



## San Bernardino County Reentry Collaborative (SBCRC)

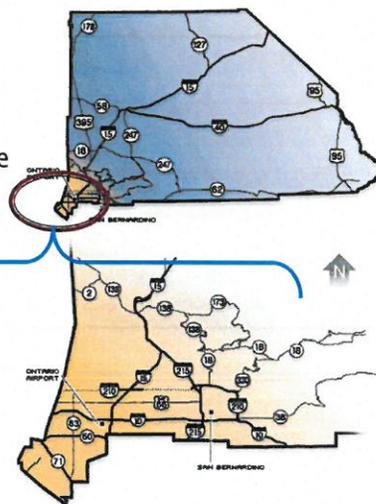
Behavioral Health Commission  
June 4, 2015

Jose Marin, Special Projects Coordinator  
Department of Public Health

### First - Context

## San Bernardino County

- 20,105 square miles
- Largest geographic County in the US
- Larger than each of the 9 smallest states.



## SB County Service Locations

**High Desert Area**  
(Victorville, Hesperia, Apple Valley)

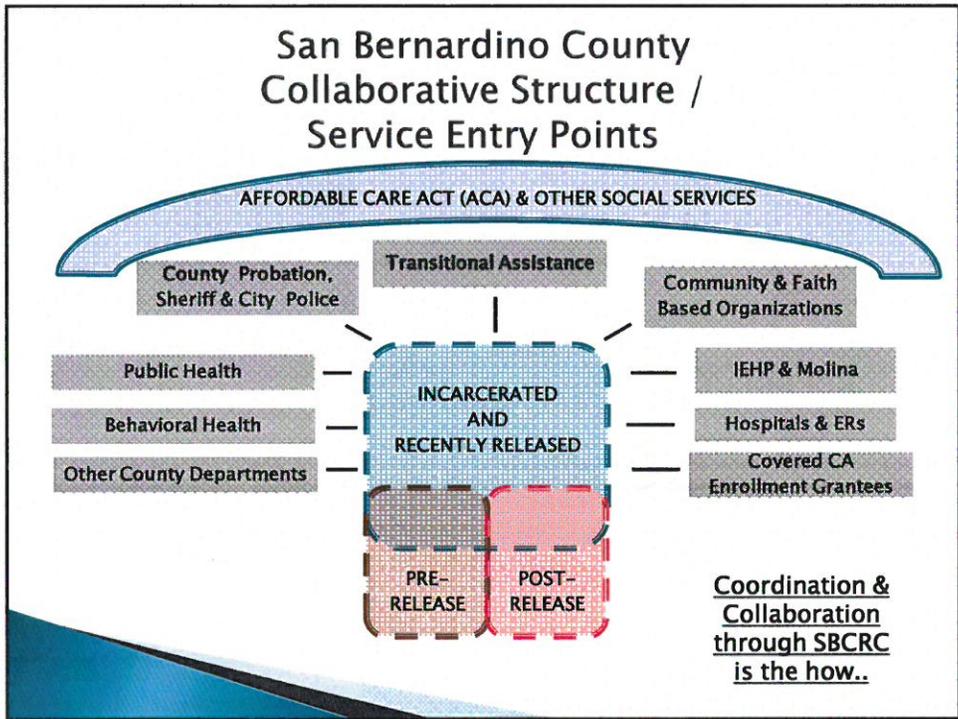
- Probation Day Reporting Center (DRC)
  - Various County Depts
- CA State Univ, SB DRC (State Parole)
- SB County Sheriff's Jail
- Federal Correctional Complex
- High Desert Coalition of Faith-Based Organizations

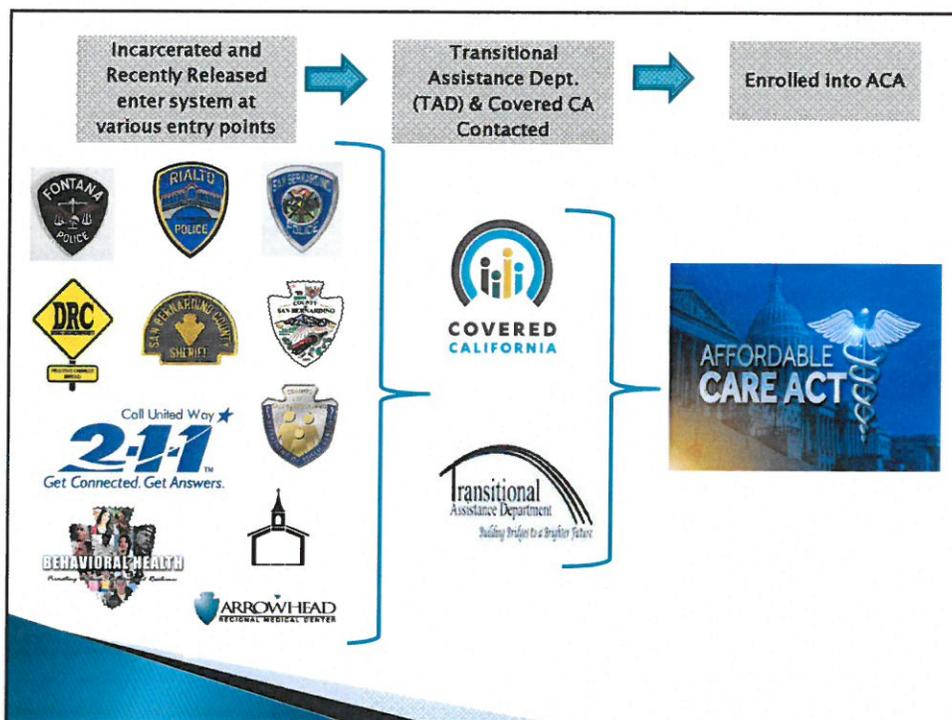
**San Bernardino West End**  
(Ontario, Rancho Cucamonga, Chino)

- Probation Day Reporting Center (DRC)
  - Various County Depts
- SB Sheriff's Jail
- CA State Prison
- Various large Faith-Based Organizations (Mega Churches)

**San Bernardino Central**  
(SB, Fontana, Colton, Rialto)

- Probation Day Reporting Center (DRC)
  - Various County Depts
- SB Sheriff's Jail (2 stations)
- CA State Univ, SB DRC (State Parole)
- Various large Faith-Based Organizations (Mega Churches)





## SBC Reentry Collaborative Background

**Entry Points Hub**

**Why Public Health?**

- Address whole populations - what is the impact on the community
- Neutrality
- Facilitated connections with multiple stakeholders
- Focus on prevention

**SB County Reentry Collaborative (SBCRC)**

- The new name encompasses a comprehensive approach with community organizations and local government building on past efforts and forging new partnerships to develop a comprehensive plan for successful reintegration of ex-offenders returning to the community.

## SBCRC Today

### *Operates Under a Strategic Plan*

- Continue to identify new stakeholders
- Continue to strengthen existing relationships and collaborative efforts
- Address improved reintegration of the recently incarcerated – focus on building systems

### *Utilizes the power of existing infrastructures*

- › Partnership with 211
  - Central information hub of available resources
- › Partnership with Probation, TAD, Behavioral Health, Sheriff, etc.
  - Foundation for collaborating to ensure no “wrong door policy”



## SBCRC Activities

### **Sustaining coordination of “no wrong door entry point”.**

- Sustaining coordination of “no wrong door policy”.
- Conduct monthly work group meetings
  - To address goals and strategies in the Strategic Plan
- Conduct monthly Collaborative meetings
  - Approve workgroup products
  - Foster collaboration amongst partners
  - Provide education on available resources
  - Partners provide information on their agency’s efforts and successes
- Increase capacity and participation in SBCRC efforts:
  - Website has been developed
  - Developing a marketing plan to promote SBCRC and its efforts
  - Acquire Letters of Commitment from participating agencies

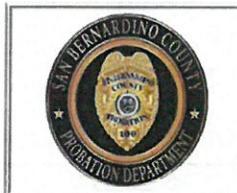


## Current SBCRC Partners

- Probation, Sheriff, and local City Police Departments
- Community Based Organizations (CBOs)
- Faith Based Organizations (FBOs)
- CA State University, San Bernardino
- County departments
- Local government
- United Way 211
- Interagency Council on Homelessness
- Victorville Federal Bureau of Prisons



## SBCRC PARTNER REENTRY SERVICES



## What do the Day Reporting and Reentry Services Centers Offer?

*A One Stop, Centralized Services Center, for Reentry Clients*



## Probation DRC Services

### Reentry Liaison Officers

- Each Day Reporting and Reentry Services Center (DRRSC) site has a Reentry Liaison Officer (RLO)
- RLO works with the Detention Liaison Officers, Case Management Probation Officers, primary partners, community and faith-based partners.

### Detention Liaison Officers

- Probation connects in-custody offenders to pre-release services. Four Detention Liaison Officers (DLOs) have been assigned to San Bernardino County jails.

## Probation Homeless Services Officers



- Homeless Services Officers are available to provide homeless intervention and/or prevention services to probationers experiencing homelessness.
- Conduct rapid assessment of cases.
- Identify appropriate emergency, short-term or long-term housing .
- Coordinate referrals to housing resources.
- Assist probationers with accessing resources.
- Services available to in custody and out of custody probationers

## Behavioral Health & Transitional Assistance Department Services

### Department of Behavioral Health (DBH)

Each DRC site, under the leadership of DBH, has received Medi-Cal certification to provide Alcohol and/or Drug Treatment services, and/or mental health services. On site staff is available to provide one-on-one assessments and a variety of services:

- Individual Counseling
- Group Counseling
- Outpatient Alcohol and Drug services
- Outpatient Behavioral Health services
- Crisis Response
- Outreach and Education services

### Health and Human Services: Transitional Assistance Department (TAD)

The goals of TAD are to meet the basic needs of families and individuals, while working with them to attain self-sufficiency, and to promote work and personal responsibility. On site staff:

- Administers nutritional and/or medical assistance.
- Assists with enrolling clients with Medi-Cal
- Assists with enrolling clients with Cal Fresh applications
- Also provide referral to complete applications for General Relief or CalWORKS

## Public Health & Workforce Development Departments Services

### Public Health Department (DPH)

Public Health staff work at each DRRSC site to promote the health and well-being of clients:

Medical and health education services at the DRRSC include:

- Health Screening, Assessments & Testing
- Health Education
- Medical Referrals

Care coordination:

- Once enrolled into Medi-Cal or Covered California, ensure clients are accessing care

### Workforce Development Department (WDD)

Workforce Development works with DRRSC clients to develop employable skills. WDD provides job readiness training and other assistance:

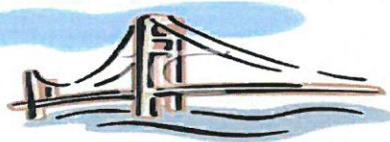
- Job Search and Career Exploration
- Career assessments and individual employment counseling
- Staff-assisted placement services, personal coaching/mentoring, job search resources & provide referrals to partner agencies
- Internet access to apply for job leads at the DRRSC
- Employment Enhancement Workshops: how to write a resume, interview techniques and dressing for success

## BRIDGES –

From incarceration to the community

*Bridging*

*Effective Strategies*



*Reentry*

*Goal-oriented*

*Integration by Driving*

## BRIDGES –

### From incarceration to the community

#### Goal:

- This project will serve 89 medium to high-risk, post-incarcerated individuals placed being released from Glen Helen Rehabilitation Center to the County of San Bernardino communities (High Desert, San Bernardino, Fontana, Rialto, etc.)

#### Population:

- Using the Correctional Offender Management Profiling Alternative Sanctions (COMPAS) Risk Score, 71 male/18 female, medium to high-risk offenders, were selected.

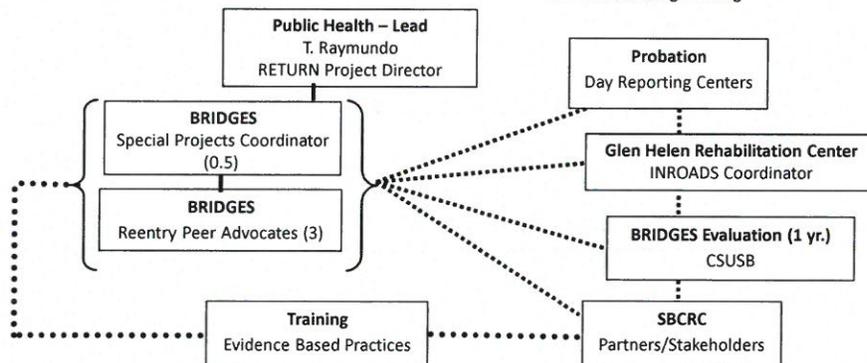


## BRIDGES –

### From Incarceration to the Community

#### BRIDGES: Organization & Collaboration

- Indicates "Reports To"
- ..... Indicates "Collaborates"
- ..... Receiving Training



## BRIDGES –

### From Incarceration to the Community

#### PRE-RELEASE ACTIVITIES

- BRIDGES will **Provide** Intensive Case Management Services provided by “Reentry Peer Advocates” (RPAs). The RPAs will:
  - Contact participants at least **3 months prior** to release to **build trust** and to begin assessing post-release needs,
  - Coordinate with Social Workers, Educators, and Release Planning Specialists to ensure that BRIDGES services enhance and fill gaps, not duplicate County Jail services,
  - Identify post-release resources with assistance from the BRIDGES Reentry Housing Specialist, and
  - Pre-enroll participant in services pre-release; and develop the reentry plan in conjunction with County Jail staff and reflecting data from COMPAS to ensure services in the plan are tailored to the participant.



Bridging Strategies      Effective  
Reentry      Goal-oriented  
Integration by Driving

## BRIDGES –

### From incarceration to the community

#### POST-RELEASE ACTIVITIES

- Upon release, participants will receive services at SB County Probation Day Reporting Centers (DRC)
- BRIDGES post-release services will include:
  - Immediate and ongoing contact with the participant,
  - Ensure that release planning is implemented and participants are linked to services, with a special emphasis on housing, and
  - Coordinate with DRC Probation Officers to ensure participants are linked and remain in services particularly in those services criminogenic risks.



Bridging Strategies      Effective  
Reentry      Goal-oriented  
Integration by Driving

## BRIDGES –

### From incarceration to the community

#### Collecting/Reporting Key Data Elements:

- BRIDGES will engage in a robust project evaluation by having California State University San Bernardino (CSUSB) conduct a process/outcomes-based evaluation.
- COMPAS will capture information pre-release to identify the needs/risks of each client and the dosage/intensity of services needed.
- CSUSB will develop/conduct the Process/Outcome evaluation to measure program impact.
- BRIDGES will collect/analyze/report data using an electronic Client Contact/Information Case Management Database system.
- The County will be the keeper of all data and will be able to report on outcomes for the required five year period and beyond.



## BRIDGES –CURRENT DATA

As of 4/30/15:

#### 89 Participants Consented

- 78 released from custody (87.6%)
  - 5.1% of those released have recidivated (4)
  - 43.6% of those released have been removed for 30 days no contact (34)
  - 51.3% of those released are still in bi-weekly contact with their Advocate (40)
- 11 removed from program prior to release (12.4%)
  - 3 facility transfers
  - 1 participant request
  - 3 discipline
  - 4 still in custody as of 4/1/2015

## FAITH-BASED ORGANIZATIONS (FBOs) AND FAITH ADVISORY COUNCIL

- FBOs in San Bernardino County play an important role in the county's economy and community.
- FBOs have an inherent trust within the community and are often the first responders for our residents.
- In addition, FBOs have a tremendous wealth of knowledge and resources within their congregations (mental health and substance abuse professionals, accountants, lawyers, etc.)

## FAITH-BASED ORGANIZATIONS (FBOs) AND FAITH ADVISORY COUNCIL

- With funding from the 2<sup>nd</sup> Chance Grant, a Faith Advisory Council (FAC) is being organized.
- The purpose of the FAC is to train religious and lay leaders to develop the capacity to work with our local governments
- The funding will provide the FAC capacity building to:
  - *1. Establish an organizational infrastructure, policies, procedures, and By-Laws to begin functioning as an at large faith-based council; and*
  - *2. Act as a coordinating entity, assist with the needs of the community by working with local government.*

## FAITH-BASED ORGANIZATIONS (FBOs) AND FAITH ADVISORY COUNCIL

The goals of the FAC to:

- Empower Faith-Based Organizations (FBO) to deliver effective case management, education and health portal services to low income residents, including the formerly incarcerated, in San Bernardino County.
- Enable faith leaders to collaborate with other community and governmental agencies in delivering services to low income residents, including the formerly incarcerated, in San Bernardino County.
- To assist FBOs in their advancement of their charitable missions by developing program infrastructure and management tools that increase the effectiveness of their efforts.
- The completion of a comprehensive needs assessment and additional survey tools to design a Faith-Based Development training program.



## Questions & Answers

For more information please contact the  
Department of Public Health at (909) 387-6495 or at  
[jose.marin@dph.sbcounty.gov](mailto:jose.marin@dph.sbcounty.gov)



<b>Date: March 2015</b>	
<b>I. PRCS Cases received since 10/1/11- 10,356 – 26% higher than expected</b>	
PRCS releases since 10/1/11	9624
Number of cases received from out-of-county transfer in	732
Active Supervision Cases on March 31, 2015	2506
Female population	8%
Male population	92%
<b>II. Day Reporting and Reentry Services Centers Intakes since January 2015</b>	
<b>• Case referred does not represent number of enrollments</b>	
<b>Central</b>	<b>717</b>
DBH cases referred	118
TAD case referred	116
Public Health cases referred	34
WDD cases referred	133
Child Support Services	25r 15e, 15c
Public Defender Legal Aid Clinic	8r, 6e
<b>High Desert</b>	<b>472</b>
DBH cases referred	154
TAD cases referred	61
Public Health cases referred	13
WDD cases referred	363
Victor Valley Rescue Mission/Feed Our Sheep Food Pantry	286
Child Support Services	44
Public Defender Legal Aid Clinic	125
<b>West End</b>	<b>462</b>
DBH cases referred	278
TAD cases referred	260
Public Health cases referred	43
WDD cases referred	48
Child Support Services	5r, 5e, 5c
Public Defender Legal Aid Clinic	15r, 15e, 5c
<b>III. Housing Services Provided</b>	
<b>*DBH beds active does not include AOD beds</b>	
Probation contract beds active	55
Probation paid DBH beds active	5
Housing Service Officers' placements (outside contracted beds)	6
Number of contacts by Probation Homeless Coordinators	107
<b>IV. DRRSC and Housing Highlights</b>	
<b>• Probation currently has 55 clients in probation paid housing</b>	

*San Bernardino County Probation-DRC/SB678 Programs  
Day Reporting & Reentry Services Centers and Housing Update  
Luciano Perez, Division Director II*

- **Mental Health and Substance Abuse** — San Bernardino County Probation reports that from January 2015 to March 2015, 26% of those on Post-Release Community Supervision received referrals for mental health and substance abuse disorders.
- **Employment** — San Bernardino County Probation reports that from January 2015 to March 2015, 26% of those on Post-Release Community Supervision received referrals for education and employment services.
- **Social and Welfare** — San Bernardino County Probation reports that from January 2015 to March 2015, 34% of those on Post-Release Community Supervision received referrals for social and welfare services.
  - *NOTE: TAD counts and Feed Our Sheep Food Pantry were combined.*
- **Public Health** — San Bernardino County Probation reports that from January 2015 to March 2015, 4% of those on Post-Release Community Supervision received referrals for public health and medical services.
- **Child Support** — San Bernardino County Probation reports that from January 2015 to March 2015, 3% of those on Post-Release Community Supervision received referrals for child support and other family services.\
- **Public Defender** — San Bernardino County Probation reports that from January 2015 to March 2015, 4% of those on Post-Release Community Supervision received referrals for legal aid services

JANUARY 2015 – MARCH 2015 PROBATION DRC REFERRALS		
AGENCY	COUNT	PERCENT
DBH cases referred	550	26%
TAD cases referred	437	21%
Public Health cases referred	90	4%
WDD cases referred	544	26%
Victor Valley Rescue Mission/Feed Our Sheep Food Pantry	286	13%
Child Support Services	74	3%
Public Defender Legal Aid Clinic	148	4%
Total	2128	100%



**TRANSITIONAL ASSISTANCE DEPARTMENT (TAD)  
SAN BERNARDINO COUNTY DAY REPORTING CENTERS (DRC)  
MONTHLY APPLICATION DATA**

**March 2015 Application Data - DRC Outstations**

District	Pgm Code	Total Apps	Approved	Denied	Pending
DRC - RC	FS	24	23	1	0
DRC - RC	MC	17	11	0	6
DRC - SB	FS	17	13	1	3
DRC - SB	MC	21	16	1	4
DRC - VV	FS	22	20	0	2
DRC - VV	MC	16	13	0	3
<b>Totals</b>		<b>117</b>	<b>96</b>	<b>3</b>	<b>18</b>

**January 2015 – March 2015 Application Data – DRC Outstations**

District	Pgm Code	Total Apps	Approved	Denied	Pending
DRC - RC	FS	71	54	2	15
DRC - RC	MC	52	30	1	21
DRC - SB	FS	37	30	2	5
DRC - SB	MC	49	38	2	9
DRC - VV	FS	67	50	0	17
DRC - VV	MC	45	40	0	5
<b>Totals</b>		<b>321</b>	<b>242</b>	<b>7</b>	<b>72</b>

**Note:** The numbers provided are simply a snapshot or count of applications from the previous month taken from TAD's C-IV system. These numbers are a point in time count for each month and could contain rollover from the previous months. The pending rate is due to the time it takes to process an application. An application can take up to 45 days for Medi-Cal and 30 days for CalFresh to process. For example, a Medi-Cal application submitted January 29<sup>th</sup> will be marked as pending for January, can still be pending in February, and finally processed in March.

**Legend:**

- FS = Cal Fresh (Food Stamps)
- MC = MediCal
- DRC = Day Reporting Center
- RC = Rancho Cucamonga
- SB = San Bernardino
- VV = Victorville



**WORKFORCE DEVELOPMENT DEPARTMENT (WDD)  
SAN BERNARDINO COUNTY DAY REPORTING CENTERS (DRC)  
MONTHLY APPLICATION DATA**

**Department of Workforce Development – DRC Report for March 2015**

<i>Office</i>	<i>Clients Seen</i>	<i>Workshops</i>	<i>Workshop Attendees</i>	<i>Employments</i>
<i>Central</i>	<b>23</b>	<b>12</b>	<b>32</b>	<b>1</b>
<i>West Valley</i>	<b>16</b>	<b>8</b>	<b>17</b>	<b>1</b>
<i>High Desert</i>	<b>54</b>	<b>1</b>	<b>7</b>	<b>6</b>
<i>Totals</i>	<b>93</b>	<b>21</b>	<b>56</b>	<b>8</b>

**Department of Workforce Development – DRC Report for February 2015**

<i>Office</i>	<i>Clients Seen</i>	<i>Workshops</i>	<i>Workshop Attendees</i>	<i>Employments</i>
<i>Central</i>	<b>18</b>	<b>12</b>	<b>43</b>	<b>1</b>
<i>West Valley</i>	<b>18</b>	<b>7</b>	<b>20</b>	<b>0</b>
<i>High Desert</i>	<b>48</b>	<b>2</b>	<b>8</b>	<b>5</b>
<i>Totals</i>	<b>84</b>	<b>21</b>	<b>71</b>	<b>6</b>

**2015 Year to Date Application Data - DRC Outstation**

<i>Office</i>	<i>Clients Seen</i>	<i>Workshops</i>	<i>Workshop Attendees</i>	<i>Employments</i>
<i>Central</i>	<b>63</b>	<b>16</b>	<b>72</b>	<b>3</b>
<i>West Valley</i>	<b>84</b>	<b>21</b>	<b>71</b>	<b>6</b>
<i>High Desert</i>	<b>93</b>	<b>21</b>	<b>56</b>	<b>8</b>
<i>Totals</i>	<b>240</b>	<b>58</b>	<b>199</b>	<b>17</b>
<i>Monthly Avg</i>	<b>80</b>	<b>19</b>	<b>66</b>	<b>6</b>



**2015 SCHEDULE OF MEETINGS**

Monthly Reentry Steering Committee Meetings		
1/28/2015 (Wednesday)	7/22/2015 (Wednesday)	<p><b>4<sup>th</sup> Wednesday of every other month (Beginning in January):</b>  <b>Times:</b>            1:30pm-3:00pm</p> <p><b>Location:</b>            Department of Behavior Health (DBH)            303 Vanderbilt Way 1<sup>st</sup> Floor (Behind TGI Friday's)            San Bernardino, CA 92408</p> <p><b>4<sup>th</sup> Friday of every other month (Beginning in January):</b>  <b>Times :</b>            9:30am-11:00am</p> <p><b>Location:</b>            Workforce Development, WIB Room            215 North "D" Street, 2<sup>nd</sup> Floor            San Bernardino, CA 92410</p> <p><b>The parking for this building is located at the public parking structure on the corner of 2nd street and "D" Street with access on both 2nd and D Streets.</b></p>
2/27/2015 (Friday)	8/28/2015 (Friday)	
3/25/2015 (Wednesday)	9/23/2015 (Wednesday)	
4/24/2015 (Friday)	10/23/2015 (Friday)	
5/27/2015 (Wednesday)	11/20/2015 (Friday)	
6/26/2015 (Friday)		

Monthly Reentry Workgroup Meetings		
Meeting Date (2 <sup>nd</sup> Friday of each Month)	Meeting Times	Meeting Location
1/9/2015	9:00am - 11:00am	<p><b>Public Health</b>  <b>172 W 3<sup>rd</sup> Street</b>  <b>6<sup>th</sup> Floor Conference Room</b>  <b>San Bernardino, CA</b></p>
2/13/2015	9:00am - 11:00am	
3/13/2015	9:00am - 11:00am	
4/10/2015	9:00am - 11:00am	
5/8/2015	9:00am - 11:00am	
6/12/2015	9:00am - 11:00am	
7/10/2015	9:00am - 11:00am	
8/7/2015	9:00am - 11:00am	
9/11/2015	9:00am - 11:00am	
10/9/2015	9:00am - 11:00am	
11/13/2015	9:00am - 11:00am	

For more information, please contact: Department of Public Health  
 909-387-6495 or [jose.marin@dph.sbcounty.gov](mailto:jose.marin@dph.sbcounty.gov)

