00 - 11:00 a.m.</p>
<p><b>African American Awareness Sub-Committee</b> March 9, 2015 Young Visionaries, 1580 N. Waterman Ave., San Bernardino, CA 92408, 2:00 - 3:00 p.m.</p>		



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## How We Reach Out

A special session was held in Spanish in collaboration with the Mexican Consulate on February 3, 2015.

**Únase al Departamento de Salud Mental para una presentación en Español...**  
**[Reunión comunitaria para partes interesadas sobre la Ley de Servicios de Salud Mental]**  
**Consulado de México en San Bernardino**

Estas reuniones comunitarias para las partes interesadas se centrarán en la actualización anual de la Ley de Servicios de Salud Mental (MHSA por sus siglas en inglés). Enfoque especial se colocará en compartir cómo MHSA se ha integrado en los servicios existentes y habrá discusión sobre el futuro de la política de salud mental y planificación de programas.

Fecha: 3 de marzo del 2015  
 Localización: Consulado de México en San Bernardino  
 293 North D Street, San Bernardino, CA 92401  
 Horario: 9:00 - 11:00 a.m.

Para preguntas, dudas, comentarios de integración o solicitudes de acomodación especial por razones de discapacidad, por favor comuníquese con nuestro intérprete al (909) 380-4222, o llame al 711 o envíe un correo electrónico a: [info@sbcdhb.org](mailto:info@sbcdhb.org).  
 Por favor asistir a esta conferencia por sí mismo. Tenga disponible un intérprete si necesita.  
 La Ley de Servicios de Salud Mental (Proposición 63) fue creada por votantes de California en noviembre del 2004 para aumentar servicios de salud mental para niños y adultos. La Ley se financió con un pago de impuesto de 1% en ingresos personal que introduce un costo de \$100 por año.



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## How We Reach Out

**Please join the Department of Behavioral Health for a Mental Health Services Act Stakeholder Engagement! Special Online After-Hours Event**  
 Participate from the comfort of your own home!

This community stakeholder engagement will focus on the Mental Health Services Act (MHSA) Annual Update. Special focus will be placed on sharing how MHSA has been integrated into existing services and a discussion regarding the future of mental health policy and program planning.

**When:** Thursday, March 12, 2015  
**Where:** Online Adobe Connect Event  
**Time:** 5:30 - 7:30 p.m.  
**Conference Number:** US/CAN Toll Free: 1-877-820-7831  
**Passcode:** 947294

To join the meeting please use the link below:  
<https://sbcdhb.adobeconnect.com/r3sildf57pa/>

Please note: This will be an English language session. For questions or concerns, please contact: Cheryl M. Adam (805) 252-4521 or 7-1-1 for TTY users or: [Cheryl.M.Adam@sbcdhb.org](mailto:Cheryl.M.Adam@sbcdhb.org)

MHSA (Proposition 63) was passed by California voters in November 2004 to expand mental health services for children and adults. The Act is funded by a 1% tax surcharge on personal income over \$1 million per year.

An after business hours, online session using Adobe Connect was hosted on March 12, 2015.



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## How We Reach Out

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DBH conducted outreach to promote the Annual Update Stakeholder Process.

Information was disseminated through:

- Press releases to **51** media outlets,
- Email and flyer distribution (English and Spanish) to:
  - Community partners, community and contracted organizations, other county agencies, cultural subcommittees and coalitions, and regularly scheduled stakeholder meetings, to reach populations representative of the descriptions provided.
- Posted on County and DBH website and DBH social media sites such as Facebook and Instagram.
- Regularly announced in meetings.

**(WIC § 5848 and CCR Title 9 Section 3300)**



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## Public Review Period

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### **The 30-day Public Posting March 20, 2015 through April 20, 2015**

Copies of the draft MHSA Annual Update for FY 2015/16 were:

- Available online for electronic viewing.
- Physical copies were made available at clubhouses, clinics, and distributed at meetings upon request.
- Copies were available for viewing at county public libraries.
- Comment Forms were available in English and Spanish.



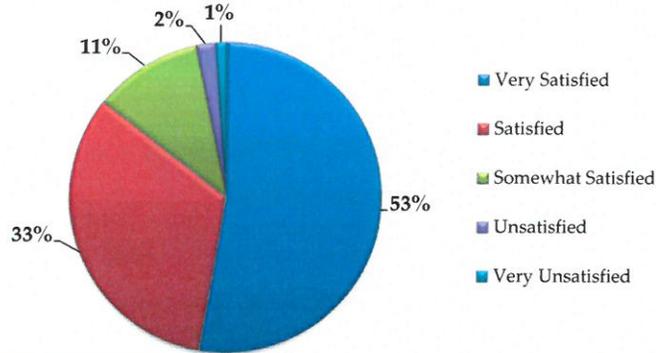
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### What did we Learn from the Stakeholder Process?

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241 stakeholders completed a stakeholder comment form as a result of attending the special sessions or responding to the 30-day public posting. 97% indicated they were satisfied with the overall MHS Integrated Plan and the stakeholder process.



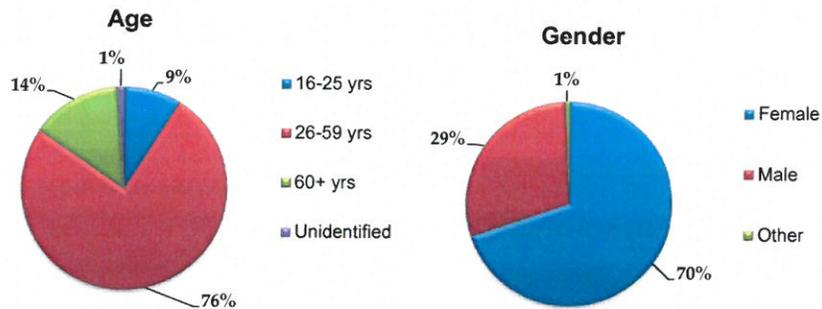
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### MHSA Annual Update Stakeholder Demographics

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#### Age and Gender of Respondents

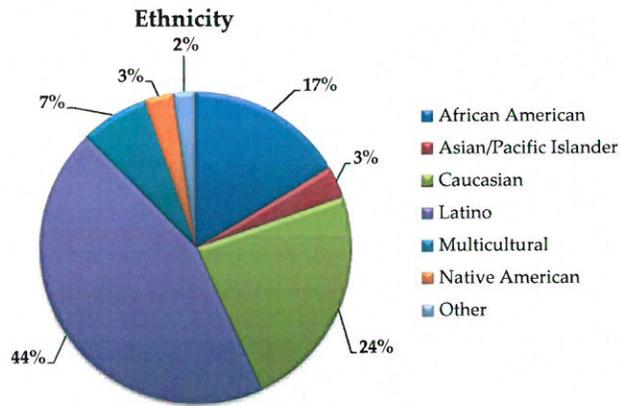


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MHSA Annual Update Stakeholder Demographics

Ethnicity of Respondents



MHSA Annual Update Stakeholder Demographics

WIC § 5848 Group Represented

Group Represented	%	Group Represented	%
Active Military/Veteran Representation	3%	Family Member	13%
Community Agency	14%	Health Care Provider	2%
Community Member	9%	Law Enforcement	1%
Consumer (MH/AOD)	12%	Provider (MH/AOD)	13%
County Staff	18%	Faith Community	4%
Education	3%	Social Service Agency	4%
Unidentified	4%		



## Comments Received

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Nine (9) comment forms were received during the public posting period of the draft MHSA Annual Update for FY 2015/16. A summary of the comments includes:

- Support for the MHSA Annual Update and Community Planning Process.
- Praise for the focus on cultural specific programs and services.
- Acknowledgment of the success of the Workforce Education and Training component programs.
- Support for Prevention and Early Intervention programs.
- Positive Feedback about MHSA programs, in general.



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## Response to Substantive Comments Received

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A summary and analysis of stakeholder feedback and comments received and the department response has been included in the MHSA Annual Update for FY 2015/16.

No substantive changes were made.



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## Next Steps

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The next step is to ask the Commission to affirm that the stakeholder process was conducted to meet the regulations.

The MHSA Annual Update is scheduled to be presented to the Board of Supervisors (BOS) on June 02, 2015, for approval.

The MHSA Annual Update will be submitted to the Mental Health Services Oversight and Accountability Commission (MHSOAC) within 30 days of BOS approval.



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## Questions

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For additional questions,  
please contact:

Michelle Dusick  
MHSA Administrative Manager  
800-722-9866  
[mhsa@dbh.sbcounty.gov](mailto:mhsa@dbh.sbcounty.gov)



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